CRANFIELD UNIVERSITY

ZAREEFA S MUSTAFA

ASSESSING THE EVIDENTIAL VALUE OF ARTEFACTS RECOVERED FROM THE CLOUD

CRANFIELD DEFENCE AND SECURITY
Forensic Computing

PhD
Academic Year: 2016

Supervisor: Dr Annie Maddison Warren
Dr Sarah Morris
Dr Philip Nobles
June 2016
Assessing the Evidential Value of Artefacts Recovered from the Cloud

Supervisor: Dr Annie Maddison Warren
Dr Sarah Morris
Dr Philip Nobles
June 2016
ABSTRACT

Cloud computing offers users low-cost access to computing resources that are scalable and flexible. However, it is not without its challenges, especially in relation to security. Cloud resources can be leveraged for criminal activities and the architecture of the ecosystem makes digital investigation difficult in terms of evidence identification, acquisition and examination. However, these same resources can be leveraged for the purposes of digital forensics, providing facilities for evidence acquisition, analysis and storage. Alternatively, existing forensic capabilities can be used in the Cloud as a step towards achieving forensic readiness. Tools can be added to the Cloud which can recover artefacts of evidential value.

This research investigates whether artefacts that have been recovered from the Xen Cloud Platform (XCP) using existing tools have evidential value. To determine this, it is broken into three distinct areas: adding existing tools to a Cloud ecosystem, recovering artefacts from that system using those tools and then determining the evidential value of the recovered artefacts. From these experiments, three key steps for adding existing tools to the Cloud were determined: the identification of the specific Cloud technology being used, identification of existing tools and the building of a testbed. Stemming from this, three key components of artefact recovery are identified: the user, the audit log and the Virtual Machine (VM), along with two methodologies for artefact recovery in XCP. In terms of evidential value, this research proposes a set of criteria for the evaluation of digital evidence, stating that it should be authentic, accurate, reliable and complete.

In conclusion, this research demonstrates the use of these criteria in the context of digital investigations in the Cloud and how each is met. This research shows that it is possible to recover artefacts of evidential value from XCP.

Keywords:

Cloud forensics, artefact recovery, evidential value, Cloud computing, Xen Cloud Platform
ACKNOWLEDGEMENTS

All thanks and praises be to the Almighty for making it possible to see this research to completion.

I would like to thank my supervisors, Dr Annie Maddison Warren, Dr Sarah Morris and Dr Philip Nobles, for their support and guidance. I would also like to thank the members of my thesis committee, Professor Peter Zioupos and Mr Paul Scott, for their time and support and Dr Chris Hargreaves for his additional guidance.

I would like to thank my family for their never ending love, patience and encouragement, especially my mother without whom I would not have got to this point. Finally, to my Eshgh, thank you for your love and support.
# TABLE OF CONTENTS

ABSTRACT .............................................................................................................. i
ACKNOWLEDGEMENTS .................................................................................. iii
LIST OF FIGURES .............................................................................................. viii
LIST OF TABLES ................................................................................................. xiv
LIST OF ABBREVIATIONS .................................................................................. xvi

1 Introduction ...................................................................................................... 1
   1.1 Cloud Computing and Digital Forensics .............................................. 1
       1.1.1 Computing and Security Risks ................................................. 7
       1.1.2 Digital Forensics ............................................................... 11
       1.1.3 Cloud Forensics ............................................................... 14
   1.2 Aim ........................................................................................................... 19
   1.3 Research Hypothesis ........................................................................... 19
   1.4 Methodology ......................................................................................... 20
   1.5 Thesis Outline ....................................................................................... 22
   1.6 Contributions to Knowledge ................................................................ 23

2 Literature Review .......................................................................................... 25
   2.1 Introduction ............................................................................................ 25
   2.2 Cloud Computing .................................................................................. 26
       2.2.1 Characteristics .......................................................................... 30
       2.2.2 Cloud Service Types ............................................................. 33
       2.2.3 Cloud Deployment Models ...................................................... 35
       2.2.4 Cloud Computing and Crime .................................................. 37
   2.3 Digital Forensics ..................................................................................... 39
       2.3.1 Digital Forensic Investigation Process ..................................... 39
       2.3.2 Standards .................................................................................. 41
   2.4 Network Forensics ............................................................................... 44
   2.5 Cloud Forensics ..................................................................................... 47
       2.5.1 Cloud Forensics and Cloud Service Types ............................. 56
   2.6 Filesystems ............................................................................................. 59
   2.7 Data Deletion in the Cloud .................................................................... 65
   2.8 Research Methodology and Evaluation in Digital Forensics ............ 66
       2.8.1 Methodology ............................................................................. 67
       2.8.2 Evaluation ............................................................................... 70
   2.9 Conclusion ............................................................................................... 72

3 Methodology .................................................................................................... 73
   3.1 Introduction ............................................................................................. 73
   3.2 Research Objectives ............................................................................. 74
   3.3 Experiments ........................................................................................... 78
   3.4 Private Clouds ....................................................................................... 79
   3.5 Xen Cloud Platform .............................................................................. 81
# LIST OF FIGURES

Figure 1-1: Cloud Computing Architecture .................................................. 4
Figure 1-2: Cost of Cybercrime in 2015 .......................................................... 9
Figure 1-3: Cost of Cybercrime between 2013 to 2015 ..................................... 10
Figure 1-4: Loss Due to Internet Crime between 2009 to 2015 .......................... 11
Figure 1-5: Proposed Methodology for this Research ..................................... 21
Figure 2-1: NIST Cloud Computing Framework ............................................. 31
Figure 2-2: ISO Standards on Digital Investigations ....................................... 43
Figure 2-3: An N round Delphi Process ......................................................... 68
Figure 3-1: Basic XCP Layout ......................................................................... 87
Figure 4-1: LVM Disk Layout .......................................................................... 105
Figure 4-2: Generic LVM Setup ........................................................................ 106
Figure 4-3: Extents Mapping ........................................................................... 107
Figure 4-4: Creation of Physical Volume ......................................................... 110
Figure 4-5: Volume Group Creation ................................................................. 111
Figure 4-6: ‘xen_cloud’ Directory in /dev/ ...................................................... 112
Figure 4-7: Logical Volume Creation ................................................................. 113
Figure 4-8: Logical Volume Files in /dev/xen_cloud Directory ............................. 113
Figure 4-9: LVM Experiment Layout ............................................................... 114
Figure 4-10: Extended Logical Volumes ......................................................... 115
Figure 4-11: Reduced Logical Volumes ............................................................. 115
Figure 4-12: List of Logical Volumes including the New One ............................. 116
Figure 4-13: Logical Volume Removal ............................................................. 116
Figure 4-14: List of Logical Volumes after ‘media’ was Removed ....................... 116
Figure 4-15: Logical Volume View in EnCase ............................................... 120
Figure 4-16: Overview of Storage Objects ....................................................... 127
Figure 4-17: XCP Setup .................................................................................. 130
Figure 4-18: WinHex XCP with Local ext Disk Image View ............................... 131
Figure 4-19: Mounted VHD File ..................................................................... 136
Figure 5-1: Data Deletion in XCP Experimental Process ......................... 145
Figure 5-2: List Showing File Sizes in the Logical Volume ....................... 153
Figure 5-3: List of Files including Deleted Files with their Inode Numbers ..... 154
Figure 5-4: File Recovery by Inode Number ......................................... 154
Figure 5-5: List of Files Recovered by Inode Number ........................... 154
Figure 5-6: File Recovery by File Name ............................................... 155
Figure 5-7: List of Files Recovered by File Name .................................. 155
Figure 5-8: Recovered File Attached as VHD ...................................... 156
Figure 5-9: VM Recovery Times for XCP with Local ext .......................... 161
Figure 5-10: RBAC Process ............................................................... 165
Figure 5-11: XCP with AD Setup ......................................................... 170
Figure 5-12: UUID of the VM ............................................................. 170
Figure 5-13: UUID of the VM’s VDI ..................................................... 171
Figure 5-14: Log Record Showing the UUID of the VM and the User Who Initiated the Action ................................................................. 171
Figure 5-15: Log Record Showing the UUID of both the VM and its VDI ...... 171
Figure 5-16: Log Record Showing the UUID of the VM, Action to be Performed and the User Who Initiated the Action ................................. 172
Figure 5-17: Log Record Showing the UUID of the VDI, Action to be Performed and User Who Initiated the Action ........................................ 172
Figure 5-18: Warning ......................................................................... 174
Figure 5-19: Sample of Audit Log with User Action ............................... 177
Figure 5-20: User Related Information .................................................. 178
Figure 5-21: Recovery Methodology Based on User Information .......... 182
Figure 5-22: Recovery Methodology Based on VM Information ............. 183
Figure 5-23: XCP Cloud Network Layout ............................................. 188
Figure 5-24: Initial XCP Cloud Setup ................................................... 190
Figure 5-25: Recovery using VM Information ....................................... 191
Figure 5-26: Recovery using User information ..................................... 193
Figure 5-27: Restored VDIs ................................................................. 194
Figure 5-28: Detached NFS SR Showing Deleted Files .......................... 194
Figure 5-29: VDI UUID in iSCSI SR ................................................................. 195
Figure 5-30: VDI UUID Changed after the VM was Moved to a Different SR. 195
Figure 5-31: UUID of Detached LVM SR ............................................................ 196
Figure 5-32: Detached SR Image Showing the Volume Group ......................... 196
Figure 5-33: UUID of Detached SR ................................................................. 197
Figure 5-34: Detached NFS SR Image Showing the SR Name ....................... 197
Figure 5-35: Authorising an Action ................................................................. 198
Figure 7-1: Methodology used for this research ............................................... 224

Figure C-1: Hexdump after Partition was Created ............................................ 255
Figure C-2: Physical Volume Metadata on Disk ................................................ 255
Figure C-3: Volume Group ‘xen_cloud’ Metadata on Disk ............................... 256
Figure C-4: Hexdump Logical Volume ‘media’ Metadata on Disk .................. 257
Figure C-5: Logical Volume ‘backup’ Metadata on Disk ................................. 258
Figure C-6: Metadata Offset on Disk ............................................................... 261
Figure C-7: LVM Metadata File .................................................................... 262
Figure D-1: GParted View of XCP Disk ............................................................ 265
Figure D-2: XCP Physical Volume Metadata .................................................... 265
Figure D-3: XCP Volume Group Metadata ....................................................... 265
Figure D-4: XCP Logical Volume Metadata ...................................................... 266
Figure D-5: XCP LVM Label and Physical Volume Metadata on the Disk ...... 266
Figure D-6: XCP Volume Group Metadata on Disk ........................................ 267
Figure D-7: XCP Logical Volume Metadata on Disk ....................................... 268
Figure D-8: Metadata File Saved in \etc\lvm\backup Directory .......................... 269
Figure D-9: Metadata File Created by lvmdump ............................................. 270
Figure F-1: Comparison of VHD Header – VHD1 ........................................... 277
Figure F-2: Comparison of the Footer – VHD1 .............................................. 278
Figure F-3: Comparison of the Header – VHD2 ............................................. 279
Figure F-4: Comparison of the Footer – VHD2 .............................................. 279
Figure F-5: Comparison of the Header – VHD3 ........................................... 280
Figure F-6: Comparison of the Footer – VHD3........................................... 280
Figure G-1: Creating local LVM SR ............................................................ 282
Figure G-2: View of Logical Volumes in the LVM SR showing the VM as a Logical Volume ................................................................. 283
Figure G-3: View of Logical Volumes after VM was Deleted ..................... 283
Figure G-4: Restoring VM using the Metadata File in the Archive Directory 284
Figure G-5: View of Logical Volumes after VM was Restored .................. 284
Figure G-6: View of iSCSI SR with some of its Parameters ..................... 285
Figure G-7: View of Logical Volumes in the iSCSI SR showing the VM as a Logical Volume ................................................................. 286
Figure G-8: View of Logical Volumes after VM was Deleted ..................... 286
Figure G-9: Restoring VM using the Metadata File in the Archive Directory 286
Figure G-10: View of Logical Volumes after VM was Restored ............... 287
Figure G-11: View of NFS SR with some of its Parameters ..................... 288
Figure G-12: The VM in the NFS Storage ................................................. 289
Figure G-13: List of Files with their Inode Numbers .................................. 289
Figure G-14: Deleted VM ............................................................................. 289
Figure G-15: VM Recovery using extundelete .......................................... 289
Figure G-16: Recovered VM by Inode Number ......................................... 290
Figure G-17: XCP LVM Configuration File showing Disabled Archiving..... 290
Figure G-18: vgcfgrestore Help Page ......................................................... 291
Figure G-19: Exporting Restored VM to External Storage with dd .......... 291
Figure H-1: View of VM in LVM SR .......................................................... 295
Figure H-2: Part of VM Creation showing VM Name, VM UUID, User Name and ID ....................................................................................... 295
Figure H-3: Part of VM Creation showing VM and VDI both with UUID .... 296
Figure H-4: Action to Delete the VM showing the VM UUID and the User ID 296
Figure H-5: Action to Delete the VDI showing the VDI UUID, User Name and ID ....................................................................................... 296
Figure H-6: View of VM in iSCSI SR ........................................................... 297
Figure H-7: Part of VM Creation showing VM Name, VM UUID, User Name and ID .................................................................................................................. 297
Figure H-8: Part of VM Creation showing VM and VDI both with UUID ............ 298
Figure H-9: Action to Delete the VM showing the VM UUID, User Name and ID .................................................................................................................. 298
Figure H-10: Action to Delete the VDI showing the VDI UUID, User Name and ID .................................................................................................................. 298
Figure H-11: View of VM in NFS SR ..................................................................... 299
Figure H-12: Part of VM Creation showing VM name, VM UUID, User Name and ID .................................................................................................................. 299
Figure H-13: Part of VM Creation showing VM and VDI both with UUID ......... 300
Figure H-14: Action to Delete the VM showing the VM UUID, User Name and ID .................................................................................................................. 300
Figure H-15: Action to Delete the VDI showing the VDI UUID, User Name and ID .................................................................................................................. 300
Figure H-16: Generating Audit Log ..................................................................... 301
Figure I-1: User ‘Fatima’ with No Role ................................................................. 302
Figure I-2: User ‘Fatima’ with VM Admin Role ..................................................... 302
Figure I-3: User ‘Fatima’ with Role Changed from VM Admin to Read Only Role .................................................................................................................. 302
Figure I-4: User ‘Fatima’ on Different XCP Host with same Subject ID but Different UUID ............................................................................................................ 302
Figure I-5: Generic logrotate Configuration .......................................................... 303
Figure I-6: Audit Log logrotate-hourly Configuration ........................................ 303
Figure I-7: Audit Log logrotate Configuration in /etc/logrotate.d Directory 304
Figure I-8: Syslog Configuration on Audit Log ..................................................... 304
Figure I-9: Modified syslog.conf to save Audit Log on Syslog Server ............ 304
Figure I-10: Audit Log from Status Report ......................................................... 304
Figure I-11: Audit Log from CLI .......................................................................... 304
Figure I-12: Audit Log from XCP Root ............................................................... 305
Figure I-13: Audit Log from Syslog Server .......................................................... 305
Figure I-14: VM UUID and Name ........................................................................ 306
Figure I-15: VM's VDI UUID ................................................................. 306
Figure I-16: VHD in SR VDI UUID as File Name ........................................ 306
LIST OF TABLES

Table 2-1: Examples of the CSA Security Threats ........................................... 37
Table 2-2: Digital Investigation Process Models ............................................. 39
Table 2-3: Guidelines for Digital Evidence ...................................................... 41
Table 2-4: Comparison of Frameworks ............................................................ 50
Table 2-5: Guo et al (2012) Model Compared with Reordered Model .......... 51
Table 2-6: Comparison of Cloud Forensic Investigation Models to GCFIM ..... 52
Table 2-7: Disk Filesystems ............................................................................. 60
Table 2-8: Ext3 Block Group Layout ................................................................. 60
Table 2-9: Summary of NTFS System Files ..................................................... 62
Table 2-10: HFS+ Structure ............................................................................ 63
Table 3-1: Adherence to Ethical Policy ............................................................. 98
Table 4-1: Layout of LVM on the Disk ............................................................. 119
Table 4-2: SR Category ................................................................................... 127
Table 4-3: XCP with Local ext Disk Layout .................................................... 133
Table 4-4: Metadata File Differences ............................................................... 135
Table 5-1: Text File Location ......................................................................... 146
Table 5-2: VHD File Location on Disk ............................................................ 147
Table 5-3: VM Recovery Times ....................................................................... 156
Table 5-4: XenServer RBAC Roles and Permissions ...................................... 166
Table 5-5: Information Recorded in the Audit and XenCenter Logs .......... 173
Table 5-6: XCP Cloud System Settings ........................................................... 187
Table 6-1: Acquisition Times for Amazon EC2 ............................................. 214
Table 6-2: Acquisition Times for 30GB VM on Amazon EC2 ...................... 214
Table 6-3: Proposed Criteria ........................................................................... 216
Table B-1: DFIP Mapping ............................................................................. 254
Table C-1: Comparison of Disk Layout after Logical Volumes Modifications .. 259
Table C-2: Metadata Fields Description ......................................................... 263
Table E-1: Text File Location on Disk .................................................. 272
Table E-2: VHD File Location ............................................................... 273
Table J-1: User Information and Actions .............................................. 307
Table J-2: Users' Action Sequence ...................................................... 324
<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACPO</td>
<td>Association of Chief Police Officers</td>
</tr>
<tr>
<td>AD</td>
<td>Active Directory</td>
</tr>
<tr>
<td>API</td>
<td>Application Program Interface</td>
</tr>
<tr>
<td>AWS</td>
<td>Amazon Web Service</td>
</tr>
<tr>
<td>BAT</td>
<td>Block Allocation Table</td>
</tr>
<tr>
<td>BSI</td>
<td>British Standards Institution</td>
</tr>
<tr>
<td>CCC</td>
<td>Cloud Credential Council</td>
</tr>
<tr>
<td>CLI</td>
<td>Command Line Interface</td>
</tr>
<tr>
<td>CoE</td>
<td>Council of Europe</td>
</tr>
<tr>
<td>CSA</td>
<td>Cloud Security Alliance</td>
</tr>
<tr>
<td>CSP</td>
<td>Cloud Service Provider</td>
</tr>
<tr>
<td>DARPA</td>
<td>Defense Advanced Research Projects Agency</td>
</tr>
<tr>
<td>DDoS</td>
<td>Distributed Denial of Service</td>
</tr>
<tr>
<td>DFRWS</td>
<td>Digital Forensics Research Workshop</td>
</tr>
<tr>
<td>DHCP</td>
<td>Dynamic Host Configuration Protocol</td>
</tr>
<tr>
<td>DoS</td>
<td>Denial of Service</td>
</tr>
<tr>
<td>EC2</td>
<td>Elastic Compute Cloud</td>
</tr>
<tr>
<td>FAT</td>
<td>File Allocation Table</td>
</tr>
<tr>
<td>FORE</td>
<td>Forensic Toolkit for Eucalyptus</td>
</tr>
<tr>
<td>FROST</td>
<td>Forensic OpenStack Tools</td>
</tr>
<tr>
<td>FTK</td>
<td>Forensic Toolkit</td>
</tr>
<tr>
<td>GCFIM</td>
<td>Generic Computer Forensic Investigation Model</td>
</tr>
<tr>
<td>GFS</td>
<td>Google File System</td>
</tr>
<tr>
<td>HBA</td>
<td>Host Bus Adapter</td>
</tr>
<tr>
<td>HDD</td>
<td>Hard Disk</td>
</tr>
<tr>
<td>IaaS</td>
<td>Infrastructure as a Service</td>
</tr>
<tr>
<td>IC3</td>
<td>Internet Crime Complaint Center</td>
</tr>
<tr>
<td>IDS</td>
<td>Intrusion Detection System</td>
</tr>
<tr>
<td>IOCE</td>
<td>International Organisation on Computer Evidence</td>
</tr>
<tr>
<td>IPS</td>
<td>Intrusion Prevention system</td>
</tr>
<tr>
<td>iSCSI</td>
<td>Internet Small Computer System Interface</td>
</tr>
<tr>
<td>ISO</td>
<td>International Organization for Standardization</td>
</tr>
<tr>
<td>Acronym</td>
<td>Full Form</td>
</tr>
<tr>
<td>---------</td>
<td>-----------</td>
</tr>
<tr>
<td>ISP</td>
<td>Internet Service Provider</td>
</tr>
<tr>
<td>LAN</td>
<td>Local Area Network</td>
</tr>
<tr>
<td>LUN</td>
<td>Logical Unit Number</td>
</tr>
<tr>
<td>LVM</td>
<td>Logical Volume Manager</td>
</tr>
<tr>
<td>MAN</td>
<td>Metropolitan Area Network</td>
</tr>
<tr>
<td>NAT</td>
<td>Network Address Translation</td>
</tr>
<tr>
<td>NFS</td>
<td>Network File System</td>
</tr>
<tr>
<td>NIC</td>
<td>Network Interface Card</td>
</tr>
<tr>
<td>NIST</td>
<td>National Institute of Standards and Technology</td>
</tr>
<tr>
<td>NTFS</td>
<td>New Technology File System</td>
</tr>
<tr>
<td>OCF</td>
<td>Open Cloud Forensics</td>
</tr>
<tr>
<td>ONS</td>
<td>Office for National Statistics</td>
</tr>
<tr>
<td>OS</td>
<td>Operating System</td>
</tr>
<tr>
<td>OSCAR</td>
<td>Obtain information, Strategize, Collect Evidence, Analyse and Report</td>
</tr>
<tr>
<td>OVA</td>
<td>Open Virtual Appliance</td>
</tr>
<tr>
<td>OVF</td>
<td>Open Virtualization Format</td>
</tr>
<tr>
<td>PaaS</td>
<td>Platform as a Service</td>
</tr>
<tr>
<td>PAN</td>
<td>Personal Area Network</td>
</tr>
<tr>
<td>PBD</td>
<td>Physical Block Device</td>
</tr>
<tr>
<td>RAM</td>
<td>Random Access Memory</td>
</tr>
<tr>
<td>RBAC</td>
<td>Role Based Access Control</td>
</tr>
<tr>
<td>SaaS</td>
<td>Software as a Service</td>
</tr>
<tr>
<td>SLA</td>
<td>Service Level Agreement</td>
</tr>
<tr>
<td>SR</td>
<td>Storage Repository</td>
</tr>
<tr>
<td>SSD</td>
<td>Solid State Drive</td>
</tr>
<tr>
<td>TSK</td>
<td>The Sleuth Kit</td>
</tr>
<tr>
<td>USB</td>
<td>Universal Serial Bus</td>
</tr>
<tr>
<td>UUID</td>
<td>Universally Unique Identifier</td>
</tr>
<tr>
<td>VBD</td>
<td>Virtual Block device</td>
</tr>
<tr>
<td>VDI</td>
<td>Virtual Disk Image, virtual disk not file format</td>
</tr>
<tr>
<td>VHD</td>
<td>Virtual Hard Disk</td>
</tr>
<tr>
<td>VM</td>
<td>Virtual Machine</td>
</tr>
<tr>
<td>VMFS</td>
<td>Virtual Machine File System</td>
</tr>
<tr>
<td>Acronym</td>
<td>Full Form</td>
</tr>
<tr>
<td>---------</td>
<td>-------------------------------</td>
</tr>
<tr>
<td>VPC</td>
<td>Virtual Private Cloud</td>
</tr>
<tr>
<td>VPN</td>
<td>Virtual Private Network</td>
</tr>
<tr>
<td>VSS</td>
<td>Volume Shadow Copy Service</td>
</tr>
<tr>
<td>WAN</td>
<td>Wide Area Network</td>
</tr>
<tr>
<td>XCP</td>
<td>Xen Cloud Platform</td>
</tr>
<tr>
<td>XVA</td>
<td>Xen Virtual Appliance</td>
</tr>
</tbody>
</table>
1 Introduction

1.1 Cloud Computing and Digital Forensics

The term ‘Cloud computing’ came into existence in 1996 (Regalado, 2011). It is a technology that offers its users low cost, high power computing, along with large amounts of storage space. It enables pay per use access to a range of resources, such as computing infrastructure, application development environments, software and storage, all of which are available real time over a network and can be accessed using a wide range of devices. Whilst there are many advantages to using the Cloud, there are also some disadvantages. Like most online computing facilities, the Cloud provides opportunities for criminal activity such as user account hijacking, Denial of Service (DoS) attacks and the storage of illegal data. Known as e-crime or cybercrime, this is a general problem experienced in a range of computing environments and much work has been undertaken in recent years to counteract such crime. This includes action to secure systems but also action to identify those who undertake criminal activity which involves digital investigations. However, the architecture of the Cloud poses some specific challenges in terms of carrying out investigations. For example, data might be located in multiple national jurisdictions, while the identification of both evidence and perpetrators, along with acquisition of artefacts can be problematic in a multi-tenant environment (Taylor et al., 2011; Grispos et al., 2012; Marangos et al., 2012; Almulla et al., 2014). These issues suggest that there is a requirement for specific methods and techniques in digital forensics that can be applied in the Cloud in order to obtain evidence in a way that will not affect the potential admissibility of the gathered evidence (Ruan et al. 2011b). That is, methods and techniques that will enable the extraction of artefacts from the Cloud that can be used as evidence in a court of law.

One way of achieving this is to add forensic capabilities to the Cloud, using currently available forensic tools that are tried and tested in terms of aiding digital forensic investigations. This may provide a solution to some of the challenges posed by the Cloud, especially in terms of identification, preservation, collection and examination of evidence. Therefore, the purpose of this research is to show
that it is possible to use existing digital forensic tools to recover artefacts from the Cloud that are of evidential value. This chapter sets the scene for this thesis, by expanding on this opening discussion, giving a general overview of Cloud computing, along with the associated benefits and risks, and then charting the rise and increasing cost of cybercrime. The focus then moves to digital forensics, considering digital investigation processes and Cloud forensics in order to determine the challenges and opportunities offered. This leads to the formulation of an aim, hypothesis and methodology for this research. The structure of the thesis is then outlined along with its contribution to knowledge.

The technology termed Cloud computing can be traced back to 1961 when Dr John McCarthy was perhaps the first person to propose the idea of networked computing as a utility, suggesting a system where subscribers have access to resources such as programming languages, processing and storage, whilst paying only for what they use (Mohamed, 2009). This notion was expanded by Licklider’s concept of the “Intergalactic Computer Network”, where data and programs are stored on networked computers that can be accessed by connecting from any device anywhere in the world. This idea then led to the creation of the Defense Advanced Research Projects Agency (DARPA) Network in 1969, the precursor to the modern day Internet (Mohamed, 2009). Over time, this idea of networked technology has continued to evolve into what is now known as Cloud computing, which the National Institute of Standards and Technology (NIST) defines as:

\[
\text{A model which enables convenient, on demand network access to a shared pool of configurable computing resources (e.g. networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal interaction from management or the Cloud service provider (Mell and Grance, 2011).}
\]

The main characteristics of Cloud computing that differentiate it from traditional computing are encompassed in this definition. The on-demand service gives users the flexibility to choose and pay for the services they want on a pay per use
basis. Users can access networked resources via a range of computing devices, while resource pooling enables computing resources to serve multiple users. Such a configuration offers a range of benefits, including cost savings, convenience, flexibility, resilience, centralisation of data storage, scalability and reduced time to deployment (Krutz and Vines, 2010). The NIST framework has three common service models: Infrastructure-as-a-Service (IaaS), which allows users to provision computing resources, such as processing, networks and storage; Platform-as-a-Service (PaaS), which enables users to deploy application packages; and Software-as-a-Service (SaaS), which enables users to use the applications offered by the Cloud Service Provider (CSP) (Mell and Grance, 2011). The deployment models that are identified in the NIST framework are the ‘Private Cloud’, where the infrastructure is provisioned for exclusive use by a single organisation; the ‘Public Cloud’, which describes infrastructure that is for use by the public; the ‘Community Cloud’ infrastructure is provisioned for use by a group of organisations from a specific community with common interests; and the ‘Hybrid Cloud’ is a combination of two or more of these deployment models (Mell and Grance, 2011). Overall, these deployment and service models give users or organisations the flexibility to choose a configuration that is best suited to their needs.

In terms of its architecture and according to Marston et al (2011), the Cloud has three components, the Cloud infrastructure, the network and the devices. However, more recently, Morioka and Sharbaf (2015) have suggested that the Cloud consists of two components connected via a network, which they describe as the frontend and the backend. The frontend is the interface where users connect to the Cloud and the backend includes servers, software and storage. However, their view is not incompatible with that of Marston et al (2011). They specifically differentiate the network from the infrastructure but the network is also part of the Cloud architecture as is shown at Figure 1-1.
Figure 1-1: Cloud Computing Architecture

Each component of this architecture plays an important role in how the technology works. The infrastructure is the fundamental part which encapsulates all the hardware and software needed to provide the Cloud services to users. The management of this infrastructure depends on the Cloud deployment model, as this will determine whether it is hosted on or offsite of the CSA, and whether it is managed in-house or outsourced. The network provides communication interface between the infrastructure, where user data are stored and the users, in order to access their data and/or the Cloud services. This could be via the Internet, intranet or extranet. Again, this depends on how the infrastructure is managed. The devices enable the users to connect to the Cloud, through an interface which could be an application interface or a web browser. Without the devices, it might not be possible for the users to access the Cloud services. Therefore, each component of the architecture is essential to the technology as without one, it might not work.

As the Cloud matures over time, it is likely that there will be further advancement in facilities, such as data storage and application, and that this will change how data is viewed, how programs are created and what defines a national border in
terms of where users are located and where their data are stored (Lillard et al., 2010). Storage may move from traditional data centres to remote servers that are managed by third parties, where applications can be developed, deployed and accessed online without having to purchase and install them on computers; all of these are likely to be spread across multiple jurisdictions (Zargari and Benford, 2012). Inevitably, this would make access to data complicated and the investigator may have to trust and rely on the CSP to access data. In such situations, the investigator may not be able to verify the integrity of the data which may affect the admissibility of the evidence. A way to mitigate this is for countries to have agreements on data access for both criminal and civil investigations.

In terms of the popularity of the Cloud, a recent survey by PricewaterhouseCoopers (2015) shows a rise in the adoption of Cloud computing and Cloud storage with one in five businesses making use of it in 2013, a figure that rose to one in three by 2015. The report also shows that 81% of the respondents use some form of Cloud service. This rise in use is further demonstrated by the RightScale 2015 ‘State of Cloud’ report, which found that 93% of the 930 organisations surveyed were using the Cloud for business purposes, a figure that rose to 95% of 1,060 organisations in 2016 (Weins, 2015a, 2016). In addition, a study by IDG Enterprise in 2015 shows that 72% of 962 organisations surveyed have either applications or infrastructure running in the Cloud, as opposed to 69% in 2014 (Columbus, 2014; IDG Enterprise, 2015). These studies demonstrate that more organisations are adopting the Cloud in one form or another, which raises questions about how it is being managed in terms of security and incidence response.

Despite the benefits of Cloud computing, there are a significant number of associated challenges. Some of these are identified by Buyya et al (2010) and include security, privacy and trust, data lock-in, availability of service, disaster recovery, performance, resource management and scalability. The use of third party servers and infrastructures to host or store data and applications means that users have to trust the CSP to provide the desired level of security and privacy. In addition, the lack of interoperability between CSPs makes it difficult
for users to move data and applications from one Cloud to another, thereby running the risk of having their data locked-in by one CSP. It is argued that Service Level Agreements (SLA) should be set up by the CSP for the benefit of its users, acting as a warranty for the availability of service, performance levels, and disaster recovery measures (Buyya et al., 2010). As discussed above, the characteristics of the Cloud, its ease of access, high computing power and large storage capacities, can be leveraged to commit crimes, such as infecting computers with malware (Goodin, 2009), disrupting services (Martin, 2014) or hijacking a Cloud user account (Rashid, 2014).

Specifically considering the security challenges, the Cloud Security Alliance (2010) identified seven top threats to Cloud computing in 2010, which they then revised to nine in 2013 (CSA, 2013) and to twelve in 2016 (CSA, 2016). This final list includes data breaches, insufficient identity, credential and access management, insecure interfaces and Application Program Interfaces (APIs), system vulnerabilities, account hijacking, malicious insiders, advanced persistent threats, data loss, insufficient due diligence, abuse and nefarious use of Cloud services, Denial of service (DoS) and shared technology issues (CSA, 2016).

These can overlap. For example, an attacker could exploit a ‘backdoor’, a way of bypassing normal security to access an application or a device as a result of a flaw in an application in the Cloud or of insufficient identity management to access user data, thereby causing a data breach. Data loss can occur due to insufficient back-up policies, accidental deletion or a natural disaster, while the loss of user credentials would also amount to data loss. A Cloud user account could be hijacked if an attacker were to gain access to the user's credentials. Insecure software interfaces, insufficient due diligence and shared technology issues could all be exploited, increasing the risk of an attack. One or more of these threats could then lead to other threats. For example, an attacker could exploit insecure software interfaces, insufficient due diligence and shared technology issues to access the data of other Cloud users, which could result in a data breach. Also malicious insiders or an attacker with a hijacked account could launch DoS attacks, making computing resources unavailable to legitimate users (Southall,
Legitimate account holders could also use the Cloud service as a means of committing crimes, such as storage of illegal data, which is an abuse of Cloud services. Given these potential threats, it is evident that there is a need for techniques and tools to investigate crimes that are associated with Cloud computing. Therefore, the discussion now considers some of the broader issues relating to computing and security before focusing more specifically on digital forensics both generally and then in relation to the Cloud.

1.1.1 Computing and Security Risks

Advances in technology are not without risk. In terms of computing, its prevalence in everyday lives has brought about an increase in the level and sophistication of crime (Wall, 2007). Computer crime is the use of a computer to commit an action that constitutes an offence punishable by law; this is sometimes referred to as ‘cybercrime’. Computers can be used as instruments to commit a crime, can be the target of a crime or can be used to store illegal data (Parker, 1989; Podgor, 2002; Wall, 2007). Crimes that involve using computers as the instruments include DoS attacks, fraud, malware attacks, harassment, cyberbullying, cyberstalking, and cyber terrorism (Wall, 2007).

From the other point of view, computers can also be targets of attack and such crimes include malware, DoS attacks, hacking, and data breaches (Podgor, 2002; Wall, 2007). Malware describes the use of malicious software, such as viruses and worms that are in most cases harmful to a computer, while hacking is the term used to describe unauthorised access to a computer (Southall, 2013). A data breach is unauthorised viewing, access or retrieval of data (Techopedia, 2016). Using computers for the storage of indecent and illegal images, along with digital media piracy, most commonly relating to music and video, also constitutes computer crime (Podgor, 2002). As detailed above, as well as being both an instrument and a target for crime, computers can also be used as a source of evidence in traditional crimes. For example, Google Earth has been used to view a murder victim’s house before the attack in order to identify the target (Stokes, 2010). Sometimes the role of a computer in crime overlaps with it being used as an instrument of crime, as storage or as a source of evidence. It is worth knowing
the difference when investigating a crime as each of these may be contravening different laws.

The rise of computer crime is evidenced in a number of reports. Firstly, in the UK, for example, the Office for National Statistics (ONS) (2015) estimated that there were 2.5 million cybercrime incidences between 2014 and 2015 with malware being reported as the most common type of cybercrime incidence. However, it should be noted that, while the number of reported incidences is high, the actual figure might well be even higher due to the number of unreported cases. This is supported by a survey undertaken by PricewaterhouseCoopers (2015), which shows that 90% of large organisations and 74% of small organisations suffered a security breach in 2015, an increase from 81% and 60% respectively in 2014. The report also shows that the cost of cybercrime nearly doubled in 2015 and that the use of Cloud computing and storage is on the rise. In addition, an annual study undertaken by the Ponemon Institute (2015a) highlights the cost of cybercrime in millions of US Dollars across seven countries in 2015, as shown at Figure 1-2.
The Ponemon Institute (2015b) has also produced a global report that shows how the cost of cybercrime rose between 2013 and 2015, as shown at Figure 1-3. Interestingly, there appears to have been a reduction in the cost of crime for some countries, such as Russia, Australia and Germany. However, this decrease may be explained by unreported cases or the fact that these specific countries have found ways of preventing these crimes.
A report by Grant Thornton International estimated the cost of cybercrime in 2015 to be in the region of $315 billion, a finding based on a poll of 2500 businesses in 35 countries (Muncaster, 2015). These findings are verified by the Internet Crime Complaint Center (IC3), which publishes an annual report of statistical information related to global Internet crimes. If these annual statistics are assessed over time, they show an overall increase that amounts to millions of dollars in terms of the reported loss that is categorised as being due to Internet crime, rising from $559.70M in 2009 to $800.40M in 2014 (IC3, 2015). Figure 1-4 shows the loss based on the complaints received by IC3 from 2009 to 2014. Note that the 2010 amount reflects the reported loss in the US only.
Even though the IC3 report focuses solely on Internet-related crimes, these are categorised as being part of cybercrime and, therefore, contribute to the total cost of cybercrime. Juniper Research Limited has predicted that the global cost of data breaches will increase to $2.1 trillion by 2019, a figure that is almost four times the estimated cost for 2015 (Maor, 2015). Overall, these statistics show that the issue of cybercrime is a global problem and continuing to rise. This suggests that either the methods used to curb cybercrime are not working or that the criminals are finding increasingly ingenious ways of committing crime. Therefore, there is a need to find equally clever ways of countering these crimes. Digital forensics provides one such mechanism.

1.1.2 Digital Forensics

The goal of the investigator in any type of criminal investigation is to determine the ‘who, what, when, where, why, and how’ of the crime. In terms of computer crime, these questions may be answered through the use of digital forensics, the
process of extracting data from a digital device to provide evidence that can be used in a court of law. The Digital Forensics Research Workshop (DFRWS) (2001) defines digital forensics as:

The use of scientifically derived and proven methods toward the preservation, collection, validation, identification, analysis, interpretation, documentation and presentation of digital evidence derived from digital sources for the purpose of facilitating or furthering the reconstruction of events found to be criminal, or helping to anticipate unauthorized actions shown to be disruptive to planned operations.

This definition shows the importance of using tested and validated methods in digital investigation in order to provide evidence that is not compromised in any way. For digital evidence to be presented in court, it must be clearly demonstrated that it has been processed in a legally acceptable manner and that, as such, it satisfies the rules of evidence (McKemmish, 1999). These generally state that evidence should be relevant, authentic and credible, and competent (Graves, 2014).

The term ‘digital evidence’ refers specifically to data or information that can be used to establish that a crime has been committed or that can be used to provide a link between a crime and its victim or a crime and its perpetrator (Casey, 2004a). In line with any evidence that is being presented in a court of law, there are procedures that should be followed in terms of its acquisition and processing, known as the digital investigation process. This ensures that a digital forensic investigation follows set procedures and techniques in order to ensure that the results and findings are admissible in a court of law (Ruan, 2013). However, the form that it takes varies between different countries and organisations. Pollitt (1995a) provided one of the first documented processes of digital investigation, which comprises four phases: acquisition, identification, evaluation and admission. McKemmish (1999) then suggested a four-step process, covering the identification, preservation, analysis and presentation of digital evidence. Over time, other digital investigation process models have been developed and 15 of these were synthesised by Yusoff et al (2011) to propose the Generic Computer Forensic Investigation Model (GCFIM). This has five phases: pre-process,
acquisition and preservation, analysis, presentation and post-process. It should be noted that the so-called ‘post-process’ is not generally identified as a distinct phase in the digital investigation process even though some investigators may consider it as part of the investigation. However, it is important as it provides investigators with a chance to review the process and to identify gaps or lessons learnt with a view to improving future investigations.

One of the most important aspects of the digital investigation process is the preservation of evidence, which should not be changed in any way, shape or form unless it becomes necessary to do so. This is emphasised in the first two of the four Rules of Forensic Computing, which were defined by McKemmish (1999). Rule 1 states that there should be minimal handling of the original evidence in order to minimise alteration and Rule 2 states that the investigator should account for any change in the collected evidence by documenting the nature, extent and reason for that change. These rules are reiterated and reinforced by the first two principles of the Association of Chief Police Officers’ (ACPO) (2012) Good Practice Guide for Digital Evidence. The first states that “no action taken by law enforcement agencies, persons employed within those agencies or their agents should change data which may subsequently be relied upon in court” (ACPO, 2012). The second states that “in circumstances where a person finds it necessary to access original data, that person must be competent to do so and be able to give evidence explaining the relevance and the implications of their actions” (ACPO, 2012). These principles emphasise the importance of evidence preservation, particularly as digital evidence can easily be changed and, if it is not properly justified and documented, this can affect the admissibility of that evidence in court.

Principles 2 and 3 of the International Organisation on Computer Evidence (IOCE) Guidelines for Best Practice in the Forensic Examination of Digital Technology state that “upon seizing digital evidence, actions taken should not change that evidence” and “when it is necessary for a person to access original digital evidence, that person must be forensically competent” (Al-Zarouni, 2006; Adams, 2013). These principles are designed to ensure that the evidence retains its integrity, particularly if it has been accessed specifically to be presented in a
court. It should be noted that these rules, principles and guidelines regarding preservation of evidence and the conduct of digital investigation as a whole tend to be fairly similar and that the general thinking behind them does not appear to have changed to any great extent over the years.

In terms of digital forensics, there are several classifications and these include computer forensics, network forensics, mobile device forensics, internet forensics, database forensics, software forensics (Yadav, 2011; Shrivastava et al., 2012), optical media forensics (Irmler and Creutzburg, 2011) and Cloud forensics (Ruan et al., 2011b). Regardless of the investigation type, the goal is to ensure that the evidence is acquired, analysed and presented in a legally acceptable manner. Also, as noted above, these principles of digital investigation apply to forensics investigations that are undertaken in the Cloud, known as Cloud forensics.

1.1.3 Cloud Forensics

As discussed above, the low-cost and high-power computing, along with the high storage capacity of the Cloud are making it popular and resulting in increased use. In addition to the anonymity that it offers its users, these are the very same characteristics that are most likely to lead it to being used for criminal ends but that can also be leveraged by forensic investigators in their work to identify, acquire, process and store evidence. Forensic tools are required that provide a means of adding ‘forensic readiness’ to the Cloud, thereby providing the ability to maximise the potential of the system or environment for digital investigation and the identification of digital evidence while minimising the associated cost of an investigation (Rowlingson, 2004; Taylor et al., 2007). Given this, Cloud forensics can be defined as the use of digital investigation processes in the Cloud to extract evidence that is admissible in a court of law. This is confirmed by Ruan et al (2011b), who define Cloud forensics as a subset of network forensics, whereby digital forensics is applied in the Cloud environment to generate digital evidence, while NIST (n.d.) defines it as,
...the application of scientific principles, technological practices and derived and proven methods to process past Cloud computing events through identification, collection, preservation, examination and reporting of digital data for the purpose of facilitating the reconstruction of these events.

As with traditional forensics, the main aim of Cloud forensics is to ensure that the evidence is processed in a manner that is legally acceptable, meaning that it must satisfy the rules of evidence as required by the courts.

Cloud forensics is still a relatively new area of digital forensics and, not surprisingly, it comes with challenges that are unique to its particular ecosystem, a term used to describe those interdependent components that work together for the purpose of providing and consuming Cloud services (ITU, 2012). The processes of traditional digital forensics investigation cannot be easily applied to such an ecosystem. There are challenges in terms of identification, preservation, collection and examination of evidence, for example. In terms of identification, Taylor et al (2011) and Grispos et al (2012) note the difficulties of a ‘multi-tenant environment’, a term used to describe multiple users sharing the same resources, particularly as the investigator needs to begin by identifying the location of the evidence and then proving that it belongs to the suspect. For example, a malicious person can hijack a user account for malicious activity, making it difficult to link the activity to the perpetrator. Also, the high storage capacity of the Cloud means that the volume of potential evidence is another challenge to identification as it may not be possible to access and process it all.

In terms of preservation of evidence, the Cloud also presents different challenges, because physical machines cannot easily be unplugged and seized as this may disrupt the Cloud services. In the Cloud, there may be a need to isolate the suspect ‘Virtual Machine’ (VM), the term used to describe software that runs like a physical computer system (Barrett and Kipper, 2010), or the suspect ‘VM instance’, which describes a VM hosted on a Cloud infrastructure (Birk and Wegener, 2011). This ensures that the integrity of the evidence is protected,
along with the other ‘tenants’ or users, from accidental or unavoidable access to their VM instances (Delport et al., 2011; Damshenas et al., 2012).

Grispos et al (2012) and Almulla et al (2014) note that the collection process is also a challenge, because seizure of physical machines is unlikely as this would deny other users access to services and impact on the business continuity of the CSP. In addition, the evidence may also be spread across several servers in various locations. Therefore, due to location, the investigator may have to rely on the CSP to provide the data or artefacts that are to be used as evidence. It might then be difficult for the investigator to verify the integrity of the evidence. With the Cloud spanning multiple jurisdictions, evidence may need to be collected from a number of locations, adding another level of complexity to the collection of evidence (Taylor et al., 2011; Marangos et al., 2012). Along similar lines, different countries may have different laws relating to data and computer crime, while treaties between countries can also affect access to evidence.

In terms of the final two processes, examination and analysis, Taylor et al (2011) note that different CSPs use different technologies, which investigators might not interpret correctly. In terms of the evidence itself, there may be challenges in relation to its authenticity, integrity, reliability and completeness (Zargari and Benford, 2012). All of these identified challenges in relation to the required digital forensics processes demonstrate the need for a method that can be used in the Cloud that will not affect the integrity of the evidence.

However, despite these challenges, there are also some identified benefits to conducting digital forensics in the Cloud. IaaS, one of the three common service models that is used in the Cloud, allows users to provision computing resources, but also provides the required storage and processing power for forensic investigation (Barrett and Kipper, 2010). In addition, dedicated forensic servers in the Cloud could be on standby until they are needed as a method of providing forensics as a service. This would make resources available, enabling them to be pooled and used to access protected documents, thereby speeding up the process of decryption (Barrett and Kipper, 2010; Reilly et al., 2010). Compromised servers, including those in the Cloud, can easily be cloned and
made available for examination, thereby reducing the time taken to acquire evidence (Barrett and Kipper, 2010).

As mentioned earlier, copies of the original data are made during an investigation and then need to be stored. The nature of the storage devices in the Cloud means that high volumes of data, including data that are being used as evidence, can easily be stored (Reilly et al., 2010; Grispos et al., 2012; Almulla et al., 2013). In addition, the high processing power of the Cloud enables access to faster and more effective indexing as well as sorting and searching of evidence files (Almulla et al., 2013). Cloud resources can also be used for extensive logging purposes, enabling information which may be relevant to a digital investigation to be recorded and stored without fear of service degradation or of the size of the logs causing problems (Barrett and Kipper, 2010; Reilly et al., 2010). These logs can be stored and made available for investigations when required.

In addition, some Cloud environments make use of verification techniques, such as checksums or hashes, when saving data for integrity purposes (Barrett and Kipper, 2010; Grispos et al., 2012). Investigators can use these techniques to verify the integrity of acquired evidence by comparing it with data generated after acquiring that evidence. It is obviously possible to conduct digital investigation in the Cloud but, even with the benefits that this brings, there is still a need for more precise forensic methods and techniques. One of the ways to achieve this is by embedding these forensic capabilities within the Cloud, either by developing forensic tools that are specifically for Cloud use (Dykstra and Sherman, 2013; Srivastava et al., 2014; Raju et al., 2015) or by adding existing tools to the Cloud. However, to date, there have been no studies that have considered the latter, and it is this challenge that is the focus of this research.

Therefore, this research examines the use of existing tools in a Cloud platform that supports the IaaS model. The research process began with a review of various private Clouds, both open source and proprietary, from which two were selected for further consideration. These were the Xen Cloud Platform (XCP) and the VMware vCloud. Preliminary experiments revealed that VMWare uses a propriety filesystem, the VMware Virtual Machine File System (VMFS). Given
this, it was considered an unsuitable platform for this research, as it would have taken a considerable amount of time to understand its workings and then to install existing tools on to it. In addition, attempts to analyse the files were not successful. XCP, on the other hand, is Linux-based and uses the ext3 filesystem or Linux Logical Volume Manager (LVM) to manage storage. As such, it was considered suitable for this research, particularly as there is little research on the use of XCP as a Cloud solution for digital forensic investigations and it could be analysed using available resources. In addition, XCP is a free, open source virtualization, as well as being a Cloud computing platform. It uses Xen hypervisor, which enables the running of multiple instances of an OS on a single host, as well as the running of multiple OS on a single host. XCP can be deployed with local storage, with shared Network File System (NFS) storage or with shared Internet Small Computer System Interface (iSCSI) storage (Xen.org, 2009a). Given these advantages, XCP was, therefore, selected as the platform for this research.

In summary, Cloud computing offers computing resources to users with benefits like cost saving, convenience and scalability but its use is not without risk, especially in terms of security as it can be leveraged for criminal activities, as shown by the top threats identified by CSA. Coupled with the rising cost of cybercrime and the adoption of Cloud by organisations, this shows that there is a need for digital investigative techniques and processes that can be used in the Cloud. While such processes and techniques already exist, the nature of the Cloud ecosystem makes their use challenging. These challenges include evidence identification, preservation, acquisition and examination, as evidence needs to be collected and processed in a manner that will not affect its admissibility. More positively, Cloud resources can be leveraged for digital forensic purposes, such as evidence acquisition, analysis and storage. Another way of leveraging Cloud resources is by adding forensic tools, either new or existing, to the Cloud. This is also a step towards achieving forensic readiness in the Cloud. To date, however, research has focused on developing tools for the specific Cloud technologies with little research on the use of existing tools to recover artefacts that can be used in a court of law. This then is the gap that this
research seeks to fill. To achieve this, various Cloud technologies were reviewed and XCP was selected as a suitable platform for investigation, together with an IaaS service type and a private Cloud deployment model. Having identified these issues, an aim was formulated for this research, which is shown at Section 1.2, and a research hypothesis derived, which is shown at Section 1.3 below.

1.2 Aim

The aim of this research is to evaluate the evidential value of artefacts recovered from a private Cloud using existing digital forensic investigation tools.

Cloud computing enables users to access computing resources that are either hosted in-house or in remote locations. Users can easily create and delete VM instances, can use hosted applications, deploy their own applications and create Cloud storage at a relatively low cost. In most cases, the user has no control over the Cloud infrastructure especially where third party services are used or where a public Cloud is used. However, this presents an opportunity for those users with nefarious intentions to use Cloud services for a range of criminal activities, including malware, DoS attacks and account hijacking. The ease with which resources are allocated and released, the volatile nature of network traffic and the anonymity offered by the Cloud makes it difficult but not impossible for forensic investigators to access and recover artefacts. However, the stated premise of this research is that new or existing tools can be added to the Cloud to aid forensic investigations to acquire artefacts of evidential value. Therefore, it is asserted that it is possible to recover artefacts from the Cloud and relate them to specific users and to then use this as evidence that is admissible in a court of law.

1.3 Research Hypothesis

Based on this stated aim, the research hypothesis formulated for this research states that it is possible to recover artefacts of evidential value from the Xen Cloud Platform, using existing tools.

As discussed above at Section 1.1.3, the architecture of the Cloud makes the use of conventional forensic investigations difficult. Therefore, developing new tools
that can be added to the Cloud or adding existing tools to the Cloud can aid in recovering artefacts that can then be used as evidence in a digital forensic investigation.

### 1.4 Methodology

One of the main aims of forensic investigation is the presentation of digital evidence in a court of law in order to prove or disprove a point (Pollitt, 1995a). To achieve this, the digital evidence that is presented must satisfy the rules of any form of evidence presented in court, as discussed above at Section 1.1.2. In traditional forensics, requirements for assessing digital evidence and the criteria for evaluating its evidential value have been proposed by Miller (1992), Sommer (1998), Hargreaves (2009), Morris (2013) and Jones et al (2014). However, their work raises two related questions. The first is whether these existing requirements or criteria can be applied to Cloud forensics and the second is whether the use of existing tools within the Cloud OS satisfies these requirements. These questions, along with the aim that drives this research and the research hypothesis that has been posed, led to the identification of a general methodological framework for this research.

The first step in providing answers to these questions was to set up a Cloud platform in a forensic computing laboratory and to design experiments that would enable data to be collected. The NIST Cloud computing framework details four Cloud deployment models. However, it was considered beyond the scope of this research and beyond the capabilities of a sole researcher to investigate all four of these. Therefore, a private Cloud model was chosen whereby the infrastructure is provisioned exclusively for a single organisation, thus giving the organisation control over its use (Mell and Grance, 2011). Such an infrastructure can either be managed by the organisation or outsourced to a third party, and can be hosted either on or off site. These characteristics made it the model of choice for the experiments that were carried out for this research, enabling the creation of a controlled Cloud environment for experiments. Out of the three service types, IaaS was chosen as it provides the user with virtualized computing resources like servers, storage and networking. IaaS gives the user control over operating
systems in guest VMs, over storage and over deployed applications. In addition, IaaS provides direct access to VMs for data collection and analysis. Therefore, it was deemed ideal for this research. The private Cloud technologies that were reviewed were Microsoft Private Cloud, VMware vCloud, Citrix CloudPlatform, Amazon Virtual Private Cloud and Xen Cloud Platform, XCP. XCP was selected because it is a free open source Cloud platform with resource requirements that are easy to meet in a laboratory environment. Having identified the Cloud technology, deployment type and service model for this research, the next stage was to consider the research design.

The literature review provided a means to identify and develop an appropriate research methodology, which is shown at Figure 1-5. This served two purposes: enabling the identification of the research gaps in this field and determining the criteria for evaluating the evidential value of artefacts recovered from the Cloud. The next stage was to study the structure of LVM, in order to provide insight into how XCP uses LVM to manage storage, and the study of the structure of XCP and how VMs are stored (Chapter 4).

Figure 1-5: Proposed Methodology for this Research
Having determined the structure of both LVM and XCP in terms of data storage, and the formats used by XCP to store data, the next stage was to identify those existing tools that could be added to the Cloud OS and used within XCP to recover artefacts and then to develop a methodology for artefact recovery in XCP Cloud (Chapter 5). Finally, the results were compared against the criteria for evaluating the evidential value of recovered artefacts (Chapter 6). Conclusions were then drawn, the contribution to knowledge revisited and recommendations for future work identified (Chapter 7).

1.5 Thesis Outline

Given the methodological framework shown at Section 1.4 above, Chapter 2 of this research critically reviews the literature in the areas of digital forensics and Cloud computing, whilst identifying the challenges of digital forensics in the Cloud. Its purpose is to identify the research gaps in terms of artefact recovery in the Cloud, to define Cloud computing along with its benefits and risks before describing digital forensics and some of the associated investigation models that have been developed over time. The chapter then goes on to briefly describe the common disk filesystems in use and Cloud filesystems. It also discusses data deletion in relation to the Cloud.

Chapter 3 defines the objectives of this research by breaking down the aim into a series of enabling objectives and outlines the experiments for each objective. Various Clouds considered for this research are presented together with the tools used in this research. A general methodology for adding tools to the Cloud is presented. The criteria used to evaluate the evidential value of artefacts recovered from a forensic investigation are identified. The research constraints are described. Finally, the ethical issues are considered.

Chapter 4 describes LVM and XCP with specific reference to their structures before examining how XCP uses LVM to store data along with a discussion of the file format that it supports. The results of experiments on LVM and XCP are presented and analysed.
Chapter 5 considers data deletion in XCP, the use of existing tools within XCP to recover artefacts in the form of data and how the recovered artefacts can be associated with a specific XCP user. Results of experiments to recover artefacts using existing tools and to associate the recovered artefacts with specific users are presented and analysed. It also describes the proposed methodology for artefact recovery in XCP and evaluates the methodology against an XCP Cloud ecosystem that could be found in the real world.

Chapter 6 then evaluates the methodologies developed for this research and the evidential value of the artefacts that were recovered, using the criteria identified in Chapter 3.

Chapter 7 summarises the research, presents the conclusions and recommendations, and then makes recommendations for further study before revisiting and confirming the contribution to knowledge.

1.6 Contributions to Knowledge

This research contributes to knowledge in six ways. Firstly, this research elaborates on the leveraging of Cloud resources for forensic purposes by adding forensic capabilities in the form of existing digital forensic tools in XCP as a method for providing forensic readiness in the Cloud. This can be used to alleviate some of the challenges of conducting forensic investigations in it.

Secondly, it confirms the use of XCP, a private Cloud technology, to recover artefacts that can be used as evidence. As a result of this, a methodology was developed for adding tools to a Cloud technology by following three key steps: identification of Cloud technology; identification of appropriate tools; and building a testbed to test the tools.

Thirdly, a general methodology for the recovery of artefacts in XCP using existing tools in XCP is proposed, where three key components are identified: the user, the audit log and the VM. This approach was evaluated and found to be effective in an XCP Cloud of the type that can be found in the real world.
Fourthly, as part of this research, four requirements for evaluating the evidential value of digital evidence are proposed. These were used to evaluate the evidential value of artefacts recovered using existing tools from XCP.

Fifthly, this research investigated and documented the changes that occur when VMs which are saved as Virtual Hard Disk (VHD) files in XCP are deleted using XenCenter or the built-in ‘xe’ commands. This can be used to prove the authenticity of recovered VMs and can be compared with other Cloud technologies that use VHD format for virtual disks in terms the effects of different deletion methods.

Finally, during this research, the value of LVM metadata for digital investigation was identified and verified. This included the use of the metadata to restore deleted logical volumes that were used to restore deleted VMs in XCP with LVM-based storage. LVM keeps copies of old metadata file that can be used to create a timeline of events on a system that uses LVM; it can also be used to check for previous configurations of LVM on the system.
2 Literature Review

2.1 Introduction

As discussed in Chapter 1, Cloud computing offers users access to low cost computing resources, such as powerful processing, storage and networking. While these resources obviously provide benefit to numerous users, there is also evidence that they can be leveraged to commit crime (Goodin, 2009; Galante et al., 2011; Noehr, 2011; Paganini, 2014; Rashid, 2014). Cybercrime or e-crime is not a new problem and, over time, mechanisms have been put in place to enable criminals to be detected and arrested, such as Intrusion Detection Systems (IDS). However, the elasticity of Cloud resources, the location of Cloud servers (often spanning multiple jurisdictions), the volatile nature of network traffic, the different Cloud technologies and the anonymity that it offers, all contribute to making digital forensics in the Cloud a challenge. This is especially true in terms of evidence acquisition and analysis, both of which have a direct impact on the admissibility of that evidence. Therefore, there is a need for investigative processes and techniques that cannot easily be refuted for use in the Cloud.

After evidence is analysed in a digital investigation, it may be presented in court where the investigator needs to clearly demonstrate that it conforms with the rules of evidence as this will determine its evidential value (McKemmish, 1999). In addition, the rate at which organisations and individuals are adopting the Cloud and the concomitant rise in cybercrime, which was discussed in Chapter 1, Section 1.1, suggests that there is a need to improve the methods of conducting digital investigations in the Cloud, whilst also leveraging its resources for forensics purposes, particularly in terms of its ability to store and process evidence. This research sets out to examine whether existing forensic tools can be used in the Cloud and whether the evidence that this produces would be admissible in court. Therefore, the aim is to evaluate the evidential value of artefacts recovered using existing tools in a private Cloud, based on the hypothesis, which states that it is possible to recover artefacts of evidential value from Xen Cloud Platform (XCP), using existing tools.
The purpose of this chapter is to critically review the literature on Cloud forensics in order to confirm the research gap that this research sets out to fill and to identify any other research gaps relating to the provision of forensic capabilities in the Cloud. To this end, the first part of this chapter focuses on Cloud computing, outlining the history and expanding on definitions that have been proffered by different researchers and organisations that were highlighted in Chapter 1. It then goes on to discuss the characteristics of Cloud computing, its service types and deployment models. The discussion then turns to digital forensics, explaining the various digital investigation models that have been proposed over time and the existing guidelines for the provision of digital evidence. This is followed by an examination of the challenges of network forensics, the sources of network evidence and the types of network-based evidence. There is a variety of research into frameworks for digital investigations in the Cloud, along with sources of evidence, data ownership, evidence isolation, and how logs can be used in the Cloud for forensics purposes. Some of the common filesystems in use are examined and how these filesystems manage deleted data. The chapter ends with a discussion of data deletion in the Cloud.

2.2 Cloud Computing

Cloud computing is a technology which enables users to access Cloud resources over a network in real time. This access is usually independent of the device being used or the location of the user. From 1961 when Dr John McCarthy first proposed the idea of networked computing as a utility, Cloud computing continued to develop over the next few decades until the 1990s when bandwidth became affordable (Mohamed, 2009; NJVC, n.d.). However, it is the year 1999 that is considered to be the turning point for Cloud computing as this was when Salesforce.com offered enterprise applications via a website, creating what is now known as Software as a Service (SaaS) (Mohamed, 2009; NJVC, n.d.). The next was step was the founding of Amazon Web Services (AWS) in 2002 which offered Infrastructure as a Service (IaaS). Then, from 2009, other companies started offering Cloud services to the public (Mohamed, 2009; NJVC, n.d.). Over
almost 20 years, the Cloud has become an established service and clarity has begun to emerge about what it is and what it offers.

Cloud computing has many definitions but the first academic usage and definition was in 1997 when it was described as a “computing paradigm where the boundaries of computing will be determined by economic rationale rather than technical limits alone” (Chellappa, 1997). Low cost is indeed one of the benefits which makes it attractive to organisations and individuals (Kutz and Vines, 2010).

Vaquero et al (2008) define Clouds as:

_A large pool of easily usable and accessible virtualized resources (such as hardware, development platforms and/or services). These resources can be dynamically re-configured to adjust to a variable load (scale), allowing also for an optimum resource utilization. This pool of resources is typically exploited by a pay-per-use model in which guarantees are offered by the Infrastructure Provider by means of customized Service Level Agreements (SLAs)._ This definition was proposed following a review of various definitions and analysis of the features of Cloud computing to ensure that it encompasses them all. The key features are resource pooling, virtualization, scalability, pay-per-use and SLAs.

The Cloud Security Alliance (CSA, 2009) then went on to define it as:

_An evolving term that describes the development of many existing technologies and approaches to computing into something different. Cloud separates application and information resources from the underlying infrastructure, and the mechanisms used to deliver them. Cloud enhances collaboration, agility, scaling, and availability, and provides the potential for cost reduction through optimized and efficient computing._

This describes it as an evolution of existing technologies and approaches; it identifies its features including scalability, efficiency and cost reduction. Chellappa (1997) identified the latter as the driving force behind Cloud computing.

A year later, Buyya et al (2010) defined it as:

_A parallel and distributed computing system consisting of a collection of inter-connected or more unified computing resources based on service level agreements (SLA) established through negotiation between the service provider and consumers._
They agree with CSA in terms of the Cloud using technology that is already in existence, but focus on two specific technologies, parallel and distributed computing. However, they also include resource pooling as a key feature along with the agreements between service providers and users, both of which were also identified by Vaquero et al (2008).

As detailed by Mell and Grance (2011), the National Institute of Standards and Technology (NIST) then offered their definition of Cloud computing, which was,

A model which enables convenient, on demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal interaction from management or the Cloud service provider.

The definitions offered by Vaquero et al (2008), Buyya et al (2010) and the NIST both include resource pooling as a critical component in Cloud computing. However, the NIST goes further to include other critical components such as being available on demand, and providing network access and elasticity, the latter term meaning that resources are scaled based on user needs. Dykstra and Sherman (2012) then define it more succinctly as “an evolution and combination of decades of technology, resulting in a model of convenient, on-demand, elastic, location-independent computing resources.” This combines both the CSA and NIST definitions, clearly noting the evolution and combination of existing technologies, but then adding specific characteristics that are unique to the Cloud: on-demand, elastic, and location independent. Taking all of these variations into account and noting the key points from each, a generic definition of Cloud computing was derived for the purposes of this research. Therefore, Cloud computing is taken to be:

A system where computing resources are delivered as a service to consumers over a network. The characteristics of Cloud computing include resource pooling, elastic capacity, scalability, pay-per-use, network access and multi-tenancy.
Given this definition, it is evident that Cloud computing offers benefits to the user in terms of cost savings, convenience, flexibility, resilience, centralisation of data storage, scalability and reduced time to deployment (Krutz and Vines, 2010). This is not to say that it is without its risks and challenges. One key area of risk is security. Zhou et al (2010) identified security and privacy as the main barriers of Cloud adoption. They proposed five components: availability, confidentiality, data integrity, control and audit to achieve adequate security. For privacy, they argued that most privacy acts are out of date and do not make provision for Cloud computing. They need to be modified, adapting to the needs of the Cloud, including the relationship between providers and users. That is, they need to be updated to include aspects of the Cloud. In terms of more specific Cloud technologies, Tajadod et al (2012) compared Amazon Web Service (AWS) and Microsoft Azure in terms of their security approaches, examining them according to three components: data confidentiality, integrity and availability. They concluded that Microsoft Azure offers better data security.

On the other hand, Sudha and Viswanatham (2013) identified the security concerns in relation to four levels of the Cloud, network, host, application and data levels. For the network level, they suggest that proper access control mechanisms should be put in place, along with mechanisms that will ensure the confidentiality and integrity of customer data as well as the availability of resources. On the host level, the service type determines who is responsible for the security. For IaaS, the CSP and the customer share the responsibility, while for PaaS and SaaS, the CSP is solely responsible. For the application level, they suggest that applications are designed with security in mind, while for the data level, they suggest that sensitive and regulated data should not be stored in a public Cloud in order to mitigate data security concerns.

Overall, it is evident that organisations and individuals that adopt the Cloud should be aware of the associated security risks and employ measures to mitigate them. To this end, NIST has published a document entitled ‘Cloud Computing Security Reference Architecture’, which is aimed at providing a framework, giving organisations a clear mechanism through which to choose a Cloud service that
will securely and effectively address their requirements. This includes a Risk Management Framework to enable these organisations to create better security plans based on their risk assessment and policies (NIST, 2013). This demonstrates that there are methods available for mitigating or reducing the risks associated with the Cloud. As the various definitions have shown, Cloud computing has some characteristics which makes it different from other technologies. Therefore, the next section discusses these characteristics.

2.2.1 Characteristics

It is evident from the derived definition stated in Section 2.2 above that Cloud computing offers a variety of service models and deployment types which afford users the flexibility to choose the services and resources that most suit their requirements. According to the NIST definition, which is the most widely accepted and used, there are five essential characteristics of the Cloud, along with three service types and four deployment models. These are shown at Figure 2-1. These five characteristics offer advantages to Cloud users but also bring challenges in terms of digital investigations. Therefore, each of the five is discussed in turn in relation to this issue, followed by an examination of the challenges of the service types and deployment models.
The first characteristic is the on-demand self-service aspect of Cloud computing, this allows a user to access computing capabilities like storage and processing power as needed and without contacting the service provider (Mell and Grance, 2011). This gives the user the flexibility to configure resources according to their needs. While beneficial to the user, this flexibility can also be of benefit to the forensic investigator because there will be evidence of a user undertaking activity to access these capabilities.

The second characteristic is broad network access which means that services and resources are available over the network and can be accessed using a wide range of devices (Mell and Grance, 2011). This enables users to access resources regardless of their location and regardless of the devices that they are using. The network in this instance can be a Local Area Network (LAN), a Wide
Area Network (WAN), an Intranet, Extranet or the Internet. However, it should be noted that, in terms of forensics, the network type can affect the evidence type, evidence sources and how evidence can be acquired or processed (ACPO, 2012; Sibiya et al., 2012). Therefore, the network type should be taken into consideration during an investigation.

Thirdly, resource pooling describes the fact that the service provider’s computing resources are brought together in order to provide services to a wide range of users according to their needs (Mell and Grance, 2011). These resources are dynamically assigned to consumers based on their demands. In terms of forensic investigation, this means that evidence may be spread across multiple servers which may be difficult to access, making it difficult to acquire data in such a way that the privacy of other tenants is not compromised (Ruan et al., 2011a).

The fourth characteristic is rapid elasticity, which allows capabilities to be scaled according to consumer demands, creating an illusion that the resources are infinite (Mell and Grance, 2011). While this is advantageous to the users, it poses a challenge for digital investigators in terms of the recovery of evidence (Ruan et al., 2011a). This is because resources can be reallocated to a different user within a short period of time. However, this may be problematic if those resources contain evidence as, once reallocated, new user data may overwrite old data.

The final characteristic that needs to be considered in relation to forensic investigation in the Cloud is measured service, which allows users to pay for only the resources they use by providing a metering capability (Mell and Grance, 2011). This enables the user to monitor and control their use of resources, while providing a level of transparency for both the user and the service provider. In terms of digital investigation, the log may provide corroborative evidence on user activities (Ruan et al., 2011a). However, while it is possible to find logs on service usage, this will depend on the types of logs kept by the service provider and the length of time the logs are kept.

This demonstrates the advantages that these Cloud characteristics offer, but also the issues that they raise for the forensic investigator. Given this, the discussion now turns to an exploration of the three Cloud service types and four deployment
models, again discussing their advantages set against their impact on digital investigations.

2.2.2 Cloud Service Types

Cloud service types are classified according to the services that are offered by the Cloud Service Provider (CSP). The most common of these services are the three that appear in the NIST framework, which was shown at Figure 2-1 above. These are Software as a Service (SaaS), Platform as a Service (PaaS) and Infrastructure as a Service (IaaS).

SaaS provides the consumer with the capability to use the service provider’s applications, which are made available on the Cloud infrastructure. These applications are usually accessed through a thin client interface such as a web browser. In this service type, the user has no control over the underlying infrastructure (Birk and Wegener, 2011; Mell and Grance, 2011). Those with valid credentials can access software remotely via the Internet and, in a large organisation, this can reduce the cost of software. In addition, in most cases, software upgrades are part of the SaaS subscription. Examples of this type of service are Microsoft Office 365 (Microsoft, 2016) and Google Apps (Google, 2016a). In terms of digital investigation, it may be possible to find evidence of usage by analysing the web browser of a suspect’s computer (Birk and Wegener, 2011), the application logs from the CSP (Zawoad and Hasan, 2013) or the contents of the RAM (Almulla et al., 2014).

In terms of the second service type, PaaS provides the consumer with the capability to deploy application packages using the virtual environment that is supported by the service provider (Mell and Grance, 2011). As with SaaS, the user has no control over the underlying infrastructure but can control deployed applications and how those applications interact with the infrastructure (Almulla et al., 2014). This provides a platform where developers can collaborate on designing, testing and deploying applications without worrying about the cost of infrastructure. In PaaS, although the developed application is under the control of the user, the interaction of the application with its dependencies may not be secure and, therefore, the application can be compromised (Birk and Wegener,
Examples of PaaS include Google App Engine (Google, 2016b), and Amazon Web Services (AWS) Elastic Beanstalk (AWS, 2010).

In terms of the final service type listed by NIST, IaaS provides the consumer with the capability to access computing resources, such as processing, storage, and a network, as well as the capability to deploy applications in a virtual environment (Mell and Grance, 2011). An example of IaaS is Amazon Elastic Compute Cloud (EC2) (AWS, 2014). In terms of adoption, this service type has higher adoption rate than the others (Weins, 2015b). In most cases, the user is provided with a Virtual Machine (VM) that can be configured to their requirements. The user has no control over the underlying infrastructures but is able to control operating systems, storage, and deployed applications. In fact, IaaS gives more control to users than the two other service models discussed above and offers access to more resources. However, these very benefits can make it attractive to people with nefarious intentions. In terms of forensic investigation, this service type gives the investigator the most access to potential evidence in the form of virtual instances which may contain further evidence (Birk and Wegener, 2011; Zawoad and Hasan, 2013; Almulla et al., 2014).

Another service type that is not included on the NIST framework despite being in common usage is Storage as a Service (StaaS). This provides block storage as a service to consumers and is classified as an IaaS (Chung et al., 2012; Farina et al., 2015). The service can be accessed via a web interface or a desktop client using devices such as PCs, tablets and smartphones. Examples of this are Dropbox, Amazon S3 and iCloud.

Other service types include Desktop as a Service where virtual desktop images are delivered to the user's desktop (Barrett and Kipper, 2010), Forensic as a Service where digital forensics is offered as a service (Ruan et al., 2011a), Security as a Service where security solutions are delivered to users (Al-Aqrabi et al., 2012; Yokoyama and Yoshioka, 2012), Network as a Service which provides access to network infrastructure (Costa et al., 2012), and Recovery as a Service, where applications and data are replicated in the Cloud to protect them from natural or manmade disasters (James et al., 2013). Overall, this discussion
shows that different service types need different investigation approaches. This is also true of the deployment models, which are discussed in the next section in terms of the benefits that they offer to their users set against the problems that they pose for the digital investigator.

### 2.2.3 Cloud Deployment Models

Cloud deployment represents how the Cloud infrastructure is managed and classified according to who controls the infrastructure and how it can be accessed. As depicted in the NIST framework, shown at Figure 2-1 above, there are four deployment models: private, public, community and hybrid Clouds.

In a private Cloud, the infrastructure is provisioned for exclusive use by a single organisation. It can either be managed by that organisation or outsourced to a third party and it can be hosted either on or off site. In terms of adoption by organisations, the ‘State of Cloud’ report by RightScale shows 63% of organisations using a private Cloud in 2015 and 77% in 2016 (Weins, 2016). Examples of technologies that can be used for a private Cloud include Microsoft Private Cloud and Amazon Virtual Private Cloud. They offer the most in terms of evidence identification (Taylor et al., 2011) and access to evidence by an investigator (Zawoad and Hasan, 2013; Farina et al., 2015). This is because the organisation which controls the Cloud can easily give access to the information and data needed for an investigation. However, this model is not without its limitations, and there may be challenges in terms of access to evidence in situations where the management of the Cloud infrastructure is outsourced or hosted offsite. Also, if the infrastructure is spread across multiple geographic locations, there may be jurisdictional issues in terms of data access (Grispos et al., 2012). Another challenge is the multi-tenancy of the Cloud. Care needs to be taken to ensure that other users are not affected by digital investigations, specifically in terms of confidentiality, the integrity of users and their data, along with the availability of services (Grispos et al., 2012).

As the name suggests, a public Cloud is provisioned for public use and is usually operated as a business with users paying for the services they use, although there are instances where some free services are offered. In terms of adoption,
the RightScale report shows 88% of the respondents surveyed using a public Cloud in 2015 and 89% in 2016 (Weins, 2016). Examples include AWS, IBM Blue Cloud, Microsoft Azure, VMware vCloud and Google App Engine. Public Clouds face the same challenges as private Clouds, along with the issues of physical access to evidence (Zawoad and Hasan, 2013) and segregation of other tenants in evidence collection (Ruan et al., 2011a).

The third model is the community Cloud, which is provisioned for use by a group of organisations that belong to a specific community with shared concerns. It can be managed by one or more of the organisations in the community or outsourced to a third party and hosted on or off site. This model is similar to the private Cloud, except that it is provisioned for use by more than one organisation. In addition, it can be managed by more than one organisation, whereas a private Cloud, is managed by a single organisation. In both models, the infrastructure management can be outsourced and hosted on or off site and, in terms of digital investigation, both models share the same challenges in terms of evidence identification and access.

The last model, the hybrid Cloud, is a combination of two or more Cloud infrastructures that are bound together whilst remaining as unique entities. This is in order to offer the benefits of each deployment model. The State of Cloud Survey showed that 58% of its respondents used a hybrid Cloud in 2015 and 71% in 2016 (Weins, 2016). In terms of forensic investigation, this model has the combined challenges of the models that are used in its deployment. Therefore, it is evident from this discussion that the Cloud deployment models offer individuals and organisations the option to choose the model that best suits their needs but that they also have unique features which may impact digital investigation (Grispos et al., 2012; Zawoad and Hasan, 2013). Therefore, having discussed how the Cloud offers computing resources to users as services and the challenges that this poses in terms of digital investigation, the discussion now turns more specifically to how the Cloud can be used for criminal purposes.
2.2.4 Cloud Computing and Crime

As discussed in Chapter 1, Section 1.1.1, computers can be used as a target of crime, a tool to commit a crime, as storage for illegal content (Parker, 1989) and as a critical part of the evidence trail if evidential data have been stored on a computer (Stokes, 2010). As already discussed, one of the main challenges of Cloud computing is the issue of security with the CSA (2016) identifying 12 specific security threats: data breaches, insufficient identity, credential and access management, insecure interfaces and Application Program Interface (APIs), system vulnerabilities, account hijacking, malicious insiders, advanced persistent threats, data loss, insufficient due diligence, abuse and nefarious use of Cloud services, Denial of Service (DoS) and shared technology issues. Some examples of these threats are shown at Table 2-1.

Table 2-1: Examples of the CSA Security Threats

<table>
<thead>
<tr>
<th>Security Threat</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Breach</td>
<td>TalkTalk and Yahoo data breach (Gibbs, 2015; Ng and Hautala, 2016)</td>
</tr>
<tr>
<td>Insufficient Identity, Credential and Access</td>
<td>Account hijacking due to accidental publishing of credentials (Sandvik,</td>
</tr>
<tr>
<td>Management</td>
<td>2015)</td>
</tr>
<tr>
<td>Insecure Interfaces and APIs</td>
<td>Internal Revenue Service (IRS) suffered a data breach due to insecure</td>
</tr>
<tr>
<td></td>
<td>API (Kumaraswamy, 2015)</td>
</tr>
<tr>
<td>System Vulnerabilities</td>
<td>A bug made it possible for attackers to steal Amazon user credentials</td>
</tr>
<tr>
<td></td>
<td>(Goodin, 2010)</td>
</tr>
<tr>
<td>Account Hijacking</td>
<td>Amazon systems were hijacked to run Zeus botnet (Goodin, 2009)</td>
</tr>
<tr>
<td>Advanced Persistent Threats</td>
<td>Carbanak, an Advanced Persistent Threat (APT) targeted at financial</td>
</tr>
<tr>
<td></td>
<td>institutions with an estimated loss of $1 billion (Kessem, 2015)</td>
</tr>
<tr>
<td>Data Loss</td>
<td>A DDoS attack on Code Spaces, a web-based company which led to the</td>
</tr>
<tr>
<td></td>
<td>destruction of both the company and customer data (Bourne, 2014)</td>
</tr>
<tr>
<td>Insufficient Due Diligence</td>
<td>Facebook was charged by the Federal Trade Commission (FTC) for failing</td>
</tr>
<tr>
<td></td>
<td>to keep its privacy promises to its users (FTC, 2011)</td>
</tr>
<tr>
<td>Security Threat</td>
<td>Example</td>
</tr>
<tr>
<td>-----------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Abuse and Nefarious use of Cloud Services</td>
<td>Hackers created a backdoor to enable them use Amazon’s bank of available processing power (Stobing, 2014)</td>
</tr>
<tr>
<td>Denial of Service</td>
<td>Evernote, a note-taking app, Feedly, a news aggregator and Deezer, a music streaming service came under DDoS attacks which affected their services (Gilbert, 2014)</td>
</tr>
</tbody>
</table>

In terms of specific attacks which can affect some Cloud services and resources, Patel (2013) listed the possibility of flooding attacks, user to root attacks, port scanning, backdoor attacks and attacks on the VM or hypervisor. Examples of Cloud resources being used as a tool to commit crime include the use of the Amazon EC2 instance in 2009 as a command and control server for Zeus botnet (Goodin, 2009). This resulted in the second largest online data breach in the U.S (Galante et al., 2011). Another example occurred in 2014 when an AWS account was hijacked and extra instances were launched to mine Bitcoins (Rashid, 2014). Examples of the Cloud being the target of crime include the Distributed Denial of Service (DDoS) attack on Bitbucket, a hosting service website (Noehr, 2011), while Sony’s Playstation network and Microsoft’s Xbox Live services suffered DDoS attacks in 2014 (Paganini, 2014). In addition, Rackspace, a Cloud computing service provider suffered a DDoS attack on 21st December 2014 which lasted 12 hours (Martin, 2014). These examples show the susceptibility of the Cloud to crime and that there is, therefore, a need for investigative strategies for a Cloud environment. As discussed above, the different service types and deployment models all have their challenges in terms of digital investigation, which further demonstrates the need for Cloud investigative techniques that do not compromise the integrity of evidence. Given this, the issues that relate to digital forensics or digital investigation are examined in order to identify those that might have utility in the Cloud.
2.3 Digital Forensics

Digital or computer forensics is the term used to describe the process of extracting data from a digital device to provide evidence that can be used in a court of law. McKemmish (1999) defines forensic computing as “the process of identifying, preserving, analysing and presenting digital evidence in a manner that is legally acceptable”. ‘Digital evidence’ is defined as data that can be used to establish that a crime has been committed or that can provide a link between a crime and its victim or a crime and its perpetrator (Casey, 2004a). It can take the form of text, audio, image, or video and binary data, and it can be found in stand-alone or networked computer systems, mobile devices, host systems, network and peripheral devices. ‘Legally acceptable’ means that it should satisfy the rules of evidence, which means that it should be relevant, authentic and credible, and competent (Graves, 2014). As defined by McKemmish (1999), digital forensics involves some processes which need to be undertaken for evidence to be acceptable in a court. Therefore, the next section presents an overview of some of these processes.

2.3.1 Digital Forensic Investigation Process

The digital forensic investigation process is a set of procedures and techniques to ensure that any evidence obtained is sufficiently rigorous so that it may be admissible in a court of law (Ruan, 2013). However, to date, there is no single standard process or procedure that is recognised by the digital forensics industry, although several digital forensic investigation models have been proposed by different organisations and research groups, some of which are shown at Table 2-2.

<table>
<thead>
<tr>
<th>Model</th>
<th>Processes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pollitt (1995)</td>
<td>Acquisition, identification, evaluation and admission</td>
</tr>
<tr>
<td>Model</td>
<td>Processes</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>McKemmish (1999)</td>
<td>Identification, preservation, analysis and presentation</td>
</tr>
<tr>
<td>Digital Forensic Research Workshop (DFRWS, 2001)</td>
<td>Identification, preservation, collection, examination, analysis, presentation and decision</td>
</tr>
<tr>
<td>National Institute of Justice (James et al., 2013)</td>
<td>Preparation, preservation, documentation, collection, examination, analysis and reporting</td>
</tr>
<tr>
<td>The Abstract Digital Forensics Model (Reith et al., 2002)</td>
<td>Identification, preparation, approach strategy, preservation, collection, examination, analysis, presentation, and returning evidence</td>
</tr>
<tr>
<td>Integrated Digital Investigation Process (Carrier and Spafford, 2003)</td>
<td>Readiness, deployment, physical crime scene investigation, digital crime scene investigation and review</td>
</tr>
<tr>
<td>National Institute of Standards and Technology (Kent et al., 2006)</td>
<td>Data collection, examination, analysis and reporting</td>
</tr>
<tr>
<td>Generic Computer Forensic Investigation Model (GCFIM) (Yusoff et al., 2011)</td>
<td>Pre-process, acquisition and preservation, analysis, presentation and post-process</td>
</tr>
<tr>
<td>Association of Chief of Police Officers (ACPO) Digital Investigation Strategy (ACPO, 2012)</td>
<td>Data capture, data examination, data interpretation, data reporting and interview of witness and suspects</td>
</tr>
</tbody>
</table>

This table shows that, while there are some processes that are common to all models, there are others that are only applicable to some of the models. However, all of these processes can be classified under the five phases of the Generic Computer Forensic Investigation Model (GCFIM) which encompasses all of the required processes for digital investigations: pre-process, acquisition and preservation, analysis, presentation and post-process (Yusoff et al., 2011) ‘Pre-process’ refers to preparation prior to evidence acquisition, including evidence identification. ‘Acquisition and preservation’ refer to evidence identification, capture and storage. ‘Analysis’ refers to evidence processing, while
‘Presentation’ refers to documenting and presenting the results of the analysis. ‘Post-process’ refers to the closure of an investigation which includes a review of the whole process.

These five phases are captured by mapping the process of the appropriate phase of the GCFIM to that of other models, as shown at Appendix B. Each of the phases can be tailored to the specifics of each type of digital forensics, demonstrating that this model is generic enough to be applied to different types of digital forensics, including Cloud forensics. However, as stated above, the goal of any digital investigation is to ensure that evidence is processed in a legally acceptable manner. Therefore, there is a requirement for standards or guidelines for digital evidence. This requirement also applies to this research, given that it aims to evaluate the evidential value of artefacts recovered from the Cloud; therefore, it needs to show that any artefacts are recovered in a legally acceptable manner. Given this, the next section reviews the standards and guidelines that are applicable to the legal acceptability of digital evidence.

2.3.2 Standards

Just as there is no one adopted standard process for digital investigation, there are also no universally adopted standards or guidelines for digital evidence. However, there are some guidelines which have been adopted by practitioners and law enforcement agencies. These are shown at Table 2-3.

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Principles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rules of Forensic Computing (McKemmish, 1999)</td>
<td>Minimal handling of the original to minimise alteration</td>
</tr>
<tr>
<td></td>
<td>Account for any change by documenting the nature, extent and reason for doing so</td>
</tr>
<tr>
<td></td>
<td>Comply with the rules of evidence</td>
</tr>
<tr>
<td></td>
<td>Do not exceed personal knowledge</td>
</tr>
<tr>
<td>Organisation</td>
<td>Principles</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| ACPO (2012) Good Practice Guide for Digital Evidence                       | No action taken by law enforcement agencies, persons employed within those agencies or their agents should change data which may subsequently be relied upon in court  

In circumstances where a person finds it necessary to access original data, that person must be competent to do so and be able to give evidence explaining the relevance and the implications of their actions  

An audit trail or other record of all processes applied to digital evidence should be created and preserved. An independent third party should be able to examine those processes and achieve the same result  

The person in charge of the investigation has overall responsibility for ensuring that the law and these principles are adhered to |
| International Organisation on Computer Evidence (IOCE): Guidelines for Best Practice in the Forensic Examination of Digital Technology (Al-Zarouni, 2006; Adams, 2013) | The general rules of evidence should be applied to all digital evidence  

Upon seizing digital evidence, actions taken should not change that evidence  

When it is necessary for a person to access original digital evidence, that person must be forensically competent  

All activity relating to the seizure, access, storage, or transfer of digital evidence must be fully documented, preserved, and available for review  

An individual is responsible for all actions taken with respect to digital evidence while that digital evidence is in their possession |
| Council of Europe (CoE) Electronic Evidence Guide (Jones et al., 2014)      | No action taken should materially change any data, electronic device or media which may subsequently be used as evidence in court  

A record of all actions taken when handling electronic evidence should be created and preserved so that they can be subsequently audited. An independent third party should not only be able to repeat those actions, but also to achieve the same result  

If it is expected that electronic evidence may be found in the course of a planned operation, the person in charge of the operation should notify specialists/external advisers in time and arrange their presence if possible |
First responders must have the necessary and appropriate training to be able to search for and seize electronic evidence if no specialists are available at the scene.

The person and agency in charge of the case are responsible for ensuring that the law, the evidential safeguards and the general forensic and procedural principles are followed to the letter.

These guidelines have remained more or less the same over the years. They all emphasise the need to preserve the integrity of evidence, the importance of an audit trail, the competence of the investigator and adherence to the guidelines to ensure that the gathered evidence will be admissible in court. Choosing which guidelines to follow in an investigation will depend on either the investigation’s country or organisation. In the UK, for example, most organisations use the ACPO guidelines. However, the International Organization for Standardization (ISO) has published several standards on digital investigations. Their overarching guidelines are shown at Figure 2-2.

**Figure 2-2: ISO Standards on Digital Investigations (ISO, 2015)**

These guidelines address different aspects of digital investigations. ISO/IEC 27041 is concerned with the appropriate use of tools and methods for digital
investigation. ISO/IEC 27043 deals with the investigation processes. ISO/IEC 27037 is primarily focused on capturing digital evidence and ISO/IEC 27042 addresses the analysis of the digital evidence. In addition to this, the British Standards Institution (BSI) (2008) has produced a standard called BS 10008, ‘Evidential Weight and Legal Admissibility of Electronic Information’. This standard is focused on the production of electronic documents that may be used as evidence in court and it also provides guidelines on practices and procedures that deal with information management systems (Adams, 2013). This standard was updated in 2014. Overall, however, these guidelines and standards all share the common goal of ensuring that digital evidence is admissible in court and, as such, they are applicable to any type of digital evidence, irrespective of the digital investigation type. As stated in Chapter 1, Section 1.1.2, there are several classifications of digital forensics which include network and Cloud forensics. Ruan et al (2011b) define Cloud forensics as a subset of network forensics, the application of digital forensics in the Cloud. Therefore, certain aspects of network forensics are applicable to Cloud forensics and it is this assertion that provides the focus for the next section.

2.4 Network Forensics

Network forensics is a branch of digital forensics that focuses on analysing evidence from a computer network. Networks may contain evidence that could be used to establish that a crime has occurred (Casey, 2011). DFRWS (2001) define network forensics as,

*The use of scientifically proven techniques to collect, fuse, identify, examine, correlate, analyse, and document digital evidence from multiple, actively processing and transmitting digital sources for the purpose of uncovering facts related to the planned intent, or measured success of unauthorized activities meant to disrupt, corrupt, and or compromise system components as well as providing information to assist in response to or recovery from these activities.*
Therefore, as the name implies, network forensics goes beyond focusing on a standalone system. It encompasses all of the devices in a network and this means that any evidence sought by a digital forensic investigator may be distributed across any number of these devices. An additional problem for such an investigation is the fact that network traffic is by its nature highly dynamic, making it volatile and, therefore, easy to change and difficult to preserve. Some of the sources of evidence in network forensics have been identified by Kent et al (2006), Lillard et al (2010) and Davidoff and Ham (2012). They include firewalls, logs like the Dynamic Host Configuration Protocol (DHCP), which assigns network configurations to hosts on an Internet Protocol (IP) network, event logs, application logs, anti-virus logs, proxy and Intrusion Detection System/Intrusion Prevention system (IDS/IPS) logs, Internet Service Provider (ISP) notices (network logs) and other devices where evidence can be found, such as computers, routers, switches and servers.

Jones et al (2006) identified four types of network-based evidence, which they describe as full content data, session data, alert data and statistical data. Full content data refers to all of the user data and metadata contained in a packet, which is a unit of data transmitted over the network. Session data consists of summaries of communication between a source and destination. It contains information like source and destination addresses, timestamp, port and protocol used. Alert data is based on a set rules or signatures to detect anomalies and alert the system administrator. It is usually created by an IDS. On the other hand, statistical data involves looking at network traffic to detect certain patterns or behaviours which might be related to an illegal activity. All of these types of evidence are useful in their own ways and which of them is used depends on the nature of the investigation. Lillard et al (2010) discuss some of the tools available for capturing network traffic such as tcpdump, Wireshark and Fiddler, and the limitations of these tools. As a result, they suggest the use of multiple tools in order to overcome some of these limitations. However, where the limitations cannot be overcome by use of multiple tools, other solutions should be sought such as the use of either open source or commercial. Commercial tools, such as NetDetector (NIKSUN, 2015), NetworkMiner (Netresec, 2015) and open source
tools include Xplico (Xplico, 2015) and Snort (Cisco, 2016); all of these can be used for network forensics.

Davidoff and Ham (2012) discuss some of the challenges of network forensics in the areas of acquisition, content, storage, privacy, seizure and admissibility of evidence. They conclude that locating and acquiring evidence in a networked environment may be difficult due to the number of possible sources of evidence. The limited storage capacity and the non-persistent nature of network storage devices can make it easy to lose evidence and make the overwriting of data possible. In addition, non-persistent storage usually needs power in order to preserve data. If the power is cut off, data may be deleted. In a traditional forensic investigation, it is easy to seize a suspect’s devices but this may not be possible in a network environment as it can disrupt the whole network and affect other users who are connected to that network. As a solution to these challenges, Davidoff and Ham (2012) developed the Network Forensics Investigative Methodology. This is designed to help investigators acquire and analyse evidence from a network in such a way that it can be used in a court. The framework consists of five steps: Obtain information, Strategize, Collect Evidence, Analyse and Report (OSCAR). Even though it was designed for network forensics, it can be mapped to the phases of the GCFIM, which means it can be applied to other types of digital forensics, such as Cloud forensics.

In terms of the McKemmish rules of computing and the ACPO, IOCE and CoE guidelines discussed at Section 2.3.2, it may not be possible to adhere to some of the sections/principles in a network forensic investigation. For example, it may not be possible to follow Principle 1 of the ACPO guidelines where volatile data are concerned because the original evidence may need to be accessed in order to acquire the data and this will result in the original evidence being changed. However, Principles 2, 3 and 4 can be followed by assigning a competent person to acquire the data and stating the reason for accessing the original, whilst keeping an audit trail and ensuring adherence to these principles. The guidelines also cover network forensics in relation to both home and corporate networks (ACPO, 2012). For home networks that use either wired or wireless connections,
all network devices and those devices that can connect to a network should be considered, especially those with wireless capability. Network cabling should be traced to the connected devices and the layout of the network should be noted. In addition, the possibility of remote storage should be kept in mind when analysing evidence from a network. In a corporate network environment, it is common to find some software, like IDS, which can provide useful information, while agents for remote acquisition can be used to image data across the network to external storage.

In summary, network forensics is the branch of digital forensics which analyses network traffic in addition to examining the host systems. There are various sources of evidence that can be obtained, which range from computer systems to network devices. However, network traffic is volatile and data should only be acquired by competent investigators if its admissibility as evidence is to be maintained. Traditional digital investigative processes can be used in network forensics, although this may involve handling volatile, live data. Inevitably, all of these challenges and guidelines for network forensics also apply to Cloud forensics, given that it is considered to be a subset of network forensics. Therefore, the next section discusses the literature that specifically relates to digital investigations in the Cloud in order to identify potential research gaps.

2.5 Cloud Forensics

Cloud forensics is the application of digital investigation processes used in Cloud computing for the purpose of extracting evidence that can be used in a court of law. Ruan et al (2011b) define Cloud forensics as a subset of network forensics, the application of digital forensics in the Cloud in order to generate digital evidence. NIST (n.d.) defines Cloud forensics as,
This definition focuses on three main points: the use of scientific and proven methods; the investigation of past events in the Cloud; and event reconstruction. For any digital investigation, the goal is to maintain the admissibility of evidence, and one of the methods of achieving this is the use of proven scientific methods. The investigation of past activities is required, given that a crime precedes an investigation and, in order to determine how that crime was committed, past events need to be examined and evidence needs to be presented in order to prove or disprove that a crime has occurred in the first place. The first two points of this definition lead to the last one, which is the need for event reconstruction in order to answer how, when, where and what, in relation to the crime and to show the series of events that led to that crime. All of these steps are required in order to obtain evidence that can be used in a court.

The processes of traditional digital forensics may not work in the Cloud and, therefore, Cloud forensics are different (Lillard et al., 2010). This is because data may be stored on servers that are hosted either on or offsite and that may span multiple jurisdictions, therefore complicating access to evidence, including that found on network devices. In addition, the Cloud is a multi-tenant ecosystem where many users share the same resources. Therefore, the confidentiality and integrity of other Cloud users needs to be protected, while the availability of the service needs to be assured. Therefore, aspects of both traditional digital forensics and network forensics need to be combined with other techniques that are specific to Cloud computing in order to provide a model or guidelines for carrying out investigations in the Cloud.

The Cloud Credential Council (CCC) and the NIST both have working groups on Cloud forensics. The purpose of the CCC group is to collaborate with other working groups from international Standardization Organisations (SDOs) to develop best practice, to identify the training requirements and to disseminate knowledge and expertise (Cloud Credential Council, n.d.). The goal of the NIST Cloud Computing Forensic Science Working Group’ (NCC-FSWG) is to develop standards and reference architectures for Cloud forensic science (NIST, n.d.).
These will go a long way towards providing legally acceptable methods and techniques for digital investigation in the Cloud.

There are various published works on Cloud forensics ranging from its challenges to the use of the Cloud for forensic purposes, to evidence seizure to how to conduct digital forensics in the Cloud. As noted above, the NIST has formed a working group to research the challenges of Cloud forensics and this produced a draft report in 2014 called the NIST Cloud Computing Forensic Science Challenges (NIST, 2014). It identified 65 challenges classified under nine categories: analysis, anti-forensics, architecture, data collection, incidence first responders, legal, role management, standards and training. Two of the challenges that appear under the architecture category are associating deleted data with a specific user, which can be linked to the attribution of a recovered artefact, and recovery of deleted data, which falls under artefact recovery. Attribution is a challenge in the Cloud because of its multi-tenancy nature, the resulting number of users and the volume of data in the Cloud means that the CSP may not be able to retain current and comprehensive back-ups, and may not implement sufficient mechanisms for retrieving information of deleted data (NIST, 2014). Recovery of deleted data is also a challenge because there may not be a snapshot or a record that contains an image of that deleted data before it is overwritten (NIST, 2014). These two challenges, attribution and recovery of deleted data form the basis of this research as stated, in Chapter 1, Section 1.2.

While there are various challenges to conducting digital investigations in the Cloud, its ecosystem can also prove beneficial to such investigations. Cloud resources can be used to acquire, analyse and store evidence (Barrett and Kipper, 2010; Reilly et al., 2010; Grispos et al., 2012; Almulla et al., 2013; van Baar et al., 2014; Zeng, 2014; Farina et al., 2015). Barrett and Kipper (2010) and Grispos et al (2012) note that some Cloud technologies make use of verification techniques when saving data which can be used by forensic investigators to verify the integrity of acquired evidence. Therefore, these show that the Cloud can be leveraged for digital forensic investigation.
In terms of frameworks for Cloud forensic investigations, Martini and Choo (2012) proposed a conceptual framework based on McKemmish's (1999) work and the NIST (Kent et al., 2006) model, which is shown at Table 2-4. The proposed framework has four phases: evidence source identification and preservation, collection, examination and analysis, and reporting and presentation. The first phase, evidence source identification and preservation, is concerned with identifying sources of evidence. The collection phase involves data capture. The third phase is examination and analysis of the data collected and the last phase is reporting and presentation, which involves presenting the evidence in a court.

Table 2-4: Comparison of Frameworks

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Evidence source identification and preservation</td>
<td>Collection</td>
<td>Identification</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Preservation</td>
</tr>
<tr>
<td>Collection</td>
<td></td>
<td>Analysis</td>
</tr>
<tr>
<td>Examination and analysis</td>
<td>Examination</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Analysis</td>
<td></td>
</tr>
<tr>
<td>Reporting and presentation</td>
<td>Reporting</td>
<td>Presentation</td>
</tr>
</tbody>
</table>

Martini and Choo’s (2012) framework offers an iteration phase. If evidence of Cloud usage is discovered in the third phase, a new iteration of the framework is then commenced. This ensures that other sources of evidence relating to the investigation are identified and examined. If more evidence is found, then it should be collected. Similarly, if further evidence is found in the examination and analysis phase, then there should be another iteration of the framework. This is to ensure that all relevant data associated with the investigation are collected in order to reconstruct the events of the crime. This framework can be applied to any type of digital forensic investigation, and not just the Cloud.
Following Martini and Choo’s (2012) framework, Guo et al (2012) proposed a four-step model for digital investigations, which is more Cloud-centric. The first stage is to determine the purpose of the forensics requirement, then to identify the type of Cloud service, whether it is IaaS, PaaS or SaaS, and then to determine the type of background technology used. The fourth step is further broken into three groups representing the client-side, the server-side and the developer-side, each with further actions to take. This model takes into account the three factors which affect Cloud forensics, the service type, the technology and the sources of evidence. All of these determine the tools and the collection methods that are deemed appropriate for the investigation. However, one of the drawbacks of this model is the ordering of the processes as, arguably, evidence source identification should come before the determination of the background technology. This is because it is the service type, rather than the Cloud technology, that will determine the source of evidence, while the background technology will determine the tools and methods that can be used for acquisition and analysis. Given this, the re-ordered model shown at Table 2-5 is proposed for the purposes of this research.

Table 2-5: Guo et al (2012) Model Compared with Reordered Model

<table>
<thead>
<tr>
<th>Guo et al model (2012)</th>
<th>Re-ordered model</th>
</tr>
</thead>
<tbody>
<tr>
<td>Determine purpose of forensic requirement</td>
<td>Determine purpose of forensic requirement</td>
</tr>
<tr>
<td>Identify service type</td>
<td>Identify service type</td>
</tr>
<tr>
<td>Determine Cloud technology</td>
<td>Identify source of evidence based on service type</td>
</tr>
<tr>
<td>Identify source of evidence</td>
<td>Determine Cloud technology</td>
</tr>
</tbody>
</table>

All of the processes within both models can be categorised under the acquisition and preservation phase of the GCFIM model, discussed above at Section 2.3.1. The models also fit into the evidence source identification and preservation phase of the framework proposed by Martini and Choo (2012). In addition to this, Meera
et al (2015) propose a Cloud forensics investigation model with four phases: identification, acquisition and preservation, analysis, and presentation. Zawoad et al (2015) propose the Open Cloud Forensics (OCF), which has six processes: preservation, identification, collection, organisation, presentation and verification. The identification process entails both incident and evidence while organisation entails examination and analysis. The models proposed by Meera et al (2015) and Zawoad et al (2015) contain processes that are typical of traditional digital forensic investigation. Given this, a comparison of the four identified models and how they fit with the GCFIM is shown at Table 2-6.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-process</td>
<td>Determine purpose of forensic requirement</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Acquisition and preservation</td>
<td>Identification Collection</td>
<td>Identify service type</td>
<td>Identification Preservation Acquisition</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Determine Cloud technology</td>
<td></td>
<td>Preservation Identification Collection</td>
</tr>
<tr>
<td>Analysis</td>
<td>Examination and analysis</td>
<td></td>
<td>Analysis</td>
<td>Organisation</td>
</tr>
<tr>
<td>Presentation</td>
<td>Reporting and Presentation</td>
<td></td>
<td>Presentation</td>
<td>Presentation Verification</td>
</tr>
<tr>
<td>Post-process</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

These processes can be applied to investigations in the Cloud but with the proviso that it contains multiple users who share the same resources, that data may be located and spread across multiple jurisdictions and that the investigator may have to rely on the CSP to access some of the required evidence. That evidence also needs to be acquired in such a way that its admissibility is not
affected. To achieve this, guidelines for digital evidence, such as those offered by ACPO, should be followed and, if there is a reason that precludes compliance with some of the principles, that reason should be clearly stated.

In terms of sources of potential evidence, Birk and Wegener (2011) identified three main components of the Cloud: the virtual Cloud instance, the network layer and the Cloud client system. The virtual Cloud instance is a VM where user data are stored and processed, providing a potential source of evidence. VMs can easily be acquired either by the user or by the CSP. Sources of evidence in the network layer include logs and data from the connected network devices. As such, network forensic processes can be used to acquire evidence but, in terms of the Cloud ecosystem, the investigator will need the help of the CSP. The client system can also be a source of evidence and, in this case, traditional forensics can be applied. Given that one of the processes of digital investigation is identification, the client system can give investigators information on where evidence can be found in a Cloud environment.

In terms of ownership of data, Lu et al (2010) propose a secure provenance scheme to record ownership and keep track of data objects in the Cloud. This scheme has been designed around two requirements, unforgeability and conditional privacy preservation. The purpose of the former is to ensure that ownership of data cannot be forged and the purpose of the latter is to ensure that only an authorised party can reveal the identity of the owner of the data. The conditional privacy preservation ensures confidentiality of information as well as the anonymous authentication of users. Li et al (2014) later expanded on these requirements to include traceability, which enables the identity of the user to be traced using provenance records and access control, whilst enabling users to specify access control over data stored in the Cloud.

In terms of application of the provenance mechanisms, Katilu et al (2015) reviewed the current provenance approaches in relation to three layers of the Cloud architecture: the system layer, the network layer and the application layer. In the system layer, provenance records information on interactions between the user and objects stored on the system, which can be used to track user activities.
In the network layer, provenance is achieved by tracking and capturing network events, which can be used for network forensics. In the application layer, provenance data is concerned with data accountability and assessing the effectiveness of applications. Katilu et al (2015) note that there are gaps in the research on confidentiality, provenance tracking outside a system and bridging the gap between an existing system and provenance aware systems. They note that, if secure provenance is implemented, then it can help forensic investigators to associate data with a specific Cloud user account. This is because the design requirements of secure provenance make it difficult for owners of data to dispute ownership. In terms of this research, this means that recovered artefacts can be associated with specific Cloud users. However, in terms of what it means for the digital investigation process, it indicates that, once evidence has been identified, the next step is to acquire that evidence. In the Cloud, this should be undertaken without affecting other users and one way to achieve this is by isolating the evidence.

Delport et al (2011) propose several methods to isolate a Cloud instance, which they define as a VM, for the purposes of investigation, whilst aiming to preserve the integrity of the evidence and to maintain the confidentiality, integrity of data and availability of access for other Cloud users. This is comparable to roping off a crime scene to protect the evidence from contamination, thereby protecting its admissibility, and is necessary because several users are likely to be sharing the same resources in the Cloud. Therefore, if an instance comes under suspicion, isolating it before commencing investigations will prevent accidental or unavoidable access to other instances. In addition, should the suspicious instance have been infected (by malware, for example), then isolating it will prevent the other instances from also becoming infected.

Apart from Cloud or VM instances, logs can be used as corroborative evidence in investigations. They record transactional information between a user and a system or application. Such information may be useful in an investigation, such as corroborative evidence, for example. However, the availability of logs depends on the service type. In order to overcome this issue, Marty (2011) proposes a
logging framework to generate and record all the required data for forensic investigations. The guidelines that he proposes relate to what to log, when to log and how to log. He suggests that logging should be enabled on all infrastructure components, whilst an encrypted transport should be established to transfer the logs to central log storage. Although his research was based on SaaS, the processes that he defines can be applied to the other service types.

Birk and Wegener (2011) also address this issue, suggesting logging mechanisms that can be implemented by the service providers for both SaaS and PaaS. For PaaS, they suggest encrypting the log prior to transmission to the central logging server to protect the integrity of the data. In SaaS, logs which record customer activities like access, error and events should be implemented in a way that the user can access. This can then be used to implicate or absolve a user in a forensic investigation. To protect the integrity of such logs, Birk and Wegener (2011) suggest that mechanisms for data integrity verification should be implemented by the CSP. Sang (2013) also proposes a logging model for SaaS and PaaS, which includes a local log module that synchronises with logs on the CSP side, where incremental hash is employed for the purposes of data integrity. This way, the logs from the CSP and the user can be compared to ensure that they are authentic. Investigators can also either use the logs from the CSP for analysis purposes or from the user or both, depending on which they have access to. The logs can provide corroborative evidence in investigations. In this research, logs were used to provide information that was used to map recovered artefacts to specific XCP users.

Forensic tools can be added to the Cloud to aid investigations. An example of this is the Sleuthkit Hadoop Framework, a project developed to use Sleuthkit on Hadoop, an open source platform for distributed storage and processing, for evidence extraction, analysis and reporting which can be deployed in a Cloud (Carrier, 2012). This is based on an existing tool, or rather a collection of tools for disk image analysis. Tools can also be developed for the Cloud, such as a web-based tool for evidence collection based on Struts, a framework for building web applications, and Hadoop OpenStack, an open source IaaS Cloud platform.
(Saibharath and Geethakumari, 2015). Therefore, having reviewed the general literature on Cloud forensics, the next section focuses on the available literature on Cloud service types in relation to Cloud forensics.

2.5.1 Cloud Forensics and Cloud Service Types

As mentioned in Section 2.5 above, the potential sources of evidence depend on the service type. Therefore, in a SaaS model, it is possible for an investigator to find evidence of usage by analysing the web browser on the client machine. To access other information, such as application logs, the investigator has to rely on and trust the CSP. Birk and Wegener (2011) suggest that comprehensive logging and provenance mechanisms could be implemented as a method of adding forensic capabilities to the SaaS service model. This will give investigators access to high level logs when needed, whilst the integrity and ownership of data can easily be proven. On the other hand Freet et al (2015) suggest a strong encryption mechanism to protect user data along with a synchronous logging mechanism, where users keep a copy of the application logs. Therefore, in terms of digital investigation, improved logging mechanisms can help in providing more information.

In terms of forensic tools for SaaS, Srivastava et al (2014) designed and implemented the Forensic Toolkit for Eucalyptus (FORE), which is a forensic toolkit for the SaaS model of the Eucalyptus Cloud, an open source solution for private and hybrid Clouds that is compatible with AWS (HP, 2015). The Cloud platform is based on CentOS. FORE enables the user to access his or her logs, usage history and to recover deleted files independent of the CSP. The purpose of this is to improve transparency in SaaS. The toolkit is made up of three modules: the admin, user and forensic modules. The admin module monitors and secures the SaaS environment, providing an interface for communicating with the user. The user module provides an interface between the user and the SaaS application, access to the administrator and a forensic interface where a user can audit his or her account. The forensic module gives an authorised third party access to user accounts for investigation purposes. Therefore, FORE adds forensic capabilities to SaaS through the forensic module, enabling access to
data that could be used as evidence in an investigation. Even though it was designed specifically for SaaS, it is evidently a step towards forensic readiness in the Cloud.

In terms of PaaS, evidence may be found on the developer’s (user) system as well as the CSP servers. As mentioned earlier, to access data from the CSP, the investigator has to both rely on and trust the CSP. Birk and Wegener (2011) suggest that logging mechanisms can be implemented whereby application logs are encrypted before the logs are transferred to a central logging server. This is to prevent these logs from being changed, which might happen if the application is compromised while running or while the logs are in transit. On the other hand, Graves (2014) suggests that the logs should be stored either on third party servers or on the user’s local server. The former is to protect the logs in the case of the application being compromised, while the latter is to protect the logs in the case of the CSP system being compromised. Therefore, this discussion shows that logs can provide corroborative evidence in an investigation and that the integrity of such logs should be protected.

For IaaS, Buchanan et al (2011) worked in collaboration with the Home Office to design a Cloud-based Digital Forensics Evaluation Test (D-FET) platform for evaluating the quality of digital forensic tools. The platform evaluates the tools based on their performance and the forensic quality of the evaluation. The platform in this instance was implemented using VMWare vSphere and VMWare ESXi 4.1. This highlights the fact that the Cloud can be leveraged by forensic investigators not only for evidence, log storage and evidence processing, but also for other purposes, such as the evaluation of digital forensic tools. Dysktra and Sherman (2012) discuss the various layers of trust in an IaaS Cloud environment and propose solutions to data acquisition in such a system. They also evaluate two of the most commonly used forensic tools, EnCase Enterprise 6.11, FTK 3.2 and FTK Imager Lite 2.9.0, in terms of remote acquisition using Amazon EC2, in order to confirm that these tools can acquire both volatile and non-volatile data from the Cloud. Dykstra and Sherman (2013) designed and implemented a forensic tool for OpenStack, which they termed Forensic OpenStack Tools.
(FROST). The Cloud platform was based on Ubuntu. FROST works at the management plane of the Cloud platform but does not interact with the operating system in the guest VM. It was evaluated by requesting API logs, firewall logs and disk images, which were downloaded successfully while maintaining the integrity, completeness and accuracy of the data. Mustafa and Nobles (2014) then proposed a testbed for Cloud-based forensic investigation. This was based on XCP in order to identify the sources of evidence both from the CSP and the Cloud client, along with the artefacts that could be recovered from both. Thethi and Keane (2014) evaluated five acquisition methods in terms of the time taken to image the data, using Amazon EC2 as a test environment. They found that acquisition using Cloud resources is significantly faster than using traditional methods. Raju et al (2015) developed an acquisition tool for OpenStack Cloud. The tool was developed to acquire three VM artefacts: the Cloud service logs, virtual disk and virtual RAM. Therefore, this overview of the literature in this area affirms that Cloud resources can be leveraged for digital forensic purpose.

Another service type that is commonly used is Storage as a Service. Research to date has shown clearly that it is possible to recover artefacts from a device that has been used to access such a service. Chung et al (2012) discuss the artefacts of Cloud storage services based on Windows and Mac, as well as Android and Apple smartphones. Based on Amazon S3, Dropbox, Evernote and Google Docs, their investigations showed that it is possible to find artefacts related to all of the Cloud storage services, including user information, on all the devices used. Hale (2013) focused solely on Amazon Cloud Drive, another Cloud storage service, to find artefacts on a computer that was used to access the storage service via the Web and via desktop interfaces. Quick et al (2014) focus on Cloud storage forensics, identifying the evidence left on a Windows 7 machine and an Apple iPhone 3G after they have been used to access Microsoft Skydrive, Dropbox, Google Drive and ownCloud, an open source Cloud storage application. Federic (2014) designed a Cloud Data Imager, a tool to collect remote data from Cloud storage services. This currently supports Dropbox, Google Drive and Microsoft Skydrive. Mehreen and Aslam (2015) identified the artefacts left by two Dropbox interfaces on a Windows 8 machine. Overall, these research activities
demonstrate that it is possible to recover artefacts from various Cloud storage services on a range of different devices and using a range of different operating systems.

It should be noted that a digital forensics tool was developed for all of the different service models discussed in this section with the exception of PaaS. While the tools for IaaS and SaaS were developed for specific Cloud technologies, the tool for StaaS supports various storage services. This shows that there is a need for tools that can be used in relation to all service types. Ruan et al (2011b) suggest developing tools for different deployment models. However, it is argued here that a better solution is the addition of existing tools to the Cloud as these can then be used with any service type and in relation to any deployment model. However, while evidence from the Cloud may be dependent on deployment mode and service type, there are other factors to consider. For example, Cloud technology may play a role in the type of evidence and how it can be acquired. Different filesystems, including those used within the Cloud manage, data in different ways and this can affect both the acquisition of evidence and the evidence itself. Therefore, this discussion turns to the available literature on filesystems in order to determine how data storage is managed.

2.6 Filesystems

A filesystem is the way in which files are organised on a disk by an operating system; different operating systems support different filesystems. Some of the common filesystems are shown at Table 2-7.
Table 2-7: Disk Filesystems (Carrier, 2005a; Altheide and Carvey, 2011)

<table>
<thead>
<tr>
<th>Windows</th>
<th>Linux</th>
<th>Mac</th>
<th>Unix</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fat Allocation Table (FAT)</td>
<td>Extended filesystem (extX)</td>
<td>Hierarchical File System (HFS)</td>
<td>Unix File System (UFS)</td>
</tr>
<tr>
<td>New Technology File System (NTFS)</td>
<td>ReiserFS</td>
<td>HFS+</td>
<td></td>
</tr>
<tr>
<td>exFAT</td>
<td>XFS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resilient File System (ReFS)</td>
<td>Journaled File System (JFS)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Ext3** is the default filesystem for many Linux distributions but this is being replaced by ext4. It is an updated version of ext2 with journaling support but with the same underlying structure (Carrier, 2005a; Altheide and Carvey, 2011). A journal keeps a record of changes to the filesystem before they are written to disk (Narvaez, 2007). The ext3 file system is divided into block groups with an optional reserved area for administrative purposes. The block groups contain the same number of blocks and are used to store file names, content and metadata. This ext3 file system structure is summarised at Table 2-8.

Table 2-8: Ext3 Block Group Layout (Altheide and Carvey, 2011)

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Super Block</td>
<td>Contains information about the layout of the file system, block and inode information, volume name, last write time, last mount time</td>
</tr>
<tr>
<td>Group Descriptor Table</td>
<td>Contains information on every block group in the file system</td>
</tr>
<tr>
<td>Block Bitmap</td>
<td>Manages allocation information of the blocks in the group</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
</tr>
<tr>
<td>---------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Inode Bitmap</td>
<td>Manages allocation information of inodes in the group</td>
</tr>
<tr>
<td>Inode Table</td>
<td>Stores inodes; these store metadata information for files and directories</td>
</tr>
<tr>
<td>Data Blocks</td>
<td>Store file content</td>
</tr>
</tbody>
</table>

When a file is deleted, the directory entry of the file is deleted and all the block pointers within the inode are zeroed out. The data blocks which hold the file content are then marked as free blocks and the content remains in the blocks until it is reallocated and overwritten (Farmer and Venema, 2005; Narvaez, 2007; Altheide and Carvey, 2011). This means that it can be recovered before it is overwritten.

**Ext4** has the same basic structure as ext3 but with additional capability such as larger filesystem and file size support, and an unlimited number of subdirectories (Fairbanks, 2012). In terms of file deletion, the pointers to the file are zeroed out but the file remains on disk and can be recovered (Fairbanks et al., 2010).

**NTFS** was designed by Microsoft and is one of the most widely used file systems on Windows systems from Windows 2000. It has a range of features including reliability and resilience, security, networking and storage efficiency. It contains management files that manage the volume, which are the metadata files summarised at Table 2-9.
Table 2-9: Summary of NTFS System Files (Carrier, 2005a; Altheide and Carvey, 2011)

<table>
<thead>
<tr>
<th>Entry</th>
<th>System file</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>$MFT</td>
<td>Master File Table containing one record for each file and folder on the system</td>
</tr>
<tr>
<td>1</td>
<td>$MFTMirr</td>
<td>Contains the first four records of the $MFT, which are the $MFT, $MFTMirr, $LogFile and $Volume</td>
</tr>
<tr>
<td>2</td>
<td>$LogFile</td>
<td>Relational database that contains transactional logs for the volume and that can be used for system recovery</td>
</tr>
<tr>
<td>3</td>
<td>$Volume</td>
<td>Contains information on the volume like the volume label and version information</td>
</tr>
<tr>
<td>4</td>
<td>$AttrDef</td>
<td>A table which contains attribute name, descriptors and numbers</td>
</tr>
<tr>
<td>5</td>
<td>$.</td>
<td>Root of a volume</td>
</tr>
<tr>
<td>6</td>
<td>$Bitmap</td>
<td>Contains a record of the clusters in use and those that are not in a volume</td>
</tr>
<tr>
<td>7</td>
<td>$Boot</td>
<td>Contains the boot record for the volume</td>
</tr>
<tr>
<td>8</td>
<td>$BadClus</td>
<td>Keeps track of bad clusters in a volume</td>
</tr>
<tr>
<td>9</td>
<td>$Secure</td>
<td>Contains unique security descriptors for all the files in a volume</td>
</tr>
<tr>
<td>10</td>
<td>$UpCase</td>
<td>Converts Unicode lowercase to Unicode uppercase characters</td>
</tr>
<tr>
<td>11</td>
<td>$Extend</td>
<td>A directory where extended system files are located</td>
</tr>
</tbody>
</table>

When a file is deleted, the MFT record of the file is marked as deleted by changing bytes at offset 22 and 23 from 0x01 0x00 to 0x00 0x00 (Fellows, 2005). The $Bitmap, which is a system file that records which clusters are in use and which
are not, is updated to reflect the fact that the clusters used by the file are available for reuse (Fellows, 2005). The MFT record of the file and the file content remain on the disk until they are overwritten. Like ext3, deleted files can be recovered before they are overwritten.

HFS+ is the filesystem used by Apple devices, a replacement for HFS. Some of the key features of HFS Plus include efficient use of disk space, internationally friendly file names, future support for named forks and ease of booting on other operating systems (Hoog and Strzempka, 2011). HFS Plus is made up of volumes, each of which is divided into equal sized allocation blocks. The structure of the HFS Plus volume consists of volume header or alternate volume header and five special files. This structure is summarised at Table 2-10.

Table 2-10: HFS+ Structure (Burghardt and Feldman, 2008; Hoog and Strzempka, 2011)

<table>
<thead>
<tr>
<th>File name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume Header</td>
<td>Stores information about the volume, such as creation date and time, number of files on the volume and location of five special files of the volume.</td>
</tr>
<tr>
<td>Alternate Volume Header</td>
<td>This is a copy of the volume header stored at the end of the volume, which is intended to be used by disk repair utilities</td>
</tr>
<tr>
<td>Startup File</td>
<td>Contains information to boot non Mac computers from the HFS volume</td>
</tr>
<tr>
<td>Allocation File</td>
<td>Keeps track of which allocation blocks are free and which are in use</td>
</tr>
<tr>
<td>Catalog File</td>
<td>Stores information on all the folders and files in a volume</td>
</tr>
<tr>
<td>Extents Overflow File</td>
<td>Stores additional extents for files with more than eight extents, in other words, highly fragmented files</td>
</tr>
<tr>
<td>File name</td>
<td>Description</td>
</tr>
<tr>
<td>--------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>Attributes File</td>
<td>Stores additional data for a folder or file</td>
</tr>
</tbody>
</table>

HFS Plus uses B-trees for the catalog, extents overflow and attributes files. B-tree is a data structure that stores data in a manner that allows efficient searches, modifications and deletion. HFS Plus also uses journaling, which keeps a log of related changes prior to implementing them on the filesystem. New logs are appended to the journal file until the end of the file is reached, then it begins overwriting old data at the beginning of the file. When data is deleted, the catalog and allocation files are updated, but the deleted data remains on the disk until it is overwitten. This means it can be recovered. It should be noted that there are other filesystems, such as distributed or clustered filesystems which allow multiple users to share and access files via the network (Burghardt and Feldman, 2008; Hoog and Strzempka, 2011).

**Google File System** (GFS) is a distributed filesystem designed and implemented by Google. Consisting of a single master server and several chunkservers, it can be accessed by multiple users (Ghemawat et al., 2003). Files are divided into fixed sized chunks by the master and the chunks are then saved across the chunkservers. For reliability, the chunks are replicated more than once on different slaves with the default number of replications being three. The master keeps a record of file metadata, which includes the mapping information from files to chunks, the location of the chunks and the location of the replicas. It also keeps an operation log which records metadata changes. The master manages system-wide activities like chunk lease management, orphan chunks garbage collection and chunk migration. When a file is deleted that deletion is recorded in the operation log and the file is renamed to a hidden name. For recovery purposes, the metadata of the file remains on the master for a number of days before it is deleted. After deletion, the chunks become orphan chunks and are deleted during garbage collection. The replicas of the chunks are also deleted from the
chunkservers and the space occupied by the chunks become free for reallocation (Ghemawat et al., 2003). This shows that after a file is deleted, it can still be recovered during the configurable interval before the metadata is deleted. Even after the metadata is deleted, data stays on the disk until its chunks are reallocated and overwritten, meaning that it can be recovered.

The final filesystem considered is the **VMware Virtual Machine File System** (VMFS), which is a clustered filesystem designed by VMware to be used with VMware ESX servers. It allows multiple ESX servers to access VM shared storage concurrently (Vaghani, 2010). Each ESX server stores its VM file in a specific subdirectory of the shared storage, which is called a datastore. When a VM is in use, VMFS puts a lock on it to prevent other ESX servers from updating it. VMFS also has a mechanism which ensures that a VM cannot be accessed by more than one ESX server at a time. It utilises block storage and data, including VMs, are stored in volumes or blocks. When a file is deleted, the blocks occupied by the file are marked for deletion and the mappings between the file and the physical storage are removed. However, that file then remains on disk until it is overwritten (Vaghani, 2010). This shows that the file can be recovered.

As mentioned in Section 2.4, one of the challenges of Cloud forensics is recovery of deleted data, this discussion shows that, in most filesystems, deleted files remain on a disk until it is overwritten, and are, therefore recoverable. Given this, the discussion in the next section focuses on data deletion in the Cloud.

### 2.7 Data Deletion in the Cloud

As discussed above, in many filesystems, including those used in the Cloud, a deleted file remains on the disk until it is overwritten and may, in some cases, then be recovered. This is certainly true for the filesystems discussed in Section 2.6 above. Deleted data thus remain an important source of evidence in digital forensics. When data is deleted in a typical Cloud system, all of the mappings for that data are removed almost immediately and the space formally occupied by the deleted data is released for use. New data may then be written in that space, thereby overwriting the deleted data (Ruan et al., 2011a). Ruan et al (2011b) identified three challenges that relate to deleted data: its recovery, identifying and
confirming ownership, and event reconstruction using the deleted data. Spyridopoulos and Katos (2011) then proposed an acquisition process based on Google File System (GFS) for retrieving evidence from the Cloud for both live and deleted data. They then expanded their initial work in 2013 to suggest a method for recovering deleted data without violating the privacy of other Cloud users (Spyridopoulos and Katos, 2013). In order to do this, they used two scenarios, one where the deleted file had not been overwritten and one where the deleted file had been overwritten. For both, they recommend that the CSP keeps a permanent record of the data blocks where files are stored to enable investigators to retrieve files which have not been overwritten. Therefore, in both this and the preceding section, the possibility of recovering data after deletion has been demonstrated, along with the fact that such data can be used in a forensic investigation.

Up to this point, this chapter has concentrated on Cloud computing, digital and Cloud forensics, filesystems and data deletion in the Cloud. None of these touched on research methodology in digital forensics which is an important aspect of digital forensics research. Therefore, the next section considers research methodology and evaluation options in digital forensics.

2.8 Research Methodology and Evaluation in Digital Forensics

The term ‘research methodology’ can simply be described as methods by which data is collected and analysed. However, Pearlson and Saunders (2004) define it as “the theory of how research should be undertaken”. In most fields of forensic science, research precedes its application while in digital forensics, application precedes research. In other words, digital forensics emerged from the need for investigators and tool developers to find solutions to the problems that they encountered when dealing with computer crime (Beckett and Slay, 2007; Beebe, 2009). This called for a more rigorous and scientific approach to the field of digital forensics and, over the years, efforts have been made to formalise and standardise approaches and process of digital forensics (Beebe, 2009). The purpose of this next section is, therefore, to focus on the potential approaches to research methodology that are taken in digital forensics.
2.8.1 Methodology

Digital forensics is still relatively new in the field of forensic science. Whereas methodologies have been developed for the other forms of forensic sciences that are based on the scientific process, this is not the case with digital forensics (Flandrin et al., 2014). A decade ago, based on the premise that traditional forensic science is more developed, Pollitt (2008) suggested that digital forensics should follow a similar approach to looking at evidence, adapting it to suit the digital context. This led to the selection of four processes that form the basis of a digital forensics research methodology: identification, classification/individualisation, association and reconstruction. Identification is used to describe digital evidence in terms of its context, either physically, structurally, in terms of its location or content. Classification/individualisation categorises evidence based on its characteristics. For example, filesystems, partitions and individual files have characteristics which allow them to be easily classified but, at the same time, each filesystem has features which distinguish it from another filesystem. Association deals with linking data to a crime or to a perpetrator, while reconstruction deals with recreating a series of events that led to a crime.

In order for these processes to be used effectively, Pollitt (2008) suggests that the examiner/investigator should begin by defining the legal/investigative question and then define the digital forensic (scientific) question. This process provides a definite end to an investigation as the investigation ends when all of the questions are answered. The incorporation of the development of forensic questions in an investigation also ensures that scientific objectivity is achieved. Therefore, while there is no unified methodology for research in digital forensics in general, there are methodologies for testing and evaluating digital forensic tools. These include those suggested by Beckett and Slay (2007) and Buchanan et al (2011) and the available methodologies discussed by Flandrin et al (2014). These researches show that is significant progress in terms of the application of scientific process for testing, validating and evaluating digital forensic tools. Some of these methodologies may be modified and adapted for general digital forensics research and not only for tools.
In terms of more general research methods, Skulmoski et al (2007) suggests the use of the Delphi method for Information Systems and Information Technology research due to its flexibility, effectiveness and efficiency. They define Delphi “as an iterative process used to collect and distil the judgments of experts using a series of questionnaires interspersed with feedback” (Skulmoski et al., 2007). The questionnaires are designed to focus on challenges, solutions, opportunities and forecasts, where each subsequent questionnaire is designed based on the results of the previous ones. This process stops when the research question is answered. This process is shown in more detail at Figure 2-3.

![Diagram of an N round Delphi Process](attachment:image)

**Figure 2-3: An N round Delphi Process (Skulmoski et al., 2007)**

As can be seen, this method allows for a number of iterations of the questionnaire being sent out and answered. However, if only one round of the Delphi sufficiently answers the research question and negates the need for further rounds, then the researcher can proceed to the last stage, which is documentation, verification and generalisation. However, if more rounds of the questionnaires are needed in order to answer the research question, then the method also allows for this. This approach has utility in digital forensics research as it can be modified to fit the context of most research. Skulmoski et al (2007) by discussing research projects where the Delphi was used, with the number of rounds varying between three
and five. For these projects, the research questions were successfully answered, demonstrating the validity of the approach. For research that does not involve surveys such as this research, the principle of the Delphi method can still be used to collect sufficient amount of data to answer research questions. This can be done by substituting the survey and analysis stage with experiments for example, where one or more iterations of the experiments can be used to achieve the desired results.

In terms of data sets that can be used for digital forensics research, Garfinkel et al (2009) identified four categories of digital corpora, a term used to describe standardised sets of digital data. The four categories are disk images, memory images, network packets and individual files. They went further to classify such corpora based on the sensitivity of the data, which they classified as test data, sampled data, realistic data, real and restricted data, and real but unrestricted data. Test data are data which are constructed specifically for testing a tool or its function or demonstrating a forensic issue. Sampled data contains a subset of a large data source. Realistic data represent data that may be found in an investigation. Real and restricted data are created during real activities and not as a result of creating test data. This type of data is restricted due to privacy or copyright concerns, whereas real and unrestricted data, also result from real activities but are unrestricted as they are publicly available (Garfinkel et al., 2009). Garfinkel et al (2009) describe the data sets that they have developed for digital forensics research as real and unrestricted file corpus, test disk images, realistic disk images and real data corpus.

This shows that there are different types of data corpora which are available for digital forensic research and training. However, Yannikos et al (2014) identified four problems with using data corpora for research and education. They argued that the use of a data corpus provides solutions specific to that corpus (solution specificity), that there may be legal issues with regards to the use of a corpus either by the host country or the research country (legal issues), that the corpus may lose its relevance over time (relevance) and that it may not be transferrable to other contexts (transferability). As a solution to these problems, they suggest
the use of synthetic data corpus and then proposed a framework for it based on scenario-based model. Such framework can be used in various fields of digital forensics to generate data for research and education, and to test and evaluate tools. The use of synthetic data corpora in conjunction with real world corpora will provide a way of keeping abreast with the technological advances in digital forensics research. These will provide data needed to test and evaluate tools, methods of data collection and analysis for new areas of research and new technologies. For this research, test data and realistic data will be used as the problems identified by Yannikos et al (2014) is negated by the context of this research.

In research, once methodologies are selected and data are collected, analysed and results obtained, the research needs to be assessed in order to ensure that it has met certain criteria in terms of standard or value of the research. Therefore, the next section focuses on evaluation of research in digital forensics.

2.8.2 Evaluation

Evaluation is an important aspect of research as it provides a means of assessing the quality of the research and enhancing its effectiveness. Stern (2005) define evaluation as “a set of research methods and associated methodologies with a distinctive purpose that provide a means to judge actions and activities in terms of values, criteria and standards”. In terms of digital forensics, evaluation is based on investigative context (Mocas, 2004). Mocas (2004) went further to identify a set of five properties that can be used for the development and evaluation of research. These are integrity, authentication, reproducibility, non-interference and minimisation. Integrity refers the reliability of duplication and the need to ensure that the process involved in duplicating data does not result in the data being changed and that the duplicate is an exact bit copy of the original. The process of authentication should ensure that the evidence is what it claims to be, while reproducibility should ensure that the processes used to gather and/or examine evidence are reproducible. Non-interference should provide assurance that the method or tool used to gather and/or analyse the evidence does not change the original and, if it does, that the changes are identifiable. Finally,
minimisation should provide assurance that the minimum amount of data required was processed. These properties were proposed not just to evaluate digital forensic research, but also to evaluate digital forensic tools and methods. In addition, Mocas (2004) noted that the properties are not meant to be achievable in all contexts but to provide a means for framing questions, model behaviour, evaluate tools and procedures. This provides an encompassing method for evaluating research which can be applied in the different aspects of digital forensic research.

As with research methodologies, there is no unified approach for evaluating digital forensic research. The approach proposed by Mocas (2004) provide a starting point for a standardised method. However, there are other methods for evaluating specific aspects of digital forensics such as tools by Beckett and Slay (2007), Buchanan et al (2011) and Flandrin et al (2014), digital evidence by Miller (1992), Sommer (1998), Hargreaves (2009), and Jones et al (2014) and evidential value of digital evidence, which was proposed by Morris (2013). Some of these may be adapted and/or modified for digital forensic research by making them generalisable. For this research, the properties proposed by Mocas (2004) will is used to evaluate data generated in the experimental part of the research as it provides a general and encompassing method of evaluating research.

Overall, this chapter has shown that there are challenges with digital investigations in the Cloud, particularly in relation to evidence acquisition. Deleted data in most file systems are recoverable, but this process still remains problematic in the context of the Cloud. While forensic tools have been developed for IaaS and SaaS, they are designed for specific Cloud technologies, and there is little research on the addition of forensic tools in the Cloud. Therefore, it is evident that there is a need for techniques that can be used to recover artefacts of evidential value from the Cloud and this is the gap that this research seeks to fill, by adding existing tools to the Cloud for forensic purposes. This research tests the hypothesis that it is possible to recover artefacts of evidential value from XCP, using existing tools.
2.9 Conclusion

This chapter reviewed previous scholarly work that relates to this research. It covered the characteristics of Cloud computing in terms of its service types and deployment models as defined in the NIST framework and, for each, the challenges in terms of digital investigation were highlighted. Digital forensics was discussed, along with some of the models of digital investigation, as well as the guidelines and standards for digital evidence. The discussion then turned to networks, focusing on the sources of evidence, types of network-based evidence, and challenges associated with network forensics, which include evidence acquisition. This is problematic due to the volatile nature of network traffic and the number of devices that are potentially connected to a network, due to the privacy of users on a network, and to the admissibility of network evidence.

Cloud forensics was discussed in terms of its challenges and solutions proposed by various researchers were discussed, including the development of digital forensic tools for IaaS, SaaS and StaaS. Two of the challenges identified by NIST were highlighted with specific regard to how they can be addressed by this research, namely attribution and recovery of deleted data. Both disk and Cloud filesystems were then discussed in relation to data deletion to demonstrate that deleted data remain on disk until overwritten. They are, therefore, recoverable. Finally, research methods and evaluation in digital forensics were discussed. Given this, the next chapter proposes a methodology to gather data in order test the research hypothesis which states that it is possible to recover artefacts of evidential value from XCP using existing tools.
3 Methodology

3.1 Introduction

Cloud computing offers users access to affordable computing resources like processing, networking and storage on a pay-per-use basis. These Cloud services are available over a network using a wide range of devices and they can be public, private, community-based or a combination of these and hosted either on the premises of the Cloud Service Provider (CSP) or in remote locations. Cloud computing offers its users benefits such as cost savings, convenience, flexibility, resilience, centralisation of data storage, scalability and reduced time to deployment (Krutz and Vines, 2010). The literature that was reviewed for Chapter 2 showed the range of different deployment methods and service types that the Cloud offers to its users. However, the Cloud is not without its challenges, including security, privacy and trust, data lock-in, availability of service, disaster recovery, performance, resource management and scalability, as described in Chapter 1 (Buyya et al., 2010). Of these, security is a particular challenge as demonstrated by the Cloud Security Alliance’s (CSA) (2016) identification of the top 12 security threats that cover a spectrum of cybercrime: data breaches, insufficient identity, credential and access management, insecure interfaces and Application Program Interfaces (APIs), system vulnerabilities, account hijacking, malicious insiders, advanced persistent threats, data loss, insufficient due diligence, abuse and nefarious use of Cloud services, Denial of service (DoS) and shared technology issues. These were described in Chapter 1, Section 1.1. However, while the resources offered by the Cloud can be leveraged for the purposes of criminal activity, this research argues that they can also be leveraged for the purposes of digital forensics and used to both recover and investigate artefacts found on digital devices.

The literature review showed that various studies consider the challenges of digital forensics in the Cloud, highlighting evidence identification, acquisition and segregation (Birk and Wegener, 2011; Delport et al., 2011; Dykstra and Sherman, 2012; Mustafa and Nobles, 2014; Thethi and Keane, 2014). However, others focus on the types of artefacts that can be recovered from Cloud storage services.
based on a variety of devices (Chung et al., 2012; Hale, 2013; Martini and Choo, 2013; Quick et al., 2014) or consider the development of forensic tools for specific Cloud technologies (Dykstra and Sherman, 2013; Srivastava et al., 2014; Raju et al., 2015). While the latter is concerned with adding forensic capabilities to the Cloud, it is fair to say that the tools used were developed specifically for particular Cloud technologies, namely Eucalyptus and OpenStack Cloud, which are based on Centos and Ubuntu respectively, as discussed in Chapter 2, Section 2.5.1. Given this, they may not be applicable to other Cloud technologies as the underlying OS may have an impact on the tools and therefore may not work with different OS. However, there is little research that considers the addition of existing tools to the Cloud for digital forensic purposes, apart from the Sleuthkit Hadoop Framework (Carrier, 2012). There is evidently a need for a more generic method that uses existing tools to identify, acquire and analyse evidence in the Cloud and which can be used for the various Cloud technologies. Therefore, the aim of this research is to evaluate the evidential value of artefacts recovered from the Cloud using existing tools. This tests the hypothesis that it is possible to recover artefacts of evidential value from the Xen Cloud Platform using existing tools.

The purpose of this chapter is to define the objectives of this research and then to determine the range of tools and techniques that are appropriate for the recovery of artefacts in the Cloud in order to determine the most appropriate research design. The focus here is on the recovery of artefacts with evidential value and, therefore, the existing requirements for assessing digital evidence are discussed in order to create a set of criteria that will enable the evidential value of any artefacts recovered from the Cloud to be evaluated. The chapter ends with a discussion of the ethical issues associated with this form of research and how they were mitigated through the research design.

3.2 Research Objectives

The first stage of the research was to consider the various Cloud deployment models, service types and technologies, in order to determine which would provide the best basis for this research. The service types that were considered
were based on the National Institute for Standards and Technology (NIST) Cloud computing framework and were Software as a Service (SaaS), Platform as a Service (PaaS) and Infrastructure as a Service (IaaS), while the deployment models were private, public, community and hybrid Clouds, which were discussed in Chapter 2, Section 2.2.3. In terms of Cloud technologies, Microsoft Private Cloud, VMware vCloud, Amazon Virtual Private Cloud, Citrix CloudPlatform, and Xen Cloud Platform (XCP) were considered. The first three are common private Clouds while the last two are less common. In terms of service type, IaaS, which offers Virtual Machines (VM) as well as other computing resources such as storage and networking, was considered most appropriate for this research. This is because it gives the investigator more access to potential evidence as more artefacts can be recovered from this service type than from the others (Birk and Wegener, 2011; Zawoad and Hasan, 2013; Almulla et al., 2014). Also, as mentioned in Chapter 2, Section 2.2.2, IaaS has a higher adoption rate than the other service types, which makes it more likely to be encountered in an investigation. It should be noted that there are also likely to be more artefacts in VMs that can be used as evidence, such as those that relate to user activities, which may exist as live and deleted files. In addition, a private Cloud service model was selected as this provides control over the Cloud infrastructure and, therefore, enables more access to evidence (Zawoad and Hasan, 2013; Farina et al., 2015). This allowed the investigation to be conducted both from the user side and the service provider side. Also, and as mentioned in Chapter 2, Section 2.2.3, it has a high adoption rate.

There are various artefacts that can potentially be recovered in the Cloud, including VMs, browser artefacts, network traffic, application logs etc. For this research, the artefacts considered were VMs and the disks associated with them. This is because they are the most common type of data that users are able to create in XCP. Logs were also considered because they record information on VM ownership and can, therefore, be used to identify the user who created them. Finally, XCP, a Linux-based Cloud technology, was selected. This was because the basic specification for an XCP host is easy to meet in a laboratory environment, where it can be set up for experimental purposes.
Once these three elements were selected, the next stage was to investigate the structure of XCP in relation to data storage. This was to provide insight into how VMs are stored in XCP as they are the common type of data XCP users can create and store. In addition, the use of existing forensic tools within XCP was investigated in order to determine those that can be used to recover artefacts and, more specifically, VMs. The final stage in this decision-making process was to investigate how to associate recovered artefacts with specific XCP users. The decision was taken that the most appropriate means of attributing users with VMs was to the audit log, which records user operations in XCP. The design of this staged process led to the identification of the first research objective:

1. To investigate the structure of the Logical Volume Manager (LVM) and how it stores data.

XCP utilises filesystems and the LVM to manage storage. For forensic purposes, the LVM structure needs to be broken down in order to examine each component, as well as how the components interact with each other and how data are stored in order to determine how data can be acquired and how this compares with existing literature. The aim of the investigation of the structure of LVM that was undertaken for this research was to provide insight into how XCP uses LVM to manage storage. This led to the identification of the second research objective:

2. To investigate the structure of XCP and how it utilises LVM to store data.

Before determining which tools would be best suited to recovering artefacts, it was necessary to examine the structure of XCP and to determine how it manages storage. Given that it uses both filesystems and LVM for this purpose, it was noted that the same tool might not work for both storage options. To solve this issue, both the LVM and the filesystem storage were examined in order to determine where data are stored, along with the format used to store data, and how it can be accessed and acquired. This led to the identification of the third research objective, which was:

3. To evaluate the use of existing tools within XCP to recover data from unallocated space.
In some filesystems, including the one used by XCP, when a file is deleted, the space occupied by that file is then marked as free. In other words, it becomes unallocated even though the file may remain on the disk until the space is reallocated and the file is overwritten. This makes it possible to recover artefacts from unallocated space. How XCP manages deleted data both in the filesystem and LVM storage needed to be examined in detail in order to determine how such data might be recovered and what tools might be used for the recovery. In addition, the selected methods and tools for the different types of XCP storage needed to be tested in order to determine if they could be used to recover artefacts of evidential value by evaluating the recovered artefacts against some criteria for digital evidence.

As many users share computing resources in the Cloud, it is useful to be able to associate recovered artefacts with specific Cloud users. XCP uses an audit log which records user actions (Citrix Systems, 2014a). However, this log needed to be examined in order to determine if it could be used to associate a user with a recovered artefact. This led to the identification of the fourth research objective, which was:

4. To investigate how recovered data can be associated with a specific Cloud user in XCP.

In digital investigations, the information an investigator has may determine how the investigation is conducted. Various CSPs may have different Cloud set-ups which, in turn, can affect access to information. Therefore, a methodology for artefact recovery and attribution in XCP was required. This led to the identification of the fifth and final research objective, which was:

5. To propose a general methodology for artefact recovery in XCP Cloud.

The five objectives are grouped into Research Objectives 1 and 2, which form the basis of Chapter 4, and Research Objectives 3, 4 and 5 which form Chapter 5. The logic behind this grouping is that the first two objectives deal with data storage structures, while the last three deal with data recovery and attribution. Having identified these five objectives, the next stage of the research was to
design experiments to find answers to the questions raised about the process of using existing tools to recover artefacts from the Cloud in order to meet these objectives.

### 3.3 Experiments

The purpose of the experiments was to generate data in order to test the hypothesis formulated in Chapter 1, Section 1.3, which stated that it is possible to recover artefacts of evidential value from the Xen Cloud Platform, using existing tools. To this end and as discussed above, five sets of experiments were designed to mimic user activities in the Cloud. As XCP uses LVM to manage storage, the first set of experiments was based on LVM, aimed at investigating its structure and how it stores data in order to meet the first objective. The purpose of the experiments was to document the structure of LVM in order to verify the findings of the existing specification-based literature. The experiments also provided a mechanism for identifying potential methods for acquiring LVM components for forensic analysis, as well as determining some limitations of LVM in terms of data storage. For this experiment, Ubuntu 14.04 LTS, a general Linux distribution was used as LVM provides logical volume management for Linux along with LVM2 tools. Ubuntu was used as it is easy to use, well known and popular (DistroWatch, 2016; Hoffman, 2014).

The second set of experiments was based on XCP and the aim was to investigate how it utilises LVM to store data, in order to meet the second objective of this research. As XCP uses both filesystem and LVM storage, it was considered that each might need a different set of tools or approach for recovery. Therefore, it was necessary to determine which tools were best suited for this purpose. The experiments documented the structure of XCP, and verified the VM formats and VM storage options. They also identified some of the limitations of XCP in terms of data storage. XCP with local storage was used for these experiments.

The third set of experiments focused on the recovery of artefacts from unallocated space with the use of existing tools. The aim of these experiments was to investigate how XCP manages deleted data and how existing tools can be used in XCP to recover deleted data. The purpose of this was to achieve the third
objective. The focus was deleted VMs and the effect of various deletion methods was documented. This was to ensure the authenticity of the recovered artefacts, which was important in terms of demonstrating its evidential value. In addition, the validity of the recovery methods used and their applicability in the real world were considered.

The fourth set of experiments was concerned with attributing recovered data to specific Cloud users by utilizing the Role Based Access Control (RBAC), which XCP uses to manage Active Directory (AD) users and groups, and audit logs, which keep a record of all activities carried out by a known XCP user (Citrix Systems, 2014a; Xen.org, 2009b). This was to achieve the fourth objective of the research. Being able to associate data with specific Cloud users is necessary because multiple users share the same resources. The expected outcome of this experiment was that it would be possible to use logs to associate artefacts with specific Cloud users and that, as such, they would provide corroborative evidence of recovered artefacts.

The fifth set of experiments was to determine whether the methodology proposed is generalisable by using a larger data set. Therefore, having overviewed the five sets of experiments, the next step is to describe the Cloud technology selected for this research. However, firstly, the discussion turns to the Cloud technologies that were considered for this research.

3.4 Private Clouds

As discussed in Chapter 2, Section 2.2.3, private Clouds offer more in terms of evidence as the owner controls the infrastructure and therefore can provide access to both client system and the Cloud server, as well as the high rate of adoption. For these reasons, a private Cloud was considered the most suitable for use in this research. Given this, this section reviews some of the technologies available for the creation of a private Cloud to clarify and confirm which was selected and why. The options considered were Microsoft Private Cloud, Amazon Virtual Private Cloud, VMware vCloud, Citrix CloudPlatform, and Xen Cloud Platform (XCP).
The Microsoft Private Cloud is built using Server 2012 with Hyper-V and System Centre 2012. The System Center 2012 has many components which are essential to the deployment of a Private Cloud (Finn et al., 2012). It offers the IaaS service model and has benefits like cross-platform support, flexibility, automation, whilst being customisable (Microsoft, 2012). However, set against this, it was uncertain whether it would work with existing open source tools as both components are propriety. For this reason, it was discounted.

The Amazon Virtual Private Cloud (VPC) enables users or organisations to create their Private Cloud using Amazon Web Services (AWS). It is created as a virtual network dedicated to an AWS account and isolated from other virtual networks in AWS (Amazon, n.d.). Amazon VPC enables users to extend connection to their private or corporate network using a Virtual Private Network (VPN), thereby extending their data centre to include Amazon VPC and all the resources attached to their AWS account (Zhang et al., 2010; Amazon, n.d.). However, it is based on a public Cloud infrastructure and it was considered that this would limit access to data as the Cloud infrastructure is in the control of Amazon. For this reason, it was also discounted as an option.

VMware vCloud can be used to deploy public, private or hybrid Cloud platforms to provide IaaS (Langenhan, 2013). It is one of the popular private Clouds available (Weins, 2016). It was discounted as an option for this research because it uses a propriety filesystem, VMware Virtual Machine Filesystem (VMFS), which due to its limited use, is not widely supported by forensic tools.

The Citrix CloudPlatform is an open source Cloud platform which allows users to provision the IaaS service model and which can be used to deploy a public, private or hybrid Cloud (Citrix Systems, 2013). Some of the platform features for this form of Cloud include multiple hypervisor support, high scalability and availability and automation. It was discounted because it is not a standalone Cloud solution as it needs to be used with other Cloud technologies such as VMware and XenServer.

Finally, Xen Cloud Platform (XCP), an open source server virtualization and Cloud computing platform was considered (“XCP Overview - Xen,” n.d.). This was
the system selected for this research, as it is Linux-based and therefore may work with existing digital forensic tools. It delivers the Xen Hypervisor with support for multiple operating systems, network and storage support, and management tools (Xen.org, n.d.).

It should be noted that there are other open source IaaS Cloud technologies that can be provisioned as a private Cloud. These include Eucalyptus (“HP Helion Eucalyptus,” n.d.), OpenStack (Bist et al., 2013; OpenStack.org, n.d.), Apache CloudStack (Apache, n.d.) and OpenNebula (OpenNebula.org, n.d.), but most are not standalone Cloud solutions, but rather they need to be installed as an application on an OS. There are also many Cloud technologies, both open source and propriety, which can be provisioned as a private Cloud. For this research, XCP was selected as the most appropriate Cloud. The identified objectives were designed to provide a means of understanding the technology which would enable the effective conduct of digital investigations in the Cloud. This is because the technology might have impact on a range of issues, such as the evidence type, how evidence can be accessed and acquired, or even the available tools to process the evidence. Having overviewed the various Cloud technologies that might be provisioned as a private Cloud, the next section focuses more specifically on the Cloud technology that was used for this research.

3.5 Xen Cloud Platform

XCP is a free and open source server virtualization and Cloud computing platform. There are two types of XCP, namely the XCP ISO and the XCP-XAPI package. XCP ISO is based on CentOS 5 Dom0 kernel which can be installed to operate as a standalone server while XCP-XAPI is a Linux package that can be installed on Debian and Ubuntu (Xen.org, n.d.). In terms of this research, XCP ISO was considered to be the more suitable of the two as it is a complete Cloud server, whereas the underlying OS has to be taken into consideration with XCP-XAPI as it may affect the experimental data. XCP uses Xen hypervisor (a VM monitor), which is a Type-1 or native hypervisor that runs directly on the host’s hardware, as opposed to a Type 2 hypervisor which runs on the host’s OS (Barrett and Kipper, 2010). A Type-1 hypervisor does not interact directly with the
guest (VM) OS and, therefore, would have no effect on artefacts within a VM (Barrett and Kipper, 2010). Xen hypervisor enables the running of multiple instances of an OS on a single host as well as the multiple OS concurrently on a single host, on the same hardware (Endo et al., 2010; “Xen Project Software Overview - Xen,” n.d.).

For the purposes of these experiments, only VMs with the Windows OS installed were created as Windows is the most widely used OS (Refsnes Data, 2016) and therefore, most likely to be investigated. In terms of storage, XCP can be deployed with either local or shared storage, where ‘shared’ refers to the storage being shared in a pool of XCP hosts. However, both were used in this research in order to understand their impact on artefact recovery. A ‘pool’ relates to one or more XCP servers that are part of a Cloud system (Xen.org, 2009a). In addition, there are also two options for local storage, ext3 or LVM. Local storage uses the local disk on the XCP host and cannot be shared in a pool of XCP hosts. This means that all VMs created will be stored on a local disk which will allow easier access to them. VMs stored on local storage cannot be migrated between XCP hosts in a pool (Xen.org, 2009a). Therefore, all artefacts related to a VM that is stored on local storage can be accessed on a single XCP host. This makes it easier to identify and recover artefacts.

Finally, there are two options for XCP with shared storage, shared Network File System (NFS) storage or shared Internet Small Computer System Interface (iSCSI) storage (Xen.org, 2009a). Shared storage uses storage servers which can be shared in a pool of XCP hosts (Xen.org, 2009a). This means that evidence may be spread across different geographical locations, making access to such evidence a challenge. VMs stored on shared storage can be started on any of the XCP hosts in the pool and can be migrated between them (Xen.org, 2009a). Here also, evidence may be spread across multiple servers in different locations, a fact that might complicate evidence acquisition. After reviewing the different flavours of XCP and various deployment options, it was decided that XCP ISO was the most appropriate for use in this research because it can be installed as a complete server on a system and does not need an additional OS nor does it
need to be assembled in the same way as XCP-XAPI. It is also a subset of Citrix XenServer and XCP 1.6 can be upgraded to XenServer. Therefore, any implementation of XCP is likely to work on XenServer.

3.5.1 Storage

In order to manage storage, XCP utilises both filesystems and LVM (Shackleford, 2012; Xen.org, 2009b). For the purposes of this research, the decision was taken to use both. LVM manages hard disks by creating logical volumes, which is where data are stored. This offers the flexibility of being able to resize logical volumes, of merging storage across multiple disks and of convenient naming (Red Hat, 2007). This means that artefacts can be spread across multiple disks. LVM is discussed in more detail in Chapter 4. In addition, XCP stores Virtual Disk Images (VDI) of VMs in Storage Repositories (SR) in the Virtual Hard Disk (VHD) format, as discussed in Chapter 4, Section 4.3.2 (Xen.org, 2009b; Shackleford, 2012).

Other formats that are supported by XCP include Open Virtualization Format (OVF) and Open Virtual Appliance (OVA) package. The OVF is a VM metadata file and a single OVF can contain information on multiple VMs (Barrett and Kipper, 2010; Citrix Systems, 2012). The OVA package comprises the OVF and virtual disk in tape archive format (Barrett and Kipper, 2010; Citrix Systems, 2012). For this research, the decision was taken to use VHD. This was because OVF is a metadata file that is used for exporting and importing VMs, and not for newly created VMs. XCP storage is described in further detail in Chapter 4. For this research, the artefact that was selected for recovery was deleted VMs because live VMs can easily be exported. Both filesystem and LVM-based storage were used in order to identify their differences in terms of artefact recovery and to determine the tools that can potentially be used for each storage option. Given this, decisions had to be taken about the administration of XCP for the purposes of this research.

3.5.2 Administration

In terms of administration, XCP can be managed with the Linux Command Line Interface (CLI) using the xe or xl toolstack, a set of programs that manage the Xen hypervisor. In XCP, some operations can only be performed via the CLI, for
example, creating local storage or changing local storage type. The `xe` toolstack is the default toolstack for XCP (“Choice of Toolstacks - Xen,” n.d.). The syntax for any of the `xe` commands is `xe <command-name> <argument=value>` (XenServer, n.d.). The command `xe help` lists some of the common commands, while `xe help --all` lists all `xe` commands. For a specific command, `xe help <command>` gives the description of the command, along with required and optional parameters. The `xl` toolstack is the default toolstack from Xen Project 4.1. It was designed as an upgrade to the `xm` toolstack which is a depreciated toolstack that was removed from Xen 4.5 (“Choice of Toolstacks - Xen,” n.d.).

The syntax for `xl` is `xl <subcommand>`. Unlike the command `xe help`, `xl help` lists the full `xl` subcommands. The command `xl` also lists all of the subcommands. The `xe` toolstack has more commands than `xl` and can be used to create, delete and modify VMs, to create storage repositories and pools, and to change the parameters of the different components of the XCP host. On the other hand, the `xl` toolstack is primarily focused on VM creation and management. In this research, the `xe` toolstack was used to create SRs, to view VM metadata and to access the audit log. The VM metadata provided the UUID of its VDI, which was then used to identify the XCP user that had created or deleted a VM, using the information in the audit log, as detailed in Chapter 5, Section 5.4.

XCP can also be managed remotely with a graphical user desktop interface, such as XenCenter, a Windows management interface, and OpenXenManager, an open source multiplatform clone of XenCenter. Alternatively, web interfaces such as XenWebManager, the web-based version of OpenXenManager, can be used (Xen.org, n.d.). The CLI can be accessed on these interfaces, enabling remote management of an XCP host. For the purposes of this research, XenCenter was used as the management interface to create, export and delete VMs, to create SRs and to access the audit log. The audit log provides information on XCP users, including VM creation and deletion, which was used for attribution. This is recorded in Chapter 5, Section 5.4. The next section presents the requirements for XCP and the VM options.
3.5.3 Basic Requirements and VM Installation

The basic system requirements for the XCP host are 64-bit x86 CPU, 60GB disk space, 2GB RAM and a 100 Mbits/s or faster Network Interface Card (NIC) (Xen.org, 2009a). XCP supports both Windows and Linux VMs. These are created using built-in templates, which are images that contain all of the operating system configurations needed to create a VM. Templates provide a way of creating a large number of VMs faster than the normal method, which involves creating them from scratch. In terms of this research, templates were seen as a means of creating VMs easily. These VMs could either be created by using a complete pre-configured template, a CD or an ISO image used with a corresponding template or by installing directly from the vendor via a network onto a template (Xen.org, 2009c).

Complete pre-configured templates come with specific settings. Such templates are usually VMs, which have been configured with specific settings like OS and applications, and converted into templates. This is useful in situations where VMs with the same settings need to be created. On the other hand, pre-configured templates cannot easily be modified and can only be used to create specific types of VMs. CD or ISO images can be used with generic templates that have been configured with minimal settings. The ISO is needed for specific OS configuration settings that are required for the VM. This method offers flexibility in terms of VM settings and means that the VMs can be customised to suit user needs. However, one of the disadvantages of this method is accessing the CD or ISO image remotely by users. A way round this is to create an SR for ISO either on local or shared storage for easy access.

To create VMs using network installation, access to a network server where the installation media is located is needed. This method can be fast, depending on the network access required, but it can make intensive use of network resources, such as bandwidth. Other methods of creating VMs in XCP include Physical to Virtual (P2V) conversion, where a physical system is converted into a VM and started as a guest VM in XCP, importing an existing VM or converting an existing VM into a template (Xen.org, 2009c). These options were not selected as users
create VMs with templates in the Cloud technologies that were considered for this research. Therefore, for these experiments and for the purposes of easy access, VMs were created using an ISO image stored in an SR with corresponding templates.

Having reviewed the options for storage, management and VM creation within XCP, along with its requirements, both local and shared storage were selected for use in these experiments as this would enable the differences in terms of artefact recovery to be determined. XenCenter was selected as a desktop management interface because the other options are clones of it, while xe for CLI was selected because it has more commands for the management of XCP than xl. VM creation with ISO was selected because the ISO can be saved in a storage repository in XCP, enabling easier access. Therefore, having determined how to use XCP, the next issue was to consider the network interface, given that it is a major enabler for Cloud computing. There are various types of networks and these affect how users interact with the Cloud and the artefacts that can be recovered, which are discussed in the next section.

3.6 Network

One of the characteristics of Cloud computing is that it offers broad network access. That is to say, Cloud resources are available over a network that can be either internal, external, local or the Internet. As a Cloud technology, XCP needs a network interface before it can be installed, but it does not need the Internet to work. While the basic network configuration for XCP is a Local Area Network (LAN), a Personal Area Network (PAN) works as well (Chaudhary et al., 2013). A PAN is considered a subset of a LAN and can also connect to other networks, including the Internet (Baldauf and Stair, 2010). In terms of this research, a LAN was used in order to provide a controlled environment where a management system could be connected on the same network as the XCP host. This basic layout is shown at Figure 3-1.
XCP can also be configured with larger networks like a Metropolitan Area Network (MAN), Wide Area Network (WAN) or the Internet. Larger networks will affect the network traffic and location of data across the geographical locations covered by the network (Davidoff and Ham, 2012; Sibiya et al., 2012; Graves, 2014).

In terms of this research, the XCP platform was connected to the LAN but was then isolated from the Internet in order to prevent changes to the XCP host and the guest VMs due to external sources. It was considered that any changes might affect the experimental data, and therefore, the results. These potential changes include software updates and artefacts that could be created either on the XCP host or the guest VMs. Data in the network traffic were not considered as part of this research, because there are already established network forensics methods and techniques that can be used to analyse them. While this could be considered a limitation, it is argued that existing tools can be used in XCP to recover artefacts of evidential value. Given this, the next section presents the tools that were considered for this research.

3.7 Tools

This section reviews the process that was undertaken to identify those existing tools that were considered appropriate for application in this research. It was decided that both physical systems and VMs would be used, due to the limited number of physical machines available for experimentation in the laboratory. Also VMs provide a means of replicating experiments easily. VM snapshots can be used to identify any changes that occur at stages in an experiment. In terms of
the physical machines, the hard drives were wiped before use by overwriting all accessible bits with zeros. This ensured that no remnants of previous data were left to contaminate the results. In addition, the XCP hosts were isolated from the Internet to prevent any potential changes being caused by external sources, such as software updates, as this might have affected the experimental data and, therefore, the results. VMs were used where more than two systems were needed for the experimental setup or where Internet access was needed to download tools directly to the XCP host.

The VM software that was selected was VMware Workstation 10.0.3 (VMware, 2014). This supports both Windows and Linux OS guest operating systems and has hardware virtualization support, which optimises the processor to manage virtualization (Barrett and Kipper, 2010). This is needed to run Windows VMs in XCP. Other VM software was considered for this purpose, including Oracle VM VirtualBox (Oracle, 2015) and Windows Virtual PC (Microsoft, 2011). Oracle VM VirtualBox was discounted for use in this research because its hardware virtualization support is not compatible with XCP and, therefore, XCP could not be installed properly. Windows Virtual PC was discounted because it does not support the Windows Server guest operating system that is needed to configure AD. AD is used by XCP to manage users, which was considered critical for these experiments due to the need to associate recovered artefacts with specific users.

Industry standard digital forensic tools were required to examine physical and virtual disk images and to analyse filesystems. The tools that were selected were the Forensic Toolkit (FTK) 5.4, which is Windows-based, commercial digital investigation software developed by AccessData (AccessData, 2015). It supports various filesystems and can process data from different sources, including hard drives, mobile devices, the network and VMs (AccessData, 2015). Therefore, it can be used to analyse VMs created in XCP. EnCase 7.10 is also Windows-based, commercial digital forensics software (Guidance Software, 2015). It supports various filesystems and can acquire and process data from a wide range of devices including virtualised resources (Guidance Software, 2015). Therefore, it can be used to acquire a VM created in XCP.
Both FTK and EnCase support LVM, which makes them suitable for examining XCP disk images. The Sleuth Kit (TSK) 4.2.0 is a library and collection of command line tools for investigating disk images. It can be used as a standalone tool, while other modules, such as a file analysis module written by other developers, can be incorporated into it and, in turn, its library can be incorporated into other forensic tools (Carrier, 2015a). TSK has a collection of tools that can be used to examine different layers of a disk image. It can be added to XCP as a forensic tool to view the contents of the XCP partitions, including the LVM partition where data and VMs are stored, while the XCP host is powered on. It can also be used to view both live and deleted data. Other tools available for Windows include Forensic Explorer (GetData, 2015), Autopsy (Carrier, 2015b), and Digital Forensics Framework (DFF) (ArxSys, n.d.), which can also be used with Linux and Smart Linux (ASR Data, 2015) for Linux. However, they were not considered suitable for use in these experiments because they do not support LVM.

Tools were required to view raw disk images and the two that were selected were WinHex 18.0, a Windows-based hexadecimal editor which can be used for low-level data processing (Fleischmann, 2013), and Bless 0.6.0, a Linux-based hexadecimal editor that can be used to edit files as a sequence of bytes (Frantzis, 2008). They were also used to investigate the structure of LVM and to compare the results of the structure in Windows and Linux systems. WinHex was used to examine the structures of the XCP disk images and for keyword searches, due to the fact that it is more than a hex editor, also providing capability as a forensic tool which can be used for data recovery (Casey, 2004b). It can also be used for file comparison, to compute the hash of a file, to wipe disks or files securely, to clone a disk, to create a disk image and to make backup copies, amongst other things. These features are not available in most hex editors. Bless was chosen for its fast search operations. Hexdump, a built in Linux command line tool, which can be used to display the contents of a file in hexadecimal format (Haas, n.d.), was used to display and search disk images in hexadecimal format.

Other available hex editors include HxD (Horz, 2009) for Windows, Hexinator (Sysanalysis, 2015) for both Windows and Linux, and dhex (Dettus, 2012) for
Linux. These were eliminated from the list of potential tools for this research because they do not have forensic capabilities. Another hex editor, 010 editor (SweetScape Software, 2016), which has some forensic capabilities was also considered and rejected, because it does not interpret files as disk. This is important as it was considered to be necessary to view partitions and their contents on a disk and to view sector boundaries in order to determine the start and end sectors of a file.

The tool that was selected to recover data from unallocated space in the ext3 filesystem used by XCP was extundelete version 0.2.4 (“extundelete,” 2013). This can recover deleted files in ext3 and ext4 partitions by using the information in the filesystem’s journal (“extundelete,” 2013) to locate a file and copy it to a recovery directory. It can recover files by their file name and by their inode number (“extundelete,” 2013). This feature meant that it was ideal for use in the recovery of complete files and not for the recovery of fragments of a file. In particular, it was used to recover VDI of VMs, which is where VM data are stored.

One limitation of extundelete is its dependence on the journal. If the information it requires to recover a file is not in the journal, then it cannot be used to recover the file. Other tools considered for recovery were ext3grep 0.10.2 (Ercolani, n.d.) and ext4magic 0.3.2 (“Ext4magic,” 2014). Ext4magic was discounted because it has dependencies that are not available in CentOS 5, the version used by XCP. Ext3grep 0.10.2 was eliminated because it takes longer to recover deleted data than extundelete, this was discovered during initial experiments and it can only recover data from ext3 partitions. Another option was Debugfs, which is an in-built Linux utility that can be used to recover deleted files. However, as the process is not automated, it is time consuming to use. There are also commercial tools available, such as Active@ UNDELETE (“Active@ UNDELETE,” 2014) and Raise Data Recovery (LLC SysDev Laboratories, 2015), which can be used to recover deleted data in ext3 partitions. However, they are mostly Windows-based tools and, as such, were considered unsuitable for this research because they cannot be added to XCP. As XCP is Linux-based, only open source tools were considered because they are also Linux-based and so can be integrated into it.
These tools can also be modified to add more functions, such as additional data recovery options.

Some experiments required the use of iSCSI storage. iStorage server 4.35, which is network-based storage software (KernSafe, 2015), was selected for use in these experiments. It was chosen because it supports Citrix XenServer, which is both the commercial version and an upgrade of XCP. Not only does it work with XCP, but it is easy to use. In addition, Microsoft iSCSI software target, which is available from Server 2008 (Barreto, 2007), was considered. However, it was discounted due to the fact that the iSCSI target, which is the storage resource, could not be created. The reason for this is unknown.

In summary, the following tools were selected for use in the experiments. FTK and EnCase were selected to examine both physical and virtual disk images because they have LVM support. Sleuthkit was selected because it allows the viewing of disk partitions with their contents, both live and deleted, while the server is powered on. WinHex and Bless were used to view raw disk images and for keyword searches. Extundelete was selected as the tool to recover deleted files from ext3 filesystem, which XCP uses in filesystem-based storage, and also because it can recover complete contiguous files. Having confirmed these tools, the next consideration was the method to be used for evaluating the evidential value of artefacts recovered from the Cloud.

### 3.8 Criteria for Evaluating Evidential Value

As with any other form of evidence, digital evidence may need to be presented in a court of law. Given this, it must be shown that it has been acquired and processed in a legally acceptable manner, that is to say, it must satisfy the rules of evidence (McKemmish, 1999). The general rules of evidence state that it should be relevant, authentic and credible, and competent (Graves, 2014). However, by its very nature, digital evidence is volatile and can easily be changed, whether intentionally or unintentionally. This means that there is a requirement to evaluate digital evidence in order to determine if it can be used as evidence in a court. Therefore, the purpose of this section is to review existing requirements for digital evidence and to determine a general set of criteria that
can be used to evaluate its value, specifically in relation to artefacts recovered from unallocated space in XCP.

3.8.1 Existing Requirements for Digital Evidence

As noted above, there are various requirements for assessing digital evidence. In order to meet these requirements, Miller (1992) proposed a method for assessing the reliability of machine-generated evidence. This defined its reliability in terms of authenticity, accuracy and completeness. It should be possible to assess the following: the authenticity of the input and output of the machine; the accuracy of the information both supplied to and produced by the machine; and the completeness of the information. Machines in this case are defined as devices that process data and, as such, it is argued that these requirements can be applied equally to digital evidence. Sommer (1998) then expanded the requirements defined by Miller (1992) to propose three principles for the evaluation of computer evidence. It should be authentic, accurate, and complete (Sommer, 1998). These terms are clearly defined: authentic evidence should be produced by a competent person who can clearly show how the evidence came about and that it is linked to the suspect; accurate evidence should be acquired and analysed in an irrefutable manner by an expert who can explain and justify the actions taken to obtain that evidence which includes the accuracy of the content; and complete evidence should show the events or circumstances that led to a particular crime. Sommer (1998) expanded on Millers’ requirements to include certain attributes that relate to the three principles. These state that a clear chain of custody should be maintained and that the forensic method needs to be transparent and repeatable.

Hargreaves (2009) further expanded Miller’s (1992) requirements to propose more general requirements that can be used to assess the reliability of digital evidence, authenticity, accuracy and completeness. These state that it should be possible to prove the authenticity of evidence by demonstrating its origin in terms of the physical machine and the processes that were used to produce the evidence in a manner that cannot be easily be disputed. The accuracy of evidence can be proved by evaluating the acceptable amount of error that might
be related to the methods used in acquiring and processing the digital evidence. Finally, in confirming the completeness of evidence, the extent to which digital evidence was both preserved and lost should be proven, along with the proof that the maximum amount of evidence relevant to the investigation was preserved. Other requirements summarised by Hargreaves (2009), which were shown to be incorporated into the proposed requirements, include alteration, repeatability and audit trail. Thus, forming part of the authenticity and completeness requirements, it is stated that evidence should not be altered (Pollitt, 1995b; ACPO, 2012). In terms of the accuracy requirement, the process should be repeatable (Pollitt, 1995b; Sommer, 1998; ACPO, 2012). Finally, and forming part of the authenticity requirement, records of processes should be maintained (Sommer, 1998; ACPO, 2012).

Morris (2013) then proposed criteria for evaluating the evidential value of digital evidence. The first of these criteria is the provenance of artefacts, which should show that the results could be replicated using justifiable methods that the analyst can explain. It should also be demonstrated that a scientific method was used to obtain the results and that clear documentation was provided which can be used to corroborate the results. The second criterion is the interpretation of the results, which should show that the machine that created the artefacts was functioning properly at the time of their creation and that the maximum amount of data was retrieved to enable the recovery of all relevant artefacts. These criteria agree with those proposed by Hargreaves (2009), but add the need to use scientific methods.

Finally, Jones et al (2014) proposed five criteria for evaluating electronic evidence in the Council of Europe Electronic evidence guide. These are authenticity, completeness, reliability, believability and proportionality. Authenticity should show that evidence has been preserved and that its integrity is unquestionable. Completeness should show an unbiased analysis of the series of events that led to the creation of the evidence. Reliability should show that evidence has been collected and handled in an irrefutable manner, meaning in a manner that cannot be disputed. Believability should show that the collected evidence represents the
true facts and, therefore, can be used as credible evidence in court. Proportionality should show that the evidence has been acquired without prejudice. These requirements are similar in that they can be used to create a set of criteria for evaluating digital evidence. Therefore, the next section presents the proposed criteria that will be used for this research.

3.8.2 Proposed Requirements for Evaluating Digital Evidence in the Cloud

Once the requirements were reviewed, they were synthesised into a set of general criteria for evaluating the evidential value of digital evidence, that is to say, those artefacts collected in the course of a digital investigation. The proposed criteria are authenticity, accuracy, reliability and completeness. In terms of authenticity, it should be possible to show that the origin of the digital evidence, as well as the processes and circumstances that produced that evidence, cannot easily be disputed. In terms of accuracy, the machine that created the digital evidence should be in proper working condition and the techniques that were used to process the digital evidence should be acceptable within the context of the investigation. Reliability requires justifiable methods to obtain and process the digital evidence. Finally, completeness demonstrates that the maximum amount of digital evidence required for the investigation has been collected and analysed.

In summary, the purpose of this section was to review the current requirements of digital evidence and to identify a set of general criteria which can be used to evaluate the evidential value of artefacts and, specifically for this research, artefacts recovered from the Cloud. Overall, it is asserted that the proposed criteria are general, meaning that they can be applied to other forms of artefacts collected during digital investigations. However, it is recognised that there may be instances where they cannot be applied due to the wide range of sources of digital evidence and to technological advancements. Therefore, some aspects of the criteria may need to be modified according to the context of the investigation. Up to this point, the methods used for adding existing tools to the Cloud have focused on XCP and, therefore, may not be applicable to other technologies, as
some use propriety OS and filesystems. It is evident that there is a need for a general methodology for the use of existing tools to recover artefacts in the Cloud. Given this, the discussion turns to this issue.

3.9 Methodology for the Use of Existing Tools in the Cloud

In order to test the research hypothesis, which states that it is possible to recover artefacts of evidential value from XCP using existing tools, it was necessary to identify a methodology. First, the Cloud technology was selected and its storage options identified in order to determine the tools best suited for recovery. This was tested in terms of artefact recovery and then the evidential value of the recovered artefacts was determined based on the proposed criteria. This methodology consists of three key steps:

1. Identification of the Cloud technology. This includes identifying the hypervisor type, the OS, the filesystem, the storage options and limitations, the deployment models, the service type and the types of VM supported.

2. Identification of the tools that can be added to the Cloud, including both open source and propriety tools. These tools should interact only with the OS of the Cloud and not with the guest OS as the tools may change the artefacts. If it is necessary to use tools that can interact with the guest OS, the effect of their interaction should be identified and documented. Some Cloud technologies are equipped with tools that can be used to recover artefacts and such tools should be assessed to ensure that they do not compromise the integrity of the artefacts. The limitations of the tools, both built-in and added, should be identified and assessed against their benefits.

3. Building of a testbed to test the tools and evaluate the results in accordance with guidelines or requirements for evaluating digital evidence, such as the criteria proposed in Section 3.8.2 above.

While this was designed to be a general methodology that could be applied in relation to using existing tools to recover artefacts in the Cloud, it is recognised that it is not without limitations. One such limitation is whether it could be applied
to Cloud technology that uses either a propriety OS or a filesystem that is not compatible with existing tools. Given this, the purpose of the next section is to identify the constraints that might affect this research.

### 3.10 Constraints

In any digital investigation, there are constraints with regards to how the investigation is conducted and how evidence is handled (Morris, 2013). These constraints relate to the issue of ensuring the admissibility of the evidence in court and maintaining the evidential value of that evidence. Four key constraints were identified in relation to the design of this research. These can be characterised as evidential, experimental, technological and physical. Evidential constraints can be defined in terms of access to and analyses of evidence. In terms of this research, this relates to the artefacts recovered from the Cloud. To ensure the admissibility of the evidence, tools which preserve the integrity of the evidence were used, such as extundelete where the MD5 hash of a file created before deletion was compared to the MD5 hash of a file after recovery to determine whether the integrity of the file is preserved. For FTK, EnCase, Sleuthkit and WinHex, the hashes of the disk images were created before and after examination, and they remained the same.

In addition to this, there were experimental constraints in relation to the Cloud setup. These were identified as network traffic artefacts, the service type, the deployment model, the Cloud technology, the limited number of physical systems applied and the use of existing tools. This is because the private Cloud that provided the basis for these experiments was set up with local network access and only those artefacts that existed on the Cloud server were considered. However, it is recognised that this setup limited the investigation to the Cloud server and that there was a possibility that other artefacts related to network traffic might be in existence. There were also concerns that the way in which the experiments were designed might limit the application of this research in the real world. These concerns included the number of servers and users, the storage set up and the network setting used. Overall, this design was limited in terms of not depicting a typical Cloud that might exist in the real world, with multiple servers.
and users, but rather of representing a subset of a Cloud. While this was noted as a potential limitation, it is argued that the experiments still provide evidence of the identification of a useful method of recovering artefacts from a Cloud server.

Another experimental constraint relates to the service type and the fact that this research was focused on IaaS. However, it is argued that it could also be applied to SaaS and PaaS as these two service types are based on IaaS. In addition, the deployment model used could potentially limit the application of this research in terms of other deployment models. However, private and community Clouds are similar in terms of infrastructure control and access. Therefore, this research is equally applicable to a community Cloud, whilst providing a baseline for the use of existing tools in public and hybrid Clouds. There were also constraints with regards to the Cloud technology used. However, the use of open source tools for recovery provided a way of negating these concerns because some open source tools can work with Linux-based Cloud systems with little or no modification.

Finally, there were constraints in terms of the number of physical systems available for the experiments, which was limited. Where more than two systems were needed, a viable alternative was the use of virtualisation in the form of VMs. However, there was the potential that this might have an impact on the experimental data obtained. Therefore, an experiment was conducted using both a physical system and a VM so that they could be compared. This confirmed that the results were the same, thus negating concerns about the effect of virtualization on experimental data. Another constraint was the fact that these experiments used existing tools rather than developing tools specifically for the research. However, the reliability and validity of these tools had to be tested and proven through integrity checks. As such, it is argued that they were sufficient for this research. Therefore, having identified the constraints and considered how best to mitigate them, the final step was to identify the ethical issues related to this research design.

3.11 Ethical Issues

Ethics refers to acceptable behaviour while conducting research. The researcher is expected to avoid harm to anyone and to resolve any potential conflicts with
integrity (Cranfield University, 2016a). As such, ethics is concerned with ensuring that all research participants are protected and promoting values such as trust, accountability, mutual respect and fairness (Cranfield University, 2016b). This research conforms to the ethical principles and standards of Cranfield University, following the guidance of the university’s Research Ethics Policy, where it is the responsibility of the research student in consultation with the supervisor to satisfy a number of requirements. In terms of this research, these requirements are shown at Table 3-1.

Table 3-1: Adherence to Ethical Policy

<table>
<thead>
<tr>
<th>Responsibilities</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>The level of risk is justified by the importance and relevance of the research study</td>
<td>This research falls under Risk Level 1: A project that does not involve animals or humans.</td>
</tr>
<tr>
<td>Any risks are unavoidable within the study’s objectives</td>
<td>The experimental data used in the research was generated by the researcher. The experiments were conducted in a controlled environment with minimal external influence.</td>
</tr>
<tr>
<td>The level of perceived risk is minimised as far as possible</td>
<td>The research conformed to the University’s Health and Safety Policy in relation to the use of Display Screen Equipment. All the tools used for this research were either licensed or were downloaded from the developer’s website or standard software repositories, such as <a href="http://sourceforge.net/">http://sourceforge.net/</a></td>
</tr>
<tr>
<td>Participants are fully aware of the level and nature of the risk before they agree, freely, to take part in the study</td>
<td>This is negated by the method of data collection used in the research as there were no participants and all experimental data for the research were generated by the researcher.</td>
</tr>
<tr>
<td>Precautions are in place to deal adequately with the effect of participation</td>
<td>This is negated by the method of data collection used in the research and the fact that all experimental data were generated by the researcher and there were no participants.</td>
</tr>
</tbody>
</table>
This research was approved by the Cranfield University Research Ethics System (CURES).

3.12 Conclusion

The purpose of this chapter was to identify the objectives of this research based on related research and the research hypothesis. It outlined the experimental options in order to meet these objectives. The various private Cloud technologies were reviewed before XCP, a Linux-based Cloud technology was selected. This has requirements that are easy to meet in a laboratory environment for experimental purposes. An overview of XCP, the Cloud technology used for this research was presented, together with information about possible storage options, management methods, requirements and how VMs can be created, along with the decisions that were taken in relation to these. For storage, both local and shared storage were selected in order to determine the differences in terms of artefact recovery.

XenCenter was selected as the desktop management interface because the other options are clones of it. In addition, xe for CLI was selected because it has more commands for managing XCP than xl. VM creation with ISO was considered to give easy access as it is saved in a storage repository in XCP. The network impact of the research was discussed in terms of the network type. In this instance, LAN was used as it is the basic network type supported by XCP, with no Internet access to prevent potential changes to the system. Various tools were reviewed to identify those that are most suited to this type of research. FTK and EnCase were selected for the examination of both physical and virtual disk images because they have LVM support, while Sleuthkit was selected because it can be used to view the contents of a disk partition, both live and deleted, while the server is powered on. WinHex and Bless were selected to view raw disk images and for keyword searches, while extundelete was selected as the tool to recover deleted files from ext3 filesystem, which XCP uses in filesystem-based storage because it can recover complete contiguous files.
The existing requirements for evaluating digital evidence were reviewed in order to propose a general criteria consisting of four requirements: authenticity, accuracy, reliability and completeness. These criteria were used to evaluate the evidential value of artefacts recovered as a result of the experiments. Also, a general methodology for the use of existing tools in the Cloud was devised, comprising three steps: identification of the Cloud technology, identification of the tools that can be added and the building of a testbed to test the tools. The constraints associated with this research were identified, including evidential constraints in terms of artefact integrity, mitigated by the use of tools that preserve integrity. Experimental constraints were recognised in terms of the setup, the Cloud service type and the deployment model used. However, the setup was considered to provide a method for artefact recovery which can be applied in a larger set up. In terms of the service type, the research can be applied to SaaS and PaaS as they are both based on IaaS. In terms of the deployment model, the findings can be applied to a community Cloud as it is similar to a private Cloud, providing a baseline for public and hybrid Clouds. In terms of the Cloud technology, open source tools can be used in most Linux-based Clouds. Finally, the ethical issues relating to this research were considered and the research approach was approved.

The focus of the next chapter is the first and second of the defined research objectives:

1. To investigate the structure of the Logical Volume Manager (LVM) and how it stores data; and

2. To investigate the structure of XCP and how it utilizes LVM to store data.

These provide the first steps towards achieving the aim of this research, which is to evaluate the evidential value of artefacts recovered from a private Cloud using existing digital forensic investigation tools.
4 LVM and XCP Structures

4.1 Introduction

Whilst Cloud computing offers considerable benefits, its affordability and anonymity makes it attractive for criminal use. However, the same resources that can be leveraged for crime, such as high storage capacity, processing and networking, can also be used to for the purposes of digital forensics, in terms of acquiring, processing and storing evidence. The literature review undertaken for Chapter 2 highlighted the challenges of Cloud forensics, including identifying, acquiring and examining evidence as well as locating evidence which can span multiple jurisdictions. However, there are methods of overcoming these challenges and forensic tools have been developed for Infrastructure-as-a-Service (IaaS), a Cloud service type where users can access virtualized computing resources, such processing, networking and storage, and for Software-as-a-Service (SaaS), where users can access applications offered by the Cloud Service Provider (CSP). However, these were designed as general purpose forensic tools and a key issue is that they have been designed for specific types of Cloud and may not work with other Clouds. Therefore, there is a need for a more generic method of digital forensics that could be used for investigations of all Cloud technologies.

The most pragmatic approach to this would be to use existing tools, which have already been tested and their limitations identified. For the purposes of this research, Xen Cloud Platform (XCP) was selected as the Cloud technology to be investigated. This was deployed as a private Cloud with an IaaS service type to provide a basis for investigating how existing tools can be used to recover artefacts of evidential value. XCP is Linux-based and open source and, therefore, suitable for use with some of the existing open source tools. IaaS was selected as the service type because it forms the basis of other Cloud service types. It also gives the user control over Operating Systems (OS) in guest Virtual Machines (VMs), in terms of their storage and deployed applications. Finally, a private Cloud was selected for use because it enabled the creation of a controlled Cloud environment.
The first step in the setting up of experiments for this research was the creation of a Cloud environment to enable the structure of XCP to be studied in order to investigate and verify how data are stored. This understanding then enabled the identification of appropriate tools for the recovery of artefacts in XCP. This preliminary research provided the basis for achieving the overarching aim of this research, which was to evaluate the evidential value of artefacts recovered from a private Cloud using existing digital forensic investigation tools. The purpose of this chapter is, therefore, to fulfil the first and second of the Research Objectives that drive this research, to investigate: 1) the structure of the Logical Volume Manager (LVM) in order to examine how it stores data; and 2) to investigate the structure of XCP in order to examine how it utilizes LVM for storage for the reasons outlined above. Overall, the purpose of the experiments undertaken for this research, was to provide information about how data is stored in XCP and, in particular, how VMs are stored. The first part of the chapter focuses on the first Research Objective, describing LVM and its structure, along with different data acquisition methods. This is followed by a description of the structure of XCP and how it uses LVM for storage, an examination of how XCP uses data storage repositories, the various forms of VM that it supports and how it stores them, along with how they can be acquired. The discussion begins with an overview of LVM in order to determine its functions and features.

4.2 Logical Volume Manager (LVM) as a Storage Option

LVM is a device mapping technology that is available in many virtualised environments and Linux distributions from kernel version 2.4 (Lewis, 2006). It manages storage on hard disks, providing flexible storage management including ‘hot swapping’ of physical hard disks, that is, replacing the hard disk while the system is running, the ‘dynamic resizing’ of filesystems, that is resizing while the volume is mounted, and ‘thin provisioning’, allocating the minimum disk space that is required for use. LVM manages hard disks by creating logical volumes (Red Hat, 2007). It also offers the flexibility of being able to resize these logical volumes, along with the merging of storage across multiple disks, and convenient
naming (Lewis, 2006; Red Hat, 2007). LVM is similar to Redundant Array of Independent Disks (RAID) and dynamic disks (Carrier, 2005b).

There are two versions of LVM: LVM1 and LVM2. LVM2 is backward compatible with LVM1, which means that it retains the original functionality of LVM1 except in terms of 'snapshot', which is the state of a logical volume at a point in time, and cluster support, which enables a group of systems working together to be viewed as a single system (Red Hat, 2007). LVM1 supports read-only snapshots while LVM2 snapshot is read/write (Lewis, 2006). The aim of the first set of experiments was to investigate and verify the structure of Linux LVM, in order to aid the investigation of the structure of XCP. This is because XCP uses LVM to manage storage, which is discussed in the second part of this chapter. However, before outlining the experiment, the structure of LVM and its acquisition methods are examined in further detail at Sections 4.2.1 and 4.2.2 respectively.

4.2.1 LVM Structure

The underlying structure of the LVM is based on a physical device, which can be either a whole disk or a partition of a disk. If a partition is used, the partition type should be set to 0x8e; if the whole disk is used, there must be no partition table on it (Red Hat, 2007). The absence of a partition table means that the disk or partition can then be initialized as a block device to be used as a physical volume (Lewis, 2006; Red Hat, 2007). When this physical volume is created, a label with the prefix “LABELONE” is placed near the start of the disk in order to identify the volume as lvm2. This label also contains the Universally Unique Identifier (UUID) of the physical volume and the size of the block device in bytes (Carrier, 2005b). By default, the label is placed in the second sector and, while this can be changed, it must be placed within the first four sectors because the LVM tools only check the first four sectors for the physical volume label (Red Hat, 2007).

The next stage is to combine the physical volumes into one or more volume groups, in order to create a pool of disk space. A volume group collates all the logical volumes and physical volumes of that volume group into one administrative unit (Lewis, 2006). When such a volume group is created, the metadata is added to the physical disk and stored in ASCII. This metadata
contains the name of the volume group, its unique identifier, version number, the extent size, permissions or properties, and information on the physical volume(s) that make up the volume group (Red Hat, 2007). It also retains the creation date and time, along with information about the creation host. Also, a subdirectory is created for the volume group in the /dev/ directory (Carrier, 2005b).

The volume group is divided into logical volumes and allocated disk space. The logical volumes are similar to a disk partition in a non-LVM system (Lewis, 2006). The aggregate of the logical volume(s) cannot exceed the size of the volume group. Logical volumes can be linear, where they are mapped to physical volumes sequentially; striped, where data in the logical volume is stored on the physical volume in a predetermined round order; or mirrored, where stored data is replicated exactly in another physical volume (Red Hat, 2007). For the purposes of this research, linear volumes were used, as they are the type of logical volumes used in XCP, a point that was discovered during the initial experiments.

When a logical volume is created, its metadata is also added to the disk, including the name of the logical volume, date and time of creation, extent count, logical volume type, along with information on other logical volumes in the same volume group. Also included are the metadata of the volume group to which it belongs and the physical volumes that make up the volume group and, finally, information on the creation host. The layout of LVM on a disk is shown at Figure 4-1.
A copy of the metadata is stored in a file located in the /etc/lvm/backup directory, which is updated every time the volume group or logical volume configuration changes. The old metadata files are archived in the /etc/lvm/archive directory, unless archiving is disabled in the lvm.conf file in /etc/lvm directory (Red Hat, 2007). Metadata files are useful to forensic investigations as they can be used to reconstruct LVM volumes, to create a timeline of activities and to restore logical volumes. Given this, they were used in these experiments to restore logical volumes, as detailed in Chapter 5.

Figure 4-2 shows a generic setup of LVM. It has two physical disks, one with two partitions and one with a single partition. Each disk partition was assigned a physical volume, identified as pv1, pv2 and pv3. These were divided into two volume groups, vg1 and vg2, and then multiple logical volumes were created in each volume group. In vg1, the logical volumes are lv1 and lv2, while in vg2 they are lv3, lv4 and lv5. Each volume group is a separate administrative unit and, therefore, any changes made to one volume group or to a logical volume within that volume group will not affect the other volume group.
It should be noted that a volume group divides the disk space into fixed size units called ‘extents’. For a physical volume, these are called physical extents. For logical volumes, they are known as logical extents. The physical extents are mapped to the logical extents when a logical volume is created (Carrier, 2005b; Lewis, 2006; Red Hat, 2007). This is important because it means that the extents provide logical to physical addressing of where data are stored. This can be used for the manual recovery of data. Also, each extent is 4MB. Figure 4-3 shows how these extents are mapped.
Figure 4-3: Extents Mapping

After a logical volume is created, it should be formatted with a filesystem after which it can be mounted and used (Timme, 2007). The file systems considered for this experiment were ext3 and NTFS because XCP is based on a Linux distribution and ext3 is the default filesystem for many Linux distributions, while NTFS is the default for Windows from Windows 2000 onwards. Therefore, having explained the structure of LVM and how it stores data, the next stage in the research design was to consider how to acquire data that is stored in logical volumes that can then be used by investigators to access data in LVM.

4.2.2 Logical Volume Acquisition

In terms of digital forensics, an image of a logical volume can be acquired by using dd, dcf1dd or dc3dd (Carrier, 2005b). Active logical volumes can be found in /dev/volume_group/, inactive logical volumes need to be activated before they can be acquired. They can also be acquired with the vgexport/vgimport utilities. To use these, all of the logical volumes attached to the volume group must be unmounted, then the volume group needs to be deactivated using
\texttt{vgchange}, which prevents there being any further changes to it. Next, \texttt{vgexport} can be used to prevent the volume group from being accessed on the host system and power off host system (Lewis, 2006; Red Hat, 2007). The disk can then be removed and attached to an analysis machine. The command \texttt{pvscan} needs to be used to view the physical volumes connected to the machine. The next step is to import and activate the disk on the analysis machine. Then \texttt{dd} or its variants can be used to make the image of the logical volumes (Carrier, 2005b). Other variants of \texttt{dd}, \texttt{dcf1dd} or \texttt{dc3dd} can also be used if they are available on the analysis machine.

Carrier (2005b) suggests that \texttt{vgimport/vgexport} are not needed for acquiring a disk. In his view, in order to create an image of a logical volume, the disk can simply be removed and attached to a Linux analysis machine with automount disabled. Alternatively, the suspect system can be booted with a live Linux CD that supports LVM. For both approaches, the disk can be scanned for volume groups, activating the volume group and imaging the logical volume of interest using \texttt{dd} or its variants. The image can then be analysed with a forensic tool. More recently, this approach has been supported by Altheide and Carvey (2011).

If an examiner only has access to the disk image, an alternative method of acquiring logical volumes is to use a Linux machine with LVM2 installed and to map the disk image to a loopback device as read-only ("Linux Logical Volume Manager (LVM)," n.d.). The first stage in this process is to view the partitions in the image to identify the LVM partition with the partition type 0x8e (Carrier, 2005b). Then the partition should be mapped to a loopback device by using the start offset of the partition in bytes. After mapping the partition to a loopback, \texttt{pvscan}, \texttt{vgscan} and \texttt{lvscan} can be used to scan for physical volumes, volume groups and logical volumes respectively. The logical volumes can be imaged using \texttt{dd} or its variants. After imaging, the partition can be unmapped by first deactivating the volume group then deleting the loopback device. The acquired image can then be analysed. In addition to this, some forensic tools that have LVM support can be used to both acquire logical volumes from a disk image and
to analyse them. Therefore, there are various ways to acquire logical volumes and the selected method is dependent on what the investigator has access to and whether that is a physical machine or a disk image.

As stated in Chapter 3, Section 3.4.1, XCP uses both filesystem-based and LVM-based storage repository. The latter saves individual VMs as logical volumes, thus there is a need to identify methods of acquiring logical volumes for analysis. Therefore, having discussed the structure of LVM, how it stores data and the different data acquisition methods that can be used in LVM, the discussion now turns to the design and conduct of a set of experiments to verify the structure of LVM for the purposes of this research.

**4.2.3 Analysis**

This section describes the set of experiments that was set up to verify the existing literature on LVM structure and to document the structure of LVM. The results are presented as each stage of the experiments is reported. The system that was set up for this set of experiments was composed of Ubuntu 14.04 LTS, 150 GB HDD and 16GB RAM, and an 80GB wiped hard disk. Gparted, a partition editor, was then installed using the Ubuntu Software Centre. The zeroed 80GB hard disk was viewed with GParted in order to identify all of the disks attached to the system. Using the terminal, the lvm2 package was installed and the Command Line Interface (CLI) was used to create and manage the LVMs. One Linux LVM partition was created using `fdisk 2.20.1`, while `hexdump` was used to display the contents of the disk. This revealed that only what appears to be the partition table was on the disk, as shown at Appendix C.

A physical volume `/dev/sdb1` was created on the partition with the following command:

```
    pvcreate /dev/sdb1
```

This is shown at Figure 4-4
The `pvscan` command was then used to scan the whole system for any physical volumes. The one that was found was `/dev/sdb1`. Next, the `pvdisplay` command was used to display the metadata on any physical volume on the system, as shown above at Figure 4-4. The metadata included the physical volume name, size and UUID. Hexdump was used to view the contents of the disk and a label 'LABELONE' was placed on the disk, along with the LVM version and the UUID of the physical volume. This is shown at Appendix C.

The next LVM component, which is the volume group was created on the physical volume `/dev/sdb1` and named ‘xen_cloud’ using the following command:

```
vgcreate xen_cloud /dev/sdb1
```

This is shown at Figure 4-5.
The `vgscan` command was used to scan all of the physical disks for any volume group and, again, only one was found, which was `xen_cloud`. Then the `vgdisplay` command was used to display the metadata on any volume group on the system, including its size. The results were as expected, as shown at Figure 4-5. Here also, `hexdump` was used to view the content of the disk, showing the metadata of the volume group, as shown at Appendix C. The `/dev/` directory was viewed and a subdirectory for the volume group was listed, as shown at Figure 4-6.
In addition to this, the /etc/lvm/backup directory was viewed and it was found that the information in the metadata file of this directory corresponded to the metadata on the disk. The metadata file is assigned the volume group name as its file name.

The next stage of the experiment was to create two logical volumes in ‘xen_cloud’, ‘media’ with 40GB and ‘backup’ with 30GB using the following commands:

```
 lvcreate --name media --size 40G xen_cloud
 lvcreate --name backup --size 30G xen_cloud
```

This is shown at Figure 4-7. After the logical volumes were created, `lvscan` was used to scan all of the volume groups for any logical volumes. Two were found, namely ‘media’ and ‘backup’. Next, `lvdisplay` was used to view the metadata of the logical volumes. This included the names of the logical volumes, their size and UUID.
Hexdump was used to view the contents of the disk and it revealed that the metadata of the logical volumes was appended after that of the volume group, as shown at Appendix C. The volume group directory, /dev/xen_cloud, was viewed and the logical volumes were listed, as shown at Figure 4-8.

After the logical volumes were created, the metadata file was updated with their names, UUID, size, creation time, etc. The metadata file was stored in the /etc/lvm/backup directory on the Linux partition. However, it should be noted that earlier versions of the metadata file are kept in another directory, /etc/lvm/archive. As the metadata file is updated, that is for each configuration change, the old file is moved to this directory.

Lastly, file systems were added to the logical volumes, ext3 to ‘media’ and NTFS to ‘backup’, in order determine the effect of file systems on an LVM system. In order to do this, the following commands were used:
The metadata area of the disk was viewed and it was evident that no information had been added. In addition, the /etc/lvm/backup file remained unchanged. This suggests that the creation of filesystems has no impact on the LVM metadata.

Figure 4-9 shows the setup of these experiments with two logical volumes in the same volume group on a single physical volume and a single physical disk. Each of the logical volumes had a filesystem assigned to it, one ext3 and the other NTFS. Once the logical volumes were mounted, files could be added to them. In this instance, they were not mounted.

The image of the disk was created which was viewed in EnCase 7.1 and it identified the two logical volumes.

Figure 4-9: LVM Experiment Layout
Further experiments were conducted where the logical volumes were resized and one removed in order to determine the effect of such change on the LVM. Both logical volumes were extended. ‘media’ was increased by 3GB to 43GB and ‘backup’ by 1.5GB to 31.5GB. For ‘media’, the filesystem was also extended by 3GB. The next stage was to use `lvscan` to view the logical volumes and to list them with their new sizes, as shown at Figure 4-10.

```
root@zareefa:/home/zareefa# lvscan
ACTIVE '/dev/xen_cloud/media' [43.00 GiB] inherit
ACTIVE '/dev/xen_cloud/backup' [31.50 GiB] inherit
```

**Figure 4-10: Extended Logical Volumes**

This extension created new segments for both logical volumes. These segments were appended at the end of the volume in a contiguous manner, causing the volumes to fragment, as shown at Appendix C.

The next stage was to reduce the logical volumes, ‘media’ by 8GB to 35GB and ‘backup’ by 6.5GB to 25GB, as shown at Figure 4-11. Again, the filesystem of ‘media’ was first reduced by 8GB and then the logical volume was reduced, as shown at Appendix C.

```
root@zareefa:/home/zareefa# lvscan
ACTIVE '/dev/xen_cloud/media' [35.00 GiB] inherit
ACTIVE '/dev/xen_cloud/backup' [25.00 GiB] inherit
```

**Figure 4-11: Reduced Logical Volumes**

After reducing the logical volumes, a new logical volume, ‘misc’, was created with 10GB and formatted with xfs to investigate the effect of using a different filesystem on the disk, outside of the ones initially selected and used. `lvscan` was used to view the logical volumes and it was found that three were listed, as shown at Figure 4-12.
When the new logical volume was created, a file for it was added to /dev/xen_cloud. Finally, the logical volume 'media' was removed, as shown at Figure 4-13.

After the logical volume 'media' was removed, `lvscan` was used to view the logical volumes and it was found that only two were listed, 'backup' and 'misc'. This is shown at Figure 4-14. The space previously occupied by 'media' became unallocated.

In addition to this, its file in the /dev/xen_cloud directory was removed. It should be noted that inactive logical volumes are not listed in the /dev/ volume group subdirectory, although they are listed as inactive volumes when `lvscan` is used. As each modification was made, the metadata on the disk and in the /etc/lvm directory were viewed and it was found that they were updated with the new configuration. New metadata was appended to the disk when these changes took
place while a new metadata file for each configuration change was created in the backup directory and old files were moved to the archive directory. In addition to this, it was noted that one of the volume group fields, seq_no, changed as the volume group configuration was modified, increasing by one for each volume group update. Changes to the filesystems of the logical volumes were not included in the metadata of the LVM.

A different set of experiments was conducted to investigate what happens when LVM is created on two physical disks. In the first experiment, the disks were partitioned and in the second, the disks were unpartitioned. For each experiment, two physical volumes were created, with one volume group and one logical volume which spanned both physical volumes. The results showed that the partitioned disks were recognised as an LVM partition by the disk tools `fdisk` and `gdisk`, as well as by WinHex. For the unpartitioned disks, both `fdisk` and `gdisk` identified them as free disks while WinHex identified them as unrecognised files. For both experiments, the LVM metadata was written on the two disks.

### 4.2.4 Discussion

To create a volume, either one or more physical disks or a partition of a physical disk(s) is required (Red Hat, 2007). If a whole physical disk is selected for use, then it can be used without partitions or it can be partitioned with LVM and then the physical volume can be created. In terms of this experiment, the physical volume was created and labelled, “LABELONE”, so identifying the device as an LVM physical volume. Other information that was placed on the disk included the UUID of the physical volume, the size of the physical disk and information about where the metadata would be stored (Red Hat, 2007). This is shown at Appendix C. Generally, there can be more than one physical volume depending on the number of physical drives attached to the machine or the number of partitions on the disk. However, each physical volume may only represent one physical partition.
Having set up the physical volume for this experiment, a volume group was created which resulted in more information being appended to the disk. This is shown in full at Appendix C and includes the name of the volume group, the date and time created, the status and extent size. Also, a subdirectory in the /dev/ directory was created for the volume group, as mentioned by Carrier (2005b). This means that it is possible to find evidence of LVM usage on the system outside of the /etc/lvm directory.

The next stage in the experiment was to create the logical volumes. The type of logical volumes created for these purposes was linear and more information was added to the disk when they were created, including the names of the logical volumes, the type of logical volume, the date and time of creation and the name of the volume group. These are also shown at Appendix C. A file for each logical volume was also created in the /dev/xen_cloud directory on the device. This also means that it is possible to find evidence of logical volumes that existed on the system outside of the /etc/lvm directory.

When the volume group and logical volumes were created, a new metadata file was also created in the /etc/lvm/backup directory. This file contained the most up to date configuration of the LVM. Old metadata files were moved to the /etc/lvm/archive directory. By default, the minimum number of archive files is 10 and these are retained for a minimum of 30 days, as specified in the lvm.conf file in /etc/lvm. This minimum retention time was not investigated. An LVM command, `lvmdump`, can be used to save this information in a directory specified by the user.

```
lvmdump -d <directory path>
```

The structure of the LVM on the disk that resulted from this experiment is shown at Table 4-1, along with details about where each item of metadata information was stored, the size of the file, as well as the filesystems and their sizes.
Table 4-1: Layout of LVM on the Disk

<table>
<thead>
<tr>
<th>Field</th>
<th>No. of sectors and size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start sectors</td>
<td>0 – 2047: 1MB</td>
</tr>
<tr>
<td>LVM label including physical volume UUID</td>
<td>2048 -2056 = 4.5KB</td>
</tr>
<tr>
<td>Volume group ‘xen_cloud’ metadata</td>
<td>2057 – 2058 = 1KB</td>
</tr>
<tr>
<td>Logical volume ‘media’ metadata</td>
<td>2059 – 2061 = 1.5KB</td>
</tr>
<tr>
<td>Logical volume ‘backup’ metadata</td>
<td>2062 – 2064 = 1.5KB</td>
</tr>
<tr>
<td>Partition gap</td>
<td>2065 – 4095 = 1MB</td>
</tr>
<tr>
<td>Logical volume ‘media’ with ext3 filesystem</td>
<td>4096 – 83890175 = 40GB</td>
</tr>
<tr>
<td>Logical volume ‘backup’ with NTFS filesystem</td>
<td>83890176 – 146804735 = 30GB</td>
</tr>
<tr>
<td>Unallocated space</td>
<td>146804736 – 156301487 = 4.5GB</td>
</tr>
</tbody>
</table>

The next stage of the experiment was to add filesystems to the two logical volumes, ext3 and NTFS. After the filesystems were added, there was no change in the LVM metadata, either on the disk or in the files. However, filesystem information was added to the disk, as shown at Table 4-1.

Forensic tools like EnCase and FTK, which have LVM support, can be used to view an LVM disk image. However, this is dependent on the version being used, as some do not have LVM support. In this instance, EnCase 7.1 was used and it identified the two logical volumes, as shown at Figure 4-15. As stated in Section 4.2.2, some forensic tools with LVM support can be used to acquire and analyse logical volumes. Therefore, the logical volume can be acquired with EnCase. However, for the purposes this experiment, the logical volumes were not acquired.
A whole disk without any partition can be used for LVM but ideally, it needs to be empty (Lewis, 2006). It can then be initialized through the creation of a physical volume. Once this is done, nothing is written to it except the LVM label, which appears on the second sector of the disk. If this option is used, some disk tools may not recognise the LVM, showing it as unallocated but LVM tools can correctly interpret the disk (Lewis, 2006). Where a partitioned disk is used, the LVM label is also placed on the second sector of the LVM partition. However, there may be data in the preceding sectors before the LVM partition, such as a partition table on the disk. This depends on the tool used to create the partition. However, disk tools, such as `fdisk` and `gdisk`, will recognise the LVM partition.

For the first set of experiments, an LVM partition was created using `fdisk`. It started from sector 2048 which is the default start sector of the first partition from `fdisk 2.18` (Smith, 2014). In addition, when creating the LVM partition on a disk, there is no requirement to use the whole disk. A partition size can be specified for the LVM, which means that the remaining disk space can be used for other purposes. Also if there is more than one physical volume in the volume group, the logical volumes can span all of them as shown by the experiments. For example, if there are three 40GB disks, three physical volumes can be created and assigned to one volume group. With this volume group, one logical volume of 120GB can be created or, alternatively, multiple logical volumes, provided that their aggregated size does not exceed 120GB.

For the first set of experiments, only one physical disk of 80GB was used, with an LVM partition. One physical volume was created on the partition, and the size
of two logical volumes was 70GB, which obviously is less than the available 80GB. For the last set of experiments, one logical volume that spanned the two physical volumes was created. Also when WinHex, *fdisk* and *gdisk* were used to view the LVM disks which had no partition, none of them recognised the disks as LVM.

Large logical volumes of sizes up to 8EB can be created, although this depends on the Linux kernel version and the CPU architecture of the host system (Lewis, 2006). For 2.4 based kernels, the maximum size of a single logical volume is 2TB, for 32-bit systems on 2.6 kernels, the maximum is 16TB (Lewis, 2006). For a 64-bit system of the same kernel, it is 8EB. Therefore, it is possible find a large logical volume in an LVM that spans multiple disks.

As with physical partitions, logical volumes can be extended, reduced, renamed or removed. When a logical volume is extended or reduced, the associated filesystem may also need to be extended or reduced depending on the nature of the filesystem. The command to extend a logical volume is *lvextend* (Lewis, 2006; Matthews et al., 2008; Red Hat, 2007; Timme, 2007). If the filesystem is also required, then it needs to be extended to match the new size of the logical volume. Again, how this is done depends on the filesystem. Some filesystem resizing tools will increase the filesystem size to the size of the logical volume by default (Lewis, 2006; Red Hat, 2007). In terms of the experiments that were conducted for this research, the two logical volumes were extended in order to document the changes that occurred as a result of this process.

For ‘*media*’, which was formatted with ext3, the logical volume was extended first and then the filesystem was resized to the new size of the logical volume with the *resize2fs* command. For the logical volume ‘*backup*’ formatted with NTFS, only the logical volume was extended and NTFS was not resized. The extension caused the logical volumes to fragment, with the added sizes allocated disk space after the ‘*backup*’. The logical volume ‘*media*’ extension was added first, followed by the ‘*backup*’ extension. This means that data added to these logical volumes may be spread across the fragments. The space allocated for these extensions
was added in the metadata, both in the files and on the disk. The disk layout after these changes were made is shown at Appendix C.

To reduce a logical volume, it should be unmounted and the filesystem should be resized if required. However, the filesystem should be reduced before the logical volume is reduced in order to avoid corrupting it and making it unusable. The two logical volumes created for this experiment were also reduced in order to enable the changes to be documented. For the logical volume ‘media’, the filesystem was reduced first followed by the logical volume. For the logical volume ‘backup’, only the logical volume was reduced. When the logical volumes were reduced, more disk space became unallocated. This shows that there is a possibility of finding data belonging to reduced logical volumes in the freed space as deleted data in both NTFS and ext3 remain on disk until they are overwritten. The new sizes and space occupied by the logical volumes were added to both metadata in the files and on the disk. The disk layout after these changes were made is also shown at Appendix C.

Logical volumes can be renamed using lvrename and removed using lvremove (Lewis, 2006; Red Hat, 2007; Timme, 2007). To remove a mounted logical volume, it should be unmounted first, and then deactivated with lvchange -an, although this latter operation is optional (Red Hat, 2007; Timme, 2007). For the purpose of these experiments, the logical volume ‘media’ was removed by deactivating it and removing it using the command, lvremove. All the activities on the logical volumes were recorded both in the metadata files and in the metadata area of the disk in a contiguous manner with each metadata starting at a new sector on the disk, as shown at Appendix C.

In terms of volume groups, they can be extended or reduced by adding or removing physical volume. They can also be renamed, removed, split and merged. As with logical volumes, the commands to carry out these actions are respectively vgextend, vgreduce, vgsrename, vgremove, vgsplit, vgmerge (Lewis, 2006; Red Hat, 2007; Timme, 2007; Valle, 2010). Physical volumes can also be removed or resized using the commands pvremove and pvresize (Red Hat, 2007; Valle, 2010). If the physical volume is part of any
volume group, it must be removed from the volume group before it can be removed in its entirety.

If required, any data on a physical volume can be moved to another physical volume using the command, `pvmove`. It should be noted that any action taken in relation to either the volume group or logical volumes that changes their configuration appends the metadata on the disk and creates a new metadata file, while the old metadata file is moved to the archive directory. However, actions undertaken on the filesystem neither append the metadata nor create its file. This means that any filesystem-related information may only be found in the logical volumes and on the disk.

The volume group metadata can be restored using the command `vgcfgrestore` (Valle, 2010). This uses the metadata files themselves to restore the metadata and will be further discussed in Chapter 5. However, to restore specific metadata, the `-f` option can be used, otherwise the most recent metadata file is used. The `vgcfgrestore` command can be used to restore deleted logical volumes using the archive metadata file created before the deletion command is executed. This will also be discussed in Chapter 5.

The results of these sets of experiments verified the structure of LVM, where the structure started with a physical device, and a physical volume, volume group and logical volumes were created. However, they are not without their limitations. The experiments only addressed the operation of a simple LVM structure. Secondly, as stated in Section 4.2.1, there are three types of logical volumes, linear, striped and mirrored, and only linear volumes were considered because XCP uses linear volumes. These two limitations may mean that the results of this research can only be applied to LVM with a simple structure, which is being used with one or two physical disks. This highlights the fact that LVM with other types of logical volumes could be investigated for future work.

The sets of experiments presented in the previous section were conducted on a test data set, that is data constructed specifically for testing a tool or its function or demonstrating a forensic issue (Garfinkel et al., 2009). These test data were
shown to satisfy the properties of evaluation of research in digital forensics identified by Mocas (2004). These are integrity, authentication, reproducibility, non-interference and minimisation. The test data used in these experiments can be duplicated without changing it (integrity) as the processes followed were outlined. The data continues to represent what it should represent (authentication), the processes followed did not alter the data from what is expected. The process used to create the test data is reproducible (reproducibility), all of the experiments were outlined in a way that they can easily be duplicated with the same results. The tools used to analyse the data did not change it (non-interference), the results of the analyses showed that the tools did not change the data. Finally, minimum amount of data was used to verify the structure of LVM (minimisation), the experiments investigated a simple/basic structure of LVM and how linear logical volumes can be modified. While there is little research on LVM, Carrier (2005b) described the acquisition of LVM logical volumes, which was supported by (Altheide and Carvey, 2011). These were discussed in Section 4.2.2 along with other methods of acquisition. In terms of analysis, the method and results may be dependent on the filesystem of logical volumes.

4.2.5 LVM Summary

The above experiments showed that when an LVM was created, metadata was written to the disk for each of its components. These metadata were consistent with the most recent metadata file saved in the /etc/lvm/backup directory and the old metadata files saved in the /etc/lvm/archive directory. As the LVM configuration is modified, a field of the metadata (seq_no) increases by one, for both the metadata on the disk and in the files. The metadata file can be generated using the lvmdump command and the user can specify the directory to save the file. Files are written to the disk in a contiguous form but this can change as the LVM configuration is modified, which can cause files to fragment. New metadata are appended on the disk as modifications take place and each starts at a new sector. Whilst filesystem information was not reflected in the metadata, it could be found on the logical volumes and on the disk itself. On the host system, LVM
created a directory for the volume group in the /dev/ directory and this was where the active logical volume files were stored.

These experiments met the first objective of this research, which was to investigate the structure of the LVM and how it stores data. It showed that physical volumes, volume groups and logical volumes can be managed using a variety of LVM commands. The filesystems on logical volumes may need to be changed to reflect the changes made in the logical volumes, but this depends on the filesystem. There are various logical volume acquisition methods available and this gives the investigator the flexibility to choose the one best suited to his or her needs depending on whether the investigator has access to the LVM disk or to an image of the disk. The next section focuses on the second objective of this research, which is to investigate the structure of XCP in relation to how it utilizes LVM to store data.

4.3 Xen Cloud Platform

XCP is a free and open source Cloud solution, which can be provisioned as a private Cloud in order to provide IaaS to individuals and organisations. It can be deployed with local storage, with shared Network File System (NFS) storage or with shared Internet Small Computer System Interface (iSCSI) storage (Xen.org, 2009a). There are two options for XCP with local storage, local LVM or local ext. By default, local LVM is used when XCP is installed (Xen.org, 2009b), but this can be changed to local ext by selecting the ‘thin provisioning’ option during the installation. XCP can be managed with desktop or web user interfaces or via the CLI using ‘xe’ commands, as discussed in Chapter 3, Section 3.5.2 (Xen.org, n.d.). The syntax for the ‘xe’ command is shown below (XenServer, n.d.).

\[ \text{xe } \text{<command-name> } \text{<argument=value>} \]

In some of the desktop management interfaces, like XenCenter, the CLI of the server can be accessed. This is useful as there are more management options via the CLI than on the graphical management interface. XCP utilizes LVM to
manage storage for the Cloud, as discussed above at Section 4.1. When XCP is installed, it creates a local Storage Repository (SR) where VM Virtual Disk Images (VDIs) are stored. The local SR could either be LVM or ext3. Ext3 was discussed in Chapter 2, Section 2.6, noting that deleted data in ext3 remains on the disk until is overwritten. This is important, given that this research is focused on the recovery of artefacts from XCP.

The aim of this second set of experiments was twofold. Firstly, investigation of the structure of XCP was required in order to determine how it uses LVM to store data, and to aid the conduct of a forensic examination of an XCP system. Secondly, it provided insight into which tools are suitable for artefact recovery and how to add these existing tools to XCP in order to recover artefacts. This latter point is the third objective of this research and the subject of the next chapter.

**4.3.1 XCP Storage**

XCP uses SRs to store VDI (Xen.org, 2009b). VDIs are the virtual disks of VMs, which is where data is stored. VDIs are mapped to VMs with the help of Virtual Block Devices (VBDs), which provide an interface for plugging a VDI into a VM (Xen.org, 2009b). Another form of storage object is the Physical Block Device (PBD). This is similar to the VBD in that it provides an interface between an SR and a physical server. In other words, it serves as a connector that maps an SR to an XCP server (Xen.org, 2009b). Figure 4-16 shows an overview of the storage objects in XCP. The PDB connects the XCP server to an SR, which stores VDIs that, in turn, are mapped to their corresponding VMs by VBDs.
XCP supports different types of SRs, both local and shared. These include: local ext, local LVM, Netapp, EqualLogic, LVM over iSCSI, LVM over hardware Host Bus Adapters (HBA), NFS and Xen.org StorageLink Gateway (CSLG) (Xen.org, 2009b). The SRs used for VDI storage can be categorised into three: filesystem-based; LVM-based; and Logical Unit Number (LUN)-based. These are shown at Table 4-2.

**Table 4-2: SR Category**

<table>
<thead>
<tr>
<th>Filesystem</th>
<th>LVM</th>
<th>LUN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local ext</td>
<td>Local LVM</td>
<td>Netapp</td>
</tr>
<tr>
<td>NFS</td>
<td>LVM over iSCSI</td>
<td>EqualLogic</td>
</tr>
<tr>
<td></td>
<td>LVM over hardware HBA</td>
<td>StorageLink</td>
</tr>
</tbody>
</table>

Filesystem-based SRs store VDIs in an ext3 filesystem while LVM-based SR store VDIs as logical volumes. Local ext uses the ext3 filesystem in the LVM logical volume to store data, while local LVM store data as logical volumes. LUN-based SRs map LUNs, which are unique identifiers for storage devices, to VDI in
a storage array, which consists of a collection of hard disks (Xen.org, 2009b). However, investigation into LUN-based SRs is beyond the scope of this research. The focus here is on the SRs that correspond to the XCP deployment models used. For the deployment model based on XCP with local storage that was used for these experiments, both local ext and LVM were used. For XCP with shared NFS, NFS SR was used and for XCP with shared iSCSI, iSCSI over LVM SR was used.

Other types of SRs that are supported by XCP are ISO and udev but these are not used for VDI storage (Xen.org, 2009b). ISO stores CD images in ISO format while udev is for removable storage, CD/DVD and USB. For the purposes of this research, only VDI SRs were examined. Therefore, the next section discusses the different types of VDI formats that XCP supports.

4.3.2 XCP Virtual Disk Formats

XCP uses the VHD format either in LVM-based or filesystem-based SR in order to store VDIs (Xen.org, 2009b). There are three different types of VHD: fixed, dynamic and differencing (Microsoft, 2006). Fixed VHD is allocated the full size that is specified by the user, which includes the data area and the footer. Dynamic VHD starts with a minimum required size that includes the header and footer information and increases as further data is added to it. The differencing disk represents changes made to a VHD in comparison to its parent image. It can only be used with a parent VHD, which can be fixed, dynamic or, alternatively, another differencing VHD (Microsoft, 2006). Dynamic VHD is, therefore, as large as the current data stored on it, including the file header and footer size. It grows as more data is written to it to a limit of 2,040GB. The footer is repeated in the header of the file for redundancy and, when a data block is added, the footer moves to the end of the file (Barrett and Kipper, 2010).

By default, XCP default uses dynamic VHD for both filesystem-based SRs and LVM-based SRs (Xen.org, 2009b). When a Windows VM is created in XCP with local ext SR, dynamic VHD is used for the VDI. This is saved as a single file in the logical volume of the XCP. Also, when a Windows VM is created in XCP with local LVM, dynamic VHD is used but it is saved as a logical volume. Other virtual
disk formats supported by XCP include Open Virtualization Format (OVF) and
Open Virtual Appliance (OVA) packages. The OVF is a VM metadata file which
is not limited to one VM (Barrett and Kipper, 2010; Citrix Systems, 2012). The
OVA package comprises the OVF and virtual disk in tape archive format (Barrett

VMs can be exported from XenCenter to a host system either in an OVF/OVA
package or as a Xen Virtual Appliance (XVA). XVA format is specific to Xen-
based hypervisors. The OVF/OVA package can be used when one or more VMs
need to be exported while XVA is for single VM (Citrix Systems, 2012). VMs can
also be imported in different formats, such as the OVF/OVA package, XVA and
as disk images. The supported disk image formats are dynamic VHD and flat
VMDK (Citrix Systems, 2012). VDIs have size limitations that depend on the SR
type. The maximum size for filesystem-based and LVM-based SRs is 2TB, while
LUN-based SRs support up to 15TB (Xen.org, 2009b). The size limitation of
filesystem-based and LVM-based SRs may be due to the size limitation of
dynamic VHD, which is 2TB.

For this research, VHD was selected as it is the default virtual disk format for XCP
with filesystem-based and LVM-based SRs, and XVA was selected as it is a
format that XenCenter supports for VM export. Both VMs and the data stored in
them could then be used as evidence in forensic investigations, but there is a
need to determine methods for the acquisition of VMs. Therefore, the next section
presents the potential methods that could be used to acquire VMs in XCP.

4.3.3 VM Acquisition

In terms of the forensic examination and analysis of VMs on an XCP host, there
are several methods that could be used. Firstly, a VM can be exported directly to
the host machine via XenCenter, in which case the VM needs to be powered off
or suspended as it cannot be done while the VM is running. Secondly, a snapshot
of the VM could be created while it is still on and then the snapshot could be
exported to the host machine using XenCenter. Finally, the disk image of the XCP
server where the VM resides can be created and: 1) the VM files can then be
exported with a forensic tool that has LVM support and 2) the image can be
mounted on a loopback device in a Linux partition or using a Linux analysis machine, as described above at Section 4.2.2. In terms of this research, VMs were exported from the XCP host and VHD files were extracted from the disk image of an XCP host.

The XCP server can be used as an analysis machine whereby exported VMs are imported via XenCenter and analysed. This allows the investigator to graphically explore the VM of a suspect. Alternatively, the VHD file can be mounted on to a Windows computer as a read-only disk. This also provides a graphical view of the VM. Once exported, the VMs can be analysed with standard forensic tools. Therefore, having presented the various methods of VM acquisition and analysis, the next section describes the set of experiments that were conducted in order to meet Objective 2 which is to investigate the structure of XCP and how it utilises LVM to store data.

4.3.4 Analysis

This section describes the set of experiments that was undertaken in order to verify the findings of the specification-based literature in relation to the structure of XCP with local storage. This process was then used to document the existing structure of XCP. The experiments were carried out using two systems, as shown at Figure 4-17.

Figure 4-17: XCP Setup
XCP 1.6 was installed on the first system with 80GB HDD and 10GB RAM using the default settings and static network settings. After XCP was installed, the disk was viewed in the Ubuntu partition of an analysis machine with the automatic mount option disabled. Using the LVM commands, `pvscan`, `vgscan` and `lvscan`, the physical volume, volume group and logical volume were viewed and are shown in full detail at Appendix D. Next `hexdump` was used to view the metadata information of the LVM, the full detail of which is also shown at Appendix D. The image of the XCP host was then created and saved.

The image, viewed in WinHex, contained three partitions: one ext3 partition, one unknown partition and an LVM partition, as shown at Figure 4-18.

![Figure 4-18: WinHex XCP with Local ext Disk Image View](image)

The unknown partition was extracted and viewed with `hexdump` and it was found to be empty. Using the start sectors of the LVM partition, the metadata of the LVM components was viewed. It was found to be made up of one physical volume, `/dev/sdb3`, one volume group, `XSLocalEXT-b7d1c661-8f03-c06a-4013-b387ae58c78f`, and one logical volume, `b7d1c661-8f03-c06a-4013-b387ae58c78f`. EnCase was used to view the disk image and this showed that the filesystem in the logical volume was ext3.

On the XCP host, an SR was created to store ISO on the host using CLI. The ISO was used to create a Windows VM. From the root, the directory was changed to the mount point of the logical volume. A directory, `ISO_Store`, was created and the directory was changed to `ISO_Store` where the SR was created using the following command (Barnes, 2012):
A Windows 7 64 bit ISO was then copied to it using the `dd` command. The `ls` command was then used to view the contents of the logical volume and the directory, ISO_Store, was listed.

Following this, a second system was created to be used as the management system for the XCP host. This was configured with Windows 7 Professional 64-bit with 250GB HDD and 16GB RAM and was placed on the same network as the XCP host. Default settings were used. XenCenter 6.2 was installed in order to provide a graphical management interface for the host. From the XenCenter, its standard template and the ISO saved in the ISO_Store were used to create a Windows 7 professional VM with 24GB HDD and 4GB RAM. The `ls` command was used to view the logical volume and a VHD file was added to it; this was the VDI of the VM. The disk image of the host was then created and saved.

The image with the VM was viewed in WinHex and it was found by comparing the metadata area of the two disk images that there was no change in the metadata entries of the LVM components. The second image was also viewed in EnCase 7.1 and FTK 5.4. It was found that there were two additional files in the logical volume, ISO_Store: the ISO SR that had been created and a 7.35GB VHD file, the VDI of the VM. FTK 5.4 was used to export the VHD file. It was viewed in both FTK 5.4 and EnCase 7.1. Its size was shown to be 24GB, which was the same size as that specified during the VM creation. This verified the literature by Xen.org (2009b) which states that XCP with local ext saves VM’s VDI as dynamic VHD. For a Window 7 VM, only 7.35GB of space was required for the VM.

Similar experiments were conducted for XCP with local LVM. Here also, two 4GB partitions were created and LVM with a single physical volume and volume group were created on the rest of the disk. The VM was saved as a logical volume in the volume group. These results also verified that dynamic VHD is used for VM’s VDI. Further experiments were conducted for XCP with both local ext and LVM,
using two physical disks, both selected to be used as local storage during installation. For XCP with local ext, the first disk had three partitions (ext3, backup and LVM) with the LVM partition spanning both disks. For XCP with local LVM, two partitions (ext3 and backup) were created on the first disk, while the rest of the disk and the second disk were used to create two physical volumes and one volume group, without creating an LVM partition.

Therefore, these experiments verified that XCP with local ext creates three partitions, and that data, including the VM, are stored in the logical volume of the LVM partition. For XCP with local LVM, two partitions are created with the rest of the disk(s) space used for storage and VMs are stored as logical volumes. The results also verified that both XCP with local ext and XCP with local LVM use VHD format for VDIs. Given this, the next section discusses the results of the experiments, including consideration of where these findings could be applied and their limitations, as well as identifying possible future work.

4.3.5 Discussion

When the XCP was installed on a system, it created three partitions on the disk: one ext3 with a size of 4GB, an LVM which was 66.5GB and one unknown, which was also 4GB. According to Benedict (2015), the unknown partition is the backup partition, whilst in XCP documentation, the two 4GB partitions are referred to as the control domain with this being their default size (Xen.org, 2009a). The LVM partition had one physical volume, /dev/sdb3; one volume group 'XSLocalEXT-b7d1c661-8f03-c06a-4013-b387ae58c78f'; one logical volume, 'b7d1c661-8f03-c06a-4013-b387ae58c78f'; and an ext3 filesystem in the logical volume. Hexdump and WinHex were used to view the metadata information of the LVM components on the disk, which were then used to determine the disk layout, which is shown at Table 4-3.

**Table 4-3: XCP with Local ext Disk Layout**

<table>
<thead>
<tr>
<th>Field</th>
<th>No. of sectors and size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start sectors</td>
<td>0 – 2047: 1MB</td>
</tr>
<tr>
<td>Ext3 partition</td>
<td>2048 -8388641 = 4GB</td>
</tr>
<tr>
<td>Field</td>
<td>No. of sectors and size</td>
</tr>
<tr>
<td>------------------------</td>
<td>-----------------------------------------</td>
</tr>
<tr>
<td>Partition gap</td>
<td>8388642 – 8390655 = 1MB</td>
</tr>
<tr>
<td>Unknown partition</td>
<td>8390656 – 16777249 = 4GB</td>
</tr>
<tr>
<td>Partition gap</td>
<td>16777250 – 16779263 = 1MB</td>
</tr>
<tr>
<td>LVM Label</td>
<td>16779264 – 16779272 = 4.5KB</td>
</tr>
<tr>
<td>Volume group metadata</td>
<td>16779273 – 16779274 = 1KB</td>
</tr>
<tr>
<td>Logical volume metadata</td>
<td>16779275 – 16779277 = 1.5KB</td>
</tr>
<tr>
<td>Logical volume with ext3</td>
<td>16779278 – 156301454 = 66.5GB</td>
</tr>
<tr>
<td>Unallocated space</td>
<td>156301455 – 156301487 = 16.5KB</td>
</tr>
</tbody>
</table>

The LVM metadata was exported from the `/etc/lvm/backup` directory of the ext3 partition and another one was generated using the `lvmdump` command in order to compare them. They are shown in full detail at Appendix D. The two files were identical except for the `creation host` and `creation time`, as shown at Table 4-4. In the XCP file, the creation host is the name of the XCP server, while in the `lvmdump` file, the creation host is the Linux partition of the Windows system. The creation time in the XCP file was shown as being 13 minutes earlier than the one in the `lvmdump` file. This was because the XCP file was created during the XCP installation while the `lvmdump` file was created after XCP had been installed. Another difference between the two files is that one was created after the use of the “`lvcreate`” command, which was used to create logical volumes, while the other was created after the “`vgscan`” command was used to scan for volume groups.
After the ISO SR was added to the XCP host and a Windows VM was created, two files were added to the logical volume. These were a directory, ISO_Store, which was the ISO SR and a VHD file, which was the VDI of the VM. They are shown in full detail at Appendix D. The size of the VHD file in both EnCase and FTK was found to be 7.35GB. This verifies the statement in the XCP documentation that XCP with filesystem-based storage uses dynamic VHD (Xen.org, 2009b).

The VHD file was extracted using the FTK 5.4 export function and viewed in both EnCase and FTK. Both interpreted the size of the file as 24GB, which was the size specified when the VM was created. One point to note is that when the VHD file was added to EnCase as a raw image, it interpreted it as being unused disk area, but when it was added as an evidence file, it interpreted it as being an NTFS filesystem with the correct system structure. On the other hand, when the image was added to FTK, it was interpreted correctly.

VHD files can be mounted on a Windows system through Disk Management with an option to mount them as ‘read only’ in order to prevent any changes being made to the files. In forensic investigation, this option can be used to preserve integrity. The VHD file was mounted on the Windows system, as shown at Figure 4-19. This also showed the size to be 24GB, further confirming that XCP with local ext uses dynamic VHD to store the VDI of Windows VMs.

### Table 4-4: Metadata File Differences

<table>
<thead>
<tr>
<th>Metadata Field</th>
<th>File in /etc/lvm/backup directory</th>
<th>File by lvmdump</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creation host</td>
<td>“XCP-Host”</td>
<td>“zareefa”</td>
</tr>
<tr>
<td>Description</td>
<td>&quot;Created <em>after</em> executing 'lvcreate'&quot;</td>
<td>&quot;Created <em>after</em> executing 'vgscan'&quot;</td>
</tr>
</tbody>
</table>
Efforts to modify the mounted VHD file by adding files to the disk or access the user profile folder were not successful. This shows that this method may be used in forensic investigation without compromising the integrity of the file. Also the MD5 hash of the VHD file was generated both before and after mounting it, it remained unchanged. For XCP with local LVM, the structure is similar except that the LVM partition was not formatted with a filesystem and the VM was saved as a logical volume in that partition.

The results show that XCP with both local ext and local LVM use dynamic VHD for VDIs and VDIs in local ext are saved as VHD files in the SR, while they are saved as logical volumes in local LVM. However, as with the LVM experiment discussed above, these results have limitations, including the storage type used. XCP with shared storage was not considered here but is considered in Chapter 5. Only XCP with filesystem-based and LVM-based SRs are examined here and Chapter 5. LUN-based SRs were not considered for the reason mentioned at Section 4.3.1 above, namely that only SRs that correspond to the XCP deployment models used. Snapshots are another aspect of VMs that are not considered here but are discussed in Chapter 5, Section 5.4. A final point is that only Windows VM was used for these experiments. However, the results verified the structure of XCP with local ext and LVM, although these structures may only be applied to XCP with local ext and LVM storage with Windows VMs. The structure of Linux VMs in XCP with local and shared storage, and of Linux VM in LUN-based SRs could be examined as future work.

As with the experiments on the LVM structure, the sets of experiments in the preceding section were conducted on test data sets as defined by Garfinkel et al. (2009). These data sets were shown to satisfy the five properties of evaluation of
research in digital forensics, as proposed by Mocas (2004). That is, the test data can be duplicated without changing it (integrity), all the processes undertaken during the experiments were outline in a way that they can easily be duplicated. This includes the versions of the tools, the sizes of the disks and OS versions. The data represent what they should represent (authentication). For this property, the data represented a basic structure of XCP and all the processes followed in creating the data gave expected results. The process used to create the test data is reproducible (reproducibility), here also, the steps outlined in the experiments make them easy to replicate. The tools used to analyse the data did not change it (non-interference) and a minimum amount of data was used to verify the structure of XCP (minimisation).

4.3.6 XCP Summary

XCP divides a disk into three partitions: the root, which is an ext3 partition; the backup root partition; and the LVM or storage partition. The results of the experiments on XCP with local ext show that the LVM partition consists of one physical volume, one volume group and one logical volume, and that the logical volume is the same size as the physical volume. The logical volume has an ext3 filesystem and this serves as the local storage of the host. Any data added to the XCP is added to this logical volume, including the VDI of the VM created on the XCP host. For XCP with local LVM, the LVM partition was not formatted with a filesystem and the VDI of the VM was saved as a logical volume.

For these experiments, the VDI was saved as a dynamic VHD on the disk and nothing was saved on the VM. The size of this VDI was 7.35GB. If more data is added to the VM, the size will increase until it reaches 24GB, the size specified during its creation. Tools are available which can be used to examine the VM and the LVM where the VM is saved. It should be noted that when a dynamic VHD is viewed using forensic tools or mounted in Windows, the size shown is as allocated during the VM creation and not as it actually is on the disk.
4.4 Conclusion

This chapter has described the structure of LVM and how data is stored on it. The different components of LVM were identified to be the physical volume, the volume group and the logical volume with the logical volume as the data storage component. Various methods of acquiring logical volumes were identified. These were the use of `dd` or its variants, the use of `vgimport/vgexport`, the use of a Linux machine or live CD to image logical volumes, the use of a loopback device on an image and use of tools with LVM support. Experiments to document the structure of LVM were then carried out and this verified the findings of the literature review, confirming that the LVM structure starts with a physical disk or a partition, which was initialised as a physical volume from which a volume group was created. This was then divided into two logical volumes, which were formatted with a filesystem. Once logical volumes are formatted in this way, data can be added. When changes were made to the logical volumes, the metadata was updated to reflect the changes both on disk and in the files. The metadata only contained information on the LVM components and filesystem information was not captured.

The second part of the chapter related to the experiments on XCP. When installed, it created three partitions on the disk, two for the control domain and one for storage, using filesystem and LVM to manage the storage of VDIs. The experiments examined the structure of XCP with local ext and LVM storage. The two use different data storage structures. For XCP with local ext, VMs are stored as dynamic VHDs in a logical volume with ext3 filesystem. The logical volume can span multiple disks. On the other hand, XCP with local LVM stores VM as a logical volume and uses dynamic VHD. Therefore, different recovery techniques and tools are required for the two deployment models. For XCP with local ext, ext3 tools are required while for XCP with local LVM, either LVM tools or tools with LVM support are required.

The next stage of the research is to identify how artefacts can be recovered in XCP with filesystem-based and LVM-based SRs and how the recovered artefacts can be associated with a specific XCP user. Therefore, the next chapter
investigates how XCP manages deleted VMs and data. It describes how existing tools can be added to XCP and how these tools can be used to recover artefacts, thereby fulfilling the third objective of this research. It also identifies how recovered data can be associated with Cloud users, which is the fourth objective of this research. Finally, it proposes a general methodology for artefact recovery in XCP, thereby fulfilling the fifth and final objective of this research.
5 Data Recovery in XCP

5.1 Introduction

The purpose of this research is to investigate the use of existing tools to recover artefacts, which are complete, contiguous and have evidential value, from a Xen Cloud Platform (XCP) and to investigate how the recovered artefacts can be associated with XCP users. To this end, the previous chapter described the structure of the Logical Volume Manager (LVM) in relation to data storage, examining how XCP uses it to manage storage. The chapter described the experiments that were undertaken to document the structures of both LVM and XCP and to verify the findings of the literature review, which stated that LVM is made up three components (physical volumes, volume groups and logical volumes) with data stored in the logical volume. XCP creates three partitions on the disk (the root, backup and storage partitions) and data is stored in the latter. These experiments were precursors to investigating how existing tools can be used within XCP to recover artefacts.

The purpose of this chapter is to fulfil the third, fourth and fifth Research Objectives, which were to investigate how existing tools can be incorporated into XCP to recover artefacts, to investigate how the recovered artefacts can be associated with specific XCP users and to propose a general methodology for artefact recovery in XCP. The results from these experiments are then evaluated in Chapter 6 against the criteria for evidential value that were proposed in Chapter 3 in order to determine their evidential value. To this end, the first part of this chapter focuses on how XCP manages deleted data, providing an insight into how deleted data, in the form of Virtual Machines (VMs), can be recovered using existing tools. This leads to the second part of this chapter, which examines the use of existing tools to recover artefacts. Recovery of an artefact in itself may not be sufficient to provide information on the owner and so there is a need to find a method of associating that recovered artefact with the user. Therefore, how the recovered artefact can be attributed to specific XCP users is explored, to form the third part of this chapter. The fourth part of the chapter presents a general methodology for recovering artefacts and associating the artefacts with XCP.
users. The chapter concludes by evaluating the use of this methodology in a larger XCP. The discussion begins by focusing on how XCP manages deleted data.

5.2 Deleted Files in XCP

When used with local storage, XCP 1.6 uses either ext (ext3), which is a filesystem based storage, or LVM-based storage to store Virtual Disk Images (VDIs) of Virtual Machines (VMs) in a Virtual Hard Disk (VHD) format. When XCP is installed, it uses LVM as the default local storage unless thin provisioning is used, in which case it uses ext3.

For the experiments that are reported in this section, two filesystems were considered: ext3 and NTFS. Ext3 is the standard used by XCP with local ext, while NTFS is the filesystem for Windows VMs and is, therefore, the most common filesystem for Windows systems. This includes Windows 7, which was the operating system that was selected for use in these experiments. In ext3, the filesystem is divided into block groups that, as the name implies, are made up of blocks, which are units for data storage. The basic layout of a block group consists of a group description table, block bitmap, inode bitmap, inode table and data blocks. File contents are stored in blocks and the metadata for each file is stored in an inode that is located in an inode table. File names are stored in a directory entry with a pointer to the inode of the file (Carrier, 2005a; Altheide and Carvey, 2011). When a file is deleted, the directory entry of the file is deleted and all the block pointers within the inode are zeroed out. The data blocks which hold the file content are then marked as free blocks and the content remains in the blocks until they are reallocated and overwritten (Farmer and Venema, 2005; Narvaez, 2007; Altheide and Carvey, 2011). Therefore, a deleted file in an ext3 partition of XCP can be recovered before it is overwritten.

In NTFS, every file and folder has a record in the Master File Table (MFT). When a file is deleted, the MFT record of the file is marked as deleted by changing bytes 22 and 23 from \texttt{0x01 \hspace{1em} 0x00} to \texttt{0x00 \hspace{1em} 0x00} (Fellows, 2005). The $\$\text{Bitmap}$, which is a system file that keeps a record of which clusters are in use and which are
not, is updated to reflect the fact that the clusters used by the file are available for reuse (Fellows, 2005). The MFT record of the file and the file content remain on the disk until they are overwritten. For both filesystems, deleted files remain on the disk until they are overwritten. This means that they can be fully or partially recovered. Therefore, the aim of this experiment is to investigate how XCP manages deleted files. The use of different filesystems by XCP along with the VMs created in relation to deleted files need to be examined in order to find a method of recovering data suited to XCP. This is the purpose of the second part of this chapter. However, the first stage is to describe the experiments that were setup in order to determine how XCP manages deleted VMs.

5.2.1 Analysis

A set of experiments was undertaken to investigate how XCP with local ext storage manages deleted files. In order to do this, two systems were set up. On the first system, the XCP host, XCP 1.6, was installed with 80GB HDD and 10GB RAM with default settings and static network configuration. Next, an ISO Storage Repository (SR) was created to store ISO on the host using the Command Line Interface (CLI) with `xe sr-create` and a Windows 7 64 bit ISO was copied to it using the `dd` command from the CD drive of the host. The second system, which was to be used as a management system, was configured with Windows 7 Professional 64-bit with 250GB HDD and 16GB RAM. XenCenter was installed to provide a graphical management interface for the XCP host, while XenConvert 2.3.1 was installed to convert Xen Virtual Appliance (XVA) files, the format used to export VMs in XCP, to Open Virtualization Format (OVF). This was placed on the same network as the XCP host. Using the XenCenter templates and the ISO saved in the SR, a Windows VM was created with Windows 7 Professional, 24GB HDD and 4GB RAM. A 1GB text file was added to the Documents directory of the VM, by connecting a USB drive to the XCP host and attaching it as a disk to the VM. The file was then copied from the USB to the Documents directory and the USB was detached.

The VM was powered off and then exported as an XVA file. A disk image was created and saved as Image 1. Using this image, the VHD file was extracted with
FTK and saved as VHD1. Both the image and the VHD file were viewed in WinHex and the sectors that were occupied by the text file were identified and noted. The sectors that were occupied by the VHD file, which is the VDI of the VM on the image, were also noted.

Next, the 1GB text file was deleted and the VM exported. An image of the disk was created and saved as Image 2, while the VHD file was extracted from this image and saved as VHD2. The image and VHD file were viewed in order to find the text file. This was found in the same sectors as in VHD1 and Image 1 and the location was noted. This shows that the deleted text file remained on the disk. In addition, the sectors occupied by the VHD were noted in order to compare with the sectors it occupied in Image 1. These remained the same.

The two exported VMs were converted to the OVF package using XenConvert. This package comprises VHD and VM metadata files. The VHD files were extracted and the keyword search in WinHex was used to find the text file. It was found in the same location in all of the VHDs and, in addition, it was found to occupy the same number of sectors.

The VM itself was deleted; an image of the disk was created and this was saved as Image 3. The image was viewed in WinHex and both the text and the VHD files were found. This verifies that deleted files in both ext3 and NTFS filesystem remain on a disk until they are overwritten.

Finally, a new VM was created and an image of the disk created. This was found to have deleted part of the text file, but a large fragment of it was found, along with a fragment of the VHD. This shows that, as more data are added to the disk, both the text file and the VHD file may eventually be deleted. The steps undertaken for this set of experiments are shown at Figure 5-1.
A different set of experiments was conducted in XCP with local ext with a snapshot of the VM being taken after the text file was added and deleted. The snapshot process created partial fragments of the text file in other parts of the disk, while the complete text file remained contiguous before and after deletion. When the VM was deleted, the text file was still found. However, after a new VM was created and its snapshot taken, it was not possible to find the text file as it had been overwritten by the new VM and its snapshot. This shows that, while it is possible to find a complete file or fragments of a file after deletion, there are instances where this is not possible.
Similar experiments were conducted for XCP with local LVM. The text file, which was 0.99GB, remained on the disk after both the text file and the VM were deleted. Also, after a new VM was created, the complete text file was still found in the same location. This is due to the thin provisioning method used by LVM. On the other hand, the deleted VM was completely overwritten with other data. This is shown in full detail at Appendix E.

5.2.2 Discussion

The text file created for these experiments was made up of entirely unique keywords in order to eliminate false positives when using a keyword search. These were in Hausa, which is a language spoken in Northern Nigeria. Before the text file was added to the VM, a text search was conducted on an image of the host disk, using a few of the keywords in the text file. It was expected that none would be found and this was confirmed. After the text file was added to the VM, a keyword search was carried out in WinHex to determine the location of the file. After both the text file and the VM were deleted, another keyword search was carried out to determine if the file had remained on the disk. The location of the file was identified. In order to determine the correct file location from the VHD files, the ‘Interpret Image File as Disk’ option in WinHex was used. This interpreted the file as a 24GB image file. From Table 5-1, it can be seen that, even after deletion, the file remained on the disk and so could be recovered. This shows that it is possible to recover the file from different sources, depending on whether the investigator is able to access either a disk image or a VM.

<table>
<thead>
<tr>
<th>File/ Image</th>
<th>Start Sector</th>
<th>End Sector</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Image 1 (with text file)</td>
<td>33515464</td>
<td>35667538</td>
<td>1GB</td>
</tr>
<tr>
<td>Image 2 (deleted text file)</td>
<td>33515464</td>
<td>35667538</td>
<td>1GB</td>
</tr>
<tr>
<td>Image 3 (deleted VM)</td>
<td>33515464</td>
<td>35667538</td>
<td>1GB</td>
</tr>
<tr>
<td>VHD 1 (with text file)</td>
<td>25923584</td>
<td>28032090</td>
<td>1GB</td>
</tr>
</tbody>
</table>
For the exported VMs, the text file was also found in the same location after deletion. This shows that analysing VMs that are either exported or extracted from a disk image gives similar results in terms of deleted files. It was also possible to recover the deleted VM as it remained on the disk after deletion, as shown at Table 5-2. The footer signature of the VHD file was used to determine its location both before and after deletion as it is repeated in the header of a VHD file (Barrett and Kipper, 2010). This was used to identify the beginning and end of the VHD file.

<table>
<thead>
<tr>
<th>Image/ Image</th>
<th>Start Sector</th>
<th>End Sector</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>VHD 2 (deleted text file)</td>
<td>25923584</td>
<td>28032090</td>
<td>1GB</td>
</tr>
</tbody>
</table>

When a new VM was created, it was found to have overwritten part of the deleted VM, and therefore, only a large fragment of the deleted file was found, rather than the whole of the deleted file. This was identified in sectors 34518312 to 35667538, and its size was 561MB. The new VM that had been created was located in sectors 17684624 to 34518304, roughly in the same location as the deleted VM, which had occupied sectors 17766544 to 35705552. Between the end of the new VM’s location and the beginning of the fragment, there were eight sectors. This shows that not all of the sectors occupied by the deleted file were overwritten when the new VM was created. It also shows that fragments of a deleted file can be found. However, there is a possibility that, as the VHD file grows, the deleted files will be overwritten.
A VM snapshot stores the state of the VM at a point in time. In XCP, the snapshots can be created while the VM is still running. This means that they can be used to create backups and templates. There are three different types of snapshot in XCP: disk-only, quiesced, and disk and memory. Disk only stores the VM’s metadata, while quiesced uses a Volume Shadow Copy Service (VSS) to create application-consistent snapshots. This works with Microsoft VMs only, while disk and memory store the VM’s metadata, disk and RAM (Citrix Systems, 2014b). As is the case with VMs, snapshots can be exported to a file. However, unlike VMs, they can only be exported as XVA files. This means that they would need to be converted to OVF format before they can be analysed. In XCP, each VM created has its associated VDI with a unique identifier, known as the Universally Unique Identifier (UUID). When a snapshot is created, three things happen. First, the parent VHD gets a new UUID and contains the data up to the point of the snapshot. Second, a new child differencing VHD is created, which is assigned the former UUID of the parent. This then becomes the active node and any data added to the VM is saved there. Third, a second child VHD is created which is empty except for header information. This is to provide storage support to the snapshot (Citrix Systems, 2014b). When the snapshot is deleted, only the second child disk is deleted. The first child VHD remains as the active node and continues to grow as more data is added to it, while the parent VHD remains unchanged (Citrix Systems, 2014b). Therefore, it is possible to find evidence in both files.

The creation of a snapshot in the second set of experiments caused the parent VHD to fragment, thereby creating fragments of the text file elsewhere on the disk. Despite this, the text file remained contiguous even after deletion and fragments of the file were found within the sectors allocated to the VM. Subsequent VMs that were created with a snapshot were then allocated the sectors occupied by the deleted VM. In this way, the deleted VM was overwritten, including the deleted file.

For XCP with local LVM, it was found that both the deleted file and deleted VM remained on disk. After a new VM was created, the file remained on disk but the VM was overwritten. This is due to the way data is written in LVM VHDs. When a
VM is created, the logical volume is assigned the full size of the VDI but only minimum space is utilised. The free space is left for growth, snapshots or clones. For this set of experiments, when the second VM was created, only the minimum space required for the VM was used. This included the VHD header and footer along with Windows 7 related data. The rest of the 24GB was left free which was why the deleted text file was found. As more data is added to the VM or when snapshots or clones are created, the text file may eventually be overwritten. The details of the complete experiment are attached at Appendix E. It should be noted that in XCP, when a VM is deleted, it becomes invisible and there is no option within XCP for the recovery of deleted VMs.

While the results of these experiments show that it is possible to recover deleted files before they are overwritten in both XCP with local ext and XCP with LVM storage, this is dependent on the type of storage device used. In disks such as Solid State Drive (SSD), unallocated blocks are erased before they are reallocated (Chen et al., 2009; Bell and Boddington, 2010). This reduces the chance of recovery. These results can be applied to other filesystem-based and LVM-based SRs as they use the same structures. However, they may not be applicable to LUN-based SRs, although this assertion requires further investigation.

In terms of data deletion in XCP with local ext, two filesystems were considered, ext3 for the logical volume which is the SR where the VM is stored and NTFS for the VM. As discussed in Chapter 2, Section 2.6, both of these filesystems retain deleted data until they are overwritten and, therefore, may be recoverable (Farmer and Venema, 2005; Fellows, 2005; Narvaez, 2007; Altheide and Carvey, 2011). On the other hand, XCP with local LVM stores VMs directly in the volume group as logical volumes. In this case, only one filesystem was considered, the VM filesystem, which was NTFS. Also, with both filesystem and LVM storage in XCP, when a VM is deleted, the space is marked for deletion but the actual deletion of data is not immediate and depends on the SR (Xen.org, 2009b). Therefore, it may be possible to find and recover such VMs. This is useful as deleted data remain an important source of evidence both in traditional and Cloud
forensics (Ruan et al., 2011b). The experiments in this section focused on the XCP host, which is the Cloud server where the user VM is stored. Birk and Wegener (2011) identified three sources of evidence, the virtual Cloud instance, the network layer and the Cloud client system. Here, only the virtual Cloud instance was considered, that is, the VM, as this can contain both live and deleted evidence.

As with the experiments that were discussed in Chapter 4, Sections 4.3.5 and 4.2.4 test data was used in this section. That is, a data set which is constructed specifically for testing a tool or its function or demonstrating a forensic issue (Garfinkel et al., 2009). They can be duplicated without changing the data (integrity). The data represent XCP with two VMs one with a single text file as expected and satisfying the requirement for authentication. The process used to create the test data is reproducible and all of the processes undertaken to produce the data are clearly documented in such a way that a third party could follow the process and obtain the same results (reproducibility). It was confirmed that the tools used to analyse the data did not change the data (non-interference) as the analysis was conducted on disk images and not on the original data; and a minimum amount of data, consisting of a single XCP host, a VM with a single text file and a second VM, was used to show that deleted data in XCP can be recovered before it is overwritten (minimisation). Therefore, test data satisfied the five properties proposed by Mocas (2004).

5.2.3 Summary

The results of these sets of experiments show that it is possible to recover a deleted file either from a disk or from a VM after deletion. Adding data to the XCP SR can overwrite either part or the whole of a deleted file. If part of the deleted file is overwritten, it is still possible to then find fragments of that file. In cases where snapshots are used, it is also possible to recover a deleted file or fragments of the file. However, using snapshots further complicates the recovery of deleted files because it adds more data to the SR. As a result, this data may be allocated the space that was previously occupied by the deleted files, thereby resulting in the overwriting of those files. Therefore, having determined that
deleted files can be recovered before they are overwritten, the next section focuses on using forensic tools within the XCP system in order to recover deleted files.

5.3 Deleted File Recovery with Forensic Tools in XCP

The previous section has shown that when a VM is deleted in XCP, its VDI remains on the disk until it is overwritten. This means that it can be fully or partially recovered. The purpose of this section is, therefore, to examine the use of forensic tools within XCP to recover deleted files. This is a method of adding forensic capabilities to a Cloud system, which is a step towards providing forensic readiness in the Cloud. For the experiments on XCP with filesystem-based SR, two tools were used, extundelete and Sleuthkit, while for LVM-based SR, an LVM command `vgcfgrestore` was used. Extundelete is one of the tools available for data recovery in ext3 and ext4 partitions (“extundelete,” 2013). It uses the journaling feature of ext3 to recover deleted data. However, in order to use it, the partition must be unmounted. Recovered files are saved in a subdirectory of the current directory, which is called `RECOVERED_FILES`. This can be used to recover files either by inode number or file/directory name. Another option is to recover all deleted files (“extundelete,” 2013). The complete command line options can be viewed using the help option.

Extundelete needs the e2fsprogs development package to work. For CentOS, which is the XCP operating system, this package is called e2fsprogs-devel (“extundelete,” 2013). The Sleuthkit is a library and collection of tools for investigating disk images. It can be used as a standalone tool, other modules can be incorporated or, its library can be incorporated into other forensic tools (Carrier, 2015a). It supports many operating systems including some Linux distributions. Two repositories are needed for Sleuthkit to be installed on CentOS, Extra Packages for Enterprise Linux (EPEL) and RPMForge (pkgs.org, n.d.). EPEL is a free and open source project which provides a repository of additional packages for some Linux distributions, including Red Hat Enterprise Linux (RHEL), CentOS and Scientific Linux (Saive, 2015a). RPMforge is a repository of third party packages in .rpm format designed with RHEL, CentOS and Scientific.
Linux (Saive, 2015b). Given this, the aim of this set of experiments was to investigate whether such forensic tools can be used to recover deleted files in XCP. The rationale was that incorporating forensic tools within the Cloud adds forensic capabilities and achieves forensic readiness, thereby aiding forensic investigations.

5.3.1 Analysis

This section describes the set of experiments that was set up to evaluate whether existing forensic tools can be used within XCP to recover deleted data. The focus of this recovery was deleted VMs stored as VHD files. For the purpose of these experiments, two systems were setup, one XCP host and one management workstation. A VM was created with VMware Workstation 10 and configured with 60GB HDD, 4GB RAM, and NAT to provide access to the Internet. XCP was installed on the VM with DHCP network settings. Two 20GB HDD were added to the XCP host to be used as recovery partitions. These were configured with ext3 filesystem. Two subdirectories were created in /mnt, recovery_disk and recovery_disk1. The two 20GB HDDs were mounted on these.

The first tool installed was extundelete. Development tools and e2fsprogs-devel were installed using the following commands:

```
yum --enablerepo=base groupinstall "Development tools"
yum --enablerepo=base install e2fsprogs-devel
```

The compressed extundelete 0.2.4 was downloaded in the /usr/src directory and extracted. This created an extundelete directory. From this directory, the ./configure was executed, followed by make and make install commands to install extundelete.

The next stage was to install Sleuthkit. This requires two repositories in order for it to work in CentOS, EPEL and RPMForge, which were downloaded and installed. The CERT Linux Forensics Tools repository was also downloaded and
installed in order to then install Sleuthkit. From this repository, Sleuthkit was installed using the following command:

```
yum --enablerepo=forensics install sleuthkit
```

An SR was created for ISO and then Windows 7 Professional 32 bit ISO was copied to it. A VM with Windows 7 32 bit professional, 1GB RAM and 24GB HDD was created and a USB drive was then connected to the server and mounted. Four text files with sizes between 135MB to 7.9GB were copied from the USB to the LVM partition. These are shown along with the VM's VDI at Figure 5-2.

```
[root@xpe ]# ls -lh /var/run/sr-mount/8f818256-da0e-5bb8-21c8-5ef3fd3c9b6/
total 16G
-drwxr-xr-x  1 root root 6.8G Sep  4 15:38 f5c2901a-082d-4cca-b917-2e6b6d9e5de2.vhd
-drwx------  2 root root  16K Aug 24 15:31 lost+found
-drwxr-xr-x  1 root root  7.9G Sep  4 16:15 Magana Jari_1.txt
-drwxr-xr-x  1 root root 135M Aug 25 16:13 Qabilar Hausa.txt
-drwxr-xr-x  1 root root 278M Aug 25 16:14 sarki_noi_qiba.txt
-drwxr-xr-x  2 root root  4.0K Aug 24 17:35 Storage
-drwxr-xr-x  1 root root 296M Aug 25 16:12 Wakokin Hausa.txt
```

**Figure 5-2: List Showing File Sizes in the Logical Volume**

The VM was deleted from XenCenter and the text file ‘Magana_Jari_1.txt’ was deleted using the `rm` command. A Sleuthkit command, `fls`, was used to view the files in the LVM partition. This command shows all the files, including deleted files, with their inode numbers. The results of this are shown at Figure 5-3.
The LVM partition was unmounted and the directory was changed to /mnt/recovery_disk in order to save the recovered files in this directory. The command extundelete was used to recover the two deleted files by their inode numbers, as shown at Figure 5-4.

The ls command was used to review the contents of the RECOVERED_FILES subdirectory. As a result of this, files were found with sizes that corresponded to those of the two deleted files, as shown at Figure 5-5.
Next, the directory was changed to /mnt/recovery_disk1 and extundelete was used to recover the deleted files using file names, as shown at Figure 5-6.

```
[root@xcp recovery_disk1]# /usr/local/bin/extundelete /dev/XSLocalEXT-8FB18265-da0e-5bb0-24c8-5ef3fffd3c9b6/8FD18265-da0e-5bb0-24c8-5ef3fffd3c9b6 --restore-file Magana_Jari_1.txt
Loading filesystem metadata ... 416 groups loaded.
Loading journal descriptors ... 3381 descriptors loaded.
Successfully restored file Magana_Jari_1.txt
[root@xcp recovery_disk1]# /usr/local/bin/extundelete /dev/XSLocalEXT-8FB18265-da0e-5bb0-24c8-5ef3fffd3c9b6/8FD18265-da0e-5bb0-24c8-5ef3fffd3c9b6 --restore-file f5c2901a-002d-4cc-b917-2eb669c5dc2.whd
Loading filesystem metadata ... 416 groups loaded.
Loading journal descriptors ... 3381 descriptors loaded.
Successfully restored file f5c2901a-002d-4cc-b917-2eb669c5dc2.whd
```

**Figure 5-6: File Recovery by File Name**

The `ls` command was used to review the contents of the RECOVERED_FILES subdirectory and two files with the same names and sizes as the deleted files were found, as shown at Figure 5-7.

```
[root@xcp recovery_disk1]# ls -lh /mnt/recovery_disk1/RECOVERED_FILES/
total 156
-rw-r--r-- 1 root root 6.86 Sep 5 15:11 f5c2901a-002d-4cc-b917-2eb669c5dc2.whd
-rw-r--r-- 1 root root 7.96 Sep 5 15:05 Magana_Jari_1.txt
```

**Figure 5-7: List of Files Recovered by File Name**

This shows that deleted VMs in XCP can be recovered as complete files using existing tools. These recovered VHD files were extracted using FTK and attached to the management workstation as read-only VHD in Disk Management. This showed the file as being a 24GB NTFS disk, as shown at Figure 5-8.
Figure 5-8: Recovered File Attached as VHD

This demonstrates that the file recovered by inode number behaved the same as the file recovered by file name, confirming that either recovery method can be used to produce the same results.

In order to record the time it takes for both the deleted VM and the text file to be recovered, the Linux command `time` was used. It took 3m54s and 4m43s for the VM and the text file to be recovered. The difference in time is due to size difference of the two files, with the text file being larger. The syntax for the `time` command was

```
time <command to execute and measure execution time>
```

For the VM and text file recovery, the commands used in order to time the recovery were:

```
time /usr/local/bin/extundelete /dev/XSLocalEXT-8f818266-da0e-5bb8-24c8-5ef3ffd3c9b6/8f818266-da0e-5bb8-5ef3ffd3c9b6 -restore inode 49153
time /usr/local/bin/extundelete /dev/XSLocalEXT-8f818266-da0e-5bb8-24c8-5ef3ffd3c9b6/8f818266-da0e-5bb8-5ef3ffd3c9b6 -restore inode 278529
```

Other sets of experiments were conducted to find the average time it takes for VMs of various sizes to be recovered. The results are shown at Table 5-3 below.

**Table 5-3: VM Recovery Times**

<table>
<thead>
<tr>
<th>VM Size</th>
<th>Time</th>
<th>Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>24GB</td>
<td>3m18</td>
<td>3m14</td>
</tr>
<tr>
<td>VM Size</td>
<td>Time</td>
<td>Average</td>
</tr>
<tr>
<td>---------</td>
<td>-------</td>
<td>---------</td>
</tr>
<tr>
<td>30GB</td>
<td>3m18</td>
<td>3m18</td>
</tr>
<tr>
<td>35GB</td>
<td>3m26</td>
<td>3m27</td>
</tr>
<tr>
<td>40GB</td>
<td>3m27</td>
<td>3m28</td>
</tr>
<tr>
<td>45GB</td>
<td>3m22</td>
<td>3m26</td>
</tr>
</tbody>
</table>

Therefore, it takes an average of 3m21s to recover a VM from XCP with local ext.

A point of interest is the MD5 hash of VHD. The hash of the text file ‘Magana_Jari_1.txt’ and the VHD file were generated before the files were deleted and after they were recovered. However, while the hash of the text file matched, the hash of the VHD file did not. Further experiments were carried out in order to determine the cause of this and they showed that when XenCenter or xe commands are used to delete a VM, two changes occur in the footer of the VHD file in the Checksum and Reserved State fields. The first byte of the Reserved State increases to one, while Checksum decreases by one. In addition, it was found that when the rm command was used to delete the VHD file, there was no change in the VHD footer. The MD5 hash of the file generated before and after deletion remained the same. The complete set of experiments is attached at Appendix F. This also proved true for XCP with LVM-based storage when a VM was deleted via XenCenter and is also true in previous version of XCP, XCP 1.0 and XCP 1.1, and XenServer 6.2 and 6.5, with both filesystem-based and LVM-based storage.

Another set of experiments was conducted in order to determine if a deleted VM could be recovered after a new VM had been created. The results show that when a VM in ext SR is deleted and a new one created, the inode number of the deleted VM is reassigned to the new VM. This may be due to that inode number being the first one that was available for use. Therefore, file recovery using the inode number was not possible. In addition, when the file name option was used, the file could not be recovered.

Similar experiments were conducted using XCP with local LVM storage, shared NFS and iSCSI storage. The results, which are shown at Appendix G, demonstrate that deleted files can be recovered. For XCP with shared NFS SR,
which is a filesystem-based SR, the same method of recovery was employed as that used for XCP with local ext. Local LVM and iSCSI, which are LVM-based SRs, store the VDIs of VMs as logical volumes. Here, LVM archiving was enabled on the XCP host as it is disabled by default in XCP (Xen.org, 2009b). This was done by editing the lvm.conf in the /etc/lvm directory before the VMs were created. An LVM command `vgcfgrestore` was then used to restore the deleted VM, using the metadata file that was created before the VM was deleted, which was located in the /etc/lvm/archive directory. The restored logical volumes were activated and imaged to an external storage using `dd`.

In terms of recovery times, similar experiments were conducted on XCP with local LVM, shared iSCSI and NFS SRs. For LVM SRs, it takes less than a second to restore a deleted VM and an average of 4m20s to recover a VM in NFS SR. This is shown at Appendix G.

A set of experiments was conducted on XCP with local LVM where a new VM was created after the old VM was deleted. Before the VM was deleted a 228MB text file was added to it, its image was then created and saved in external storage. The VM was deleted and a new one created. A 295MB text file was added to the new VM, while the deleted VM was then restored with `vgcfgrestore` and its image created. The two images were compared in WinHex. This revealed that when the deleted VM was restored, it overwrote some parts of the new VM, but the filesystem information was retained along with its user profile and the 295MB file. This shows that there are situations where the use of `vgcfgrestore` to restore VMs is not ideal, and therefore, a different method for logical volume recovery is needed.

5.3.2 Discussion

Before extundelete was installed, a set of tools named “Development tools” was also installed. These are used to build and compile applications (Bowman, 2012). To install standard Linux packages on XCP/ XenServer, the base repository needs to be enabled. This is because it is disabled by default (Nanni, 2012). Sleuthkit, on the other hand, needed the forensics repository to be enabled before
it could be installed. The “Development tools” and e2fsprogs-devel were installed, followed by extundelete. It was determined that adding the extra repositories and the development tool is unlikely to have negative effect on the recovered files. Extundelete was used to recover the deleted files. When used in this way, it creates a subdirectory, RECOVERD_FILES, in the current directory and then saves any recovered files to this directory (“extundelete,” 2013).

The files recovered by inode number use the inode number as an extension. This can cause difficulties in determining the file type unless the user is aware of this fact beforehand. When the two recovered VHD files were attached as VHD in Disk Management of a Windows machine, both were interpreted as 24GB NTFS disks. Also when both files are compared in WinHex, they were found to be identical except in two footer fields, as was shown in Section 5.3.1 above. This shows that any recovery method used will suffice, provided the tools used for analysis support the file type.

For XCP with filesystem-based SRs, the results are limited in terms of where they can be applied. In a Cloud environment with multiple users, it may not be possible to unmount the storage partition to recover deleted data, as it will make other VMs stored in that storage partition unavailable to users. The experiments have also shown that when a VM is deleted and a new one created in ext SR, the new one may be assigned the deleted VM’s inode number. This makes it difficult to recover the VM using both the inode number and the file name. This is because extundelete uses the filesystem journal to recover files and once the information in the journal is changed, it becomes difficult to recover the file. This happened when the new VM was assigned the inode number of the deleted VM. This is not to say that a deleted file whose inode has been reassigned cannot be recovered using other methods, such as file carving, as long as the file is not overwritten. However, it should be noted that file carving was beyond the scope of this research because only complete and contiguous files and tools which are dependent on the filesystem that created the files were used considered. Carving may extract the data of other Cloud users, thereby violating their privacy. There
may be situations where carving can be used but it depends on the context of the investigation.

For LVM-based SRs, VMs are stored as logical volumes. Deleted logical volumes can be recovered using `vgcfgrestore`, an inbuilt LVM command that is used to restore a volume group. In order for this to work, the metadata file created before the logical volume was deleted is required. This file rolls back the volume group configuration to the point in time before it was deleted. This file can be found in the archive directory. By default, archiving old metadata files is disabled in XCP but can be enabled in the lvm.conf file located in the `/etc/lvm` directory. This was the process followed for the purposes of these experiments. Once archiving has been enabled, deleted logical volumes can be restored using the metadata files in the `/etc/lvm/archive` directory. If archiving is not enabled or the archive file that could be used to restore a logical volume is not available, the metadata on the disk could be used to restore logical volumes (Bros, 2009). File carving is another option that could be used.

In XCP with LVM-based SR, the recovery can be undertaken while the partition is mounted, but archiving needs to be enabled before deleted logical volumes can be recovered. In situations where archiving is not enabled or the archive file that can be used to recover a VM is not available, recovery may be difficult. However as stated earlier, there are other methods that can be used to recover the VM as long as it has not been overwritten. The use of `vgcfgrestore` to recover deleted VMs is not without limitations, as these experiments have shown. It is not always possible to recover a deleted VM as a newly created VM is allocated the next available space, which, in this instance, is the space occupied by the deleted VM.

When the deleted VM was restored, it was found to contain data from the new VM. This is because `vgcfgrestore` used the configuration in the metadata file to restore the VM. As mentioned in Chapter 4, Section 4.2, the LVM metadata does not store filesystem information, only volume group configuration. As discussed above at Section 5.2.2, when a VM is created in LVM SR, the header and footer information are written to disk, along with the minimum OS data; the
rest of the space between the OS data and the footer is left unallocated. This is why the data from the new VM was also found. If no new VM is created after an old one is deleted, then it is possible to recover the deleted VM, but as more data/VMs are added to the disk, the chances of recovery become very slim. This shows that in certain situations, forensic tools are not needed to recover data from LVM-based SRs as **vgcfgrestore** is sufficient. Also, unlike filesystem-based SRs, the LVM partition does not need to be unmounted before data can be recovered. However, the limitations of **vgcfgrestore** show that there is a need for a non-destructive recovery method that can fully recover a VM with all its data in an LVM-based storage.

In terms of the VM recovery, the timings for extundelete to recover the VM to a recovery partition were similar to times recorded for filesystem-based SRs, an average of 3m21s for XCP with local ext as shown at Figure 5-9 and 4m20s for XCP with shared NFS. These timings show that the recovery time is short which is an advantage during investigations especially in situations where speed is essential.

![VM Recovery Times](image)

**Figure 5-9: VM Recovery Times for XCP with Local ext**
It is important to note that the filesystem-based SRs used thin provisioning when creating VMs. This means only a minimal size is required for the VM to function and that, therefore, the full size of the VM is not used. A series of experiments were conducted to record the recovery times. These showed that the size of the VMs was between 5.3GB to 5.4GB. This means that as data is added to the VMs, their size will increase and that this may, in turn, affect the recovery time. However, it was identified that, recovery in XCP with LVM-based SR is a bit different. First, the logical volume metadata is restored and then the restored VM can be copied to a recovery partition. Restoring the metadata takes less than a second while copying the VM takes more time, 5m40s for XCP with local LVM and 21m22s for XCP with shared iSCSI. This disparity may be due to the fact that the iSCSI SR was connected via a network and the network speed, amongst other things, might have affected the time. iSCSI SR is a remote SR unlike local ext, local LVM and shared NFS which are SRs on the XCP host. Other factors that might affect the timing include the size of the VM, the processor speed and the number of processes running during the recovery. For these experiments, the processing running on the XCP hosts were monitored and it was noted that they used less than 6% of the CPU and less than 1% of memory. For filesystem-based SRs, extundelete used between 7%- 20% of CPU and 0.5%-7% of memory; for LVM-based SRs, vgcfgrestore does not take up any noticeable CPU or memory. The processes running during the experiments were identified as OS processes.

While these times are useful in an investigation, they only provide a baseline for recovery times and this is likely to vary in different setups, especially in a real world rather than experimental situation. However, the times serve as an indication to investigators the time it is likely to take to recover VMs in the various XCP SRs, both local and remote. These times can be used to provide an indication of abnormalities in terms of recovery times during an investigation. It should be noted that such abnormalities may affect the evidential value of the recovered VM.
In terms of the deletion effect that **xe** commands and XenCenter have on VHD files, it is not clear why the Reserved State changes but as the Checksum covers the area of the Reserved State, this relationship directly affected the Checksum. Further experiments need to be conducted in order to determine the cause of the Reserved State change. For this research, it is sufficient to know that the change occurs and where, given that it has been determined that these changes are unlikely to have a negative impact on the results of the research. For the purposes of this research, recoverable files are deleted files that can be recovered using the methods described for filesystem-based and LVM-based storage. LUN-based storage was not explored in these experiments and, therefore, it is noted that these results may not apply in this instance. For future work, LUN-based storage could be investigated in terms of file recovery using existing tools.

Section 5.2 has shown that deleted data in both ext3 and NTS can be recovered before they are overwritten. This confirmed the literature that was reviewed in Chapter 2, Section 2.6. This section focused on recovery in ext3 and LVM. As mentioned earlier, deleted data remain an important source of evidence, not only in Cloud forensics but also in traditional forensics (Ruan et al., 2011b). In addition, recovery of deleted data is one of the challenges that was identified by the NIST Cloud Computing Forensic Science Working Group (NIST, 2014). While this section has shown that is possible to recover deleted data both in the form of VM and a text file in XCP, additional techniques may need to be used in order to preserve the integrity of the evidence, such as data segregation, for example. Delport et al (2011) proposed several methods of isolating a Cloud instance during an investigation, these may be modified to preserve evidence on a Cloud server. Recovered VM, which is one of the sources of evidence in the Cloud identified by Birk and Wegener (2011) can be analysed using tools and techniques suitable to its filesystem. The experiments presented have shown that is possible to add existing digital forensic tools to the Cloud. Other research is focused on developing tools for specific Cloud technologies. For example, is the Sleuthkit Hadoop Framework project by Carrier (2012) where Sleuthkit is used to provide forensic capabilities. Dykstra and Sherman (2013) have designed a forensic tool for OpenStack, called FROST, Srivastava et al (2014) have
designed FORE, a forensic toolkit for the SaaS model of the Eucalyptus Cloud. Federic (2014) has designed a Cloud Data Imager, a tool to collect remote data from Cloud storage services while Raju et al (2015) have developed an acquisition tool also for OpenStack Cloud. Saibharath and Geethakumari (2015) have designed a web-based evidence collection tool for Hadoop OpenStack. It is evident that this is a range of research being undertaken that is focused on adding forensic capabilities to the Cloud.

As with previous sections, the experiments in this section were also based on the test data that was defined by Garfinkel et al (2009). The data sets used in these experiments were evaluated against the five properties of evaluation of research in digital forensics as proposed by Mocas (2004). It was shown that the data can be duplicated as the steps undertaken to create the data are outlined (integrity); the data represents XCP with both filesystem-based and LVM-based SRs, a VM and text tiles of various sizes for XCP with local ext (authentication); the processes used to create the data can be reproduced with the same results as these processes have been documented (reproducibility); the tools used to analyse the data did not change the data (non-interference); and the minimum amount of data was used to show that deleted files in XCP can be recovered with forensic tools, extundelete or built in tools, vgcfgrestore (minimisation). Therefore, the data sets satisfied the properties of evaluation.

5.3.3 Summary

The results of this experiment show that extundelete can be used to recover deleted files in XCP both by inode number and by file name in filesystem-based SRs. They also confirmed that any extundelete method, inode or file name used for recovery is sufficient for all types of digital forensic investigations. In addition, different storage repository types have been shown to require the use of different methods for the recovery of data. For filesystem-based SRs, the partition needs to be unmounted before extundelete can be used for recovery, while for LVM-based SRs, vgcfgrestore can be used while the partition is still mounted. For filesystem-based SRs, the reassignment of the inode of a deleted file makes recovery difficult using the tools selected for these experiments. However, there
are other recovery methods, such as file carving that can be used. For LVM-based SRs, it is not always possible to recover deleted VMs as newly created VMs are allocated the space that was occupied by the deleted VMs. Restoring deleted VMs can cause the loss of new VMs. Therefore, having determined that deleted data can be recovered in both XCP with filesystem-based and LVM-based SRs, the next section focuses on the fourth Research Objective, which was to investigate how recovered artefacts can be associated with a specific XCP user.

5.4 Attribution in XCP

The next stage of the experimental process was to determine whether recovered artefacts could be associated with specific Cloud users in XCP. Attributing deleted or recovered artefacts to a specific user is a key challenge for Cloud forensics given the volume of data and number of users present in the Cloud. It is also one of the challenges identified by the NIST Cloud Computing Forensic Science Working Group (NIST, 2014).

XCP uses Role Based Access Control (RBAC) to manage users and utilises Active Directory (AD) to authenticate users (Xen.org, 2009b). AD is a Windows, server-based directory service that manages network resources (Lowe, 2013). In AD, the most common objects are users, computers and groups. Users are assigned roles which enable them to perform certain operations on an XCP host; each role has its own specific level of permissions. The process of implementing RBAC is shown at Figure 5-10.

**Figure 5-10: RBAC Process**
XCP RBAC has six user roles, each with its own level of permissions, as shown at Table 5-4. At the top is the Pool Admin, followed by Pool Operator, VM Power Admin, VM Admin, VM Operator and Read Only.

Table 5-4: XenServer RBAC Roles and Permissions (Citrix Systems, n.d.)

<table>
<thead>
<tr>
<th>Permissions</th>
<th>Pool Admin</th>
<th>Pool Operator</th>
<th>VM Power Admin</th>
<th>VM Admin</th>
<th>VM Operator</th>
<th>Read Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assign/modify roles</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Log in to (physical) server consoles (through SSH and XenCenter)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Server backup/restore</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Import/export OVF/OVA packages; import disk images</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Set cores per socket</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Convert VMs using XenServer Conversion Manager</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Switch-port locking</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Log out active user connections</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Create and dismiss alerts</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cancel task of any user</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pool management</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Storage XenMotion</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VM advanced operations</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VM create/destroy operations</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VM change CD media</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>VM change power state</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>View VM consoles</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>XenCenter view management operations</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Cancel own tasks</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Read audit logs</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Configure, initialize, enable, disable WLB</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apply WLB optimization recommendations</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Modify WLB report subscriptions</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accept WLB placement recommendations</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Display WLB configuration</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Generate WLB reports</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Connect to pool and read all pool metadata</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Configure vGPU</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>View vGPU configuration</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>
AD can be configured via XenCenter or the CLI using the following command (Xen.org, 2009b):

```
xepool-enable-external-auth auth-type=AD service-name=<domain> config:user=<username>
    config:pass=<password>
```

Once AD authentication is enabled, users or groups can be added and roles can be assigned to them. Once assigned, only the Pool Admin or the root can change the roles. Users and roles can also be added via XenCenter or CLI. The command to add a user using CLI is as follows (Xen.org, 2009b):

```
xesubject-add subject-name=<username or group name>
```

Once a user is added, they are assigned a unique UUID. This information can be viewed using the command `xe subject-list`. The command to add a role to a user is (Citrix Systems, 2014a):

```
xesubject-role-add role-name=<role> uuid=<uuid of user>
    xesubject-role-add role-uriid=<uuid of the user>
```

The different roles with their UUIDs can be viewed using the command `xe role-list`. It should be noted that in CLI, users are referred to as subjects, while in XenCenter, they are referred to as users.

XCP keeps a record in an audit log of all the activities carried out on the server. This can be accessed via the CLI, XCP root partition or XenCenter. The command to access the log via the CLI is `xe audit-log get` (Citrix Systems, 2014a). This requires an output filename. As an option, the user can specify a time at which to download the log by using the optional parameter, `since`. For example:
The download time can be specific and according to the date, minute or millisecond. On the XCP host, the audit log is stored in the /var/log directory of the root partition as `audit.log`. In XenCenter, the log can be generated from the Tools> Server Status Report. This opens up a new window where the user can choose the server of interest, select the required content for the report, then compile it and choose where to save it. The report is saved in a compressed format. Although the user can change the filename, XenCenter saves it by default as `status-report-<date and time the report was generated>`.

An example of this is: `status-report-2015-10-05-16-30-40.zip`. The audit log is located in `status_report/bugtool-XCP host name/bug-report/var/log`. Another useful log is the XenCenter log, which provides information about the user of the XenCenter in relation to his/her interaction with the XCP host. This log is located at `C:\Users\User_name\AppData\Roaming\Citrix\XenCenter\logs`.

Given this, the aim of this set of experiments was to investigate whether it is possible to associate specific users in XCP with VMs. It is argued that being able to associate users with both live and deleted files will provide a solution to one of the challenges identified by researchers and the NIST Cloud Forensics Working Group, which is ‘attributing deleted data to a specific user’. It will also aid investigators in identifying any data created by a specific suspect or, conversely, identifying suspects by associating them with specific data.

### 5.4.1 Analysis

This section describes the set of experiments that was undertaken in order to investigate how data can be associated with Cloud users in XCP using AD. Four systems, all VMs, were used for these experiments. Windows Server 2012 was installed on the first system with 20GB HDD, 4GB RAM and configured with AD. The domain `XCP_CLOUD.local` was created and two users were added, both with administrative privileges. A static network setting was used with the IP address of the server as its DNS and no default gateway. On the VMWare console, the network setting was also changed to Custom network with host-only connection.
On the second system, XCP 1.6 was installed with 60GB HDD, 2GB RAM and static network settings. The IP address of the Windows server was used for DNS by editing the /etc/resolv.conf file. The XCP host was placed in the same network as the Windows server. A local storage repository was created for ISO and Windows 7 Professional 32 bit ISO was copied to it. The third system was used as the management workstation and was configured with 60GB HDD and 2GB RAM. In addition, Windows 7 64 Professional was installed. The system was placed on the same network as the two servers. XenCenter was installed and was used to add the XCP host to the XCPCL OUD.local domain, while the two users created in the Windows server were also added. Roles were assigned to the users, one as Pool Admin and the other as VM Admin. The root user was logged out of XenCenter and the Pool Admin logged in. The fourth system was used as the user workstation and was configured with 60GB HDD, 1GB RAM. Windows 7 32 bit Professional was also installed. The system was placed on the same network as the two servers and the management workstation. XenCenter was installed and the VM Admin was logged in. A Windows 7 VM with 2GB RAM and 24GB HDD was created by the VM Admin. This was in order to verify user actions on the VM. The experiment set up is shown at Figure 5-11.
After the VM was created, the UUID of the VM was viewed with `xe vm-list`, as shown at Figure 5-12.

```
uuid (RO): 1aa5e183-d51b-5576-0b0f-f92b89a1805d
  name-label (RW): Windows 7
  power-state (RO): running
```

**Figure 5-12: UUID of the VM**

Next the VDI of the VM was viewed using the command `xe vm-disk-list`, which showed the UUID of the VDI and its size, as shown at Figure 5-13.
The audit log was generated via the CLI. The status report was also generated in XenCenter for both the management and user workstations. The XenCenter log of the User Workstation was viewed and compared with the other two logs generated. In the audit log, the UUID of the VM, the VM name and the user that initiated the action were recorded, as shown at Figure 5-14.

Also recorded was the UUID of the VM’s VDI, as shown at Figure 5-15. Both the UUIDs of the VM and its VDI corresponded to those viewed using `xe` commands in the CLI, as shown at Figure 5-12 and Figure 5-13 above.
On the other hand, the XenCenter log showed the following information for the VM creation: the user name, the user role, VM name, VM UUID, hostname and host UUID.

The VM was then deleted and the logs were generated via the CLI and XenCenter of each workstation. These were compared with the XenCenter.txt log. The audit log recorded the user who initiated the action, the user subject ID, the action, the VM name and VM UUID, as shown at Figure 5-16.

![Figure 5-16: Log Record Showing the UUID of the VM, Action to be Performed and the User Who Initiated the Action](image)

Next, the log showed the deletion of the VM’s VDI, as shown at Figure 5-17. Here also, the audit log recorded the user who initiated the action, the user subject ID, the action, VDI name and VDI UUID.

![Figure 5-17: Log Record Showing the UUID of the VDI, Action to be Performed and User Who Initiated the Action](image)
The XenCenter log recorded the following for the VM deletion: the user name, the user role, VM name, VM UUID, hostname and host UUID. The information recorded in both the audit and the XenCenter logs is summarized at Table 5-5.

**Table 5-5: Information Recorded in the Audit and XenCenter Logs**

<table>
<thead>
<tr>
<th>Log</th>
<th>VM</th>
<th>User</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audit</td>
<td>Name, UUID, VDI name and its UUID</td>
<td>Name, subject ID, permission to perform action</td>
</tr>
<tr>
<td>XenCenter</td>
<td>Name and UUID, host name and its UUID</td>
<td>Name and role</td>
</tr>
</tbody>
</table>

This demonstrates that the audit log records more details in terms of user actions than the XenCenter log. The audit log generated from the server status report of the Management Workstation contained the same information as the audit log generated from CLI, while the XenCenter log only recorded information specific to the Pool Admin. In addition, the log generated from the server status report of the User Workstation was identical to the XenCenter log.

Similar experiments were conducted on XCP with local LVM storage, NFS storage and iSCSI storage. The results were the same, demonstrating that the logs store user information irrespective of the SR used by the server. The full details of these experiments are shown at Appendix H.

**5.4.2 Discussion**

As mentioned in Section 5.4, the purpose of the experiments undertaken in this section was to determine whether recovered artefacts could be associated with specific users. In this context, the term ‘artefacts’ refers to VMs that are either live or deleted as they are the type of data that an RBAC user can create. This is with the exception of root and Pool Admin. The audit log generated from the CLI showed the UUID of both the VM and its VDI during creation and deletion. For the creation, the VDI was shown as having been created by the super user, because the VM Admin does not have the permission to alter the settings of the
disk and memory of the VM. When the VM Admin tried to create the VM, a warning appeared showing which actions the VM Admin is unable perform. This is shown at Figure 5-18.

<table>
<thead>
<tr>
<th>Checking permissions for XCP\LOUD\fatima (VM Admin) in 'xcp1' ... Warning</th>
</tr>
</thead>
<tbody>
<tr>
<td>▶ A VM Admin user cannot alter the Home Server setting. Your choice of storage may be limited by the Home Server defined in the Template you select</td>
</tr>
<tr>
<td>▶ A VM Admin user cannot alter memory values and will be restricted to the settings on the template.</td>
</tr>
</tbody>
</table>

Figure 5-18: Warning

The UUID of the VM’s VDI is very important as it can be used to identify to which VM it belongs and who created the VM after deletion. The VDI is saved as a VHD file both in the filesystem and the LVM-based SRs of the XCP host. The UUID of the VDI is used as the name of the file. This information can then be used to map those users who created or deleted the VMs. As discussed in Section 5.2, when a snapshot is created, this process creates two differencing child VHDs. The parent VHD gets a new UUID and one of the child VHDs is assigned the UUID of the parent. This can make it difficult to identify the parent VHD but it is likely that the information on the snapshot, including the user that created it, is recorded in the audit log.

In a server-status-report generated by the Pool Admin where the XenServer Logs was selected, a log file was found in status_report/bugtool-xcpservername/bug-report-date&time/var/log/audit.log. This keeps a record of all the operations that have taken place within the XCP host. This is the same as the audit log generated via CLI but is unlike the XenCenter log where only operations relating to the user of that XenCenter are recorded. On the other hand, the permission level of the VM Admin role is limited in terms of what such a user can add to the server status report. In this instance, the user could not add XenServer logs. This shows that the role of the user determines what that user can add to the server status report. Therefore, if an investigator only has access to a suspect’s machine, it may not be possible to access the audit. That said, the information in the XenCenter log
can be used to show user actions and to request more information from the Cloud Service Provider (CSP).

While the results of these experiments are based on filesystem-based and LVM-based SRs, it is possible that they may also apply to LUN-based SRs. This is because the logs are created by the server and are not dependent on the SRs. However, the use of the audit log is not without limitations as it can be deleted directly from the root. Once deleted, all previous information on users is lost, and at the server restart, a new audit log is created from that point in time. Even though the log can be deleted, only users with root access can delete it and it can be recovered, as shown above at Section 5.2.1 and Section 5.3.1. Therefore, both the audit log and the XenCenter log should be used in an investigation, as the XenCenter log can provide corroborative evidence on user actions.

Logs are a source of evidence which can be used on their own or as corroborative evidence in digital forensics, as discussed by Birk and Wegener (2011), Marty (2011), Sang (2013), Graves (2014) and Freet et al (2015). This section has confirmed the importance of logs especially as corroborative evidence. As mentioned, the logs generated by XCP are saved in text file and these can either be modified or deleted. Therefore, they may be the need to protect such logs, as without them, attribution may be difficult. To protect logs, Marty (2011) proposed that they should be saved on a central log storage, using encrypted transport for the transfer. In addition to this, Birk and Wegener (2011), Sang (2013), Graves (2014) and Freet et al (2015) suggested encrypting the logs prior to transfer to protect their integrity.

Sang (2013) further suggested the use of incremental hashing when synchronising the logs between the CSP and the client system for the purposes of data integrity. While this mechanism was proposed for PaaS and SaaS, it can be argued that such mechanisms can also be implemented in IaaS, which is the service type offered by XCP. As mentioned earlier, attribution in the Cloud is one of the challenges of Cloud computing that has been identified by NIST Cloud Computing Forensic Science Working Group (NIST, 2014). This research has shown that it is possible. Storing logs on central log storage and the use of
encryption mechanisms can further ensure that such logs can be made available if they are required during an investigation.

As with the sets of experiments described in the previous sections, test data were also used for this set of experiments as they comply with the definition of test data by Garfinkel et al (2009). As with the experiments described in Sections 5.2.2 and 5.3.2, these data sets satisfied the properties of evaluation of research in digital forensics as proposed by Mocas (2004). The data for each set of experiments can be duplicated as the processes involved in creating the data are clearly documented (integrity). The data represents XCP with both filesystem-based and LVM-based SRs and Windows server to enable RBAC (authentication). As with the integrity property, the processes used to create the data is reproducible as they are documented in such a way that a third party could use them with the same results (reproducibility). The tools used to analyse the data did not change it as the audit log used to associate a VM, live or deleted, was downloaded to an external location (non-interference). The minimum amount of data (namely a single XCP host connected to a domain with two users) was used to show that it is possible to associate a deleted VM with a known XCP user (minimisation). Therefore, they are valid to be used for research.

5.4.3 Attribution Summary

The results of this set of experiments show that it is possible to associate VM in XCP with a user by using the audit log that was generated either via CLI or XenCenter, the latter by selecting XenServer logs in the server status report. The audit log records both the user information and the VM information, including the UUID of VM’s VDI. As the UUID of the VDI is used as the name of the VHD file, it can be used to search the audit log for the owner. Therefore, the unique nature of the UUIDs makes it possible to associate users with live or deleted VMs unless the audit log entry is deleted.

The experiments undertaken for this research and reported in this chapter have identified how artefacts can be recovered and how they can be associated with a user in XCP. While these findings are significant in terms of investigations in the Cloud, it is acknowledged that they are specific to this research and may not be
applicable in the real world where there are higher numbers of XCP hosts, SRs
and users. This demonstrates that there is a requirement for a general
methodology that can be used in the real world and that, with little or no
modification may be applicable to other Cloud technologies. Given this, the next
section focuses on the final Research Objective, which proposes a general
methodology for recovering artefacts and associating them with XCP users.

5.5 Recovery Methodology

The purpose of this section is to present a methodology for recovering artefacts
in XCP. This methodology was developed based on the methods used to recover
deleted VMs that were detailed in Section 5.3 and the method used for attribution,
which was detailed in Section 5.4. As mentioned above at Section 5.4, XCP uses
RBAC to manage users and they are then authenticated with AD. When a RBAC
user is added to XCP, a role needs to be assigned to the user to enable him or
her to use the resources in XCP. There are six roles: Pool Admin, Pool Operator,
VM Power Admin, VM Admin, VM Operator and Read Only, each of which has a
different level of permissions (Xen.org, 2009b). User actions are recorded in an
audit log. For any user action, the audit log records the user name, the operation
initiated, the permission for that operation, and the status of that operation,
amongst other things. A sample of the information recorded for a user is shown
at Figure 5-19 and this indicates the time that the operation was initiated in terms
of both the server and UTC, the operation initiated, the subject ID of the user, the
user name, permission and the status of the operation.

```
Oct 8 11:24:48 xcp1 xapi: [20151008T10:24:48.841Z|audit|xcp1|859 INET 0.0.0.0:80|session.login_with_password
D:6adef81a7cf0|audit] ('trackid=7b2990fad382bbe0ef993c49b2ff7b5b' 'S-1-5-21-1075801-1900898413-278297851-1117' 'XCP\fatima'
'ALLOWED' 'OK' 'API' 'session.create' ('uname' 'fatima' '' '''))
```

Figure 5-19: Sample of Audit Log with User Action
To fully recover artefacts from an XCP host or, in this case, a VM with its ownership information, three components are needed: the user, the audit log and the VM. These are each discussed in detail in Section 5.5.1, Section 5.5.2 and Section 5.5.3 below.

5.5.1 The User

When a user is added to XCP, they are assigned a UUID and a subject ID, as shown at Figure 5-20. These are unique identifiers and, for the purpose of this research, they were verified by adding different users to different XCP hosts.

![User Related Information](image)

Figure 5-20: User Related Information

Other information includes user related account information and their status. To view the user information, `xe subject-list` (Xen.org, 2009b) can be used, which will display all the users on the host, while `xe subject-list uuid=user_uuid` will display information relating only to specific user. The full user information is shown at Appendix I, Section I.1.

Next, a role is assigned to the user in order to enable that user to initiate or perform certain operations. When a role is assigned, it is added to their user information, as shown at Appendix I. Each role has predefined permissions in terms of the operations that a user can perform. However, it is possible to add permissions beyond those of that user role (Citrix Systems, 2015). The root or the Pool Admin can change the user role. However, for that change to take effect, the user needs to log out and then log back in. When a user role is changed or removed, it does not affect the user name, UUID and subject ID, as shown at Appendix I, Section I.1. Once a role is added, the new permission will be added to the user information and this can then be viewed. When an active user in one XCP host is added to another XCP host with a different level of permission, the
user retains their name and subject ID but the UUID is changed, as shown at Appendix I, Section I.1. This shows that the subject ID can be used to identify a user on multiple XCP hosts, as long as they are in the same domain.

5.5.2 The Audit Log

The audit log records actions undertaken by all known users and it includes the username and subject ID, the operation initiated, the permission for that operation, and the status of the operation. This information can be used to map the actions performed by a user, including VM creation and deletion, as shown at Section 5.4.1 above. In an XCP pool, the pool master’s audit log records user actions at pool level (Citrix Systems, n.d.). This means that all user actions on any host in the pool are recorded in this log with each pool member keeping a copy of their own audit log.

By default, the audit log is saved in the /var/log directory of the root partition. It can be generated via the CLI with `xe audit-log-get` or via the XenCenter Status Report. Logs are rotated based on the logrotate configuration file, logrotate.conf, which is in the /etc/ directory; this contains the generic log configurations. `logrotate` is a Linux utility which allows logs to be rotated, compressed and mailed based on size or time interval (Troan and Brown, 2002). Another file, logrotate-hourly.conf, sets the configuration for the audit log, as shown at Appendix I, Figure I-6. The log files can be forced to rotate by using either of the following commands:

```
logrotate -f /etc/logrotate.conf
logrotate -f /etc/logrotate-hourly.conf
```

The audit log can be saved in a remote location by forwarding it to a syslog server. The syslog information on the audit log is shown at Appendix I, Figure I-8. When the audit log is forwarded to a remote syslog server, a copy is saved in the root directory of the XCP host and this can still be generated via Status Report in XenCenter and CLI. However, the saving of the audit log in the root directory can
be disabled by adding the IP address of the syslog server to the syslog.conf file, as shown at Appendix I, Figure I-9. For the change to take effect, the XCP host needs to be restarted. When the syslog.conf file is edited to disable saving of the log locally, the audit logs from Status Report, CLI and the root will only have information related to the time the XCP host was restarted after the syslog.conf file had been edited. The up-to-date audit log can only be found on the syslog server. These findings are shown at Appendix I, Figure I-10, Figure I-11, Figure I-12 and Figure I-13.

The audit log file starts out as a small file but it grows as users interact with the host. Once it reaches the size specified in the logrotate settings, it will be rotated, which, in this case, means compressed. The XCP host keeps 999 compressed logs before deleting the old logs. All of these are stored in the root partition of the XCP host, which is only 4GB by default. This means that there is a possibility that a collection of log files, meaning both the audit log and other logs kept by the XCP host, will take up a lot of space over time and this may impact the performance of the host. However, using the remote syslog server can prevent such a situation from occurring. Given that, investigators need to consider logs saved on the host and on remote servers.

Another log which can be used as corroborative evidence is the XenCenter log, that is, if XenCenter is used. It is located at C:\Users\User_name\AppData\Roaming\Citrix\XenCenter\logs. It should be noted that XenCenter is Windows-based only. As shown at Section 5.4, this log records user actions but it is not as detailed as the audit log and it is stored on the user’s machine. However, this can provide corroborative support for the information in the audit log although, unlike the audit log, it only records information related to the user of that particular XenCenter. Like the audit log, this can also be modified or deleted.

5.5.3 The VM

A UUID is assigned to each VM created, as shown at Appendix I, Section I.3. A VDI for the VM is created and also assigned a UUID. As mentioned in Chapter 4, Section 4.3.2, XCP uses a VHD format for the VDI. The VHD is stored in an SR
using the VDI’s UUID as its filename, as shown at Appendix I, Section I.3. Therefore, to identify the VDI of a particular VM, it is necessary to know the UUID. The audit log can be used to identify the owner as it records the name of the creator of the VM, the user subject ID, the UUID of the VM and the UUID of the VM’s VDI, as shown at Section 5.4.1. In this research, this was the information used to identify the owner of a deleted VM. A limitation of the VDI UUID is that, when a snapshot is created, the UUID of the parent VDI is changed and the snapshot VDI is assigned the former UUID of the parent VDI. This may lead to potential loss of evidence as the snapshot VDI will contain data from when it is created, while the base VDI will only contain data saved prior to this point. Therefore, how snapshots change VDI information needs to be taken into consideration in order to recover all relevant VDIs.

5.5.4 Recovery Methodology

The focus of this research is the recovery of complete contiguous artefacts that can be used as evidence and, as stated at Section 5.4.2, artefacts refer to VMs. These can be recovered when either the UUID of the VM and its associated VDI or the user is known. The methodology for recovering a VM when the owner is known is shown at Figure 5-21. This was derived from the experiments detailed at Sections 5.3 and 5.4.
In this methodology, once the user is known, the audit log can be used to identify all the VMs, both live and deleted, that were created by that user. If a VM is deleted, the UUID of its VDI can be identified in the audit log and, using this information, the VM can be recovered if, in the case of a filesystem-based SR,
the inode number of the VHD file has not been reassigned or, in the case of a LVM-based SR, the LVM archiving is enabled and the archive file that was created before the VM was deleted is available. For each SR type, the appropriate recovery method can then be used to recover the VM, as detailed in Section 5.3 and Appendix F. If on the other hand, the VM is live, it can easily be exported using the methods described in Chapter 4, Section 4.3.3.

In a situation where there is some information on the VM or the VM itself is available, a different recovery methodology is needed, as shown at Figure 5-22.

Figure 5-22: Recovery Methodology Based on VM Information

In this methodology, the audit log can again be used to identify the owner of a live or deleted VM. If it has been deleted, the VM can be recovered in the same manner as described in relation to the previous methodology as long as it satisfies the conditions stated. If it is live, it can be exported, as described in Chapter 4, Section 4.3.3.
For both methodologies, the audit log is vital in relation to mapping the VM to its owner. While the audit log can be deleted by the root, as was shown in Sections 5.2 and 5.3 above, deleted files can be recovered using either a manual or an automated process. That being said, it will be difficult to associate a VM with a user without the audit log, because it keeps a record of all user actions. However, there are other logs that record user actions that could be used, including the XenCenter log, as mentioned in Sections 5.4 and 5.5.2 above. Although this only records actions specific to the XenCenter, regardless of the user permission level. Information recorded for VM creation and deletion includes the action, the VM name and UUID, the XCP host name and UUID, the status of the action, the user name and role. However, when logged in as root, user name and role are not recorded. The XenCenter log also records information on all the XCP hosts to which it connects, which makes it possible to find records of any other XCP hosts to which the user might have connected and the actions carried out by the user on these hosts.

5.6 Methodology Discussion

The methodologies presented above at Section 5.5.3 can be used to recover artefacts with ownership information in XCP, based on the available information. For the experiments described in Section 5.3, the methodology shown at Figure 5-22 was used with the VM being recovered and then the owner of the VM being identified based on the information in the audit log. For investigations in the real world where a suspect is identified as an XCP user, the methodology shown at Figure 5-21 above is considered to be more appropriate. This is because the user information can be used to identify the VM that they created. For any of the methodologies, two components are needed, the audit log and either the user or the VM. If XenCenter is being used and the audit log is not available, then the XenCenter log may provide some information that can be used to aid in the recovery, although it does not record the same level of information as the audit log. Therefore, this log is better for the provision of corroborative evidence. By default, the audit log is stored in the /var/log directory of the XCP host but, as discussed in Section 5.5.2 above, this can be changed to a remote syslog server.
This then makes it possible to store large audit log files without concerns about their impact on the XCP host. As mentioned in Section 5.4.2 above, the audit log can be deleted and, while it can be recovered, this may add another level of complexity to an investigation. Also the audit log can be modified and, as with deletion, this can only be done by root or a user with a Pool Admin role. This shows that the audit log has some limitations. Like the audit log, the XenCenter log can also be modified or deleted. However, unlike the audit log, regardless of his or her permission level, the XenCenter user can delete or modify this log, as it is stored on the user’s machine.

For investigations, both the audit and the XenCenter logs should be used as the information in the XenCenter log can provide evidence to support the information in the audit log. Also, in situations where an investigator only has access to the suspect’s machine, the XenCenter log can provide information on the XCP host or on the pool where the suspect’s VM is located and the VM UUID. This can then be used to request more information from the CSP.

As the audit log is vital to the methodologies, additional steps should be considered in order to preserve and protect such logs, as discussed in Section 5.4.2. The use of central log storage, encrypted transport channels and encrypted logs are some of the solutions suggested by Birk and Wegener (2011), Marty (2011), Sang (2013), Graves (2014) and Freet et al (2015). In terms of central log storage, an option available in XCP is the use of a syslog server to store the audit log. The syslog server can be used to store encrypted logs and the connection between the Cloud server and the syslog server can be made secure either by using encryption or other methods of securing a transport channel.

As discussed in Section 5.2.2, the VM is one of the sources of evidence that is available in the Cloud (Birk and Wegener, 2011) and it can contain further evidence which can be both live and deleted. Windows VM in XCP uses NTFS as its filesystem while the VM itself is stored in either a filesystem-based SR which uses ext3 or an LVM-based SR which uses LVM (Xen.org, 2009b). Deleted data in NTFS and ext3 remain on disk until it is overwritten (Farmer and Venema, 2005; Fellows, 2005; Narvaez, 2007; Altheide and Carvey, 2011). In XCP with
filesystem-based and LVM-based SRs, deleted VMs remain on disk for some time before it is removed. In both cases, such data can be recovered before it is either overwritten or removed. However, this also depends on the storage device being used, as disks such as Solid State Drive (SSD), utilise garbage collection to erase unallocated blocks before they are reallocated (Chen et al., 2009; Bell and Boddington, 2010). In such situations, it may be difficult to recover a deleted VM and evidence may be lost. Therefore, there are various reasons why deleted VMs may not be recoverable during an investigation. Evidence segregation mechanisms, such as those proposed by Delport et al (2011), can be employed in order to preserve and protect the integrity of evidence. Also, evidence segregation ensures that the confidentiality of other users of a Cloud as well as the admissibility of evidence (Ruan et al., 2011b).

As with previous sections, the two methodologies were developed using test data and these test data were shown to have satisfied the five properties of evaluation of research proposed by Mocas (2004). The methodologies presented at Section 5.5 were developed based on the experiments described in Sections 5.3 and 5.4. These experiments used a limited data that is not representative of a real world XCP Cloud. This raises questions about whether this methodology can be used in the real world. To this end, it was necessary to test the findings of these experiments in a larger Cloud in order to assess the generalisability of the methodology. This is presented in the next section.

5.7 Generalisability of Recovery Methodology

The recovery methodology proposed in this research was created from a small data set. The experimental set up that was described in Sections 5.2, 5.3 and 5.4 does not represent a real world XCP Cloud, but rather a subset of it and, therefore, this may not provide an accurate measure for the generalisability of the recovery methodology. Therefore, a larger Cloud with multiple servers, larger storage capacity and multiple users was required. This was to provide a test environment where users perform multiple tasks, similar to the situation found in a real world Cloud. To achieve this, a combination of physical systems and VMs was used.
5.7.1 Setup

In order to investigate the generalisability of the recovery methodology, an XCP Cloud was set up with four XCP hosts, which were combined in a pool with shared NFS and iSCSI storage. Five VMs were created with VMware Workstation 10 on three systems and all of these systems were connected on the same LAN subnet. The configuration setting for each system is shown at Table 5-6.

Table 5-6: XCP Cloud System Settings

<table>
<thead>
<tr>
<th>System</th>
<th>Type</th>
<th>Purpose</th>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Server 2012</td>
<td>VM</td>
<td>RBAC authentication</td>
<td>120GBHDD, 4GBRAM, static network settings and Active Directory</td>
</tr>
<tr>
<td>XCP host</td>
<td>VM</td>
<td>Pool master</td>
<td>60GB HDD, 150GB HDD, 90GB HDD, 6GB RAM and static network setting</td>
</tr>
<tr>
<td>XCP host</td>
<td>VM</td>
<td>Pool member</td>
<td>60GB HDD, 200GB HDD, 8GB RAM, static network setting</td>
</tr>
<tr>
<td>XCP host</td>
<td>VM</td>
<td>Pool member</td>
<td>60GB HDD, 200GB HDD, 4GB RAM, static network setting</td>
</tr>
<tr>
<td>XCP host</td>
<td>VM</td>
<td>Pool member</td>
<td>60GB HDD, 4GB RAM, static network setting</td>
</tr>
<tr>
<td>iSCSI server</td>
<td>Physical</td>
<td>Storage</td>
<td>500GB, 600GB and 400GB</td>
</tr>
</tbody>
</table>

Figure 5-23 shows the network layout of the Cloud.
On the Windows server, AD was set up with one domain and 51 users with 11 created initially and 40 created later in order to give at least 50 users, the minimum number of employees in a medium enterprise, according to Ward and Rhodes (2014). On the pool master, NAT with DHCP settings was used to provide access to the Internet. A 150GB HDD was added and a single partition was created, formatted with ext3 which is used by XCP, this was configured as NFS storage. Extundelete 0.2.4 and sleuthkit 3.2.3 were installed on the XCP host. The network setting was changed to static and the IP address of the Windows server was used as the DNS and network timeservers. The /etc/resolv.conf file was edited to change the DNS server IP. A directory /sr was created in the root and the ext3 filesystem was mounted on /sr. In order to ensure that the filesystem was mounted on reboot, the /etc/fstab file was edited to add the following:

```
/dev/sdb1 /sr ext3 defaults 0 2
```

Two subdirectories, /sr/vm_sr and /sr/iso_sr were created in the /sr and the /etc/exports file was edited to add the following:
The **no_root_squash** option allowed the other hosts to access the SRs as root (Barr et al., 2002). Finally, the portmap and nfs daemons were restarted as these are needed to NFS service work (Barr et al., 2002). For recovery, a 90GB disk was added to the host and formatted with ext3, which is also used by XCP. This was mounted on /mnt/Rec.

On the other hosts, the IP address of the Windows server was used as the DNS and network time servers. LVM archiving was enabled on all of the XCP hosts in order to keep copies of old metadata files that might be needed to recover deleted VMs in iSCSI SR. Two additional 200GB NFS SRs were created on the second and third XCP hosts and added to the pool. For iSCSI storage, Kernsafe iStorage server was installed on a physical system and an iSCSI target with 500GB was created. Two other targets were later created, 600GB and 400GB, and added as SRs.

All of the XCP hosts were added to XenCenter using root credentials. A pool was created with the first XCP host selected as the pool master. The other three hosts were added to the pool. Next, two NFS SRs were added, one for ISOs and the other for VMs, using the IP address of the pool master and storage path: `ip_address:/sr_iso` for ISO SR and `ip_address:/sr_vm` for VM SR. An iSCSI SR was also added by using the IP address of the iSCSI system. The pool was then added to the AD domain along with the users, each of whom was assigned a role. This initial setup is shown at Figure 5-24.
Windows 7, Windows 8 and Windows Server ISOs were copied to the NFS ISO SR, as only Windows VMs were considered. This enabled the users to access them when creating VMs. Users, depending on their roles can view, modify or delete VMs, add files to the VMs, add and delete users, modify users’ roles, add SR, remove or modify SRs.

5.7.2 Analysis

Information about the users was extracted: user name, UUID, subject ID and role. This is shown at Appendix J. The users were connected to the XCP Cloud via XenCenter and performed certain tasks: VM creation, modification and deletion, SR creation and detachment, along with role change. Each user performed
actions based on their permission level and based on the user activity that can be found in a typical XCP Cloud. Over 500 user actions were performed and the details of each of the user actions are also shown at Appendix J.

On the pool master, the root user viewed the contents of the NFS VM SR with `fls`. This showed one VHD file as having been deleted. The file was then recovered with `extundelete` using the inode number and saved to the recovery partition on the pool master.

A USB was connected to each host and mounted in `/mnt`. The audit log was generated on each host and saved on the USB. The audit log from the pool master was then used to identify the owner of the VM as `‘Mata7’`. The audit log also recorded the date and time that the VM was deleted in both local server time and UTC. In this scenario, the methodology shown at Figure 5-25 was used.

![Figure 5-25: Recovery using VM Information](image)

To recover a deleted file from iSCSI SR, the users’ activity log, which is shown at Appendix J, was used to identify a deleted VM. The VM was recovered using the
vgcfgrestore command with the last archive file which was active prior to the deletion of the VM. The audit logs were used to identify the owner of the VM as the user ‘Mata2’. This methodology is shown at Figure 5-25 above.

A user with a deleted VM was selected and identified as ‘Test2’. As the user information was available, the methodology shown at Figure 5-26 was used. The subject ID of the user enabled the identification of the UUID of the VM’s VDI and the SR that had been used, which was an NFS SR. This was examined in order to determine whether the VDI was recoverable. However, the VDI was not listed. Extundelete was used with both the filename and restore all options, but the VDI could not be recovered.
Another user with a deleted VM was selected and identified as 'Manager'. The deleted VM had two disks, one 24GB and the other 70GB. The audit logs were used to identify the UUID of the VM’s VDIs. The audit log also identified the SR used as an iSCSI SR. Using the UUID of the VDIs, the LVM archive files of the SR were viewed to identify the file that could be used to recover the VM. Once the file was identified, the VM was recovered, as shown at Figure 5-27.
The restored VDIs could then be activated and imaged. The recovery of the two VDIs resulted in the deletion of two VMs. This is because the VMs were created after the recovered VM was deleted. The use of the archive file rolled back the LVM configuration to a point in time just before the VM was deleted and before the two subsequent VMs were created. As discussed in Section 5.3, it is possible to find data belonging to the two lost VMs. This shows that using the archive file for recovery is not without its limitations.

As part of the experiments, VMs were moved from one NFS SR to another and the former was detached. The detached SR was viewed with `debugfs` and several deleted VHD files were listed, as shown at Figure 5-28.
These files were checked against current VMs in the pool by viewing each VM’s disks, but none corresponded to any of these. The audit logs were checked by using the UUID to find entries related to it. They showed that when a VM is moved to a different SR, its VDI is copied to the new SR and assigned a new UUID while the VDI in the old SR is deleted. This means that the deleted VDIs in the old SR can be recovered before they are overwritten.

The same holds true for an iSCSI SR. The UUID of the VDI is changed when the VM is moved to a different SR. Figure 5-29 shows the UUID of a VM’s VDI in an iSCSI storage.

![Figure 5-29: VDI UUID in iSCSI SR](image)

When the VM was moved to a different iSCSI SR, the UUID of the VM was changed, as shown at Figure 5-30.

![Figure 5-30: VDI UUID Changed after the VM was Moved to a Different SR](image)

However, when VMs were moved to a different SR, the UUID of the VMs and the data in the VMs remain unchanged.
As part of user actions, hard disks were added to VMs and formatted, USB drives were attached to VMs and files were copied from USB to VMs. When the audit logs were viewed, some of these actions were not recorded. It was determined that, while actions performed within a VM were not recorded in the logs, the actions performed on a VM via the CLI or the XenCenter were recorded.

It was also found that the pool master keeps the most comprehensive audit log. User actions were recorded in this log regardless of the host to which a user was connected. The other hosts also keep a copy of their own audit log, but it only records actions performed on them. As part of the array of user actions, the pool master was changed to a different host and then changed back. The audit logs on the two hosts recorded user actions based on the status of the host in the pool.

Another user activity that was undertaken was detaching SRs. This is because disk images of detached SRs can be used for analysis. An iSCSI SR was detached and viewed, as shown at Figure 5-31.

![Figure 5-31: UUID of Detached LVM SR](image)

Its disk image was mounted on a loop device on Ubuntu 14.04 LTS and the system was scanned for volume groups with `vgscan`. One was found whose name corresponded with the UUID of the detached SR, as shown at Figure 5-32.

![Figure 5-32: Detached SR Image Showing the Volume Group](image)
A live VM, that is, a VM that was not deleted, was found on the mounted SR. The VM, along with the audit log, were used to identify its owner of the VM. In addition, the metadata area of the disk image was viewed and over 100 metadata objects were found. These can be used to restore the VM.

Apart from iSCSI SR, an NFS SR was also detached and the UUID of the SR is shown at Figure 5-33.

![UUID of Detached SR](image1)

**Figure 5-33: UUID of Detached SR**

The disk image of the SR was created and also mounted on a loop device on an Ubuntu 14.0.4 LTS machine. The mounted image was viewed and a directory whose name corresponded with the UUID of the detached SR was listed. This is shown at Figure 5-34.

![Detached NFS SR Image Showing the SR Name](image2)

**Figure 5-34: Detached NFS SR Image Showing the SR Name**

Some deleted VMs were found in the directory. One was selected and recovered with extundelete. Its owner was also identified using the audit log.

In order to determine what happens when an action is performed without permission, a user with a VM operator role was selected. When the user tried to delete a VM, a message saying that the user was not authorised to perform this action opened up. It gave the user the option of either using the credentials of a privileged user to authorise the action or to cancel, as shown at Figure 5-35.
The credentials of an authorised user were used and the VM was successfully deleted. When the audit log was viewed, it showed the authorised user as the person who deleted the VM. On the other hand, when the XenCenter log was viewed, it showed the original user as the person who tried to perform the action, although they were not authorised to do so and it also showed the user who authorised the action. This demonstrates that the XenCenter log is also useful in investigation as it can provide additional information that is not available in the audit log. Apart from the audit and XenCenter logs, another log was found to record user authentication and login information. This is the xensource log, which is located in the /var/log directory of the XCP host and which records both user name and subject ID, successful and unsuccessful user authentication, and user login. However, it does not record other information on user activities. In this instance, it only recorded the successful authentication and login of the original user. Like the XenCenter log, this can be used as corroborative evidence.

Other information that could be used as corroborative evidence includes the records of the VM start operation, which are located at /var/xapi/blob/messages of the XCP host. This directory keeps a record for each VM start via XenCenter or the CLI, including the VM name, VM UUID, the XCP host on which the VM was started, the UUID of the host and the time of the action in UTC. It also keeps a record of the VM shutdown action carried out via XenCenter or CLI. For the
shutdown, it records the VM name, its UUID and the time of the action in UTC. However, it does not record user information. XCP keeps a database of user, VM and host information, which is stored in state.db located at /var/xapi/. Another database, lsass-adcache.db, which is solely for AD user information was found. This stores the name and the subject ID, and is located at /var/lib/likewise/db.

5.7.3 Discussion

The results show that while it is possible to recover VMs in the Cloud using the two recovery methodologies identified above at Figure 5-25 and Figure 5-26, it may not always be possible. With the tools used in this research, it is possible to recover deleted VMs in NFS SR as long as the inode number of the VM’s VDI has not been reassigned. If it has been reassigned, it makes recovery difficult but not impossible, as long as the VDI is not overwritten. In Section 5.7.2 above, a VDI could not be recovered because its inode number was reassigned, even when the restore all option was used.

On the other hand, LVM archive files were used to recover VM saved in iSCSI SR. The minimum number of archive files that can be stored is 10 and there were 380 in the pool master at the end of the experiments. These are retained for a minimum of 30 days, which is the default setting in the lvm.conf file. Neither the maximum number of files nor the maximum number of days that they are retained are specified in the lvm.conf file. In addition, neither minimum nor maximum file size is specified. It should be noted that recovery with archive files is not without its challenges. Primarily that, the LVM configuration rolls back to the configuration contained in the archive file. This means that any subsequent configuration change after the file was created will be lost. A way round this is to move the VMs to a different SR before attempting recovery. An alternative method is to use manual recovery techniques. For these experiments, when a VM that was stored in iSCSI SR was recovered, it resulted in the deletion of two VMs that were created after the VM was deleted. This is because the LVM configuration rolled back to a time before their creation.

As shown in Section 5.7.2 above, when a VM is moved from one SR to another, its VDI is copied to the new SR while the one in the old SR is deleted. Also the
UUID of the VDI is changed. In both NFS and iSCSI SRs, these VDIs can be recovered from the old SR before they are overwritten. Note that they will only contain data up to the point of deletion.

These experiments showed that any action performed inside the VM is not recorded in the audit log. Examples include restarting a VM, formatting a disk, and copying a file. On the other hand, actions performed via XenCenter or CLI are recorded. They also showed that each host keeps a copy of the audit log but that the most comprehensive log is kept by the pool master. This suggests that, when using the audit log for recovery in a pool, it is more prudent to use the logs from all the hosts in the pool and not to rely only on the log from the pool master for completeness. This is because the pool master can be changed, as in these experiments, or removed from the pool. Another option is to forward the audit log of all hosts in a pool to a remote server, as discussed in Section 5.5.2. This way, the logs from all the hosts will be stored in the same location and they will be easier to access.

For the most part, the focus of this research has been the recovery of VMs from a live Cloud system and the recovery methodology developed reflected this. This is not to say that it cannot be used for dead analysis. As shown in Section 5.7.2 above, there may be instances where images from SRs are available. These can still provide evidence such as live or deleted VMs which can either be imaged or recovered. The audit log can be used to identify their owners. For iSCSI SR, when an image is created, it may not be possible to have all the LVM archive files as they will be on the host system. However, it is still possible to find the metadata in the metadata area of the disk image. These can be extracted and used to restore logical volumes (Bros, 2009). While this was not undertaken for the purposes of this research, the disk image of the iSCSI SR was viewed and it was confirmed that the metadata was on the disk.

As discussed in Section 5.4, there are six different roles that users can be assigned and each has its own level of permission. User actions are recorded in an audit log; this log can be used to map user actions, as was also shown in Section 5.4. When a user tried to perform an action for which he or she was not
authorised, that user was then given an option to either cancel or to use the credentials of a user whose role had the relevant permission for that action. This action was performed as part of the experimental process reported above in Section 5.7.2. The audit log recorded that action as initiated by the user whose credentials were used and no reference was made to the original user who initiated the action. The XenCenter log provided more information in this instance. It recorded both the user who initiated the action and the user who authorised the action. This shows that there are situations where the XenCenter log provides more information than the audit log and, therefore, both should be used in order to ensure completeness of information. On the other hand, xensource log can be used to show user authentication and login activities, which may be useful as supporting evidence for both the audit and the XenCenter logs.

For investigations where an examiner only has access to a suspect's machine, it is possible to find some information on user activities in the XenCenter log, if XenCenter is being used. Also, a server status report can be generated from XenCenter, which may include the audit log. This depends on the permission level of the user. However, even if the audit log is not available, the information from the XenCenter log can be used to identify the username, role, actions performed, and whether they were successful or not, VM name and UUID, pool/host name and UUID. With this information, the examiner can request more information from the CSP. However, if the examiner has access to the host, then the XenCenter log can be used as corroborative evidence.

Another log that may be of use is the xensource log, as this can be used to show the times a user was authenticated and logged in. Rather like the XenCenter log, it can be used to corroborate the information in the audit log. The records found in /var/xapi/blob/message are another source of information that can be used to support the information in the audit log. These only record VM start and shutdown initiated via XenCenter or CLI and do not record the user who initiated the action. The UTC time in these records corresponds to the UTC time in the audit log. The host uses local time but records both the UTC and local time in the audit log. The records of both deleted and live VMs are stored. Finally, two database files were
found, state.db and lsass-adcache.db, which keep user related information. While lsass-adcache.db only keeps user information, state.db also keeps VM and host information in addition to user information. These can be used to corroborate the information in the audit log. If the audit log is not available, they may still provide useful information in an investigation. Therefore, all these logs and database files need to be taken into consideration when investigating an XCP Cloud.

In Sections 5.4 and 5.6, logs were discussed and as they can be deleted, identify ways in which to protect and preserve them based on the suggestions by Birk and Wegener (2011), Marty (2011), Sang (2013), Graves (2014) and Freet et al (2015). Particular attention was paid to the audit log and it was shown that it is possible to store the audit log on a syslog server. This is comparable with storing it within central log storage. Other logs, such as the xensource log which may be useful in investigations, should also be stored within a central log storage. The database files which may be provide useful information can be backed up on a different server, in order to protect and preserve them.

The data used in this section was intended to be representative of realistic data, the type of data which might be found in an investigation (Garfinkel et al., 2009). This is unlike the data used in the experiments described in the previous sections and in Chapter 4. As with the other experiments, the data corpus was evaluated in relation to the five properties proposed by Mocas (2004). Of these five, four were satisfied: integrity, authentication, reproducibility and non-interference. The data can be duplicated as the steps used for the creation are well documented, thereby satisfying the integrity requirement (integrity). The data represent an XCP Cloud with four hosts, one Windows server to provide AD services, two NFS SRs, two iSCSI SRs and 51 users (authentication). The documentation of the processes involved in creating the data ensures that the reproducibility requirement is fulfilled (reproducibility), while the tools used for analysis did not change the data (non-interference). However, the property described as minimisation not be satisfied as more than a minimum amount of data was used in the context of this research.
5.7.4 Generalisability Summary

These sets of experiment demonstrate that the two methodologies presented in Section 5.5 above can be used to recover VMs with their ownership information. In addition, it has been shown that they are applicable in the real world. However, the use of an archive file for recovery in an iSCSI can result in data loss and, therefore, it is more prudent to carry out the recovery after moving VMs to a different SR. While the audit log on the pool master is more comprehensive, the use of logs from all hosts in a pool can provide more accurate information.

5.8 Conclusion

This chapter has described how XCP manages deleted files with a view to addressing Research Objectives 3, 4 and 5. These were concerned with investigating how existing tools can be used to recover artefacts in XCP, how the recovered artefacts can be associated with XCP users and to propose an artefact recovery methodology for XCP. To this end, experiments were carried out to demonstrate that the VM is managed by the filesystem of the SRs, which is ext3 for XCP. For LVM-based SRs, this is managed by LVM. A range of forensic tools was investigated and two tools, Sleuthkit and extundelete, were selected to recover data in filesystem-based SRs. For LVM-based SRs, the LVM tools themselves could be used to recover data. The way in which XCP manages users with AD, and how it records all user actions in an audit log were described. This showed that user information, such as user name, subject ID, actions performed and status of actions, is recorded. This information can be used to associate recovered artefacts with users.

Experiments were conducted to document the information about users that the XCP host records. This showed that the information in the log can be used to associate data with a specific user. Finally, a general methodology was proposed for artefact recovery which identified three key components: user, audit log and the VM. The audit log plays a key role in associating a user with a VM but it is recognised that it is not without its limitations, primarily the fact that it can be deleted. On the other hand, the audit log can be saved in a remote location, so as to conserve space on the XCP host. The generalisability of the methodology
was assessed in a larger XCP Cloud which was made up of four XCP hosts in a pool with both NFS and iSCSI SR and 51 users. This showed that the methodology can be used in a large XCP Cloud to recover VM with their ownership information. It also showed that there is other information apart from the three main components that may be useful in an investigation.

Having determined that deleted files remain on a disk until it is overwritten, that deleted data can be recovered with existing tools, and that recovered data can be associated with specific users in XCP with filesystem-based and LVM-based SRs, the purpose of the next chapter is to evaluate the methodology used and to assess the evidential value of the recovered artefacts based on the criteria outlined in Chapter 3.
6 Evaluation

6.1 Introduction
The aim of this research is to evaluate the evidential value of artefacts that are recovered from a private Cloud using existing digital forensic investigation tools. To achieve this aim, structural studies on the Logical Volume Manager (LVM) and Xen Cloud Platform (XCP) were conducted to provide a baseline for evaluating the evidential value of artefacts recovered from the XCP. Three key areas were identified: the use of existing tools, the artefact recovery and the evaluation of evidential value. To this end, a general methodology was developed in Chapter 3 for adding existing tools in the Cloud. A set of general criteria was proposed for evaluating the evidential value of any digital evidence retrieved, following a review of the current requirements for digital evidence, which were also discussed in Chapter 3. Finally, a methodology was developed in Chapter 5 that is specifically designed for the purpose of artefact recovery in XCP.

The purpose of this chapter is to evaluate the methodologies for adding existing tools to the Cloud, for artefacts recovered from XCP and to evaluate the criteria proposed for evaluating digital evidence that was proposed in Chapter 3. The discussion begins by reviewing the methodologies that were developed for adding existing tools to the Cloud and for the recovery of artefacts from XCP. This is followed by an overview of the method that was used to identify a framework for evaluating the value of digital evidence and the proposed criteria. The chapter ends with an assessment of the artefacts that were recovered as a result of this research, set against each of the criteria defined in the evaluation framework, in order to establish their evidential value.

6.2 Methodology
The purpose of this research was to determine whether artefacts recovered from the Cloud using existing tools have evidential value. The hypothesis stated that it is possible to recover artefacts of evidential value from XCP, using existing tools. In order to confirm this hypothesis, two methodologies were created, one for adding existing tools in the Cloud and the second one specifically for the recovery
of artefacts in XCP. The first methodology identified three key steps: identification of the Cloud technology, identification of existing tools, and construction of a testbed to test the tools. Three key components were identified in relation to the second methodology, namely the user, the audit log and the VM. The next section evaluates the first methodology, which was designed to enable existing tools to be added to the Cloud.

6.2.1 Methodology for Adding Existing Tools to the Cloud

As discussed in Chapters 1 and 2, the premise of this research is that Cloud resources can be leveraged for digital forensic purposes. One way of achieving this is to add forensic capabilities to the Cloud in order to achieve forensic readiness. While it has been shown that it is possible to develop digital forensic tools for specific Cloud technologies (Dykstra and Sherman, 2013; Srivastava et al., 2014; Raju et al., 2015), there is little research on adding existing tools to the Cloud. The use of existing tools, which have been tried and tested, gives a better chance of artefact recovery and reduces the time it takes to develop and test new tools. Also, most of these tools are maintained with a view to keeping up with changes and upgrades of Operating Systems (OS) and filesystems. The experiments conducted for this research demonstrated that it is possible to add existing tools and to use them in the Cloud. However, the limitations of this assertion are recognised. Primarily, the tools used for XCP may not work for other Clouds due to the underlying technology, storage type and filesystem used. Given this, a more generally applicable method was derived. This focuses on the Cloud technology in general, rather than on a specific Cloud service type or deployment model. The underlying rationale is that it is the technology that will determine the feasibility of adding tools to it. Based on this assumption, three key steps that can be used for this purpose were identified: identification of the Cloud technology, identification of existing tools, and construction of a testbed to test the tools.

The identification of the type of Cloud technology under review requires the scrutiny of the hypervisor, filesystem, storage, data type, service types and deployment models it supports. Also, the limitations of these factors should be identified and taken into consideration to enable the selection of appropriate tools.
The Cloud technology also needs to be taken into consideration when developing tools for the Cloud, as shown by Dykstra and Sherman (2013), Srivastava et al (2014) and Raju et al (2015), as well as when conducting forensic investigations in the Cloud (Guo et al., 2012). For criminal investigations, Cloud technology can provide a starting point for identifying where evidence could be found. Therefore, the investigator needs to assess the technology to determine the OS, filesystem and storage it uses. This process makes it easier to identify the potential types of evidence and where they might be found. In terms of this research, XCP was reviewed by identifying the hypervisor, Xen, the filesystem, ext3, storage, filesystem-based and LVM-based storage and the type of data users can create, which are Virtual Machines (VMs).

The next step is the identification of tools that can be added to the Cloud, considering open source, propriety and built-in. These needed to be assessed to ensure that they do not compromise the integrity of the evidence. On the other hand, in order to develop digital forensic tools for the Cloud, requirements which are specific to the Cloud environment need to be considered. Dykstra and Sherman (2013) identified five requirements: the tool(s) should be compatible with existing forensic formats; be easy to generate; be open and extensible; be scalable; and follow existing practices and standards. For criminal investigations, the tools should meet the criteria/requirements needed to ensure that evidence is obtained in a way that does not compromise its integrity. There are guidelines/standards, such as the ACPO guidelines, which should be used to ensure that the evidence is admissible, that is, the evidence satisfies legal requirements (Reilly et al., 2010). The legal requirement for digital evidence is the same as for conventional evidence stating that it must be authentic, reliable, complete and believable (Reilly et al., 2010). Such guidelines and requirements for evidence may vary between countries/regions but regardless of the location, one approach should be adopted and used by the law enforcement agencies of any country. In terms of this research, various tools were reviewed and extundelete was selected because it can recover deleted data in ext3. This was critical as XCP with filesystem-based SR uses ext3. The limitations of extundelete were identified, and included the need for the partition to be unmounted before it could be used
and the difficulty of recovering a deleted file whose inode has been reallocated. A built-in tool, `vgcfgrestore`, was also identified as it is able to recover logical volumes in LVM, as XCP also uses LVM for storage. This is because LVM stores VMs as logical volumes in XCP. Its limitations were also identified, and these included the risk of data loss, access to other users’ data and incomplete recovery.

The final step was to build a testbed to test the tools, thereby ensuring that they would work within the Cloud, particularly in terms of providing results that could be evaluated against the established requirements for digital evidence. This helps in terms of identifying the limitations of using such tools for digital forensics in a Cloud technology. This is also true in terms of tools developed for specific Cloud technologies. The tools developed by Dykstra and Sherman (2013), Srivastava et al (2014) and Raju et al (2015) were all tested, evaluated and their limitations identified. For criminal investigations, the tools should be evaluated against the standards for digital evidence used by the country investigating. The use of such standards is to ensure that any evidence obtained conforms with legal requirements. The testbed will provide law enforcement agencies with a platform not only to evaluate tools but also to modify and improve the effectiveness and efficiency of tools that have been developed in-house. In terms of the experiments undertaken for this research, both extundelete and `vgcfgrestore` were tested, and the recovered artefacts were evaluated to confirm that their integrity was maintained.

These steps provide a generic methodology for application to other Cloud technologies. They also provide, with a little modification, a methodology for developing tools for the Cloud. Having said this, it is recognised that there may be exceptions to this rule, such as Clouds that use proprietary OS or that use a filesystem which existing tools do not support. In such situations, it is acknowledged that a different approach may be required. For law enforcement, the methodology provides a baseline for adding not only existing forensic digital tools to a Cloud, but to adding new tools as well. It also provides a platform for evaluating tools for evidence recovery as well as evidence examination and
analysis. The methodology can also be tested to ensure that it complies with the ISO/IEC 17025:2005 standard as it is a requirement for forensic labs in the UK and this includes digital forensics (Forensic Science Regulator, 2014). This standard is on General requirements for the competence of testing and calibration laboratories (ISO, 2005).

Therefore, having determined a framework, the discussion now moves to an evaluation of the methodology that was used for the recovery of artefacts which is another outcome of this research. It consists of identification of three components: the user, the audit log and the VM.

6.2.2 Methodology for Artefact Recovery in XCP

XCP manages and authenticates users with Role Based Access Control (RBAC) and Active Directory (AD) respectively (Xen.org, 2009b). There are six roles and the operations that users can perform on an XCP host are dependent on the role that they have been allocated, each of which has a different level of permissions. These are: Pool Admin, Pool Operator, VM Power Admin, VM Admin, VM Operator and Read Only (Xen.org, 2009b). When users are created and added to XCP, two unique identifiers are assigned to them, a subject ID and a Universally Unique Identifier (UUID). Then, when a role is assigned to the user, this is added to the user information. For the purposes of this research, users were created and assigned roles, some of which had permissions that would enable them to create and delete VMs.

In XCP, it is the audit log that records user operations (Xen.org, 2009b). The information recorded in this log includes the user name, subject ID, operation and status. The audit log is saved in the /var/log directory of the root partition of XCP and it can be accessed directly via the root, by the Command Line Interface (CLI) with the xe command **audit-log-get** or by remote management interface, such as XenCenter. The audit log can be used to identify those users who have performed certain operations. In this research, the audit log was used to identify those users who had created and deleted VMs using both user name and subject ID. Another log that can provide supporting evidence is the XenCenter log. Unlike the audit log, this is saved on a user’s machine on which XenCenter is installed.
It records actions specific to the user of the XenCenter on all the XCP hosts to which it connects.

The information in this log is not as detailed as the information in the audit log but there are instances where it records more information than the audit log, as was shown in Chapter 5, Section 5.7. Other files which record user, VM and host information were also found. These include xensource log, which records user authentication and log in, and files in /var/xapi/blob/messages, which record VM start and shutdown operations initiated via XenCenter or the CLI. Two database files were found, state.db, which stores user, VM and host information, and lsass-adcache.db, which stores AD user information. All of these can be used as corroborative evidence on their own or to support the information in the audit log.

The last component is the VM, which is the type of data that users can create, with the exception of the root and Pool Admin, which can access the CLI and can add any type of data to the XCP host. When a VM is created, a Virtual Disk Image (VDI) is attached to it and both the VM and VDI are assigned UUIDs. The VDI is stored in a Virtual Hard Disk (VHD) format in XCP and its UUID is used as the file name. This UUID can be used to identify the VDI in a Storage Repository (SR). In this research, the UUID of the VDI was used both to identify a VM and to recover a deleted VM. The audit log was then used to identify the user who had deleted the VM through the use of both the UUID of the VDI and the user name and subject ID of the user. It should be noted that snapshots change the UUID of base VDIs, making it difficult to identify them, as shown in Chapter 5, Section 5.2.2. This can lead to loss of potential evidence. Therefore, the logs should be checked for information on snapshots in order to ensure that the maximum amount of evidence is identified and retrieved.

In order to recover a VM and associate it with a user, the audit log is needed along with either the VM or the user. To accommodate this, two recovery methodologies were created, one for situations where the audit log and the user information are both available and the other where the audit log and some information on the VM is available. For this research, both were used, demonstrating that the methodologies can be applied for recovery in XCP. Whilst
these methodologies are useful because they may be applied in a larger XCP Cloud, as shown in Chapter 5, Section 5.7, there are some limitations. For example, the audit log could be deleted either by the root or the Pool Admin, making attribution difficult. Also, when the log reaches a certain size, it is compressed and a new log is started. However, as shown in Chapter 5, Sections 5.2 and 5.3, it is possible to recover a deleted file providing it has not been overwritten. Sections 5.4.2 and 5.6 discussed the fact that there are methods which can be used to protect and preserve the integrity logs, referring to not only the audit log, but to other useful logs as well. These methods include central log storage, encrypted log transport channel and log encryption (Birk and Wegener, 2011; Marty, 2011; Sang, 2013; Graves, 2014; Freet et al, 2015).

Deleted VMs can only be recovered with the tools used in this research if they have not been overwritten, if their inode number has not been reassigned for filesystem-based storage and if archiving is enabled for LVM-based storage, given that it is disabled by default in XCP. LVM-based SRs have additional limitations. For example, recovering a VM does not necessarily mean that the data will be recovered as they can easily be overwritten when new VMs are created. In addition, any subsequent VMs that are created may be lost or damaged when a deleted VM is recovered. Therefore, it is possible to recover VMs using existing tools and to associate them to specific users in XCP in certain situations, providing that the above conditions are met.

That being said, the type of storage device used can have an impact on recovery. As mentioned in Chapter 5, Section 5.2.2, Solid State Drives (SSDs) erase unallocated blocks before they are reallocated (Chen et al., 2009; Bell and Boddington, 2010). This means any data in the unallocated blocks are erased and may not be recoverable. Therefore, the chances of recovery are not only based on the filesystem or the SR, but also on the storage device type. As discussed in Sections 5.2.2, 5.3.2 and 5.6, VMs are one of the sources of evidence in the Cloud (Birk and Wegener, 2011) and they can contain both live and deleted evidence. This remains true even after a VM is deleted, unless it is
overwritten. Therefore it remains useful as evidence as deleted data are important sources of evidence (Ruan et al., 2011b).

The methodologies developed for use in this research can be used by law enforcement agencies for conducting investigations that involve XCP and XenServer or as a basis for the development of recovery methodologies for other Cloud technologies. Use of the methodology can fast-track the recovery of artefacts as it details the components and how each should be used, where the artefacts can be found and if they can be recovered. This is important to the conduct of examinations and to obtaining results in a timely manner as these are required for law enforcement in an investigation (Beckett and Slay, 2007). In situations where the VM is not recoverable, an investigator can use the methodologies early in the investigation to check whether a VM is recoverable or not, thereby saving time. Where the VM is not recoverable, other components of the methodology may still provide useful information which can be used either as stand-alone or corroborative evidence. As the methodologies were evaluated in a real world XCP Cloud for the purposes of this research, this shows that they are also transferable to real world investigations. As with the methodology for adding existing tools to the Cloud, the recovery methodologies can be tested to ensure that they comply with the ISO/IEC 17025:2005 standard.

While the methodologies were developed based on a test data set, it was shown in Chapter 5, Section 5.7 that it can be applied in a real world environment using a realistic data set. Yannikos et al (2014) raised some issues on the use of a data corpus for research. These related to solution specificity, legal issues, relevance and transferability. However, it is argued here that these issues did not pose a problem for the methodologies that have been developed. In terms of solution specificity, the methodologies were developed using test data sets and were tested against a realistic data set with positive results. For this research, legal issues were not a problem as the data sets were created specifically for this research, as such, were not made publicly available. In terms of relevance, the methodologies can be used in an XCP or XenServer Cloud system for research or investigations in the real world. Also they may remain relevant for subsequent
versions of XenServer. However, this will depend on the structure, storage and how it manages the users. It is noted that the developed methodologies may be modified for other Cloud technologies, both now and in the near future. In terms of transferability, they were tested against a realistic data set which means that they can be used in various implementations of XCP or XenServer Cloud systems.

In terms of the five properties of evaluation of research in digital forensics that have been suggested by Mocas (2004), the integrity of the data used to develop the methodologies was shown by using methods which did not change the data in the experiments undertaken before the methodologies were developed. The data from experiments were shown to have satisfied this property. Authentication was shown by using data from the experiments, which have already satisfied this property and documentation on XCP. The reproducibility was shown by outlining the processes undertaken in the experiments, which can be replicated with the same results. Non-interference was shown by using tools that did not affect the integrity of the data and finally, minimisation was shown by using minimum data in the context of this research to develop the methodology. That being said, the methodology was tested against realistic data, that is a Cloud that depicts a real world one, which did not satisfy the minimisation property as more than the minimum data was used to create the realistic data.

In digital investigations, one of the requirements for law enforcement is the need to both conduct examinations and obtain results in a timely manner (Beckett and Slay, 2007). When dealing with volatile data and a dynamic environment such as the Cloud, the need for speed cannot be overemphasised. Therefore, providing guidelines for the time it takes for certain processes of digital investigation to complete enables others to ensure that results are obtained in an acceptable amount of time. In this research, evidence acquisition in terms of the recovery of deleted data was investigated. In order to provide investigators with a reference point for investigations that involve XCP, the time taken to recover the deleted files, which were VM in the form of VHD was recorded in various XCP SRs. As discussed in Chapter 5, Section 5.3.2, the recovery time for each file depends on
many factors, such as the storage type, processor speed, network speed, number of processes running, and the size of the VM. That being said, it may also be dependent on the filesystem and recovery tools. Only one tool, extundelete, was used in this research and, therefore, it should be noted that this timing may not be representative of the timings that could be achieved using other tools. Once evidence is recovered, the next logical step is to acquire the evidence. Acquisition times were tested by Dykstra and Sherman (2012) using three acquisition methods, using popular forensic tools, injecting an agent and using AWS export to extract data from Amazon EC2. The results are shown at Table 6-1.

Table 6-1: Acquisition Times for Amazon EC2 (Dykstra and Sherman, 2012)

<table>
<thead>
<tr>
<th>Acquisition Method</th>
<th>Time taken in hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tools: FTK, EnCase, Volume Block Copy</td>
<td>12, 12, 14</td>
</tr>
<tr>
<td>Agent Injection</td>
<td>1</td>
</tr>
<tr>
<td>AWS Export</td>
<td>120</td>
</tr>
</tbody>
</table>

This shows that there are various methods of acquiring data and the methods chosen by an investigator will determined by the investigation type. Thethi and Keane (2014) then tested both acquisition and verification times for VMs in Amazon EC2 using various FTK tools and snapshot with \texttt{dd}. The results are shown at Table 6-2.

Table 6-2: Acquisition Times for 30GB VM on Amazon EC2 (Thethi and Keane, 2014)

<table>
<thead>
<tr>
<th>Tool</th>
<th>Total Acquisition Time in Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>FTK Remote Agent</td>
<td>9.23</td>
</tr>
<tr>
<td>FTK Remote Agent &amp; FTK Imager</td>
<td>12.72</td>
</tr>
<tr>
<td>FTK Imager Lite</td>
<td>10.57</td>
</tr>
<tr>
<td>FTK Imager Lite (Transferred to VM)</td>
<td>6.76</td>
</tr>
<tr>
<td>Snapshot &amp; \texttt{dd} command</td>
<td>5.42</td>
</tr>
</tbody>
</table>
This shows that the time it takes to recover a VM depends on the tool method and tool. It should be noted that the length of times in these two examples are due to the remote acquisition factors. The network speed may influence the acquisition time. For local acquisition, the time should be less. However, in terms of the research for this thesis, while it focuses on the recovery times, the acquisition times are equally important as they provide an investigator with some idea of the time that it will take for both recovery and acquisition of evidence not only remotely, but locally as well. Also, the noted times could aid investigators in spotting any abnormalities that may occur during recovery and acquisition that might affect the value of the evidence. While these timings are important, they may be limited in terms of where they can be used. They may not provide accurate measures for recovery in other Cloud types and, as mentioned earlier, when using other tools and filesystems. That being said, they still provide a reference point for XCP Cloud with filesystem-based and LVM-based SRs.

Based on the aim of this research, once tools have been added to the Cloud and artefacts recovered, the next logical step is to evaluate the evidential value of the recovered artefacts. In order to do this, some measure is required, as discussed in the next section.

6.3 Criteria

To test the hypothesis of this research, which states that it is possible to recover artefacts of evidential value from XCP using existing tools, a measure for evidential value was needed. This is because digital evidence, by its nature, is volatile, meaning that it can easily be changed and, in order for it to be used in court, it needs to satisfy the rules of evidence. To determine this measure, a review was undertaken of the existing requirements, standards and guidelines that are currently in use in relation to digital evidence. This was discussed in Chapter 3, Section 3.8.1. It was deemed appropriate to use a set of criteria to assess the evidential value of digital evidence. The requirements for digital evidence that were proffered by Miller (1992), Sommer (1998), Hargreaves (2009), and Jones et al (2014) and the criteria for evaluating the evidential value of digital evidence set out by Morris (2013) were reviewed in order to identify a
set of criteria which can be used to evaluate the evidential value of artefacts recovered from XCP using existing tools. The proposed criteria are shown again at Table 6-3.

Table 6-3: Proposed Criteria

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authenticity</td>
<td>It should be possible to demonstrate the origin of the digital evidence along with the processes and circumstances that produced the digital evidence in a way that cannot easily be disputed.</td>
</tr>
<tr>
<td>Accuracy</td>
<td>It should be possible to show that the machine that created the digital evidence is in proper working condition and that the techniques used to process the digital evidence are acceptable within the context of the investigation.</td>
</tr>
<tr>
<td>Reliability</td>
<td>It should be possible to demonstrate that justifiable methods were used to obtain and process the digital evidence.</td>
</tr>
<tr>
<td>Completeness</td>
<td>It should be possible to show that the maximum amount of digital evidence required for the investigation is collected and analysed.</td>
</tr>
</tbody>
</table>

It is noted that these are general criteria for digital evidence, rather than being specific to the Cloud. However, it is noted that, over time, it may be necessary to make changes to the proposed criteria due to advances in technology and in the legal framework. However, at this point, it is believed that any potential changes are likely to be minor because of the generalisable nature of the criteria. Given this justification, the next section evaluates the first criteria, authenticity, against the results of the experiments.

6.3.1 Authenticity

In terms of authenticity, it should be possible to demonstrate the origin of the digital evidence along with the processes and circumstances by which it was produced in a way that cannot easily be disputed. There are three aspects to this: origin of the evidence; the processes and circumstances that produced the evidence; and the fact that it should be indisputable. In the Cloud, existing techniques can be used for all three of these aspects. For example, as logs keep...
a record of user activity, they can be used to identify the origin of the evidence and to identify the processes that produced the evidence. Given that the XCP host handles the logging, this evidence should be indisputable. One of the legal requirements for evidence, as stated in Section 6.2.1, is that it should be authentic (Reilly et al., 2010). For law enforcement, this authenticity criterion provides a clear definition of the features, characteristics or properties of the evidence. Once evidence satisfies this criterion, then the requirement has been met. This is because the requirements are for general evidence while the criteria are specific to digital evidence.

In the context of this research, the recovered artefact is the VM and the identity of the owner of that VM was established, as discussed in Chapter 5, Section 5.3. The experiments that were outlined in Chapter 4, Section 4.3 were used to provide baseline data, demonstrating how a VM is created in XCP, together with the processes used to create that VM. The experiments outlined in Chapter 5, Sections 5.2 and 5.3 further demonstrated the VM deletion process and the fact that this process could be used to produce the artefact that was recovered with the existing forensic tool, extundelete. The effect of deletion on VMs was determined through a comparison of both the live and recovered VM. The origin of the VM was demonstrated by viewing the audit logs where the actions of each user are recorded, including the XCP host name and the status of the action. The audit log is controlled by the XCP host and only a local super user or a user with the role of Pool Admin, the highest level of permission, can access the audit log. Therefore, the authenticity of artefacts recovered from XCP using existing tools can be demonstrated using the audit logs. The origin of the evidence and the processes that produced the evidence can also be demonstrated in this way. Finally, it can also be shown that the audit log cannot easily be changed as only two types of users can access it, therefore the evidence is indisputable.

6.3.2 Accuracy

This criterion states that it should be possible to show that the machine that created the digital evidence is in proper working condition and that the techniques used to process that digital evidence are acceptable within the context of the
investigation. Proper working conditions mean that digital evidence was created by fairly typical operation of the machine. Therefore, the techniques should be repeatable and, if repeated, should produce the same result.

It was shown in Chapter 5, Sections 5.2 and 5.3, how typical operations of the machine created the artefact. That is, the VM was deleted by a standard action and by a user with the permission to do so. The artefact in the context of this research is the deleted VM, which was then recovered using existing tools in the XCP host. To verify the accuracy of the tool, three different deletion methods were used and, for each method, the MD5 hash of the VM was calculated before deletion and after recovery. This showed that when xe commands or XenCenter are used to delete the VM, the hashes do not match. However, when the rm command is used the hashes match. The files with hashes that did not match were compared and this comparison revealed that there were two changes in the recovered file. It is believed that these changes are unlikely to have affected the accuracy of the recovered artefact. A different method of VM recovery was undertaken, using the vgcfgrestore command for XCP with LVM storage, and the same deletion effect was found. The artefacts from the two recovery methods were analysed and the results were the same. Therefore, the accuracy of artefacts recovered from XCP using existing tools can be shown by documenting the effect that deletion has on VMs.

6.3.3 Reliability

The criterion of reliability states that it should be possible to demonstrate that justifiable methods were used to obtain and process the digital evidence. In addition, it states that existing methods, including existing digital forensic tools, can be shown to be sufficient by acquiring and processing evidence in a manner that does not compromise either the integrity or the admissibility of the recovered artefact. As in the case of the authenticity criterion, this criterion provides a means of conforming with the second requirement for evidence in criminal investigations. In order for digital evidence to be considered reliable, it should meet the conditions of this criterion, which effectively means that the evidence must be reliable.
In terms of this research, it was demonstrated in Chapter 5, Section 5.2 that existing tools have the capability to recover artefacts from the Cloud. Two recovery methods were used: one for XCP with filesystem-based storage and the other for XCP with LVM-based storage. Each method successfully recovered the artefact and the analysis of the recovered artefacts produced predictable results. Therefore, the reliability of artefacts recovered from XCP can be demonstrated using existing tools. It can also be demonstrated that existing tools can be used to analyse recovered artefacts with predictable results.

6.3.4 Completeness

The last criterion states that it should be possible to show that the maximum amount of digital evidence required for the investigation has been collected and analysed. Another legal requirement for evidence is that it should be complete (Reilly et al., 2010). Once the digital evidence in a criminal investigation satisfies this criterion, then the legal requirement has been met.

In this research, it was shown in Chapter 5, Sections 5.4 and 5.7 that the maximum amount of digital evidence was collected. The recovered artefacts and the audit log were used for analysis. The audit log contains corroborative evidence pertaining to user identity and any actions on the recovered artefact. Without the audit log, it would have been difficult to establish the ownership of the recovered artefacts. In the absence of the audit log, other logs such as XenCenter log and xensource log, and the two database files, state.db and lsass-adcache.db may provide information which could be used to establish the ownership of recovered artefacts. Therefore, the completeness of the artefact recovered from XCP using existing tools can be shown by acquiring both the artefact and artefact-related information in the audit log.

In terms of the final legal requirement which states that evidence should be believable, there is no single criterion that is equivalent. However, a combination of the authenticity, accuracy and reliability criteria would provide reassurance of this requirement having been met. Believability is one of the criterion for evaluating digital evidence proposed by Jones et al (2014). This states that the collected evidence represents the true facts and, therefore, can be used as
credible evidence in court. Therefore, once evidence meets these three criteria in a criminal investigation, then it can be argued that the requirement has been met.

Overall, the discussion in this section has demonstrated the evidential value of artefacts recovered from XCP and it has shown the artefacts to be authentic, accurate, reliable and complete. It has also shown that the criteria proposed can be used in criminal investigations and that they meet the legal requirements for evidence.

6.4 Conclusion

The purpose of this chapter was to evaluate this research in three areas: adding existing tools to the Cloud, the recovery of artefacts in XCP and the evidential value of recovered artefacts. The general methodology developed for adding existing tools to the Cloud was reviewed in relation to its three key steps: identification of Cloud technology, identification of tools and the building of a testbed. The limitations of this methodology were identified in terms of its applicability to Cloud systems that use propriety OS or filesystems, as these may not be supported by existing tools. Next, the methodology for artefact recovery was reviewed with its three components of the user, the audit log and the VM. The audit log and either the user or the VM are required to recover an artefact and attribute it to a user, and a separate methodology was created for each. The method adopted in order to find a measure for the evidential value of digital evidence was highlighted followed by the proposed criteria. The research was then assessed against each of the four criteria for the evaluation of evidence: authenticity, accuracy, reliability and completeness. This showed that the authenticity of artefacts recovered from XCP can be determined by using the audit log, while any queries over the accuracy of artefacts recovered from XCP can be satisfied by documenting and understanding the effect of deletion on the VM. It was shown that the reliability of artefacts recovered from XCP can be determined by using existing tools to recover and analyse the artefacts. Finally, it has been shown that the completeness of artefacts recovered from XCP can be determined by acquiring both the artefact and artefact-related information from
the audit log. Therefore, this research supports the hypothesis that it is possible to recover artefacts of evidential value from XCP, using existing tools.

The next chapter and final chapter summarises this research and presents the conclusion, highlighting the contributions to knowledge and making recommendations for future work.
7 Conclusion

7.1 Research Summary

This chapter summarises this research before outlining its conclusions and contributions to knowledge, and highlighting possible future work. The focus of the research was Cloud computing, which offers users access to computing resources that can be hosted at the premises of the Cloud Service Provider (CSP) or in remote locations. It offers benefits like cost saving, convenience and scalability but it is not without risk, especially in terms of security, as it can be leveraged for criminal activities, as highlighted by the Cloud Security Alliance (CSA). Together with the rising cost of cybercrime and the increasing adoption of Cloud by organisations, this demonstrates that there is a need for digital investigative techniques and processes that can be used in the Cloud ecosystem. However, the architecture of the Cloud, where computing resources are pooled together, along with its multi-tenancy and the ease with which resources are released and reallocated, all contribute to making digital investigations a challenge. This refers to processes such as evidence identification, preservation, acquisition and examination, particularly as all evidence needs to be collected and processed in a manner which will not affect its admissibility in a court of law. More positively, the resources offered by the Cloud can be leveraged not only for criminal purposes but also for digital forensic purposes, such as evidence acquisition, analysis and storage.

Another way of leveraging Cloud resources for the purposes of digital forensics is by adding forensic tools, either new or existing, to the Cloud. This is also a step towards achieving forensic readiness in this environment. To date, research has focused on developing tools for specific Cloud technologies with little work on using existing tools. This research lacuna formed the basis of this research, which aimed to evaluate the evidential value of artefacts recovered from a private Cloud using existing digital forensic investigation tools, based on the hypothesis that it is possible to recover artefacts of evidential value from the Xen Cloud Platform (XCP) using existing tools.
To achieve this aim and test the hypothesis, a research methodology was developed as shown at Figure 7-1.

![Figure 7-1: Methodology used for this research](image)

This methodology was used to identify the criteria for evaluating digital evidence. Based on the aim, five Research Objectives were identified. These were:

1. To investigate the structure of the Logical Volume Manager (LVM) and how it stores data.
2. To investigate the structure of XCP and how it utilizes LVM to store data.
3. To evaluate the use of existing tools within XCP to recover data from unallocated space.
4. To investigate how recovered data can be associated with a specific Cloud user in XCP.
5. To propose a general methodology for artefact recovery in XCP Cloud.

Based on these objectives, five related experiments were designed and carried out in order to generate the data that was needed to test the hypothesis. The
system that was selected as the basis for these experiments was XCP together with an IaaS service type and a private Cloud deployment model.

To meet the first objective, a study of LVM structure in relation to data storage was undertaken. The various components which make up LVM, physical volume, volume group and logical volume, were discussed together with methods of acquiring the logical volumes, which is where the data that needs to be retrieved is stored. An experiment was conducted to document the LVM structure and this verified the findings of the literature review in terms of the structure of LVM. This structure was found to start with a physical device or partition, which can be initialised as a physical volume. One or more physical volumes can then be combined into a volume group, which is the administrative unit of LVM, and this can then be divided into logical volumes, which are the components where data is stored. In most cases, logical volumes need a filesystem before they can be used.

For the second objective, the focus was on data storage in XCP. Therefore, it was firstly reviewed in terms of its description, its deployment models and how it manages storage using LVM-based and filesystem-based storage. XCP stores a Virtual Disk Image (VDI) of Virtual Machines (VMs) in Storage Repositories (SRs), which are then stored as a dynamic Virtual Hard Disk (VHD). The experiments verified the structure of XCP, but went further than this to examine it in relation to local ext and LVM storage. It was found that the two use different data storage structures. For XCP with local ext, VMs are stored as dynamic VHDs in a logical volume with an ext3 filesystem. XCP with local LVM stores VMs as logical volumes, and uses dynamic VHD. Given this, it was evident that different recovery techniques and tools were required for the two different storage types. For XCP with local ext, ext3 tools were required while for XCP with local LVM either LVM tools or tools with LVM support were required.

In terms of the third objective, experiments were carried out to investigate how XCP manages deleted files. In the context of this discussion, deleted files refers to VMs, as this is the type of data that users are able to create or delete in XCP. The results showed that VM is either managed by the filesystem of the SRs,
which is ext3 for XCP with filesystem-based SR, or by LVM for XCP with LVM-based SR. For both, the experiments showed that deleted data remains on the disk until it is overwritten. For filesystem-based SRs, the existing tools Sleuthkit and extundelete were selected to recover the deleted VMs. For LVM-based SRs, the LVM tools themselves were used to recover data and the `vgcfgrestore` command was used to recover deleted VMs.

The focus of the fourth objective was attribution. XCP manages users with Role Based Access Control (RBAC) and these users are authenticated via the Active Directory (AD). XCP keeps an audit log, which records all user actions. An experiment was conducted to document the records of user activity, which showed that the information in the log can be used to associate data with a specific user.

For complete artefact recovery, all of the information that is associated with an artefact is required, which means that the ownership information needs to be retrieved as well. To this end, a general methodology was proposed for artefact recovery and this met the final objective of the research by identifying three key components: user, audit log and the VM. The audit log plays a key role in associating a user with a VM but it is not without limitations. Principally, it could be deleted. However, in order to guard against this, the audit log could be saved in a remote location, thereby conserving space on the XCP host. Other files were found which could corroborate the information in the audit log; these are XenCenter log, xensource log, xapi records, state.db and lsass-adcache.db, which may also provide useful information in the absence of the audit log.

A key component of this thesis is the argument that the data retrieved in this way from the Cloud has evidential value. Therefore, the artefacts were tested against the criteria that were derived from existing requirements for digital evidence and the criteria for evaluating digital evidence. This research has demonstrated the authenticity of the artefacts that were recovered from XCP using existing tools, along with the origin of that evidence and the processes that produced the evidence. This could all be confirmed by using the audit log, which cannot be easily changed, as only the root or the Pool Admin can directly access it.
Therefore, the artefact that was retrieved was considered authentic. The **accuracy** of the artefacts that were recovered from XCP using existing tools was shown by documenting the effect that deletion has on VMs. Documenting the changes caused by using `xe` commands or XenCenter to delete VMs shows how the artefact was changed and what caused that change. It was determined that these changes are unlikely to have a negative impact on the authenticity of the artefact. The **reliability** of the artefacts that were recovered from XCP was demonstrated using existing tools to analyse recovered artefacts with predictable results. When the artefacts were analysed, the filesystem type and structure corresponded to that of the VM, which showed that the use of existing tools did not change the artefact. Finally, the **completeness** of the artefacts that were recovered from XCP using existing tools was demonstrated by the acquisition of the artefact and artefact-related information from the audit log. The audit log provided corroborative evidence on the artefact, which included the creator, time of creation and deletion, the UUID of both the VM and its VDI. Based on these evaluations, it was determined that the artefacts recovered from XCP using existing tools have evidential value.

This confirms the research hypothesis which states that it is possible to recover artefacts of evidential value from the Xen Cloud Platform, using existing tools. It also confirms that the aim of this research, which was to evaluate the evidential value of artefacts recovered from a private Cloud using existing digital forensic investigation tools, has been met.

### 7.2 Contributions to Knowledge

This research contributes to knowledge in six ways. Firstly, this research expanded on leveraging Cloud resources as a means of achieving forensic readiness in the Cloud by adding forensic capabilities in the form of existing digital forensic tools in XCP. It is argued that adding forensic capabilities alleviates some of the challenges of conducting forensic investigations in the Cloud, such as identification, acquisition and analysis of evidence. In this research, existing forensic tools were used to acquire artefacts.
Secondly, this research has established that existing digital forensic tools in XCP can be used to recover artefacts with evidential value. This resulted in the development of a methodology for adding existing tools to a Cloud technology, which can be used for other Cloud technologies and not just XCP.

Thirdly, a methodology was developed for artefact recovery in XCP, which encompasses both the artefact and its associated user information. This was assessed in a large XCP Cloud set up and it was found to be effective.

Fourthly, a set of general criteria with four requirements for evaluating the evidential value of digital evidence is proposed. This was based on existing requirements for digital evidence that were synthesised to produce a general set of criteria, which can be applied to all types of digital investigation. These requirements are authenticity, accuracy, reliability and completeness. These criteria were used to evaluate the evidential value of artefacts that were recovered from XCP using existing digital forensics tools.

Fifthly, this research investigated and documented the changes that occur when VMs that are saved as VHD files in XCP are deleted using XenCenter or the built in ‘xe’ commands. This approach can be used to prove the authenticity of recovered VMs, which is one of the requirements for evidential value. Also, it can be compared with other Cloud technologies that use VHD format for virtual disks to determine if this change is specific to XCP or if it is common.

During this research, LVM metadata was used to restore deleted VMs, which are stored as logical volumes in XCP with LVM-based storage, thereby demonstrating the value of LVM metadata in digital investigations. LVM keeps copies of old metadata files, which could be used to create a timeline of events to show user activities and to identify previous LVM configurations which may contain information that can be used as evidence in an investigation.

7.3 Future Work

In terms of future work stemming from this research, six possible areas are noted. According to the National Institute of Standards and Technology (NIST) framework, research has shown that Cloud computing has four deployment
models: private, public, community and hybrid Clouds, and three service types: Infrastructure as a Service (IaaS), Platform as a Service (PaaS) and Software as a Service (SaaS). This research focused on adding existing forensic tools to a private Cloud with an IaaS service type and on the recovery of artefacts based on this. However, there may be limitations in terms of how this approach applies to other service types and deployment models. Therefore, further work needs to be undertaken to investigate the use of existing tools with the other deployment models and service types, such as PaaS and SaaS.

Existing tools were used as a means of providing a generic method for adding forensic capabilities to the Cloud in this research. Other researchers have developed forensic tools for IaaS and SaaS, but not PaaS. However, there is a requirement for the development of generic tools for use in the Cloud. Therefore, work could be undertaken to develop generic tools for all service types and deployment models.

This research focused on the recovery of complete and contiguous files. However, it is noted that there are other methods of data recovery, such as data carving, which could be used in the Cloud to recover artefacts. Carving could be used in conjunction with evidence segregation techniques to recover artefacts, without violating the confidentiality and integrity of other Cloud users and their data. In addition, a method/tool for the recovery of complete and non-contiguous files would provide an alternative to the recovery of complete and contiguous files as used in this research.

The recovery tool that was used for XCP with filesystem-based storage required the storage partition/server to be unmounted before use. This is not ideal, as it could potentially make resources unavailable to other users. This provides an opportunity for further investigation into the use of tools that do not need to be unmounted. This will ensure that the Cloud services remain available to other users during the recovery process.

The recovery tool used for LVM-based SRs is limited as it can cause data loss, provide access to data belonging to other users and result in incomplete VM recovery. As future work, there is a requirement for the development of a non-
destructive, non-invasive method or tool that can be used to recover VMs with their data from LVM-based SRs.

Finally, this research focused on recovery in XCP with filesystem-based and LVM-based Storage Repositories (SRs). As shown in Chapter 4, Section 4.3.1, XCP also supports another SR type, Logical Unit Number (LUN) SR. Therefore, it is suggested that future work could be conducted on XCP with LUN SR to investigate its structure in order to determine how artefacts can be recovered. This will aid in conducting investigations in Cloud systems that use LUN-based storage.
REFERENCES


Advance Computing Conference (IACC), 2013, pp. 96–100. doi:10.1109/IAdCC.2013.6514201


Citrix Systems. (n.d.) XenCenter 6.5 Help.


Cranfield University (2016b) *Research ethics and integrity*. Available at: https://cranfield.ac.uk/researchethics/Pages/,DanaInfo=intranet.cranfield.ac.uk,SSL+default.aspx (Accessed: 24 April 2016).


236


pkgs.org (n.d.) sleuthkit-3.2.3-1.el5.i386.rpm CentOS 5 Download. Available at: http://pkgs.org/centos-5/forensics-i386/sleuthkit-3.2.3-1.el5.i386.rpm.html (Accessed: 28 May 2015).


APPENDICES

Appendix A Published Work

A.1 A Testbed for Cloud based Forensic Investigation

7th International Conference on Cybercrime Forensics Education and Training, 10th - 11th July, 2014, Canterbury Christ Church University, Canterbury, UK

A Testbed for Cloud based Forensic Investigation

Zareefa S Mustafa\(^1\), Philip Nobles\(^2\)

Centre for Forensic Computing and Security
Cranfield University
Shrivenham
SN6 8LA
United Kingdom
\(^1\)z.mustafa@cranfield.ac.uk
\(^2\)p.nobles@cranfield.ac.uk

Abstract

Cloud computing is a new technology which gives businesses and individuals on demand, pay as you go access to a shared pool of computing resources via the internet to carry out their transactions using a wide range of devices. It saves cost, space and it changes the traditional look of business environment, but this technology is not without limitations and risks.

Many researchers have reviewed the security and digital forensic investigation challenges of the cloud. In cloud computing, data is stored in remote locations and users have limited control over their data and the underlying physical infrastructure. In terms of digital forensics, this new cloud security perimeter stemming from the trend with which data is now accessed via the internet, housed and consumed on multiple systems and devices in multiple jurisdictions, will pose some serious challenges (legally and technically). This has the potential to complicate an investigation by making it difficult to determine: where the data is, who owns the data, and how to acquire the data.

This paper identifies the requirements for setting up a testbed for digital forensic cloud computing research. The testbed created during this research used Xen Cloud Platform, XCP, which is an open source server virtualization and cloud computing platform and Citrix XenCenter which is a windows graphical user interface management tool for managing XCP hosts. A basic set up was used with two machines. On the first system
XCP 1.6 was installed and local storage configured. The second system had the XenCenter installed on it to provide a graphical management interface for the XCP host.

This paper discusses cloud forensics and focuses on how to set up a private cloud within a lab environment to carry out a forensic investigation. It identifies potential artefacts that can be extracted from a computer that has been used to connect the cloud and the artefacts that can be recovered from the Cloud Service Provider, CSP. It explains different methods of data acquisition and the tools that can be used to analyse the data.

**Keywords:** cloud computing, digital forensics, cloud forensics


A.2 Investigating the Cloud: Amazon EC2 Client

The 5th International Conference on Cybercrime, Security and Digital Forensics, 14th – 15th September, 2016, Cranfield University, Shrivenham, UK.

Investigating the Cloud: Amazon EC2 Client

Zareefa Mustafa, Philip Nobles, Annie Maddison Warren, Sarah Morris

Cranfield University,
Shrivenham,
Swindon,
SN6 8LA,
United Kingdom.

z.mustafa@cranfield.ac.uk, p.nobles@cranfield.ac.uk,
a.maddisonwarren@cranfield.ac.uk, s.l.morris@cranfield.ac.uk

Abstract

‘Cloud forensics’ describes the application of digital investigation processes in the Cloud with the aim of extracting evidence that can be used in a court of law. It differs from traditional digital forensics on many levels but especially in terms of access to evidence. In Cloud computing, data are stored remotely and users have limited control, either over the Cloud infrastructure or where the data are stored. This poses a problem for digital investigation. To access information about a Cloud user, a forensic investigator may require the cooperation of the Cloud Service Provider (CSP). This has potential challenges such as jurisdiction, integrity of information from the CSP and privacy of other users of that CSP. Part of the solution to this challenge is to investigate the user’s device in order to establish a link between that user and the CSP. This may provide sufficient evidence to enable the investigator to request further information on the user from the CSP and provide admissible evidence.

This paper focuses on the potential sources of evidence that are likely to be left behind on a computer by a Cloud user who has accessed the Amazon Elastic Compute Cloud (EC2). It describes how a user can create a Windows instance using an Amazon Web Services (AWS) account and how a connection can be
made to that instance using a Remote Desktop Protocol (RDP). The identified artefacts and where they can be found can assist forensic investigators in narrowing down their search area which, in turn, will reduce the time taken to identify evidence. Based on this finding, potential areas for further research are identified.

Keywords: Cloud forensics, Cloud computing, digital forensics, Amazon EC2
## Appendix B DFIP Models

### Table B-1: DFIP Mapping

<table>
<thead>
<tr>
<th>Pre-process</th>
<th>Acquisition and Preservation</th>
<th>Analysis</th>
<th>Presentation</th>
<th>Post-process</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-process</td>
<td>Preparation</td>
<td>Identification, Preparation, Approach Strategy</td>
<td>Readiness Phase, Deployment Phase</td>
<td></td>
</tr>
<tr>
<td>Acquisition and Preservation</td>
<td>Identification, Preservation</td>
<td>Preservation, Collection</td>
<td>Preservation, Documentation, Collection</td>
<td>Preservation, Collection</td>
</tr>
<tr>
<td>Analysis</td>
<td>Evaluation</td>
<td>Analysis</td>
<td>Examination, Analysis</td>
<td>Examination, Analysis</td>
</tr>
<tr>
<td>Presentation</td>
<td>Admission</td>
<td>Presentation</td>
<td>Presentation, Decision?</td>
<td>Reporting</td>
</tr>
<tr>
<td>Post-process</td>
<td></td>
<td></td>
<td>Reporting</td>
<td>Returning Evidence</td>
</tr>
</tbody>
</table>

Note: * donates processes under digital crime scene investigation
Appendix C LVM Metadata Images

Figure C-1: Hexdump after Partition was Created

Figure C-2: Physical Volume Metadata on Disk
Figure C-3: Volume Group 'xen_cloud' Metadata on Disk
Figure C-4: Hexdump Logical Volume 'media' Metadata on Disk
Figure C-5: Logical Volume ‘backup’ Metadata on Disk
Table C-1: Comparison of Disk Layout after Logical Volumes Modifications

<table>
<thead>
<tr>
<th>Disk after logical volumes extension</th>
<th>Disk after logical volumes reduction</th>
<th>Disk after new logical volume creation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Field</strong></td>
<td><strong>No. of sectors &amp; size</strong></td>
<td><strong>Field</strong></td>
</tr>
<tr>
<td>盤面後的邏輯卷擴展</td>
<td>盤面後的邏輯卷縮減</td>
<td>新邏輯卷的盤面</td>
</tr>
<tr>
<td>Start sectors</td>
<td>0 – 2047: 1MB</td>
<td>Start sectors</td>
</tr>
<tr>
<td>LVM label including physical volume UUID</td>
<td>2048 -2056 = 4.5KB</td>
<td>LVM label including physical volume UUID</td>
</tr>
<tr>
<td>Volume group 'xen_cloud' metadata</td>
<td>2057 – 2058 = 1KB</td>
<td>Volume group 'xen_cloud' metadata</td>
</tr>
<tr>
<td>Logical volume 'media' metadata</td>
<td>2059 – 2061 = 1.5KB</td>
<td>Logical volume 'media' metadata</td>
</tr>
<tr>
<td>Logical volume 'backup' metadata</td>
<td>2062 – 2064 = 1.5KB</td>
<td>Logical volume 'backup' metadata</td>
</tr>
<tr>
<td>Logical volume 'media' extension metadata</td>
<td>2065 – 2067 = 1.5KB</td>
<td>Logical volume 'media' extension metadata</td>
</tr>
<tr>
<td>Logical volume 'backup' extension metadata</td>
<td>2068 – 2071 = 2KB</td>
<td>Logical volume 'backup' extension metadata</td>
</tr>
<tr>
<td>Partition gap</td>
<td>2072 – 4095 = 1MB</td>
<td>Logical volume 'media' reduction metadata</td>
</tr>
<tr>
<td>'Media' with ext3 filesystem</td>
<td>4096 – 83890175 = 40GB</td>
<td>Logical volume 'backup' reduction metadata</td>
</tr>
<tr>
<td>'Backup' with NTFS filesystem</td>
<td>83890176 – 146804735 = 30GB</td>
<td>Logical volume 'misc' metadata</td>
</tr>
<tr>
<td>'Media' with ext3 filesystem</td>
<td>146804736 – 153096191 = 3GB</td>
<td>Partition gap</td>
</tr>
<tr>
<td>'Media' with ext3 filesystem</td>
<td>153096191 – 156241919 = 1.5GB</td>
<td>Partition gap</td>
</tr>
</tbody>
</table>

259
<table>
<thead>
<tr>
<th>Field</th>
<th>No. of sectors &amp; size</th>
<th>Field</th>
<th>No. of sectors &amp; size</th>
<th>Field</th>
<th>No. of sectors &amp; size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unallocated space</td>
<td>156241920 – 156301487 = 29MB</td>
<td>'Backup' with NTFS filesystem</td>
<td>83890176 – 136318975 = 25GB</td>
<td>'Misc' with XFS filesystem</td>
<td>73404416 – 74395647 = 484MB</td>
</tr>
<tr>
<td>Unallocated space</td>
<td>136318976 – 156301487 = 9.5GB</td>
<td>Unallocated space</td>
<td>74395648 – 83890175 = 4.5GB</td>
<td>'Backup' with NTFS filesystem</td>
<td>83890176 – 136318975 = 25GB</td>
</tr>
<tr>
<td>'Misc' with XFS filesystem</td>
<td>136318976 – 156301487 = 9.5GB</td>
<td>'Misc' with XFS filesystem</td>
<td>136318976 – 156301487 = 9.5GB</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Figure C-6: Metadata Offset on Disk

```bash
root@zareefa:/home/zareefa# hexdump -C /dev/sdb |grep xen_cloud
01812000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
01816000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
0181c000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
01822000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
01828000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
01830000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
01844000 7b 65 6e 5f 63 6c 6f 75 64 20 7b 0a 69 64 20 3d 3d xe
```

# Generated by LVM2 version 2.02.98(2) (2012-10-15): Tue Oct 7 14:15:46 2014

customisation = "Text Format Volume Group"
version = 1

description = "Created "after" executing 'lvcreate --name backup --size 30G xen_cloud"

creation host = "zareefa" # Linux zareefa 3.13.0-36-generic #63-Ubuntu SMP Wed Sep 3 21:30:07 UTC 2014 x86_64
creation time = 1412687746 # Tue Oct 7 14:15:46 2014

xen_cloud {
  id = "91VnhY-YlZz-weia-B9yE-086o-tuRB-eHzbB2"
  seqno = 3
  format = "lvm2" # informational
  status = ["RESIZEABLE", "READ", "WRITE"]
  flags = []
  extent size = 8192 # 4 Megabytes
  max lv = 0
  max pv = 0
  metadata copies = 0

  physical volumes {
    pv0 {
      id = "s11DRd-nCLH-KrC4-TTaS-9vPm-J3p3-8HHe1W"
      device = "/dev/sdb1" # Hint only

      status = ["ALLOCATABLE"]
      flags = []
      dev size = 156299440 # 74.5294 Gigabytes
      pe start = 2048
      pe count = 19079 # 74.5273 Gigabytes
    }
  }
}
logical_volumes {

media {
    id = "cCORQC-qiYp-k2og-xRVk-Vveh-i6o3-neWmSD"
    status = ["READ", "WRITE", "VISIBLE"]
    flags = []
    creation_host = "zareefa"
    creation_time = 1412687694 # 2014-10-07 14:14:54 +0100
    segment_count = 1

    segment1 {
        start_extent = 0
        extent_count = 10240 # 40 Gigabytes

        type = "striped"
        stripe_count = 1 # linear

        stripes = [
            "pv0", 0
        ]
    }
}

backup {
    id = "8sZjmH-Nl2R-BFvI-UdBi-tmFx-zX5Q-JAox85"
    status = ["READ", "WRITE", "VISIBLE"]
    flags = []
    creation_host = "zareefa"
    creation_time = 1412687746 # 2014-10-07 14:15:46 +0100
    segment_count = 1

    segment1 {
        start_extent = 0
        extent_count = 7680 # 30 Gigabytes

        type = "striped"
        stripe_count = 1 # linear

        stripes = [
            "pv0", 10240
        ]
    }
}
}

Figure C-7: LVM Metadata File
Table C-2: Metadata Fields Description

<table>
<thead>
<tr>
<th>Metadata field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Physical Volume</strong></td>
<td></td>
</tr>
<tr>
<td>id</td>
<td>The universally unique identifier (UUID) of the physical volume</td>
</tr>
<tr>
<td>device</td>
<td>The drive/partition where the physical volume was created</td>
</tr>
<tr>
<td>status</td>
<td>Properties of the physical volume</td>
</tr>
<tr>
<td>dev_size</td>
<td>Device size in sectors, each sector is 512 bytes</td>
</tr>
<tr>
<td>pe_start</td>
<td>Offset in sectors to the start of the first physical extent (Red Hat, 2007)</td>
</tr>
<tr>
<td>pe_count</td>
<td>Number of physical extents</td>
</tr>
<tr>
<td><strong>Volume Group</strong></td>
<td></td>
</tr>
<tr>
<td>id</td>
<td>UUID of the volume group</td>
</tr>
<tr>
<td>seqno</td>
<td>Version number which is incremented by one when the metadata is updated (Red Hat, 2007)</td>
</tr>
<tr>
<td>format</td>
<td>LVM version used in creating the volume group</td>
</tr>
<tr>
<td>extent_size</td>
<td>Extent size in sectors, each sector is 512 bytes</td>
</tr>
<tr>
<td>status</td>
<td>Properties of the volume group</td>
</tr>
<tr>
<td>max_lv</td>
<td>Maximum number of logical volumes for the volume group, for lvm2 the value 0 means there is no limit (Sistina Software UK, 2014)</td>
</tr>
<tr>
<td>max_pv</td>
<td>Maximum number of physical volume for the volume group for lvm2 the value 0 means there is no limit (Sistina Software UK, 2014)</td>
</tr>
<tr>
<td>metadata copies</td>
<td>Number of metadata copies in the volume group</td>
</tr>
<tr>
<td>creation_time</td>
<td>Time and date the volume group was created</td>
</tr>
<tr>
<td><strong>Logical Volume</strong></td>
<td></td>
</tr>
<tr>
<td>id</td>
<td>UUID of the logical volume</td>
</tr>
<tr>
<td>status</td>
<td>Properties of the logical volume</td>
</tr>
<tr>
<td>creation_host</td>
<td>Identity of the host used to create the logical volume</td>
</tr>
<tr>
<td>Metadata field</td>
<td>Description</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------</td>
</tr>
<tr>
<td>creation_time</td>
<td>Time and date the logical volume was created</td>
</tr>
<tr>
<td>segment_count</td>
<td>Number of segments in the logical volume</td>
</tr>
<tr>
<td>start_extent</td>
<td></td>
</tr>
<tr>
<td>extent_count</td>
<td>Total number of extents in the volume group in sectors, which is the size of the volume</td>
</tr>
<tr>
<td>type</td>
<td>Type of logical volume, linear, striped or mirrored</td>
</tr>
<tr>
<td>stripe_count</td>
<td>Number of stripes</td>
</tr>
<tr>
<td>stripes</td>
<td>Maps the physical volume to the start of the logical extent of the logical volume</td>
</tr>
</tbody>
</table>
Appendix D XCP LVM Images

Figure D-1: GParted View of XCP Disk

Figure D-2: XCP Physical Volume Metadata

Figure D-3: XCP Volume Group Metadata
Figure D-4: XCP Logical Volume Metadata

Figure D-5: XCP LVM Label and Physical Volume Metadata on the Disk
Figure D-6: XCP Volume Group Metadata on Disk
Figure D-7: XCP Logical Volume Metadata on Disk
# Generated by LVM2 version 2.02.84(2)-RHEL5 (2011-08-26): Tue Oct 28 12:33:14 2014

contents = "Text Format Volume Group"
version = 1

description = "Created *after* executing `lvcreate -n b7d1c661-8f03-c06a-4013-b387ae58c78f -L 68116 XSLocalEXT-b7d1c661-8f03-c06a-4013-b387ae58c78f"

creation_host = "XCP-Host"  # Linux XCP-Host 2.6.32.43-0.4.1.xs1.6.10.734.170748xen #1 SMP Thu Nov 22 18:23:25 EST 2012 i686
creation_time = 1414499594  # Tue Oct 28 12:33:14 2014

XSLocalEXT-b7d1c661-8f03-c06a-4013-b387ae58c78f {
    id = "g7trG7-J1xh-bJ6H-6vUJ-yFns-GMsJ-NAJLLr"
    seqno = 2
    status = ["RESIZEABLE", "READ", "WRITE"]
    flags = []
    extent_size = 8192  # 4 Megabytes
    max lv = 0
    max pv = 0
    metadata_copies = 0

    physical_volumes {
        pv0 {
            id = "K2JGwq-yRVg-O4MI-CjE-7pQr-Rc6J-0u2BTk"
            device = "/dev/sdb3"  # Hint only

            status = ["ALLOCATABLE"]
            flags = []
            dev_size = 139522191  # 66.5294 Gigabytes
            pe_start = 20608
            pe_count = 17029  # 66.5195 Gigabytes
        }
    }

    logical_volumes {
        b7d1c661-8f03-c06a-4013-b387ae58c78f {
            id = "URuejA-eh WD-J92p-0xTk-SmNZ-H2gr-fk9ofo"
            status = ["READ", "WRITE", "VISIBLE"]
            flags = []
            segment_count = 1

            segment1 {
                start_extent = 0
                extent_count = 17029  # 66.5195 Gigabytes

                type = "striped"
                stripe_count = 1  # linear

                stripes = [
                    "pv0", 0
                ]
            }
        }
    }
}

Figure D-8: Metadata File Saved in \etc\lvm\backup Directory
Figure D-9: Metadata File Created by lvmdump
Appendix E Deleted Data in XCP with Local LVM

E.1 Introduction
XCP can be deployed with local storage, either ext or LVM, shared NFS or iSCSI storage (Xen.org, 2009a). Storage repositories are used to store VDIs in XCP.

The aim of this experiment is to investigate how XCP manages deleted files in LVM storage.

E.2 Analysis
This section describes the experiment that was set up to investigate how XCP with local LVM storage manages deleted files. In order to do this, a setup was used with two systems. On the first system, XCP 1.6 was installed on a system with 80GB HDD and 4GB RAM with default setting and static network. The second system, which was to be used as a management system, was configured with Windows 7 Professional 64-bit with 250GB HDD and 16GB RAM. XenCenter was installed to provide a graphical management interface for the XCP host and XenConvert was installed to convert Xen Virtual Appliance (XVA) files, the format used to export VMs in XCP to Open Virtualization Format (OVF). This was placed on the same network as the XCP host.

Using the XenCenter templates and Windows 7 ISO, a Windows VM was created with Windows 7 Professional, 24GB HDD and 1GB RAM. A 0.99GB text file, which was created with a Python script, was added to the Documents directory of the VM by connecting a USB drive to the XCP host and attaching it as a disk to the VM. The file was then copied from the USB to the Documents directory and the USB detached. The VM was powered off. The disk image was created and saved as Image 1. Using this image, the VHD file was extracted with FTK and saved as VHD1. Both the image and the VHD file were viewed in WinHex and the sectors that were occupied by the text file were identified and noted. The sectors that were occupied by the text file, which is the VDI of the VM on the image, were also noted.
Next, the 1GB text file was deleted. The image of the disk was created and saved as Image 2, while the VHD file was extracted from this image and saved as VHD2. The image and VHD file were viewed in order to find the text file. This was found in the same sectors and the location was noted. This shows that the deleted text file remained on the disk. In addition, the sectors occupied by the VHD remained the same.

The VM itself was deleted; an image of the disk was created and saved as Image 3. The image was viewed in WinHex and both the VHD and text files were found. This shows that deleted data in LVM remains on the disk until it is overwritten.

Finally, a new Windows VM with the same specification as the deleted VM was created but nothing was saved on it. The image of the disk was created and saved as Image 4. The VHD file was extracted and saved as VHD3. The image was viewed in WinHex and the text file was found in the same location but the deleted VHD file was not found. The text file was found in VHD3. The new VHD file was allocated the same space as the deleted VHD.

E.3 Discussion

As with experiments using XCP with local ext, the text file used in these experiments consisted of unique keywords in Hausa, a language spoken in Nigeria. To find the location of the text file, both the VHD and image were viewed in WinHex and a keyword search was conducted. Table E-1 shows the location of the text file, before and after deletion. The text file remained on disk, in the same location, even after a new VM was created.

Table E-1: Text File Location on Disk

<table>
<thead>
<tr>
<th>File/ Image</th>
<th>Start Sector</th>
<th>End Sector</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Image 1 (with text file)</td>
<td>28032760</td>
<td>30129721</td>
<td>0.99GB</td>
</tr>
<tr>
<td>Image 2 (deleted text file)</td>
<td>28032760</td>
<td>30129721</td>
<td>0.99GB</td>
</tr>
<tr>
<td>Image 3 (deleted VM)</td>
<td>28032760</td>
<td>30129721</td>
<td>0.99GB</td>
</tr>
<tr>
<td>Image 4 (new VM)</td>
<td>28032760</td>
<td>30129721</td>
<td>0.99GB</td>
</tr>
<tr>
<td>VHD 1 (with text file)</td>
<td>13647880</td>
<td>15740761</td>
<td>0.99GB</td>
</tr>
</tbody>
</table>
For the VHD file, the footer signature was used to identify its location. This is shown at Table E-2. Like the text file, the VHD file remained on disk after deletion but it was overwritten when a new VM was created. The new VM was allocated the same space as the deleted VM.

Table E-2: VHD File Location

<table>
<thead>
<tr>
<th>Image</th>
<th>Start Sector</th>
<th>End Sector</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Image 1</td>
<td>16808064</td>
<td>67254399</td>
<td>24GB</td>
</tr>
<tr>
<td>Image 2</td>
<td>16808064</td>
<td>67254399</td>
<td>24GB</td>
</tr>
<tr>
<td>Image 3</td>
<td>16808064</td>
<td>67254399</td>
<td>24GB</td>
</tr>
</tbody>
</table>

After a new VM was created, the text file remained on disk, even though the new VM was allocated the same space as the deleted VM. However, the text file was not found in the VHD of the new VM. The reason for this is VDIs in LVM-based storage are stored as logical volumes and use thin provisioning for growth, VDI snapshot and clones (Xen.org, 2009b). The logical volume is assigned the VDI size specified during the VM creation but not all the space is used. Only the minimum space required for the VM was allocated, with the VHD header at the beginning of the 24GB space and the footer at the end. The space in between was left to be used for snapshots and clones. Any deleted data in the space remains on the disk but marked for deletion. However, as more data is added to the VDI, free space is allocated and any data in the space is overwritten.

For the purposes of these experiments, nothing was saved in the new VM. When the VM was created, the minimum required data was allocated. This included the VHD header and footer and Windows 7 associated data. The rest of the 24GB remained unchanged, which was why the deleted text file was found but not the
VHD file of the deleted VM. As stated earlier, if more data is added to the disk or if snapshots and clones are created, the deleted text file will be overwritten.

When a snapshot was taken, two other logical volumes were created, one 6.36GB and the second 8MB.

```
[root@xcp-lvm-sr-del-vm ~]# lvscan
ACTIVE '/dev/VG_XenStorage-94e00181-00dd-266e-a6d4-c64f6e73f966/MGT' [4.00 MB] inherit
ACTIVE '/dev/VG_XenStorage-94e00181-00dd-266e-a6d4-c64f6e73f966/VHD-f5cac42a-e0ab-4789-a7af-37ceafc41585' [6.36 GB] inherit
ACTIVE '/dev/VG_XenStorage-94e00181-00dd-266e-a6d4-c64f6e73f966/VHD-1b526e36-2a06-458a-b536-59cb8077e830' [24.05 GB] inherit
inactive '/dev/VG_XenStorage-94e00181-00dd-266e-a6d4-c64f6e73f966/VHD-f5e009b7-3d14-4e3e-828c-8cd064120b8d' [8.00 MB] inherit

After snapshot was deleted----
[root@xcp-lvm-sr-del-vm ~]# lvscan
ACTIVE '/dev/VG_XenStorage-94e00181-00dd-266e-a6d4-c64f6e73f966/MGT' [4.00 MB] inherit
ACTIVE '/dev/VG_XenStorage-94e00181-00dd-266e-a6d4-c64f6e73f966/VHD-1b526e36-2a06-458a-b536-59cb8077e830' [24.05 GB] inherit
[root@xcp-lvm-sr-del-vm ~]#
```

**E.4 Conclusion**
The results show that both VMs and the files within them remain on disk after deletion; therefore, there is a chance for recovery before they are overwritten.

E.5 References

Appendix F Deletion method effects on VHD files in XCP

F.1 Introduction
The aim of these experiments was to investigate how different deletion methods affect VHD files in XCP. Documenting any changes that occur will aid investigators in their understanding of the effect that different deletion methods have on VHD files and ensure that they factor these in when they are conducting an investigation. The two tools used in this experiment were extundelete and Sleuthkit. FTK Imager and WinHex were used to extract and compare files respectively.

F.2 Analysis
This section describes the experiments that were set up to investigate the effect that different deletion methods have on VHD files in XCP. For these experiments, two VM systems were used. One was configured with 60GB HDD, 4GB RAM and XCP was installed with DHCP network settings on the server. A 20GB HDD was added to be used as the recovery partition. This was configured with ext3 filesystem. A subdirectory was created in /mnt, recovery_partition and the 20GB HDD was mounted on it. Extundelete and Sleuthkit were installed.

The second system was configured with 250GB HDD, 16GB RAM. Windows 7 Professional 64-bit and XenCenter were installed. An SR was created for ISO and Windows 7 Professional 32 bit ISO was copied to it. A VM with Windows 7 32 bit professional, 1GB RAM and 24GB HDD was created. The VM was powered off and the VHD file was extracted using FTK Imager and saved. The VM was then deleted via the XenCenter and the VHD file was recovered with extundelete using its inode number. The recovered file was extracted with FTK Imager and saved.

Another VM was created with the same specification and the VHD file was extracted using FTK Imager. The VM was deleted using xe vm-destroy and
vdi-destroy in the CLI of the XCP host. Extundelete was used to recover it by its inode number. The recovered file was extracted and saved.

Lastly, a new VM with the same specification as the previous VMs was created. The VHD file was extracted with FTK Imager and the VM deleted using `rm` Linux command in the CLI of the XCP host. The VHD file was recovered with extundelete using its inode number. The recovered file was extracted and saved.

Each set of VHD files, live and deleted/recovered were opened in WinHex. Under the View tab, Synchronise & Compare was used to compare the two files.

In the first set of VHD files, the differences were in the header and footer of the file. The values of the checksum field and the first byte of the reserved field changed. The checksum value `FF FF F0 E7` changed to `FF FF F0 E6` and the first value of the reserved field changed from `00` to `01`. These changes are shown at Figure F-1 and Figure F-2.

![Figure F-1: Comparison of VHD Header – VHD1](image-url)
In the second set of VHD files, the differences were also in the checksum and reserved fields of the header and footer. The checksum value \texttt{FF FF EF 47} changed to \texttt{FF FF EF 46} and the first value of the reserved field changed from \texttt{00} to \texttt{01}. These are shown at Figure F-3 and Figure F-4.
In the third set of VHD files, there was no difference. The MD5 hashes of the file generated before deletion and after recovery matched. These identical files are shown at Figure F-5 and Figure F-6.
Figure F-5: Comparison of the Header – VHD3

Figure F-6: Comparison of the Footer – VHD3

F.3 Discussion
When the VHD files were deleted via the XenCenter and via the CLI using `xe` command, two fields of the VHD header and footer changed. The Checksum decreased by one and the first byte of the Reserved State increased by one. The reason why the reserved field changed is not clear, but it is logical to conclude that this is what causes the checksum to change. There is little documentation on the reserved field, while the VHD specification by Microsoft only mentions that it is 427 bytes in size and that it is all zeros (Microsoft, 2006). On the other hand, the file deleted using Linux `rm` command did not change the file. The reason for the difference between the different deletion methods is not clear. Further research experiments need to be conducted to determine the reason.

**F.4 Conclusion**

The results show how different deletion methods affect the VHD file. Using either the XenCenter or the `xe` commands to delete the VM results in a change in values of the checksum and reserved fields of the VHD file, while a direct deletion using Linux `rm` command does not change the file after deletion.

**F.5 References**

Appendix G Data recovery: XCP with other SR

G.1 Introduction

XCP can be deployed with local storage - ext or LVM, shared NFS or iSCSI (Xen.org, 2009a). Storage Repositories (SRs) are used to store VDIs in XCP. Both NFS and iSCSI storage can be shared in a pool or dedicated to a single server. The aim of these experiments is to investigate whether deleted data in other storage repositories can be recovered.

G.2 Analysis

This section describes the experiments that were set up to investigate the use of forensic tools within XCP to recover VMs in the various SRs supported by XCP.

G.2.1 XCP with local LVM storage

Two systems were used for this experiment, both using VMs. The first system was configured with 60GB HDD, 4GB RAM and XCP was installed with static network settings. A 50GB HDD was added and configured as a local LVM storage repository with the following command:

```
xe sr-create host-uuid=uuid content-type=user name-label="name" shared=false device-config:device=/dev/sdX type=lvm
```

The second system was configured with 250GB HDD and 16GB RAM, with Windows 7 Professional 64-bit and XenCenter installed on it. After the SR was created, it was made the default SR in XenCenter. When the SR was created, a UUID was assigned to it, as shown at Figure G-1.

![Figure G-1: Creating local LVM SR](image)

A local storage repository was created for ISO and Windows 7 Professional 32 bit ISO was copied to it. A VM with Windows 7 32 bit professional, 1GB RAM and...
24GB HDD was created on the host. The LVM storage was viewed and it showed the VM as a logical volume with prefix VHD, as shown at Figure G-2. The `lvscan` command was used to show all the logical volumes on the system, including the VM with 24GB, as shown at Figure G-2.

```
[root@xcp-local-lum ~]# ls /dev/VG_XenStorage-0e89654d-099e-0051-3e07-f13389ce4526/
   MGT  VHD-acaa23f3-f948-46aa-9563-42337a165988
[root@xcp-local-lum ~]# lvscan
   ACTIVE '/dev/VG_XenStorage-0e89654d-099e-0051-3e07-f13389ce4526/MGT '
   [4.00 MB] inherit
   ACTIVE '/dev/VG_XenStorage-0e89654d-099e-0051-3e07-f13389ce4526/VHD-
   acaa23f3-f948-46aa-9563-42337a165988' [24.05 GB] inherit
   ACTIVE '/dev/XSLocalEXT-c5497e22-4293-b4a8-5827-303b976c7e8d/c5497e
   22-4293-b4a8-5827-303b976c7e8d' [51.99 GB] inherit
```

**Figure G-2**: View of Logical Volumes in the LVM SR showing the VM as a Logical Volume

The VM was deleted from XenCenter and the LVM was viewed, using `ls` and `lvscan`. This revealed that the VM was not listed, as shown at Figure G-3

```
[root@xcp-local-lum ~]# ls /dev/VG_XenStorage-0e89654d-099e-0051-3e07-f13389ce4526/
   MGT
[root@xcp-local-lum ~]# lvscan
   ACTIVE '/dev/VG_XenStorage-0e89654d-099e-0051-3e07-f13389ce4526/MGT '
   [4.00 MB] inherit
   ACTIVE '/dev/XSLocalEXT-c5497e22-4293-b4a8-5827-303b976c7e8d/c5497e
   22-4293-b4a8-5827-303b976c7e8d' [51.99 GB] inherit
```

**Figure G-3**: View of Logical Volumes after VM was Deleted

`vgcfgrestore` was used to restore the volume group using the metadata file created before the VM was deleted, as shown at Figure G-4.
lvscan was used to view all the logical volumes and this revealed that the restored VM was listed. This shows that a deleted VM can be restored if the metadata file created before executing the command to delete the VM is still present in the /etc/lvm/archive directory. The restored VM was listed as being inactive, but this can be changed to active by using a simple command, as shown at Figure G-5. This also confirms that VMs are saved as logical volumes in XCP with local LVM storage.

Restored VMs can be copied to external storage using `dd` or its variants. This was undertaken in this set of experiments and the execution of the command was timed. The results showed that it took less than a second to restore the VM and 5m40s for the restored VM to be copied to a recovery partition on the server.

A second set of experiments was conducted to time the recovery of VMs ranging in size from 24GB to 45GB, exactly as it was done for the set of experiments reported in Chapter 5, Section 5.3.1. It was found that the time it takes to
restore/recover the VM remained consistent and rapid, less than a second, irrespective of its size.

**G.2.2 XCP with iSCSI storage**

Three systems were used for this experiment on VMs. The first system was configured with 60GB HDD, 4GB RAM and XCP was installed with static network settings. A 40GB HDD was added and configured with ext3 filesystem. A subdirectory was created in /mnt, recovery_partition and the 40GB HDD was mounted. This was used as a recovery partition. A local storage for ISO was created and a Windows 7 Professional 32-bit was copied to it. Extundetele and TSK were installed.

The second system was an iSCSI server, which was configured with 60GB HDD, 2GB RAM and Windows 7 64bit Professional installed with default settings. KernSafe iStorage Server 4.35 was installed and an iSCSI target was created with 30GB.

The third system was configured with 250GB HDD, 16GB RAM and Windows 7 Professional 64-bit and XenCenter were installed.

In XenCenter, iSCSI storage was added using the storage creation wizard. The default name was used and the IP address of the iSCSI server was used as the target host. This created the SR, which became the default storage. Figure G-6 shows the iSCSI SR.

![Figure G-6: View of iSCSI SR with some of its Parameters](image)
LVM archiving was enabled by editing the lvm.conf file in the /etc/lvm directory of the host and a VM with Windows 7 32 bit professional, 1GB RAM and 24GB HDD was created. `vgscan` and `lvscan` were used to view the SR and the VM was listed as a logical volume, as shown at Figure G-7.

```bash
[root@xcp-iscsi ~]# vgscan
Reading all physical volumes. This may take a while...
Found volume group "VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f" using metadata type lvm2
Found volume group "XLocalEXT-8f818266-da0e-5bb8-24c8-5ef3f3d3c9b6" using metadata type lvm2
[root@xcp-iscsi ~]# lvscan
ACTIVE /dev/VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f
  [4.00 MB] inherit
ACTIVE /dev/VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f/VHD-7a10f90e-9194-4344-a2a5-aaf47b8f40b0 [24.05 GB] inherit
ACTIVE /dev/XLocalEXT-8f818266-da0e-5bb8-24c8-5ef3f3d3c9b6/0f3f021b46-da0e-5bb8-24c8-5ef3f3d3c9b6 [51.99 GB] inherit
```

**Figure G-7:** View of Logical Volumes in the iSCSI SR showing the VM as a Logical Volume

The VM was deleted from XenCenter and `lvscan` was used to view the logical volumes. The VM was not listed, as shown at Figure G-8.

```bash
[root@xcp-iscsi ~]# lvscan
ACTIVE /dev/VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f
  [4.00 MB] inherit
ACTIVE /dev/XLocalEXT-8f818266-da0e-5bb8-24c8-5ef3f3d3c9b6/8f81b246-da0e-5bb8-24c8-5ef3f3d3c9b6 [51.99 GB] inherit
```

**Figure G-8:** View of Logical Volumes after VM was Deleted

`vgcfgrestore` was used to restore the deleted VM in the volume group, as shown at Figure G-9.

```bash
[root@xcp-iscsi ~]# vgcfgrestore VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f -f /etc/lun/archive/VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f_000000-1003372054.vg
Restored volume group VG_XenStorage-e0561039-291a-dd9d-6443-94e8d815c64f
```

**Figure G-9:** Restoring VM using the Metadata File in the Archive Directory
After restoring the volume group, `lvscan` was used to view all the logical volumes on the system and it was identified that the restored VM was listed, as shown at Figure G-10. This further confirms that a deleted VM can be restored as long as archiving is enabled.

Figure G-10: View of Logical Volumes after VM was Restored

In this set of experiments, restoring the deleted VM took less than a second while copying it to a recovery partition on the host took 21m22.018s.

In addition, experiments were conducted to determine if the recovery time would remain the same as that of XCP with local LVM. VMs of sizes ranging from 24GB to 45GB were created and for each size the experiment was conducted five times. The results remained the same, for each, it took less than a second to restore/recover the VM, irrespective of size.

### G.2.3 XCP with NFS storage

This experiment was set up to investigate whether deleted VMs can be recovered in XCP with NFS storage. It consisted of two systems and VMs were used. The first system was configured with 60GB HDD, 4GB RAM and XCP was installed with static network settings and internet access. Two 40GB HDD were added and configured with ext3 filesystem. A subdirectory was created in `/mnt`, recovery_partition and one of the 40GB HDD was mounted. This was to be used
as a recovery partition. A local storage for ISO was created and a Windows 7 Professional 32-bit was copied to it. Extundetele and TSK were installed.

The third system was configured with 250GB HDD and 16GB RAM, and Windows 7 Professional 64-bit and XenCenter were installed on it.

For the NFS storage, mount point /vm_store was created in the root directory for the second 40GB HDD and mounted. The /etc/exports file was edited by adding

\[ /vm\_store \*(rw,no\_root\_squash,\textit{sync}) \] (Xen.org, 2009a). The portmap and NFS daemons were started in the CLI using the following commands:

```
service portmap start
service nfs start
```

In XenCenter, New Storage from the menu was selected. This opened a wizard and ‘NFS storage’ was selected, the default name was used and the IP address of the XCP server and the path of the NFS were used for the location in the format server:/paths. This created the NFS storage and it became the default storage. The SR is shown at Figure G-11.

```
[root@xcp-nfs ~]# xe sr-list
tab (RO) : uuid (RO) : 6d561a2e-bbfe-5df6-31f3-0e3a46795fbc
name-label (RO) : NFS virtual disk storage
name-description (RO) : NFS SR [192.168.40.129:/vm\_store]
host (RO) : xcp-nfs
content-type (RO) : nfs
```

Figure G-11: View of NFS SR with some of its Parameters

A VM with Windows 7 32 bit professional, 1GB RAM and 24GB HDD was created. The SR was viewed with the `ls` command and the VM was listed, this is shown at Figure G-12.

```
[root@xcp-nfs ~]# ls /vm\_store/6d561a2e-bbfe-5df6-31f3-0e3a46795fbc/
bdce41fa-4fa4-f63a-060e56805ae60604.0hd
```
Next, `fls` was used to view the SR in order to note the inode number of the VHD file, as shown at Figure G-13.

```
[root@xcp-nfs ~]# fls /dev/sdb1
dr-d 1261569: 6d561a2e-bbfe-5df6-31f3-0e3a46795fbc
Dr-d 6553601: $OrphanFiles
```

Figure G-13: List of Files with their Inode Numbers

The VM was deleted in XenCenter and `fls` was used to view the SR. This listed the VHD file as deleted, as shown at Figure G-14.

```
[root@xcp-nfs ~]# ls /vm store/6d561a2e-bbfe-5df6-31f3-0e3a46795fbc/
[root@xcp-nfs ~]# fls /dev/sdb1 1261569
err * 1261569: bdc4ab143-0fda-4ce4-810-f633c05ae68c.vhd
```

Figure G-14: Deleted VM

The NFS storage was unmounted and the directory changed to `/recovery_partition`. Then `extundelete` was used to recover the file using the inode number, as shown at Figure G-15.

```
[root@xcp-nfs recovery_partition]# /usr/local/bin/extundelete /dev/sdb1 --restore_inode 1261569
Loading filesystem metadata ... 400 groups loaded.
Loading journal descriptors ... 27432 descriptors loaded.
```

Figure G-15: VM Recovery using extundelete
The RECOVERED_FILES subdirectory directory was viewed and the recovered file was listed, as shown at Figure G-16. This shows that deleted VM in an NFS storage can be recovered.

```
[root@xcp-afs recovery_partition]$ ls RECOVERED_FILES/
file.1251570
```

**Figure G-16: Recovered VM by Inode Number**

In this set of experiments, the recovery was also timed. The result showed that it took 4m47s for the VM to be recovered.

In addition to this, experiments were conducted to time the recovery of VMs of various sizes (24GB – 45GB) as it was done for XCP with local ext shown at Chapter 5, Section 5.3.1. The average recovery time recorded was 4m20s, irrespective of size.

### G.3 Discussion

By default, archiving old metadata files is disabled in XCP (Xen.org, 2009b). This can be enabled in the lvm.conf file located in `/etc/lvm` directory. Once it is enabled, deleted logical volumes can be restored using the metadata files in the `/etc/lvm/archive` directory, as shown at Figure G-17.

```
# Configuration of metadata backups and archiving. In LVM2 when we # talk about a 'backup' we mean making a copy of the metadata for the # <current> system. The 'archive' contains old metadata configurations. # Backups are stored in a human readable text format.
backup {
    # Should we maintain a backup of the current metadata configuration? # Use 1 for Yes; 0 for No.
    # Think very hard before turning this off!
    backup = 1

    # Where shall we keep it ?
    # Remember to back up this directory regularly!
    backup_dir = "/etc/lvm/backup"

    # Should we maintain an archive of old metadata configurations.
    # Use 1 for Yes; 0 for No.
    # On by default. Think very hard before turning this off.
    archive = 0

    # Where should archived files go ?
    # Remember to back up this directory regularly!
    archive_dir = "/etc/lvm/archive"
```

**Figure G-17: XCP LVM Configuration File showing Disabled Archiving**
Before the VM/logical volume can be restored, the metadata file created before the deletion needs to be identified. There can be many such files in the archive directory and if there is more than one volume group, all the old metadata files of all the volume groups in the LVM will be stored in the archive directory. The metadata files of different volume groups can be differentiated by their names. Each file is saved with the name of its volume group and in each file and the command that caused each file to be created is recorded. Once the file is identified, it can be used to restore the VM/logical volume, as shown at Figure G-18.

![Figure G-18: vgcfgrestore Help Page](image)

The restored VM/logical can be exported using `vgexport`, `dd` or its variants and then analysed, as shown at Figure G-19.

![Figure G-19: Exporting Restored VM to External Storage with dd](image)
Unlike ext local storage, local LVM storage saves the VMs as logical volumes with the size specified in their creation (Xen.org, 2009b). However, one thing to note is that when `ls` was used to view the content of the LVM SR, only VMs that are powered on are listed. VMs that are powered off or suspended are not listed. On the other hand, the `lvscan` command lists all the VMs, even if they are powered off or suspended, but they are listed as inactive.

NFS storage can be shared pool wide. In this experiment, it was used as a dedicated storage to a single server. Ext3 filesystem was used for the NFS storage, which makes deleted data recovery with extundelete possible as long as it is has not been overwritten.

To unmount the NFS storage, it should first be detached in XenCenter, NFS daemons should be stopped and then the device should be unmounted. After recovering the data, the NFS storage can to be mounted by mounting the device on the mount point, restarting NFS daemons and reattaching the storage in XenCenter. Detaching and unmounting the NFS storage makes it unavailable, which is not ideal, especially if it is shared. The recovered VM can be analysed using a forensic tool.

For the various SR types, the recovery/restoration times were recorded. For LVM-based SRs, it takes less than a second to restore the VM, while copying it to a recovery partition varies between the local LVM and iSCSI. The local LVM took 5.40 minutes to copy, while the iSCSI took 21.22 minutes. This may be due to the iSCSI SR being connected over a network and the network speed affecting the transfer time, unlike the local LVM SR, which is on the XCP host. For the NFS SR, the average recovery time was 4m20s minutes. This may also be due to the NFS SR being on the XCP host.

**G.4 Conclusion**

The results show that it is possible to recover deleted VM in XCP which is using local LVM storage, iSCSI storage and NFS storage. For local LVM and iSCSI storage, this can only be undertaken if archiving is enabled as it is disabled in XCP by default. Once a VM is restored, it can be exported and analysed. Also
the recovery times depends on the storage type and how it is connected to the XCP host.

G.5 References

Appendix H Attribution: Other XCP SR with AD

H.1 Introduction

Storage Repositories (SRs) are used to store VDIs in XCP. Both NFS and iSCSI storage can be shared in a pool or dedicated to a single server. The aim of these experiments is to investigate whether deleted data in the different storage repositories supported by XCP can be associated with users. XCP supports different types of SRs including local ext, local LVM, NFS and iSCSI.

H.2 Analysis

This section describes the experiments set up to investigate how deleted data can be associated with users in the various SRs supported by XCP.

H.2.1 Equipment/ Tools:

XCP Server: VMware Workstation 10, 60GB HDD, 4GB RAM, XCP 1.6 ISO

Windows Server: 120GB HDD, 4GB RAM, Windows Server 2012 ISO

iSCSI server: VMWare Workstation 10, 60GB HDD, 2GB RAM, Windows 7 64bit Professional ISO, KernSafe iStorage Server 4.35

60GB HDD, 1GB RAM, XenCenter, Windows 7 32 Professional ISO

Analysis Machine: Windows 7 Professional 64-bit with 250GB HDD, 16GB RAM, XenCenter 6.2

H.2.2 XCP with local LVM storage

XCP was installed with static network settings on the server. A 40GB HDD was added and configured as a local LVM storage repository. This was made the default SR in XenCenter. A local storage repository was created for ISO and Windows 7 Professional 32 bit ISO was copied to it. The lvm.conf file was edited to enable archiving.

A user with VM Admin role created a VM with Windows 7 32 bit professional, 2GB RAM and 24GB HDD was created and installed Xen Server tools. The VM disk
was viewed using `xe vm-disk-list` and `ls` commands, as shown at Figure H-1.

```
[root@xcp-uuid ~]# xe vm-disk-list
Disk 0 UUID:
  uid (RU): 3822f9b9-d9ef-5ef6-f5d6-ac3c6959f3dd
  vm-name-label (RU): Win7-LUM
  userdevice (RU): 0

Disk 0 UUID:
  uid (RU): e806f34b-4b31-4d3a-916d-2ab9dfc1f36d
  name-label (RU): Win7-LUM 0
  sr-name-label (RU): Local LVM Storage
  virtual-size (RU): 25769003776
```

Figure H-1: View of VM in LVM SR

The VM was deleted in XenCenter by the user and the audit log generated by the admin. The results from the audit log show that deleted VM can be associated with a user in XCP, which uses local LVM SR, as shown at Figure H-2 to Figure H-5.

```
Dec 2 15:41:04 xcp-uuid xapi:
[20151202T15:41:04.367Z] [audit|xcp-uuid|345 INET 0.0.0.0:80 [VM.set_other_config D:a14ad9138d47] [audit] ("trackid=8f46135f2942c3a99f12585e2c7adab2ab5" '9-1-5-21-1075801-1900898413-278297851-1123' 'XCPCLOUD\user2' 'ALLOWED' 'OK' 'API' 'VM.set_other_config' ("self", -gui Win7-LUM" "b0311a19-e30b-16b0-376e-45cb2f7f204" -OpaqueRef:0bc7cbf97-7e4e-c596-d555e08982e"))]
```

Figure H-2: Part of VM Creation showing VM Name, VM UUID, User Name and ID
H.2.3 XCP with iSCSI storage

For the iSCSI server, Windows 7 was installed with default settings. iStorage server was installed and an iSCSI target was created with 40GB. In XenCenter, an iSCSI storage was added using the storage creation wizard. The default name was used and the IP address of the iSCSI server was used as target host. This became the default storage.
A user with VM Admin role created a VM with Windows 7 32 bit professional, 2GB RAM and 24GB HDD was created and installed Xen Server tools. The VM disk was viewed using `xe vm-disk-list` and `ls` commands, as shown at Figure H-6.

```
[root@xcp-uuid ~]# xe vm-disk-list
Disk 0 UUID:
  uuid (RU):  bcf2d52b-d9fa-5ac1-c16e-4e60e5e52138
  vm-name-label (RU): Win7-iSCSI
  userdevice (RW):  0

Disk 0 UUID:
  uuid (RU):  593745e0-9017-4600-9254-998e01405f2
  name-label (RW): Win7-iSCSI 0
  xsc-name-label (RU): iSCSI virtual disk storage
  virtual-size (RU):  25769803776
```

Figure H-6: View of VM in iSCSI SR

The VM was deleted in XenCenter by the user and the audit log was generated. The results from the audit log suggest that a deleted VM can be associated with a user in XCP, which uses iSCSI SR as shown at Figure H-7 to Figure H-10.

```
Dec 1 17:45:18 xcp-uuid xapi:
[20151201T17:45:18.1672|audit|xcp-uuid|345 INET 0.0.0.0:80
|VM.set_other_config D:f036e28f54c|\audit|$('trackid=8f46135f2942ec899e2b5e2c7edab2b5' 's-1-5-21-1075501-1300898413-278297851-1122' 'XCPLOUD\user2' 'ALLOWED' 'CK' 'API' 'VM.set_other_config' ('$self' '_gui_Win7-iSCSI'
'733bb486-4092-5a45-ade6-69cfeac4997' 'OpaqueRef:04b0d624-09bd-1d10-ffec1-6289f4e7c4f')))}
```

Figure H-7: Part of VM Creation showing VM Name, VM UUID, User Name and ID
H.2.4 XCP with NFS storage

For the NFS storage, a 40GB disk was added to the XCP server and this was configured with ext3. A mount point, /vm_store was created in the root directory and the 40GB HDD was mounted. The /etc/exports file was edited by adding 

```
[20151201T17:45:19.2692|audit|xcp-uuid|14227 UNIX
/var/xapi/xapi|VBD.create R:34574d950b9a|audit] {'trackid= 56856dc6d3fbc0c6af6a6e2e4c21e' 'LOCAL SUPERUSER'
'OpaqueRef:c46ff625-c77d-6f27-7aa2-d2b971dc2516' 'ALLOWED'
'OK' 'API' 'VBD.create' (''VM'' _gui_Win7-iscsi' '733bb486-
4092-5e45-aede-69efc6ac4597' 'OpaqueRef:04b0d824-08bd-1d10-
ffcf-62a89f4e7c4f') ('VDI'' '593745e0-9017-4600-9254-
998e717f405f2' 'OpaqueRef:1f8f47c5-4e62-3d06-44dd-
b2eb56e03ccf'))
```

Figure H-8: Part of VM Creation showing VM and VDI both with UUID

```
Dec 1 19:13:25 xcp-uuid xapi:
[20151201T19:13:25.0762|audit|xcp-uuid|345 INET 0.0.0.0:80
|VM.destroy R:aa2f53cc55c|audit] {'trackid= 8f46135f2942f899e2b5e2c7adab2b5' 'S-1-5-21-1075801-
1900898413-278298751-1123' 'XCP\user2' 'ALLOWED' 'OK'
'API' 'VM.destroy' ('self' 'Win7-iscsi' '733bb486-4092-5e45-
aede-69efc6ac4597' 'OpaqueRef:04b0d824-08bd-1d10-ffcf-62a89f4e7c4f')
```

Figure H-9: Action to Delete the VM showing the VM UUID, User Name and ID

```
Dec 1 19:13:26 xcp-uuid xapi:
[20151201T19:13:26.1122|audit|xcp-uuid|345 INET 0.0.0.0:80
|VDI.destroy R:f4c5c530c66|audit] {'trackid= 8f46135f2942f899e2b5e2c7adab2b5' 'S-1-5-21-1075801-
1900898413-278298751-1123' 'XCP\user2' 'ALLOWED' 'OK'
'API' 'VDI.destroy' ('self' 'Win7-iscsi' '593745e0-9017-
4600-9254-998e71f405f2' 'OpaqueRef:1f8f47c5-4e62-3d06-44dd-
b2eb56e03ccf')
```

Figure H-10: Action to Delete the VDI showing the VDI UUID, User Name and ID
service nfs start. In XenCenter, ‘New Storage’ from the menu was selected. This opened up a wizard where ‘NFS storage’ was selected. The default name was used, while the IP address of the XCP server and the path of the NFS were used for the location in the format server:/paths. This created the NFS storage, which was then made the default storage.

A user with VM Admin role created a VM with Windows 7 32 bit professional, 2GB RAM and 24GB HDD was created and installed Xen Server tools. The VM disk was viewed using ls commands, as shown at Figure H-11.

```
[root@xcp-uuid ~]# ls /vm_store/

[root@xcp-uuid ~]# ls /vm_store/7c02e537-de50-82e2-4e8e-d4d626cf08/49fe9482-817e-4077-9693-25c5982f1a5e.vhd
[root@xcp-uuid ~]# ls /dev/sd11

```

Figure H-11: View of VM in NFS SR

The VM was deleted in XenCenter by the user. The results from the audit log show that it is possible to associate the deleted VM with a user in XCP, which uses NFS SR, as shown at Figure H-12 to Figure H-15.

```
Dec 1 19:19:49 xcp-uuid xapi:
[20151201T19:19:49.632297|audit|xcp-uuid|345|INET 0.0.0.0:80]

```

Figure H-12: Part of VM Creation showing VM name, VM UUID, User Name and ID
H.3 Discussion

The results demonstrate that the audit log plays a key role in associating deleted VMs with specific users in XCP and that this is not dependent on the deployment option. To view the audit log, an external storage device was connected to the server and mounted. The audit log was generated using `audit-log-get` command and saved in the external storage. In the command used to generate
the audit log, the option since was used in order to obtain the audit logs from the date specified, as shown at Figure H-16. This option helps in reducing the volume of logs to analyse. Therefore, the audit log plays a vital in an investigation.

```
[root@xcp-uuid ~]# xe audit-log-get filename=/mnt/drive/xcp_other_sr_uuid.txt since="2015-12-01" audit-log-get (since "2015-12-01") into file /mnt/drive/xcp_other_sr_uuid.txt succeeded
```

Figure H-16: Generating Audit Log

**H.4 Conclusion**

The results show that it is possible to associate deleted VMs with users in the three deployment methods of XCP.

**H.5 References**

Appendix I Methodology Images

I.1 User related information

Figure I-1: User ‘Fatima’ with No Role

Figure I-2: User ‘Fatima’ with VM Admin Role

Figure I-3: User ‘Fatima’ with Role Changed from VM Admin to Read Only Role

Figure I-4: User 'Fatima' on Different XCP Host with same Subject ID but Different UUID

302
1.2 Log configurations

```
[root@x列入 ]# cat /etc/logrotate.conf

# see "man logrotate" for details

# CA-53135: rotate log files daily
CA-53135: compress old logfiles.
compress

# NOTE: removal of excess logs is done by script
# rotate 999
rotate 999

# rotate log files over 5MB by default
size 5M

# create new (empty) log files after rotating old ones
create

# uncomment this if you want your log files compressed
#compress

# RPM packages drop log rotation information into this directory
include /etc/logrotate.d

# no packages own utmp -- we'll rotate them here
/var/log/utmp {
    monthly
    minsize 1M
    create 0664 root utmp
    rotate 3
}

/var/log/utmp {
    daily
    minsize 1M
    create 0600 root utmp
    rotate 1
}

# system-specific logs may be also be configured here.
```

Figure I-5: Generic logrotate Configuration

```
[root@x列入 ]# cat /etc/logrotate-hourly.conf

compress
rotate 999
create

# audit
/var/log/audit.log {
    size 10M
    missingok
    sharedscripts
    postrotate
    /bin/kill -HUP `cat /var/run/syslogd.pid` 2> /dev/null 1>&2 /dev/null 11 true
    endscript
}
```

Figure I-6: Audit Log logrotate-hourly Configuration
Figure 1-7: Audit Log `logrotate` Configuration in `/etc/logrotate.d` Directory

```bash
[root@xcp ~]# cat /etc/logrotate.d/audit
/var/log/audit.log {
  missingok
  sharedscripts
  postrotate
  /bin/kill -HUP `cat /var/run/syslogd.pid` > /dev/null 2> /dev/null || true
  /bin/kill -HUP `cat /var/run/syslogd.pid` > /dev/null 2> /dev/null || true
  endscript
}
```

Figure 1-8: Syslog Configuration on Audit Log

```bash
# xapi rbac audit log echoes to syslog local6
local6.* -/var/log/audit.log
```

Figure 1-9: Modified syslog.conf to save Audit Log on Syslog Server

Apr 19 19:03:08 xcp-del-audit-log xapi:
[20160419T18:03:08.781Z|audit|xcp-del-audit-log|10474 UNIX /var/xapi/xapi|host.shutdown_agent
D:3e0d6dd1de45|audit]
('trackid=bf56c9b61a3b8facde194733429d7e88' 'LOCAL_SESSION' '' 'ALLOWED' 'OK' 'API'
'host.shutdown_agent' ())

Figure 1-10: Audit Log from Status Report

Apr 19 19:03:08 xcp-del-audit-log xapi:
[20160419T18:03:08.781Z|audit|xcp-del-audit-log|10474 UNIX /var/xapi/xapi|host.shutdown_agent
D:3e0d6dd1de45|audit]
('trackid=bf56c9b61a3b8facde194733429d7e88' 'LOCAL_SESSION' '' 'ALLOWED' 'OK' 'API'
'host.shutdown_agent' ())

Figure 1-11: Audit Log from CLI
Figure I-12: Audit Log from XCP Root

Figure I-13: Audit Log from Syslog Server
I.3 VM Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>uuid (RO)</td>
<td>da7e78af-f3f7-55b6-ed35-2adf57cb48f7</td>
</tr>
<tr>
<td>name-label (RW)</td>
<td>Win7-32</td>
</tr>
<tr>
<td>power-state (RO)</td>
<td>running</td>
</tr>
</tbody>
</table>

Figure I-14: VM UUID and Name

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>uuid (RO)</td>
<td>d13d9439-5df0-42e5-bd36-fe56152087a1</td>
</tr>
<tr>
<td>name-label (RW)</td>
<td>Win7-32 0</td>
</tr>
</tbody>
</table>

Figure I-15: VM's VDI UUID

[root@xcp]# ls -Sl /var/run/sr-mount/50f11475b-7751-9b7e-123b-9fe130512f97
413d9439-5df0-42e5-bd36-fe56152087a1.vhd

Figure I-16: VHD in SR VDI UUID as File Name
# Appendix J Generalisability logs

## Table J-1: User Information and Actions

<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Root</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1. Created the pool</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2. Joined the domain</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3. Added NFS ISO SR</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4. Added NFS VM SR</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>5. Added iSCSI SR</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>6. Created a VM in NFS SR</td>
<td>13-17. 15 May 16, 16:47</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>7. Installed XenServer (xs) tools</td>
<td>18-23. 15 May 16, 16:47 - 48</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>8. Added 5 users</td>
<td>24. 16 May 16, 14:35</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>9. Added 5 users - Test5 - Test9</td>
<td>25. 16 May 14:35</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>10. Added roles to Test5 - Test9</td>
<td>26. 17 May 16, 12:46</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>11. Added user -Manager</td>
<td>27. 17 May 16, 13:08</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>12. Added role to Manager</td>
<td>28-37. 20 May 16, 12:56 -57</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>13. Added host 4 to pool</td>
<td>38-67. 20 May 16, 14:17 -38</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>15. Added 10 users - Sub - Sub9</td>
<td>108. 24 May 16, 20:30</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>17. Assigned roles to users</td>
<td>110. 25 May 16, 12:10</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>18. Maintenace mode for host 1, host 2 now mater</td>
<td>111. 26 May 16, 14:29</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>19. Exit maintenance mode</td>
<td>112. 26 May 16, 14:36</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>20. Exit maintenance mode for host 4</td>
<td>113. 27 May 16, 19:04</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>21. Shutdown Mata1 VM</td>
<td>114. 27 May 16, 19:21</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>22. Shutdown Miji3 VM</td>
<td>115. 27 May 16, 19:22</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>23. Host 1,2,3,4 reboot</td>
<td>116. 29 May 16, 19:32</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>24. Repaired NFS SR1</td>
<td>117. 30 May 16, 15:40</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>25. Repaired NFS SR2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>26. Moved Mata6 VM to iSCSI SR2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>27. Started host 4</td>
<td></td>
</tr>
</tbody>
</table>

307
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 2  | Manager  | db83583e-d0a5-c5a5-99a5-cc0624090389 | S-1-5-21-4231862429-3615858126-1941956146-1117 | Pool Admin | 1. Created a VM in NFS SR  
2. Installed xs tool  
3. Created second VM in iSCSI SR  
4. Changed test9 role  
5. Added 70GB disk to second VM  
6. Shut down first VM  
7. Added iSCSI SR  
8. Installed xs tools on second VM  
9. Shutdown second VM  
10. Added NFS SR  
11. Created a third VM in NFS SR1  
12. Installed xs tools  
13. Shutdown VM  
14. Deleted second VM with its 2 disks  
15. Attached USB on third VM  
16. Started VM  
17. Copied 1.3GB file to VM  
18. Detached USB  
19. Moved disk to NFS SR2  
20. Shutdown VM  
21. Changed Sub6 role to VM admin  
22. Detached NFS SR1  
23. Tried to move Test6 main disk to iSCSI SR2 - failed  
24. Detached iSCSI SR1  
25. Shutdown host 4  
26. Moved Miji VM to iSCSI SR  
27. Moved Miji6 VM to iSCSI SR2  
28. Moved Yaro8 VM to iSCSI SR2  
29. Moved Yaro9 VM to iSCSI SR2  
30. Moved Miji VM to local SR on host 2 | 1. 16 May 16, 14:46  
2. 16 May 16, 15:57  
3. 17 May 16, 18:45  
4. 17 May 16, 19:26  
5. 18 May 16, 11:10  
6. 18 May 16, 11:27  
7. 18 May 16, 12:04  
8. 18 May 16, 12:15  
9. 22 May 16, 14:30  
10. 22 May 16, 15:11  
11. 22 May 16, 16:26  
12. 23 May 16, 21:02  
13. 25 May 16, 20:41  
14. 25 May 16, 20:48  
15. 25 May 16, 20:56  
16. 25 May 16, 20:58  
17. 25 May 16, 21:24  
18. 28 May 16, 15:56  
19. 28 May 16, 19:08  
20. 28 May 16, 19:11  
21. 28 May 16, 19:32  
22. 30 May 16, 15:02  
23. 30 May 16, 15:17  
24. 30 May 16, 15:30  
25. 30 May 16, 15:44  
26. 30 May 16, 15:57  
27. 30 May 16, 16:12  
28. 30 May 16, 16:20 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 3  | Test     | 567cb43f-d3cb-7cd2-5060-917eaf8b9b9 | S-1-5-21-4231862429-3615858126-1941956146-1132 | Pool Operator | 1. Created a VM with 2 disks, 24GB and 5GB in NFS SR1  
2. Installed xs tools  
3. Formatted the 5GB disk with NTFS  
4. Attached a USB  
5. Copied a 295MB text file to the 2nd disk  
6. Detached USB  
7. Migrated VM to host 4  
8. Shutdown VM  
9. Moved VM to NFS SR2 | 1. 22 May 16, 15:04  
2. 22 May 16, 15:59  
6. 22 May 16, 16:31  
9. 28 May 16, 15:03 |
| 4  | Test1    | cfb60257-4180-47db-f89d-48505d2660fc | S-1-5-21-4231862429-3615858126-1941956146-1118 | VM Power Admin | 1. Created a VM in NFS SR  
2. Installed xs tools  
3. Attached a USB  
4. Detached a USB | 3. 17 May 16, 15:33  
4. 17 May 16, 15:51 |
| 5  | Test2    | 099673f8-9b9c-174c-8a9e-df2ddb7b4847 | S-1-5-21-4231862429-3615858126-1941956146-1124 | VM Admin | 1. Created a VM in NFS SR  
2. Installed xs tools  
3. Deleted the VM  
4. Created a VM in iSCSI SR  
5. Installed xs tools  
6. Restarted the VM | 4. 29 May 16, 16:34  
5. 29 May 16, 17:33  
6. 29 May 16, 19:00 |
| 6  | Test3    | 771b2abe-a47b-5937-fe43-0dbb373d7bc7 | S-1-5-21-4231862429-3615858126-1941956146-1125 | VM Power Admin | 1. Created a VM in NFS SR  
2. Installed xs tools  
3. Migrated it to a different server  
4. Created a VM in iSCSI SR  
5. Installed xs tools | 1. 15 May 16, 18:45  
2. 15 May 16, 19:50  
3. 17 May 16, 16:39  
4. 29 May 16, 16:21  
5. 29 May 16, 17:50 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 7  | Tes4     | 9c093ed7-4d46-6d5b-a138-dcb10182b6f0 | S-1-5-21-4231862429-3615858126-1941956146-1126 | VM Admin | 1. Created VM in NFS SR  
2. Installed xs tools  
3. Added a 10GB disk  
4. Attached a USB  
5. Started the VM  
6. Copied a 735MB file to 2nd disk  
7. Detached USB  
8. Migrated VM to host 3  
9. Shutdown VM | 1. 15 May 16 13:37  
2. 15 May 16 16:07  
4. 26 May 16, 13:11  
5. 26 May 16, 13:13  
6. 26 May 16, 13:20  
7. 26 May 16, 13:31  
8. 26 May 16, 13:33  
9. 27 May 16, 11:12 |
| 8  | Test5    | fa7171c6-9be9-26bb-78b3-cf93de885258 | S-1-5-21-4231862429-3615858126-1941956146-1127 | Pool Operator | 1. Created a VM in NFS SR  
2. Installed xs tools  
3. Attached 20GB disk detached by Test7  
4. Deleted the disk | 1. 15 May 16 16:39  
2. 15 May 16 18:10 |
| 9  | Test6    | a04c867b-408b-9c82-e08a-98e3fd269ac1 | S-1-5-21-4231862429-3615858126-1941956146-1128 | VM Power Admin | 1. Created a VM in iSCSI SR1  
2. Installed xs tools  
3. Added 10GB disk in NFS SR1  
4. Shutdown VM  
5. Started the VM  
6. Moved second disk to NFS SR2 - failed  
7. Retried moving disk - succeeded  
8. Shutdown the VM  
9. Started the VM  
10. Tried to move main disk - failed  
11. Tried to move main disk to iSCSI SR2 - failed  
12. Shutdown the VM  
13. Deleted the VM with both disks | 1. 22 May 16, 21:27  
2. 23 May 16, 12:15  
3. 23 May 16, 12:58  
5. 28 May 16, 15:31  
6. 28 May 16, 15:32  
7. 28 May 16, 15:37  
8. 28 May 16, 16:04  
9. 28 May 16, 18:40  
10. 28 May 16, 18:40  
11. 28 May 16, 18:50  
12. 28 May 16, 19:30  
13. 28 May 16, 19:31 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 10 | Test7    | 31abb1b7-e0bc-4f2d-3706-d785ed9330c | S-1-5-21-4231862429-3615858126-1941956146-1129 | VM Admin | 1. Created a VM in iSCSI SR  
2. Installed xs tools  
3. Added 20GB disk  
4. Detached the disk  
5. Shutdown VM  
6. Attached USB to the VM  
7. Started the VM  
8. Copied a 1.2GB file to the VM  
9. Detached disk  
10. Shutdown VM | 1. 17 May 16, 13:08  
2. 17 May 16, 14:31  
6. 26 May 16, 13:39  
7. 26 May 16, 13:42  
8. 26 May 16, 13:57  
9. 26 May 16, 14:05  
10. 26 May 16, 14:06 |
| 11 | Test8    | 1236458c-ae25-df5e-46c3-05aaf22a1747 | S-1-5-21-4231862429-3615858126-1941956146-1130 | VM Operator | 1. VM start  
2. VM shutdown | 1. 17 May 16, 21:28  
2. 18 May 16, 11:27  
4. 27 May 16, 22:17  
5. 28 May 16, 15:01  
6. 28 May 16, 18:48 |
| 12 | Test9    | 06fa4326-e137-9098-cb88-a60933fd2c2b | S-1-5-21-4231862429-3615858126-1941956146-1131 | Pool Operator | 1. Created a VM in iSCSI SR  
2. Installed xs tools  
3. Deleted the VM  
4. Created a VM in NFS SR2  
5. Installed xs tools  
6. Shutdown the VM | 1. 17 May 16, 13:08  
2. 17 May 16, 14:31  
6. 26 May 16, 13:39  
7. 26 May 16, 13:42  
8. 26 May 16, 13:57  
9. 26 May 16, 14:05  
10. 26 May 16, 14:06 |
| 13 | Sub      | 2f0cf40d-1832-97a4-130a-61cbe693ecc8 | S-1-5-21-4231862429-3615858126-1941956146-1136 | VM Admin | 1. Created a VM with 30GB HDD in NFS SR1  
2. Ejected DVD drive  
3. Inserted xs tool in DVD drive  
4. Manually installed xs tools  
5. Attached a disk  
6. Detached a disk  
7. Attached a disk  
8. Detached a disk  
9. Moved VM to NFS SR2 | 1. 22 May 16, 16:55  
2. 28 May 16, 15:40 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>14</td>
<td>Sub1</td>
<td>8639dc1b-6dbf-14bd-3576-246be29ab752</td>
<td>S-1-5-21-4231862429-3615858126-1941956146-1137</td>
<td>VM Operator</td>
<td>1. Installed xs tools on VM 2. Shutdown VM</td>
<td>1. 22 May 16, 20:20</td>
</tr>
<tr>
<td>SN</td>
<td>Username</td>
<td>UUID</td>
<td>Subject ID</td>
<td>Role</td>
<td>Actions</td>
<td>Date &amp; Time</td>
</tr>
<tr>
<td>----</td>
<td>----------</td>
<td>------</td>
<td>------------</td>
<td>----------</td>
<td>-------------------------------------------------------------------------</td>
<td>---------------</td>
</tr>
</tbody>
</table>
| 17 | Sub4     | bdaa09ec-0882-fb00-da79-abea23c3769c | S-1-5-21-4231862429-3615858126-1941956146-1140 | VM Admin  | 1. Initiated VM creation with iSCSI SR  
2. Moved VM to NFS SR1  
3. Moved VM to NFS SR  
4. Deleted VM  
5. Created a new VM in NFS SR1  
6. Installed xs tools  
7. Shut down VM  
8. Moved VM to NFS SR2 | 1. 22 May 16, 20:20  
8. 28 May 16, 15:47 |
| 18 | Sub5     | 0a4b4fd6-13cc-6fc5-0981-4bd781f1f55 | S-1-5-21-4231862429-3615858126-1941956146-1141 | VM Operator | 1. Installed xs tools on VM  
2. Attached a USB - Sub2 credentials  
3. Copied a 134MB file to VM  
4. Detached USB  
5. Shutdown VM | 1. 23 May 16, 13:18  
4. 23 May 16, 13:37 |
| 19 | Sub6     | 11d51e93-1b07-197f-f768-3134cb676f99 | S-1-5-21-4231862429-3615858126-1941956146-1142 | VM Admin  | 1. Configured VM  
2. Installed xs tools  
3. Started Miji4 VM  
4. Shutdown the VM | 1. 28 May 16, 16:00  
2. 28 May 16, 17:25  
3. 28 May 16, 17:48  
4. 28 May 16, 18:10 |
| 20 | Sub7     | c3370b94-2c42-291b-af8c-b68403416952 | S-1-5-21-4231862429-3615858126-1941956146-1143 | VM Power Admin | 1. Created a new VM with 50GB HDD in NFS SR1  
2. Installed xs tools  
3. Shut down VM  
4. Started the VM  
5. Suspended the VM  
6. Attached a USB  
7. Resumed the VM  
8. Restarted the VM  
9. Copied a 2.05GB file  
10. Detached the USB  
11. Shutdown the VM  
12. Moved VM to NFS SR2 | 1. 23 May 16, 12:24  
2. 23 May 16, 13:21  
4. 27 May 16, 19:48  
5. 27 May 16, 19:53  
6. 27 May 16, 19:55  
7. 27 May 16, 19:56  
8. 27 May 16, 20:00  
9. 27 May 16, 20:13  
10. 27 May 16, 20:33  
11. 27 May 16, 21:30  
12. 28 May 16, 16:10 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 21 | Sub8     | e63a178e-c641-9db3-8833-424f977ea2f | S-1-5-21-4231862429-3615858126-1941956146-1144 | VM Admin    | 1. Created a VM in NFS SR  
 2. Restarted VM  
 3. Installed xs tools  
 4. Shutdown VM | 1. 23 May 16, 14:21  
 3. 23 May 16, 16:04 |
| 22 | Sub9     | 91e0dc5b-0a36-811d-f467-18ad5a3e083d | S-1-5-21-4231862429-3615858126-1941956146-1145 | VM Operator | 1. Set the VM  
 2. Installed xs tools on VM  
 3. Shut down VM | 1-2. 23 May 16, 15:43 |
| 23 | Mata     | e361324b-d8e6-9197-91c5-b46d4a119384 | S-1-5-21-4231862429-3615858126-1941956146-1146 | Pool Admin  | 1. Created a VM in NFS SR1  
 2. Installed xs tools  
 3. Shutdown VM  
 4. Attached USB  
 5. Started the VM  
 6. Copied a 255MB file from USB to VM  
 7. Detached USB  
 8. Initiated maintenance mode for the pool master  
 9. VM moved to a different host  
 10. Changed default SR to iSCSI SR  
 11. Changed it back to NFS SR  
 12. Exit maintenance mode for host 1  
 13. VM moved back to host 1  
 14. Changed Mata5 role to VM Admin  
 15. Created a VM for Mata4 in NFS SR1  
 16. Created a VM for Mata8 in iSCSI SR  
 17. Shutdown VM  
 18. Moved VM to NFS SR2 | 1. 22 May 16, 17:02  
 12. 22 May 16, 20:14  
 14. 23 May, 13:09  
 15. 23 May 16, 13:11  
 16. 23 May 16, 14:41  
 17. 24 May 16  
 18. 28 May 16, 18:07 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 24 | Mata1    | a7835e0-e1d5-fc8e-495b-7d3f47f50e2e | S-1-5-21-4231862429-3615858126-1941956146-1147 | Pool Operator | 1. Created VM with 2 disks in NFS SR1  
2. Tried to install xs tools  
3. Ejected DVD drive  
4. Inserted xs tool in DVD drive  
5. Restarted VM  
6. Manally installed xs tools  
7. Shutdown VM - force  
8-9. Tried to start VM - failed  
10. Tried to repair NFS SR1 - failed  
11. Repaired NFS SR1  
12. Started VM  
13. Shutdown VM  
14. Attached USB  
15. Started VM  
16. Copied a 608MB file to VM  
17. Formatted 2nd disk  
18. Detached USB  
19. Moved VM to NFS SR2 | 1. 23 May 16, 15:59  
2. 23 May 16, 17:13  
3. 23 May 16, 17:21  
4. 23 May 16, 17:24  
7. 24 May 16, 13:19  
8-10. 25 May 16, 12:33  
11. 25 May 16, 12:38  
12. 25 May 16, 12:40  
13. 25 May 16, 18:53  
14. 25 May 16, 18:54  
15. 25 May 16, 18:55  
16. 25 May 16, 18:59  
17. 25 May 16, 19:03  
18. 25 May 16, 19:15  
19. 28 May 16, 16:36 |
| 25 | Mata2    | 75fe8fe2-f8b7-0f49-b5ad-311e2ccaf2ad | S-1-5-21-4231862429-3615858126-1941956146-1148 | VM Power Admin | 1. Created a VM in iSCSI SR  
2. Restarted VM  
3. Installed xs tools  
4. Shut down VM  
5. Deleted the VM | 1. 23 May 16, 16:43  
3. 23 May 16, 20:05  
5. 29 May 16, 16:18 |
| 26 | Mata3    | 7ce36975-817c-f6ee-0788-8a7e0028cfc6 | S-1-5-21-4231862429-3615858126-1941956146-1149 | VM Admin | 1. Created a VM in NFS SR1  
2. Restarted VM  
3. Installed xs tools  
4. Shut down VM  
5. Moved VM to NFS SR2 | 1. 23 May 16, 16:44  
3. 23 May 16, 17:21  
4. 24 May 16, 13:09  
5. 28 May 16, 17:45 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 27 | Mata4    | 3f4a0efd-7dcb-fcab-0f20-13dfcb97ec92 | S-1-5-21-4231862429-3615858126-1941956146-1150 | VM Operator    | 1. Set up the VM  
2. Installed xs tools on VM  
3. Shut down VM  
4. Moved VM to NFS SR2          | 1-2. 23 May 16, 14:11  
4. 28 May 16, 18:28 |
| 28 | Mata5    | b812466f-e8a8-393f-4fe7-1208f66b4c49    | S-1-5-21-4231862429-3615858126-1941956146-1151 | VM Admin       | 1. Created a VM with 2 disks in NFS SR1  
2. Installed xs tools  
3. Shutdown VM  
4. Moved VM to NFS SR2 | 1. 23 May 16, 17:46  
2. 23 May 16, 19:59 |
| 29 | Mata6    | c15f3ff7-b7fd-2be1-9dac-8ff293b003fd | S-1-5-21-4231862429-3615858126-1941956146-1152 | VM Power Admin | 1. Created a VM in iSCSI SR  
2. Restarted VM  
3. Installed xs tools  
4. Shutdown VM  
5. Attached USB to the VM  
6. Started the VM  
7. Copied a 871MB file to the VM  
8. Detached the USB  
9. Moved disk to iSCSI SR2 - failed  
10. Moved disk to iSCSI SR2 - failed  
11. Shutdown VM          | 1. 23 May 16, 17:54  
3. 23 May 16, 20:03  
5. 27 May 16, 20:34  
6. 27 May 16, 20:35  
7. 27 May 16, 20:45  
8. 27 May 16, 20:48  
9. 27 May 16, 20:49  
10. 27 May 16, 21:36  
11. 27 May 16, 22:13 |
| 30 | Mata7    | 9da0a88-5114-8c42-33b9-7f059797db78    | S-1-5-21-4231862429-3615858126-1941956146-1153 | VM Admin       | 1. Created a VM in NFS SR  
2. Shutdown  
3. Deleted the VM          | 1. 23 May 16, 20:35  
2. 24 May 16, 13:35  
3. 29 May 16, 13:24 |
| 31 | Mata8    | df0943fd-64f0-7925-1b6b-81bbe5eb5e0d | S-1-5-21-4231862429-3615858126-1941956146-1154 | VM Operator    | 1. Set up the VM  
2. Installed xs tools on VM  
3. Shut down VM          | 1-2. 23 May 16, 15:37 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 32 | Mata9    | 1a2b051a-7ab8-0ea8-768b-6f45b2065f63 | S-1-5-21-4231862429-3615858126-1941956146-1155 | VM Power Admin | 1. Created a VM in NFS SR  
2. Shutdown -force  
3. Started VM  
4. Installed xs tool  
5. Shutdown VM | 1. 23 May 16, 20:36  
2. 24 May 16, 13:22  
3. 25 May 16, 12:30  
4. 25 May 16, 12:47  
5. 25 May 16, 16:00 |
| 33 | Miji     | ce2f65c3-d0dc-fd91-ad0d-c87a7ce18694 | S-1-5-21-4231862429-3615858126-1941956146-1156 | VM Admin      | 1. Created VM with 30GB disk on iSCSI SR  
2. Installed xs tools  
3. Restarted VM  
4. Added a 20GB disk in iSCSI SR  
5. Suspended VM  
6. Resumed VM  
7. Shutdown the VM | 1. 25 May 16, 12:51  
2. 25 May 16, 15:53  
3. 25 May 16, 15:59  
4. 25 May 16, 16:50  
5. 25 May 16, 17:47  
6. 27 May 16, 18:58  
7. 27 May 16, 19:02 |
| 34 | Miji1    | 74d013f8-b725-368b-64ce-f06d90fc8f76      | S-1-5-21-4231862429-3615858126-1941956146-1157 | VM Operator   | 1. Setup VM  
2. Installed xs tools  
3. Suspended VM  
4. Attached USB  
5. Resumed VM  
6. Restarted VM  
7. Shutdown VM  
8. Detached USB  
9. Attached USB  
10. Started VM  
11. Added a 462MB text file to VM  
12. Detached USB  
13. Shutdown VM | 1. 25 May 16, 17:39  
2. 25 May 16, 17:42  
3. 25 May 16, 18:16  
4. 25 May 16, 18:25  
5. 25 May 16, 18:25  
6. 25 May 16, 18:28  
7-9. 25 May 16, 18:40  
10. 25 May 16, 18:41  
11. 25 May 16, 18:46  
12. 25 May 16, 18:49  
13. 25 May 16, 18:51 |
| 35 | Miji2    | 86d72cee-68ae-3075-f98d-e2cddffacdd8      | S-1-5-21-4231862429-3615858126-1941956146-1158 | VM Admin      | 1. Created a VM in iSCSI SR2  
2. Installed xs tools | 1. 28 May 16, 18:24  
2. 28 May 16, 18:42 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 36 | Miji3    | 27ecf6ce-a6ea-5665-562d-c130db4827dc | S-1-5-21-4231862429-3615858126-1941956146-1159 | Pool Operator | 1. Created a VM in NFS SR1  
2. Tried to install xs tools xs tools  
3. Restarted VM  
4. Installed xs tools  
5. Created VM for Miji 7 in iSCSI SR2  
6. Moved VM to NFS SR2 | 1. 25 May 16, 17:49  
2. 25 May 16, 19:38  
3. 25 May 16, 19:47  
4. 25 May 16, 19:52  
5. 25 May 16, 20:11  
6. 28 May 16, 17:07 |
| 37 | Miji4    | 34b6af4f-6dc-e77e-0881-0ddf264740a | S-1-5-21-4231862429-3615858126-1941956146-1160 | Pool Admin | 1. Changed Miji8 role to VM Operator  
2. Added iSCSI SR  
3. Created a VM in iSCSI SR2  
4. Shutdown host 1  
5. Shutdown host 2  
6. Shutdown VM -force  
7. Shutdown host 3  
8. Shutdown host 4  
9. Reconnected  
10. Maintenance mode for host 4, chose host 1 as master  
11. Started VM  
12. Installed xs tools  
13. Restarted VM  
14. Created VM for Miji1 in iSCSI SR2  
15. Added 10GB disk for 1st VM in NFS SR1  
16. Formatted the disk  
17. Shutdown the VM  
18. Attached USB to the VM  
19. Started VM  
20. Copied a 1.08GB file to 2nd disk  
21. Shutdown VM  
22. Detached USB  
23. Moved second disk to NFS SR2  
24. Shutdown the VM  
25. Changed Miji2 role to VM Admin | 1. 23 May 16, 20:58  
2. 24 May 16, 11:52  
3. 24 May 16, 13:04  
4. 24 May 16, 13:38  
5. 24 May 16, 13:39  
6. 24 May 16, 15:54  
7. 24 May 16, 15:58  
8. 24 May 16, 16:04  
9. 24 May 16, 20:09  
10. 24 May 16, 20:11  
11. 25 May 16, 12.27  
12. 25 May 16, 15:02  
13. 25 May 16, 15:19  
14. 25 May 16, 16:47  
15. 25 May 16, 19:17  
16. 25 May 16, 19:19  
17. 25 May 16, 19:20  
18. 25 May 16, 19:21  
19. 25 May 16, 19:22  
20. 25 May 16, 19:27  
21. 25 May 16, 19:34  
22. 25 May 16, 19:35  
23. 28 May 16, 17:59  
24. 28 May 16, 18:03  
25. 28 May 16, 18:21 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 38 | Miji5    | 19a7173c-cb01-957d-4d68-6809398afbf9 | S-1-5-21-4231862429-3615858126-1941956146-1161 | VM Power Admin | 1. Created a VM in NFS SR  
2. Shutdown VM | 1. 25 May 16, 13:38  
2. 25 May 16, 16:43 |
| 39 | Miji6    | 8d107ca1-ab72-197f-d686-64baeea765e0 | S-1-5-21-4231862429-3615858126-1941956146-1162 | VM Admin | 1. Created a VM in iSCSI SR  
2. Tried to install xs tools  
3. Ejected xs tools from DVD drive  
4. Loaded xs tools to DVD  
5. Restarted VM  
6. Installed xs tools  
7. Shutdown VM | 1. 25 May 16, 17:53  
2. 25 May 16, 19:38  
3-5. 25 May 16, 19:43  
6. 25 May 16, 19:49  
7. 25 May 16, 20:15 |
| 40 | Miji7    | 5fa53aa6-0823-5d1b-613d-8f8caa4ed9e | S-1-5-21-4231862429-3615858126-1941956146-1163 | VM Operator | 1. Setup VM  
2. Installed xs tools  
3. Shutdown VM  
4. Attached a USB  
5. Started the VM  
6. Copied a 491MB file to VM  
7. Detached USB  
8. Shutdown VM | 1. 25 May 16, 21:05  
2. 25 May 16, 21:28  
3. 26 May 16, 11:07  
4. 26 May 16, 11:08  
5. 26 May 16, 11:08  
6. 26 May 16, 11:15  
7. 26 May 16, 11:17  
8. 26 May 16, 11:19 |
| 41 | Miji8    | 1d245912-8419-1887-ac2d-99bd28c03f9b | S-1-5-21-4231862429-3615858126-1941956146-1164 | Read Only | 1. Started the VM created by root  
2. Shutdown the VM | 1. 28 May 16, 19:37  
2. 28 May 16, 19:49 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 42 | Miji9    | baa4b9db-cade-c433-1645-006b4575b6de | S-1-5-21-4231862429-3615858126-1941956146-1165 | VM Power Admin | 1. Created a VM with 2 disks in iSCSI SR2  
2. Installed xs tools  
3. Formatted 2nd disk  
4. Shutdown VM  
5. Attached USB  
6. Started the VM  
7. Copied a 857MB file to the VM  
8. Detached the USB  
9. Shutdown VM | 1. 25 May 16, 19:42  
2. 25 May 16, 20:39  
3. 26 May 16, 11:55  
4. 26 May 16, 11:56  
5. 26 May 16, 11:57  
6. 26 May 16, 11:57  
7. 26 May 16, 12:07  
8. 26 May 16, 12:11  
9. 27 May 16, 11:09 |
| 43 | Yaro     | 4889d99b-4df5-a897-995-67b995af0cbe | S-1-5-21-4231862429-3615858126-1941956146-1166 | Pool Admin | 1. Added NFS SR  
2. Created a VM in NFS SR2  
3. Installed xs tools  
4. Shutdown VM  
5. Attached USB  
6. Started VM  
7. Copied a 1.27GB file  
8. Changed Yaro9 role to VM Admin  
9. Created a VM for Yaro4 in iSCSI SR2  
10. Shutdown its VM  
11. Created a VM for Yaro 8 in iSCSI SR  
12. Changed Yaro5 role to VM Power Admin | 1. 25 May 16, 20:32  
2. 26 May 16, 12:16  
3. 26 May 16, 13:33  
4. 26 May 16, 14:02  
5-6. 26 May 16, 14:07  
7. 26 May 16, 14:16  
8. 26 May 16, 14:19  
9. 26 May 16, 14:23  
10. 26 May 16, 14:26  
11. 26 May 16, 14:55  
12. 27 May 16, 20:20 |
| 44 | Yaro1    | 169a65f6-267f-d325-70d2-b41a639435ff | S-1-5-21-4231862429-3615858126-1941956146-1167 | Pool Operator | 1. Created a VM in iSCSI SR2  
2. Restarted VM  
3. Installed xs tools  
4. Shutdown the VM | 1. 25 May 16, 21:29  
2. 26 May 16, 12:24  
3. 26 May 16, 12:42  
4. 26 May 16, 13:09 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 45 | Yaro2    | 7b94da20-73c5-76d8b46-d28e7ad6fa41 | S-1-5-21-4231862429-3615858126-1941956146-1168 | VM Power Admin | 1. Created a VM in NFS SR2  
2. Installed xs tools  
3. Shutdown VM  
4. Attached a USB  
5. Started VM  
6. Copied a 954MB file to VM  
7. Detached USB  
8. Migrated VM to host 4  
2. 26 May 16, 11:09  
3. 26 May 16, 11:38  
4-5. 26 May 16, 11:39  
6. 26 May 16, 11:45  
7. 26 May 16, 11:50  
8. 26 May 16, 11:51  
9. 27 May 16, 11:14 |
| 46 | Yaro3    | a95c4cec-cda8-d2e4-b0ee-5ab3c80102ea | S-1-5-21-4231862429-3615858126-1941956146-1169 | VM Admin | 1. Created a VM in NFS SR2  
2. Installed xs tools  
3. Shutdown VM | 1. 26 May 16, 11:21  
2. 26 May 16, 13:28  
3. 26 May 16, 14:01 |
| 47 | Yaro4    | b53d3530-8058-e880-382b-3ae47827664d | S-1-5-21-4231862429-3615858126-1941956146-1170 | VM Operator | 1. Setup VM  
2. Tried to install xs tools  
3. Restarted VM  
4. Shutdown VM  
5. Started the VM  
6. Installed xs tools  
7. Shutdown VM  
8. Started the VM  
9. Shutdown the VM | 1. 27-May-16, 11:00  
2. 27 May 16, 11:05  
3. 27 May 16, 11:20  
4. 27 May 16, 11:31  
5. 27 May 16, 18:25  
6. 27 May 16, 18:29  
7. 27 May 16, 18:54  
8. 27 May 16, 19:18  
9. 27 May 16, 21:32 |
| 48 | Yaro5    | 9179c2ed-d9fc-d838-1567-6851ad2ec6a8 | S-1-5-21-4231862429-3615858126-1941956146-1171 | VM Power Admin | 1. Created a VM in NFS SR2  
2. Installed xs tools  
3. Shutdown the VM | 1. 27 May 16, 20:23  
2. 27 May 16, 22:08  
3. 28 May 16, 15:11 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 49 | Yaro6    | c5625c74-a7b9-af8a-1db9-fa8b44b51f7b | S-1-5-21-4231862429-3615858126-1941956146-1172 | VM Admin | 1. Created a VM in iSCSI SR2  
2. Shutdown VM  
3. Started VM  
4. Started VM  
5. xs tools install | 1. 26 May 16, 14:04  
2. 27 May 16, 18:31  
3. 27 May 16, 18:42  
4. 27 May 16, 19:26  
5. 27 May 16, 19:29 |
| 50 | Yaro7    | c7bf546e-8964-4a8d-64cf-25d496880656 | S-1-5-21-4231862429-3615858126-1941956146-1173 | VM Power Admin | 1. Created a VM with 2 disks, main in NFS SR2, 5GB disk in iSCSI SR2  
2. Tried to install xs tools  
3. Restarted VM  
4. Shutdown VM  
5. Started the VM  
6. Restarted VM - force  
7. Shutdown the VM  
8. Started VM  
9. Installed xs tools  
10. Shutdown the VM  
11. Attached USB to the VM  
12. Started the VM  
13. Formatted the second disk  
14. Copied a 434MB file to the second disk  
15. Detached the USB  
16. Shutdown the VM | 1. 26 May 16, 14:10  
2. 27 May 16, 11:17  
3. 27 May 16, 11:20  
4. 27 May 16, 11:31  
5. 27 May 16, 18:25  
6. 27 May 16, 18:43  
7. 27 May 16, 18:56  
8. 27 May 16, 19:25  
9. 27 May 16, 19:30  
10. 27 May 16, 20:17  
11. 27 May 16, 21:54  
12. 27 May 16, 21:54  
13. 27 May 16, 22:07  
14. 27 May 16, 22:09  
15. 27 May 16, 22:14  
16. 27 May 16, 22:19 |
<table>
<thead>
<tr>
<th>SN</th>
<th>Username</th>
<th>UUID</th>
<th>Subject ID</th>
<th>Role</th>
<th>Actions</th>
<th>Date &amp; Time</th>
</tr>
</thead>
</table>
| 51 | Yaro8    | 4074e6f3-1e40-7d8e-3517-6a8d26643e8b | S-1-5-21-4231862429-3615858126-1941956146-1174 | VM Operator | 1. Setup VM  
2. Tried to install xs tools  
3. Restarted VM  
4. Shutdown VM  
5. Started the VM  
6. Tried to install xs tools  
7. Shutdown VM  
8. Started the VM  
9. Installed xs tools  
10. Shutdown the VM | 1. 27-May-16, 10:59  
2. 27 May 16, 11:16  
3. 27 May 16, 11:20  
4. 27 May 16, 11:31  
5. 27 May 16, 18:34  
6. 27 May 16, 18:52  
7. 27 May 16, 18:54  
8. 27 May 16, 19:33  
9. 27 May 16, 19:39  
10. 27 May 16, 21:33 |
| 52 | Yaro9    | c2710b09-367b-df94-c02d-68aba8ae5e75 | S-1-5-21-4231862429-3615858126-1941956146-1175 | VM Admin   | 1. Created a VM in iSCSI SR  
2. Tried to installed xs tools  
3. Shutdown the VM  
4. Started the VM  
5. Installed xs tools  
6. Added a 20GB disk in NFS SR2  
7. Formatted the disk  
8. Attached USB to the VM  
9. Copied a 701MB file  
10. Detached the USB  
11. Shutdown the VM | 1. 27 May 16, 20:09  
2. 27 May 16, 21:36  
3. 27 May 16, 21:49  
4. 27 May 16, 22:21  
5. 27 May 16, 22:27  
6. 28 May 16, 15:20  
7. 28 May 16, 15:23  
8. 28 May 16, 15:27  
9. 28 May 16, 15:28  
10. 28 May 16, 15:35  
11. 28 May 16, 18:46 |
Table J-2: Users’ Action Sequence

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Test4</td>
<td>VM create</td>
<td>15/05/16</td>
<td>13:37</td>
</tr>
<tr>
<td>2</td>
<td>Test4</td>
<td>xs tools install</td>
<td>15/05/16</td>
<td>16:07</td>
</tr>
<tr>
<td>3</td>
<td>Test5</td>
<td>Add user</td>
<td>15/05/16</td>
<td>16:39</td>
</tr>
<tr>
<td>4</td>
<td>root</td>
<td>Add user</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>5</td>
<td>root</td>
<td>Add user</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>6</td>
<td>root</td>
<td>Add user</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>7</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>8</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>9</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>10</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>11</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>12</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:48</td>
</tr>
<tr>
<td>13</td>
<td>root</td>
<td>Add role</td>
<td>15/05/16</td>
<td>16:48</td>
</tr>
<tr>
<td>14</td>
<td>Test5</td>
<td>xs tools install</td>
<td>15/05/16</td>
<td>18:10</td>
</tr>
<tr>
<td>15</td>
<td>Test3</td>
<td>VM create</td>
<td>15/05/16</td>
<td>18:45</td>
</tr>
<tr>
<td>16</td>
<td>Test3</td>
<td>xs tools install</td>
<td>15/05/16</td>
<td>19:50</td>
</tr>
<tr>
<td>17</td>
<td>root</td>
<td>Add user</td>
<td>16/05/16</td>
<td>14:35</td>
</tr>
<tr>
<td>18</td>
<td>root</td>
<td>Add role</td>
<td>16/05/16</td>
<td>14:35</td>
</tr>
<tr>
<td>19</td>
<td>Manager</td>
<td>VM create</td>
<td>16/05/16</td>
<td>14:46</td>
</tr>
<tr>
<td>20</td>
<td>Manager</td>
<td>xs tools install</td>
<td>16/05/16</td>
<td>15:57</td>
</tr>
<tr>
<td>21</td>
<td>root</td>
<td>host add</td>
<td>17/05/16</td>
<td>12:46</td>
</tr>
<tr>
<td>22</td>
<td>root</td>
<td>SR add</td>
<td>17/05/16</td>
<td>13:08</td>
</tr>
<tr>
<td>23</td>
<td>Test7</td>
<td>VM create</td>
<td>17/05/16</td>
<td>13:08</td>
</tr>
<tr>
<td>24</td>
<td>Test5</td>
<td>disk delete</td>
<td>17/05/16</td>
<td>14:30</td>
</tr>
<tr>
<td>25</td>
<td>Test7</td>
<td>xs tools install</td>
<td>17/05/16</td>
<td>14:31</td>
</tr>
<tr>
<td>26</td>
<td>Test1</td>
<td>USB attach</td>
<td>17/05/16</td>
<td>15:33</td>
</tr>
<tr>
<td>27</td>
<td>Test1</td>
<td>USB detach</td>
<td>17/05/16</td>
<td>15:51</td>
</tr>
<tr>
<td>28</td>
<td>Test3</td>
<td>VM migrate</td>
<td>17/05/16</td>
<td>16:39</td>
</tr>
<tr>
<td>29</td>
<td>Manager</td>
<td>VM create</td>
<td>17/05/16</td>
<td>18:45</td>
</tr>
<tr>
<td>30</td>
<td>Manager</td>
<td>Change role</td>
<td>17/05/16</td>
<td>19:26</td>
</tr>
<tr>
<td>31</td>
<td>Test9</td>
<td>VM create</td>
<td>17/05/16</td>
<td>21:28</td>
</tr>
<tr>
<td>32</td>
<td>Manager</td>
<td>VM disk add</td>
<td>18/05/16</td>
<td>11:10</td>
</tr>
<tr>
<td>33</td>
<td>Manager</td>
<td>SR add</td>
<td>18/05/16</td>
<td>11:27</td>
</tr>
<tr>
<td>34</td>
<td>Test9</td>
<td>xs tools install</td>
<td>18/05/16</td>
<td>11:27</td>
</tr>
<tr>
<td>35</td>
<td>Manager</td>
<td>xs tools install</td>
<td>18/05/16</td>
<td>12:04</td>
</tr>
<tr>
<td>36</td>
<td>Manager</td>
<td>VM shutdown</td>
<td>18/05/16</td>
<td>12:15</td>
</tr>
<tr>
<td>37</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>38</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>39</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>40</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>41</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>42</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>43</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>44</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>45</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>46</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:56</td>
</tr>
<tr>
<td>47</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>12:57</td>
</tr>
<tr>
<td>48</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>49</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>50</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>51</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>52</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>53</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>54</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>55</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>56</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>57</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>58</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>59</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>60</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>61</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>62</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>63</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>64</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>65</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>66</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>67</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>68</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>69</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>70</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>71</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>72</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>73</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>74</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
<tr>
<td>75</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:17</td>
</tr>
</tbody>
</table>

324
<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>76</td>
<td>root</td>
<td>Add user</td>
<td>20/05/16</td>
<td>14:38</td>
</tr>
<tr>
<td>77</td>
<td>root</td>
<td>Add user</td>
<td>22/05/16</td>
<td>13:29</td>
</tr>
<tr>
<td>78</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>79</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>80</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>81</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>82</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>83</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>84</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>85</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>86</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>87</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>88</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>89</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>90</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>91</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>92</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>93</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>94</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>95</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>96</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>97</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>98</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>99</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>100</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>101</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>102</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>103</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>104</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>105</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>106</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>107</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>108</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>109</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>110</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>111</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>112</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>113</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>114</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>115</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td></td>
</tr>
<tr>
<td>116</td>
<td>root</td>
<td>Add role</td>
<td>22/05/16</td>
<td>13:34</td>
</tr>
<tr>
<td>117</td>
<td>Manager</td>
<td>SR add</td>
<td>22/05/16</td>
<td>14:30</td>
</tr>
<tr>
<td>118</td>
<td>Test</td>
<td>VM create</td>
<td>22/05/16</td>
<td>15:04</td>
</tr>
<tr>
<td>119</td>
<td>Manager</td>
<td>VM create</td>
<td>22/05/16</td>
<td>15:11</td>
</tr>
<tr>
<td>120</td>
<td>Sub2</td>
<td>VM create</td>
<td>22/05/16</td>
<td>15:18</td>
</tr>
<tr>
<td>121</td>
<td>Test</td>
<td>xs tools install</td>
<td>22/05/16</td>
<td>15:59</td>
</tr>
<tr>
<td>122</td>
<td>Manager</td>
<td>xs tools install</td>
<td>22/05/16</td>
<td>16:26</td>
</tr>
<tr>
<td>123</td>
<td>Test</td>
<td>USB detach</td>
<td>22/05/16</td>
<td>16:31</td>
</tr>
<tr>
<td>124</td>
<td>Sub</td>
<td>VM create</td>
<td>22/05/16</td>
<td>16:55</td>
</tr>
<tr>
<td>125</td>
<td>Mata</td>
<td>VM create</td>
<td>22/05/16</td>
<td>17:02</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>126</td>
<td>Sub3</td>
<td>VM create</td>
<td>22/05/16</td>
<td>17:07</td>
</tr>
<tr>
<td>127</td>
<td>Sub3</td>
<td>xs tools install</td>
<td>22/05/16</td>
<td>18:15</td>
</tr>
<tr>
<td>128</td>
<td>Sub2</td>
<td>VM create</td>
<td>22/05/16</td>
<td>18:46</td>
</tr>
<tr>
<td>129</td>
<td>Sub3</td>
<td>VM start</td>
<td>22/05/16</td>
<td>19:34</td>
</tr>
<tr>
<td>130</td>
<td>Sub3</td>
<td>USB detach</td>
<td>22/05/16</td>
<td>19:54</td>
</tr>
<tr>
<td>131</td>
<td>Mata</td>
<td>maintenance</td>
<td>22/05/16</td>
<td>20:14</td>
</tr>
<tr>
<td>132</td>
<td>Sub4</td>
<td>VM create</td>
<td>22/05/16</td>
<td>20:20</td>
</tr>
<tr>
<td>133</td>
<td>Sub1</td>
<td>xs tools install</td>
<td>22/05/16</td>
<td>20:20</td>
</tr>
<tr>
<td>134</td>
<td>Sub2</td>
<td>VM create</td>
<td>22/05/16</td>
<td>20:30</td>
</tr>
<tr>
<td>135</td>
<td>Test6</td>
<td>VM create</td>
<td>22/05/16</td>
<td>21:27</td>
</tr>
<tr>
<td>136</td>
<td>Sub2</td>
<td>VM delete</td>
<td>23/05/16</td>
<td>12:17</td>
</tr>
<tr>
<td>137</td>
<td>Test6</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>12:15</td>
</tr>
<tr>
<td>138</td>
<td>Sub2</td>
<td>VM create</td>
<td>23/05/16</td>
<td>12:18</td>
</tr>
<tr>
<td>139</td>
<td>Sub7</td>
<td>VM create</td>
<td>23/05/16</td>
<td>12:24</td>
</tr>
<tr>
<td>140</td>
<td>Test6</td>
<td>Disk add</td>
<td>23/05/16</td>
<td>12:58</td>
</tr>
<tr>
<td>141</td>
<td>Mata</td>
<td>Role change</td>
<td>23/05/16</td>
<td>13:09</td>
</tr>
<tr>
<td>142</td>
<td>Mata</td>
<td>VM create</td>
<td>23/05/16</td>
<td>13:11</td>
</tr>
<tr>
<td>143</td>
<td>Sub5</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>13:18</td>
</tr>
<tr>
<td>144</td>
<td>Sub7</td>
<td>VM shutdown</td>
<td>23/05/16</td>
<td>13:21</td>
</tr>
<tr>
<td>145</td>
<td>Sub5</td>
<td>USB detach</td>
<td>23/05/16</td>
<td>13:37</td>
</tr>
<tr>
<td>146</td>
<td>Mata4</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>14:11</td>
</tr>
<tr>
<td>147</td>
<td>Sub2</td>
<td>VM create</td>
<td>23/05/16</td>
<td>14:14</td>
</tr>
<tr>
<td>148</td>
<td>Sub8</td>
<td>VM create</td>
<td>23/05/16</td>
<td>14:21</td>
</tr>
<tr>
<td>149</td>
<td>Mata</td>
<td>VM create</td>
<td>23/05/16</td>
<td>14:41</td>
</tr>
<tr>
<td>150</td>
<td>Mata8</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>15:37</td>
</tr>
<tr>
<td>SN</td>
<td>User</td>
<td>Action</td>
<td>Date</td>
<td>Time</td>
</tr>
<tr>
<td>----</td>
<td>---------</td>
<td>-----------------------</td>
<td>--------</td>
<td>-------</td>
</tr>
<tr>
<td>151</td>
<td>Sub9</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>15:43</td>
</tr>
<tr>
<td>152</td>
<td>Mata1</td>
<td>VM create</td>
<td>23/05/16</td>
<td>15:59</td>
</tr>
<tr>
<td>153</td>
<td>Sub8</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>16:04</td>
</tr>
<tr>
<td>154</td>
<td>Mata2</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>16:43</td>
</tr>
<tr>
<td>155</td>
<td>Mata3</td>
<td>VM create</td>
<td>23/05/16</td>
<td>16:44</td>
</tr>
<tr>
<td>156</td>
<td>Mata1</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>17:13</td>
</tr>
<tr>
<td>157</td>
<td>Mata1</td>
<td>CD eject</td>
<td>23/05/16</td>
<td>17:21</td>
</tr>
<tr>
<td>158</td>
<td>Mata3</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>17:21</td>
</tr>
<tr>
<td>159</td>
<td>Mata1</td>
<td>CD insert</td>
<td>23/05/16</td>
<td>17:24</td>
</tr>
<tr>
<td>160</td>
<td>Mata5</td>
<td>VM create</td>
<td>23/05/16</td>
<td>17:46</td>
</tr>
<tr>
<td>161</td>
<td>Mata6</td>
<td>VM create</td>
<td>23/05/16</td>
<td>17:54</td>
</tr>
<tr>
<td>162</td>
<td>Mata5</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>19:59</td>
</tr>
<tr>
<td>163</td>
<td>Mata6</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>20:03</td>
</tr>
<tr>
<td>164</td>
<td>Mata2</td>
<td>xs tools install</td>
<td>23/05/16</td>
<td>20:05</td>
</tr>
<tr>
<td>165</td>
<td>Mata7</td>
<td>VM create</td>
<td>23/05/16</td>
<td>20:35</td>
</tr>
<tr>
<td>166</td>
<td>Mata9</td>
<td>VM create</td>
<td>23/05/16</td>
<td>20:36</td>
</tr>
<tr>
<td>167</td>
<td>Miji4</td>
<td>Role change</td>
<td>23/05/16</td>
<td>20:58</td>
</tr>
<tr>
<td>168</td>
<td>Manager</td>
<td>VM delete</td>
<td>23/05/16</td>
<td>21:02</td>
</tr>
<tr>
<td>169</td>
<td>Miji4</td>
<td>SR add</td>
<td>24/05/16</td>
<td>11:52</td>
</tr>
<tr>
<td>170</td>
<td>Mata1</td>
<td>VM shutdown</td>
<td>24/05/16</td>
<td></td>
</tr>
<tr>
<td>171</td>
<td>Miji4</td>
<td>VM create</td>
<td>24/05/16</td>
<td>13:04</td>
</tr>
<tr>
<td>172</td>
<td>Mata3</td>
<td>VM shutdown</td>
<td>24/05/16</td>
<td>13:09</td>
</tr>
<tr>
<td>173</td>
<td>Sub2</td>
<td>VM shutdown</td>
<td>24/05/16</td>
<td>13:12</td>
</tr>
<tr>
<td>174</td>
<td>Mata1</td>
<td>VM shutdown</td>
<td>24/05/16</td>
<td>13:19</td>
</tr>
<tr>
<td>175</td>
<td>Mata9</td>
<td>VM shutdown</td>
<td>24/05/16</td>
<td>13:22</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>176</td>
<td>Miji4</td>
<td>Host shutdown</td>
<td>24/05/16</td>
<td>13:38</td>
</tr>
<tr>
<td>177</td>
<td>Miji4</td>
<td>Host shutdown</td>
<td>24/05/16</td>
<td>13:39</td>
</tr>
<tr>
<td>178</td>
<td>Miji4</td>
<td>VM shutdown</td>
<td>24/05/16</td>
<td>15:54</td>
</tr>
<tr>
<td>179</td>
<td>Miji4</td>
<td>Host shutdown</td>
<td>24/05/16</td>
<td>15:58</td>
</tr>
<tr>
<td>180</td>
<td>Miji4</td>
<td>Host shutdown</td>
<td>24/05/16</td>
<td>16:04</td>
</tr>
<tr>
<td>181</td>
<td>Miji4</td>
<td>Reconnected</td>
<td>24/05/16</td>
<td>20:09</td>
</tr>
<tr>
<td>182</td>
<td>Miji4</td>
<td>Maintenance mode</td>
<td>24/05/16</td>
<td>20:11</td>
</tr>
<tr>
<td>183</td>
<td>root</td>
<td>Maintenance mode</td>
<td>24/05/16</td>
<td>20:30</td>
</tr>
<tr>
<td>184</td>
<td>root</td>
<td>Exit maintenance</td>
<td>24/05/16</td>
<td>20:36</td>
</tr>
<tr>
<td>185</td>
<td>root</td>
<td>Exit maintenance</td>
<td>25/05/16</td>
<td>12:10</td>
</tr>
<tr>
<td>186</td>
<td>Miji4</td>
<td>VM start</td>
<td>25/05/16</td>
<td>12:27</td>
</tr>
<tr>
<td>187</td>
<td>Mata9</td>
<td>VM start</td>
<td>25/05/16</td>
<td>12:30</td>
</tr>
<tr>
<td>188</td>
<td>Mata1</td>
<td>VM start</td>
<td>25/05/16</td>
<td>12:33</td>
</tr>
<tr>
<td>189</td>
<td>Mata1</td>
<td>SR repair</td>
<td>25/05/16</td>
<td>12:33</td>
</tr>
<tr>
<td>190</td>
<td>Mata1</td>
<td>SR repair</td>
<td>25/05/16</td>
<td>12:38</td>
</tr>
<tr>
<td>191</td>
<td>Mata1</td>
<td>VM start</td>
<td>25/05/16</td>
<td>12:40</td>
</tr>
<tr>
<td>192</td>
<td>Mata9</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>12:47</td>
</tr>
<tr>
<td>193</td>
<td>Miji4</td>
<td>VM create</td>
<td>25/05/16</td>
<td>12:51</td>
</tr>
<tr>
<td>194</td>
<td>Miji5</td>
<td>VM create</td>
<td>25/05/16</td>
<td>13:38</td>
</tr>
<tr>
<td>195</td>
<td>Miji4</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>15:02</td>
</tr>
<tr>
<td>196</td>
<td>Miji4</td>
<td>VM restart</td>
<td>25/05/16</td>
<td>15:19</td>
</tr>
<tr>
<td>197</td>
<td>Miji4</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>15:53</td>
</tr>
<tr>
<td>198</td>
<td>Miji4</td>
<td>VM restart</td>
<td>25/05/16</td>
<td>15:59</td>
</tr>
<tr>
<td>199</td>
<td>Mata9</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>16:00</td>
</tr>
<tr>
<td>200</td>
<td>Miji5</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>16:43</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>201</td>
<td>Miji4</td>
<td>Disk add</td>
<td>25/05/16</td>
<td>16:47</td>
</tr>
<tr>
<td>202</td>
<td>Miji4</td>
<td>Disk add</td>
<td>25/05/16</td>
<td>16:50</td>
</tr>
<tr>
<td>203</td>
<td>Miji1</td>
<td>VM setup</td>
<td>25/05/16</td>
<td>17:39</td>
</tr>
<tr>
<td>204</td>
<td>Miji1</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>17:42</td>
</tr>
<tr>
<td>205</td>
<td>Miji1</td>
<td>VM suspend</td>
<td>25/05/16</td>
<td>17:47</td>
</tr>
<tr>
<td>206</td>
<td>Miji3</td>
<td>VM create</td>
<td>25/05/16</td>
<td>17:49</td>
</tr>
<tr>
<td>207</td>
<td>Miji5</td>
<td>VM create</td>
<td>25/05/16</td>
<td>17:53</td>
</tr>
<tr>
<td>208</td>
<td>Miji1</td>
<td>VM suspend</td>
<td>25/05/16</td>
<td>18:16</td>
</tr>
<tr>
<td>209</td>
<td>Miji1</td>
<td>USB attach</td>
<td>25/05/16</td>
<td>18:25</td>
</tr>
<tr>
<td>210</td>
<td>Miji1</td>
<td>VM resume</td>
<td>25/05/16</td>
<td>18:25</td>
</tr>
<tr>
<td>211</td>
<td>Miji1</td>
<td>VM restart</td>
<td>25/05/16</td>
<td>18:28</td>
</tr>
<tr>
<td>212</td>
<td>Miji1</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>18:40</td>
</tr>
<tr>
<td>213</td>
<td>Miji1</td>
<td>USB detach</td>
<td>25/05/16</td>
<td>18:40</td>
</tr>
<tr>
<td>214</td>
<td>Miji1</td>
<td>USB attach</td>
<td>25/05/16</td>
<td>18:40</td>
</tr>
<tr>
<td>215</td>
<td>Miji1</td>
<td>VM start</td>
<td>25/05/16</td>
<td>18:41</td>
</tr>
<tr>
<td>216</td>
<td>Miji1</td>
<td>File copy</td>
<td>25/05/16</td>
<td>18:46</td>
</tr>
<tr>
<td>217</td>
<td>Miji1</td>
<td>USB detach</td>
<td>25/05/16</td>
<td>18:49</td>
</tr>
<tr>
<td>218</td>
<td>Miji1</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>18:51</td>
</tr>
<tr>
<td>219</td>
<td>Mata1</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>18:53</td>
</tr>
<tr>
<td>220</td>
<td>Mata1</td>
<td>USB attach</td>
<td>25/05/16</td>
<td>18:54</td>
</tr>
<tr>
<td>221</td>
<td>Mata1</td>
<td>VM start</td>
<td>25/05/16</td>
<td>18:55</td>
</tr>
<tr>
<td>222</td>
<td>Mata1</td>
<td>File copy</td>
<td>25/05/16</td>
<td>18:59</td>
</tr>
<tr>
<td>223</td>
<td>Mata1</td>
<td>Disk format</td>
<td>25/05/16</td>
<td>19:03</td>
</tr>
<tr>
<td>224</td>
<td>Mata1</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>19:15</td>
</tr>
<tr>
<td>225</td>
<td>Miji4</td>
<td>Disk add</td>
<td>25/05/16</td>
<td>19:17</td>
</tr>
<tr>
<td>SN</td>
<td>User</td>
<td>Action</td>
<td>Date</td>
<td>Time</td>
</tr>
<tr>
<td>----</td>
<td>--------</td>
<td>-----------------</td>
<td>----------</td>
<td>--------</td>
</tr>
<tr>
<td>226</td>
<td>Miji4</td>
<td>Disk format</td>
<td>25/05/16</td>
<td>19:19</td>
</tr>
<tr>
<td>227</td>
<td>Miji4</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>19:20</td>
</tr>
<tr>
<td>228</td>
<td>Miji4</td>
<td>USB attach</td>
<td>25/05/16</td>
<td>19:21</td>
</tr>
<tr>
<td>229</td>
<td>Miji4</td>
<td>VM start</td>
<td>25/05/16</td>
<td>19:22</td>
</tr>
<tr>
<td>230</td>
<td>Miji4</td>
<td>File copy</td>
<td>25/05/16</td>
<td>19:27</td>
</tr>
<tr>
<td>231</td>
<td>Miji4</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>19:34</td>
</tr>
<tr>
<td>232</td>
<td>Miji4</td>
<td>USB detach</td>
<td>25/05/16</td>
<td>19:35</td>
</tr>
<tr>
<td>233</td>
<td>Miji6</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>19:38</td>
</tr>
<tr>
<td>234</td>
<td>Miji3</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>19:38</td>
</tr>
<tr>
<td>235</td>
<td>Miji9</td>
<td>VM create</td>
<td>25/05/16</td>
<td>19:42</td>
</tr>
<tr>
<td>236</td>
<td>Miji6</td>
<td>CD eject</td>
<td>25/05/16</td>
<td>19:43</td>
</tr>
<tr>
<td>237</td>
<td>Miji6</td>
<td>CD insert</td>
<td>25/05/16</td>
<td>19:43</td>
</tr>
<tr>
<td>238</td>
<td>Miji6</td>
<td>VM restart</td>
<td>25/05/16</td>
<td>19:43</td>
</tr>
<tr>
<td>239</td>
<td>Miji3</td>
<td>VM restart</td>
<td>25/05/16</td>
<td>19:47</td>
</tr>
<tr>
<td>240</td>
<td>Miji6</td>
<td>VM tools install</td>
<td>25/05/16</td>
<td>19:49</td>
</tr>
<tr>
<td>241</td>
<td>Miji3</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>19:52</td>
</tr>
<tr>
<td>242</td>
<td>Miji3</td>
<td>VM create</td>
<td>25/05/16</td>
<td>20:11</td>
</tr>
<tr>
<td>243</td>
<td>Miji6</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>20:15</td>
</tr>
<tr>
<td>244</td>
<td>Yaro</td>
<td>SR add</td>
<td>25/05/16</td>
<td>20:32</td>
</tr>
<tr>
<td>245</td>
<td>Miji9</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>20:39</td>
</tr>
<tr>
<td>246</td>
<td>Manager</td>
<td>USB attach</td>
<td>25/05/16</td>
<td>20:41</td>
</tr>
<tr>
<td>247</td>
<td>Manager</td>
<td>VM start</td>
<td>25/05/16</td>
<td>20:44</td>
</tr>
<tr>
<td>248</td>
<td>Manager</td>
<td>File copy</td>
<td>25/05/16</td>
<td>20:48</td>
</tr>
<tr>
<td>249</td>
<td>Manager</td>
<td>USB detach</td>
<td>25/05/16</td>
<td>20:56</td>
</tr>
<tr>
<td>250</td>
<td>Manager</td>
<td>Disk move</td>
<td>25/05/16</td>
<td>20:58</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>251</td>
<td>Miji7</td>
<td>VM setup</td>
<td>25/05/16</td>
<td>21:05</td>
</tr>
<tr>
<td>252</td>
<td>Yaro2</td>
<td>VM create</td>
<td>25/05/16</td>
<td>21:23</td>
</tr>
<tr>
<td>253</td>
<td>Manager</td>
<td>VM shutdown</td>
<td>25/05/16</td>
<td>21:24</td>
</tr>
<tr>
<td>254</td>
<td>Miji7</td>
<td>xs tools install</td>
<td>25/05/16</td>
<td>21:28</td>
</tr>
<tr>
<td>255</td>
<td>Yaro1</td>
<td>VM create</td>
<td>25/05/16</td>
<td>21:29</td>
</tr>
<tr>
<td>256</td>
<td>Miji7</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>11:07</td>
</tr>
<tr>
<td>257</td>
<td>Miji7</td>
<td>USB attach</td>
<td>26/05/16</td>
<td>11:08</td>
</tr>
<tr>
<td>258</td>
<td>Miji7</td>
<td>VM start</td>
<td>26/05/16</td>
<td>11:08</td>
</tr>
<tr>
<td>259</td>
<td>Yaro2</td>
<td>xs tools install</td>
<td>26/05/16</td>
<td>11:09</td>
</tr>
<tr>
<td>260</td>
<td>Miji7</td>
<td>File copy</td>
<td>26/05/16</td>
<td>11:15</td>
</tr>
<tr>
<td>261</td>
<td>Miji7</td>
<td>USB detach</td>
<td>26/05/16</td>
<td>11:17</td>
</tr>
<tr>
<td>262</td>
<td>Miji7</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>11:19</td>
</tr>
<tr>
<td>263</td>
<td>Yaro3</td>
<td>VM create</td>
<td>26/05/16</td>
<td>11:21</td>
</tr>
<tr>
<td>264</td>
<td>Yaro2</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>11:38</td>
</tr>
<tr>
<td>265</td>
<td>Yaro2</td>
<td>USB attach</td>
<td>26/05/16</td>
<td>11:39</td>
</tr>
<tr>
<td>266</td>
<td>Yaro2</td>
<td>VM start</td>
<td>26/05/16</td>
<td>11:39</td>
</tr>
<tr>
<td>267</td>
<td>Yaro2</td>
<td>File copy</td>
<td>26/05/16</td>
<td>11:45</td>
</tr>
<tr>
<td>268</td>
<td>Yaro2</td>
<td>USB detach</td>
<td>26/05/16</td>
<td>11:50</td>
</tr>
<tr>
<td>269</td>
<td>Yaro2</td>
<td>VM migrate</td>
<td>26/05/16</td>
<td>11:51</td>
</tr>
<tr>
<td>270</td>
<td>Miji9</td>
<td>Disk format</td>
<td>26/05/16</td>
<td>11:55</td>
</tr>
<tr>
<td>271</td>
<td>Miji9</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>11:56</td>
</tr>
<tr>
<td>272</td>
<td>Miji9</td>
<td>USB attach</td>
<td>26/05/16</td>
<td>11:57</td>
</tr>
<tr>
<td>273</td>
<td>Miji9</td>
<td>VM start</td>
<td>26/05/16</td>
<td>11:57</td>
</tr>
<tr>
<td>274</td>
<td>Miji9</td>
<td>File copy</td>
<td>26/05/16</td>
<td>12:07</td>
</tr>
<tr>
<td>275</td>
<td>Miji9</td>
<td>USB detach</td>
<td>26/05/16</td>
<td>12:11</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>276</td>
<td>Yaro</td>
<td>VM create</td>
<td>26/05/16</td>
<td>12:16</td>
</tr>
<tr>
<td>277</td>
<td>Yaro1</td>
<td>VM restart</td>
<td>26/05/16</td>
<td>12:24</td>
</tr>
<tr>
<td>278</td>
<td>Yaro1</td>
<td>xs tools install</td>
<td>26/05/16</td>
<td>12:42</td>
</tr>
<tr>
<td>279</td>
<td>Yaro1</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>13:09</td>
</tr>
<tr>
<td>280</td>
<td>Test4</td>
<td>USB attach</td>
<td>26/05/16</td>
<td>13:11</td>
</tr>
<tr>
<td>281</td>
<td>Test4</td>
<td>VM start</td>
<td>26/05/16</td>
<td>13:13</td>
</tr>
<tr>
<td>282</td>
<td>Test4</td>
<td>File copy</td>
<td>26/05/16</td>
<td>13:20</td>
</tr>
<tr>
<td>283</td>
<td>Yaro3</td>
<td>xs tools install</td>
<td>26/05/16</td>
<td>13:28</td>
</tr>
<tr>
<td>284</td>
<td>Test4</td>
<td>USB detach</td>
<td>26/05/16</td>
<td>13:31</td>
</tr>
<tr>
<td>285</td>
<td>Test4</td>
<td>VM migrate</td>
<td>26/05/16</td>
<td>13:33</td>
</tr>
<tr>
<td>286</td>
<td>Yaro</td>
<td>xs tools install</td>
<td>26/05/16</td>
<td>13:33</td>
</tr>
<tr>
<td>287</td>
<td>Test7</td>
<td>USB attach</td>
<td>26/05/16</td>
<td>13:39</td>
</tr>
<tr>
<td>288</td>
<td>Test7</td>
<td>VM start</td>
<td>26/05/16</td>
<td>13:42</td>
</tr>
<tr>
<td>289</td>
<td>Test7</td>
<td>File copy</td>
<td>26/05/16</td>
<td>13:57</td>
</tr>
<tr>
<td>290</td>
<td>Yaro3</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>14:01</td>
</tr>
<tr>
<td>291</td>
<td>Yaro</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>14:02</td>
</tr>
<tr>
<td>292</td>
<td>Yaro6</td>
<td>VM create</td>
<td>26/05/16</td>
<td>14:06</td>
</tr>
<tr>
<td>293</td>
<td>Test7</td>
<td>USB detach</td>
<td>26/05/16</td>
<td>14:05</td>
</tr>
<tr>
<td>294</td>
<td>Test7</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>14:06</td>
</tr>
<tr>
<td>295</td>
<td>Yaro</td>
<td>USB attach</td>
<td>26/05/16</td>
<td>14:07</td>
</tr>
<tr>
<td>296</td>
<td>Yaro</td>
<td>VM start</td>
<td>26/05/16</td>
<td>14:07</td>
</tr>
<tr>
<td>297</td>
<td>Yaro7</td>
<td>VM create</td>
<td>26/05/16</td>
<td>14:10</td>
</tr>
<tr>
<td>298</td>
<td>Yaro</td>
<td>File copy</td>
<td>26/05/16</td>
<td>14:16</td>
</tr>
<tr>
<td>299</td>
<td>Yaro</td>
<td>Role change</td>
<td>26/05/16</td>
<td>14:19</td>
</tr>
<tr>
<td>300</td>
<td>Yaro</td>
<td>VM create</td>
<td>26/05/16</td>
<td>14:23</td>
</tr>
<tr>
<td>SN</td>
<td>User</td>
<td>Action</td>
<td>Date</td>
<td>Time</td>
</tr>
<tr>
<td>-----</td>
<td>-------</td>
<td>-----------------</td>
<td>-----------</td>
<td>--------</td>
</tr>
<tr>
<td>301</td>
<td>Yaro8</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>14:26</td>
</tr>
<tr>
<td>302</td>
<td>root</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>14:29</td>
</tr>
<tr>
<td>303</td>
<td>root</td>
<td>VM shutdown</td>
<td>26/05/16</td>
<td>14:36</td>
</tr>
<tr>
<td>304</td>
<td>Yaro4</td>
<td>VM create</td>
<td>26/05/16</td>
<td>14:55</td>
</tr>
<tr>
<td>305</td>
<td>Yaro8</td>
<td>VM setup</td>
<td>27/05/16</td>
<td>10:59</td>
</tr>
<tr>
<td>306</td>
<td>Yaro4</td>
<td>VM setup</td>
<td>27/05/16</td>
<td>11:00</td>
</tr>
<tr>
<td>307</td>
<td>Yaro4</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>11:05</td>
</tr>
<tr>
<td>308</td>
<td>Miji9</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>11:09</td>
</tr>
<tr>
<td>309</td>
<td>Test4</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>11:12</td>
</tr>
<tr>
<td>310</td>
<td>Yaro2</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>11:14</td>
</tr>
<tr>
<td>311</td>
<td>Yaro8</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>11:16</td>
</tr>
<tr>
<td>312</td>
<td>Yaro7</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>11:17</td>
</tr>
<tr>
<td>313</td>
<td>Yaro4</td>
<td>VM restart</td>
<td>27/05/16</td>
<td>11:20</td>
</tr>
<tr>
<td>314</td>
<td>Yaro8</td>
<td>VM restart</td>
<td>27/05/16</td>
<td>11:20</td>
</tr>
<tr>
<td>315</td>
<td>Yaro7</td>
<td>VM restart</td>
<td>27/05/16</td>
<td>11:21</td>
</tr>
<tr>
<td>316</td>
<td>Yaro4</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>11:31</td>
</tr>
<tr>
<td>317</td>
<td>Yaro8</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>11:31</td>
</tr>
<tr>
<td>318</td>
<td>Yaro7</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>11:31</td>
</tr>
<tr>
<td>319</td>
<td>Yaro4</td>
<td>VM start</td>
<td>27/05/16</td>
<td>18:25</td>
</tr>
<tr>
<td>320</td>
<td>Yaro7</td>
<td>VM start</td>
<td>27/05/16</td>
<td>18:25</td>
</tr>
<tr>
<td>321</td>
<td>Yaro4</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>18:29</td>
</tr>
<tr>
<td>322</td>
<td>Yaro6</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>18:31</td>
</tr>
<tr>
<td>323</td>
<td>Yaro8</td>
<td>VM start</td>
<td>27/05/16</td>
<td>18:34</td>
</tr>
<tr>
<td>324</td>
<td>Yaro6</td>
<td>VM start</td>
<td>27/05/16</td>
<td>18:42</td>
</tr>
<tr>
<td>325</td>
<td>Yaro7</td>
<td>VM reboot</td>
<td>27/05/16</td>
<td>18:43</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>326</td>
<td>Yaro8</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>18:52</td>
</tr>
<tr>
<td>327</td>
<td>Yaro8</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>18:54</td>
</tr>
<tr>
<td>328</td>
<td>Yaro4</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>18:54</td>
</tr>
<tr>
<td>329</td>
<td>Yaro7</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>18:56</td>
</tr>
<tr>
<td>330</td>
<td>Miji9</td>
<td>VM resume</td>
<td>27/05/16</td>
<td>18:58</td>
</tr>
<tr>
<td>331</td>
<td>Miji9</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>19:02</td>
</tr>
<tr>
<td>332</td>
<td>root</td>
<td>Host restart</td>
<td>27/05/16</td>
<td>19:04</td>
</tr>
<tr>
<td>333</td>
<td>Yaro4</td>
<td>VM start</td>
<td>27/05/16</td>
<td>19:18</td>
</tr>
<tr>
<td>334</td>
<td>root</td>
<td>SR repair</td>
<td>27/05/16</td>
<td>19:21</td>
</tr>
<tr>
<td>335</td>
<td>root</td>
<td>SR repair</td>
<td>27/05/16</td>
<td>19:22</td>
</tr>
<tr>
<td>336</td>
<td>Yaro7</td>
<td>VM start</td>
<td>27/05/16</td>
<td>19:25</td>
</tr>
<tr>
<td>337</td>
<td>Yaro6</td>
<td>VM start</td>
<td>27/05/16</td>
<td>19:26</td>
</tr>
<tr>
<td>338</td>
<td>Yaro6</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>19:29</td>
</tr>
<tr>
<td>339</td>
<td>Yaro7</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>19:30</td>
</tr>
<tr>
<td>340</td>
<td>Yaro8</td>
<td>VM start</td>
<td>27/05/16</td>
<td>19:33</td>
</tr>
<tr>
<td>341</td>
<td>Yaro8</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>19:39</td>
</tr>
<tr>
<td>342</td>
<td>Sub7</td>
<td>VM start</td>
<td>27/05/16</td>
<td>19:48</td>
</tr>
<tr>
<td>343</td>
<td>Sub7</td>
<td>VM suspend</td>
<td>27/05/16</td>
<td>19:53</td>
</tr>
<tr>
<td>344</td>
<td>Sub7</td>
<td>USB attach</td>
<td>27/05/16</td>
<td>19:55</td>
</tr>
<tr>
<td>345</td>
<td>Sub7</td>
<td>VM resume</td>
<td>27/05/16</td>
<td>19:56</td>
</tr>
<tr>
<td>346</td>
<td>Sub7</td>
<td>VM restart</td>
<td>27/05/16</td>
<td>20:00</td>
</tr>
<tr>
<td>347</td>
<td>Yaro9</td>
<td>VM create</td>
<td>27/05/16</td>
<td>20:06</td>
</tr>
<tr>
<td>348</td>
<td>Sub7</td>
<td>File copy</td>
<td>27/05/16</td>
<td>20:13</td>
</tr>
<tr>
<td>349</td>
<td>Yaro7</td>
<td>USB attach</td>
<td>27/05/16</td>
<td>20:17</td>
</tr>
<tr>
<td>350</td>
<td>Yaro</td>
<td>Role change</td>
<td>27/05/16</td>
<td>20:20</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SN</th>
<th>User</th>
<th>Action</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>351</td>
<td>Yaro5</td>
<td>VM create</td>
<td>27/05/16</td>
<td>20:23</td>
</tr>
<tr>
<td>352</td>
<td>Sub7</td>
<td>USB detach</td>
<td>27/05/16</td>
<td>20:33</td>
</tr>
<tr>
<td>353</td>
<td>Mata6</td>
<td>USB attach</td>
<td>27/05/16</td>
<td>20:34</td>
</tr>
<tr>
<td>354</td>
<td>Mata6</td>
<td>VM start</td>
<td>27/05/16</td>
<td>20:35</td>
</tr>
<tr>
<td>355</td>
<td>Mata6</td>
<td>File copy</td>
<td>27/05/16</td>
<td>20:45</td>
</tr>
<tr>
<td>356</td>
<td>Mata6</td>
<td>USB detach</td>
<td>27/05/16</td>
<td>20:48</td>
</tr>
<tr>
<td>357</td>
<td>Mata6</td>
<td>Disk move</td>
<td>27/05/16</td>
<td>20:49</td>
</tr>
<tr>
<td>358</td>
<td>Sub7</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>21:30</td>
</tr>
<tr>
<td>359</td>
<td>Yaro4</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>21:32</td>
</tr>
<tr>
<td>360</td>
<td>Yaro8</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>21:33</td>
</tr>
<tr>
<td>361</td>
<td>Mata6</td>
<td>Disk move</td>
<td>27/05/16</td>
<td>21:36</td>
</tr>
<tr>
<td>362</td>
<td>Yaro9</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>21:36</td>
</tr>
<tr>
<td>363</td>
<td>Yaro9</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>21:49</td>
</tr>
<tr>
<td>364</td>
<td>Yaro7</td>
<td>USB attach</td>
<td>27/05/16</td>
<td>21:54</td>
</tr>
<tr>
<td>365</td>
<td>Yaro7</td>
<td>VM start</td>
<td>27/05/16</td>
<td>21:54</td>
</tr>
<tr>
<td>366</td>
<td>Yaro7</td>
<td>Disk format</td>
<td>27/05/16</td>
<td>22:07</td>
</tr>
<tr>
<td>367</td>
<td>Yaro5</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>22:08</td>
</tr>
<tr>
<td>368</td>
<td>Yaro7</td>
<td>File copy</td>
<td>27/05/16</td>
<td>22:09</td>
</tr>
<tr>
<td>369</td>
<td>Mata6</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>22:13</td>
</tr>
<tr>
<td>370</td>
<td>Yaro7</td>
<td>USB detach</td>
<td>27/05/16</td>
<td>22:14</td>
</tr>
<tr>
<td>371</td>
<td>Test9</td>
<td>VM create</td>
<td>27/05/16</td>
<td>22:17</td>
</tr>
<tr>
<td>372</td>
<td>Yaro7</td>
<td>VM shutdown</td>
<td>27/05/16</td>
<td>22:19</td>
</tr>
<tr>
<td>373</td>
<td>Yaro9</td>
<td>VM start</td>
<td>27/05/16</td>
<td>22:21</td>
</tr>
<tr>
<td>374</td>
<td>Yaro9</td>
<td>xs tools install</td>
<td>27/05/16</td>
<td>22:27</td>
</tr>
<tr>
<td>375</td>
<td>Test9</td>
<td>xs tools install</td>
<td>28/05/16</td>
<td>15:01</td>
</tr>
<tr>
<td>SN</td>
<td>User</td>
<td>Action</td>
<td>Date</td>
<td>Time</td>
</tr>
<tr>
<td>----</td>
<td>--------</td>
<td>------------------</td>
<td>---------</td>
<td>-------</td>
</tr>
<tr>
<td>376</td>
<td>Test</td>
<td>VM move</td>
<td>28/05/16</td>
<td>15:03</td>
</tr>
<tr>
<td>377</td>
<td>Yaro5</td>
<td>VM shutdown</td>
<td>28/05/16</td>
<td>15:11</td>
</tr>
<tr>
<td>378</td>
<td>Yaro9</td>
<td>Disk add</td>
<td>28/05/16</td>
<td>15:20</td>
</tr>
<tr>
<td>379</td>
<td>Yaro9</td>
<td>Disk move</td>
<td>28/05/16</td>
<td>15:23</td>
</tr>
<tr>
<td>380</td>
<td>Yaro9</td>
<td>USB attach</td>
<td>28/05/16</td>
<td>15:27</td>
</tr>
<tr>
<td>381</td>
<td>Yaro9</td>
<td>File copy</td>
<td>28/05/16</td>
<td>15:28</td>
</tr>
<tr>
<td>382</td>
<td>Test6</td>
<td>VM start</td>
<td>28/05/16</td>
<td>15:31</td>
</tr>
<tr>
<td>383</td>
<td>Test6</td>
<td>Disk move</td>
<td>28/05/16</td>
<td>15:32</td>
</tr>
<tr>
<td>384</td>
<td>Yaro9</td>
<td>USB detach</td>
<td>28/05/16</td>
<td>15:35</td>
</tr>
<tr>
<td>385</td>
<td>Test6</td>
<td>Disk move</td>
<td>28/05/16</td>
<td>15:37</td>
</tr>
<tr>
<td>386</td>
<td>Sub</td>
<td>VM move</td>
<td>28/05/16</td>
<td>15:40</td>
</tr>
<tr>
<td>387</td>
<td>Sub4</td>
<td>VM move</td>
<td>28/05/16</td>
<td>15:47</td>
</tr>
<tr>
<td>388</td>
<td>Manager</td>
<td>Role change</td>
<td>28/05/16</td>
<td>15:56</td>
</tr>
<tr>
<td>389</td>
<td>Sub2</td>
<td>VM create</td>
<td>28/05/16</td>
<td>15:58</td>
</tr>
<tr>
<td>390</td>
<td>Sub6</td>
<td>VM configure</td>
<td>28/05/16</td>
<td>16:00</td>
</tr>
<tr>
<td>391</td>
<td>Test6</td>
<td>VM shutdown</td>
<td>28/05/16</td>
<td>16:04</td>
</tr>
<tr>
<td>392</td>
<td>Sub7</td>
<td>VM move</td>
<td>28/05/16</td>
<td>16:10</td>
</tr>
<tr>
<td>393</td>
<td>Mata1</td>
<td>VM move</td>
<td>28/05/16</td>
<td>16:36</td>
</tr>
<tr>
<td>394</td>
<td>Mata5</td>
<td>VM move</td>
<td>28/05/16</td>
<td>16:51</td>
</tr>
<tr>
<td>395</td>
<td>Miji4</td>
<td>VM move</td>
<td>28/05/16</td>
<td>17:07</td>
</tr>
<tr>
<td>396</td>
<td>Sub2</td>
<td>VM move</td>
<td>28/05/16</td>
<td>17:16</td>
</tr>
<tr>
<td>397</td>
<td>Sub6</td>
<td>xs tools install</td>
<td>28/05/16</td>
<td>17:25</td>
</tr>
<tr>
<td>398</td>
<td>Sub3</td>
<td>VM move</td>
<td>28/05/16</td>
<td>17:29</td>
</tr>
<tr>
<td>399</td>
<td>Mata3</td>
<td>VM move</td>
<td>28/05/16</td>
<td>17:45</td>
</tr>
<tr>
<td>400</td>
<td>Sub6</td>
<td>VM start</td>
<td>28/05/16</td>
<td>17:48</td>
</tr>
</tbody>
</table>